



**Spanning information behaviour across the stages of a learning task – where do personality and approach to studying matter?**

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Review

# Spanning information behaviour across the stages of a learning task – where do personality and approach to studying matter?

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## Abstract

**Purpose** - This paper will explore the role of personality (intellectual curiosity, conscientiousness and negative emotionality) and approach to studying (deep, strategic and surface) on students' learning-related information behaviour in inquiry tasks.

**Design/methodology/approach** - Data was collected from 219 senior high school students with the use of three questionnaires.

**Findings** - The findings showed that students' individual traits influenced different aspects of their learning-related information behaviour from information need to information use.

**Research limitations/implications** - The results were based on survey data. Reliability issues with the scales are discussed. In future research qualitative data would enrich our understanding of the phenomena.

**Practical implications** - The results are informative for teachers and librarians who guide students in inquiry tasks.

**Originality/value** - The study spanned learning-related information behaviour across the whole inquiry process: from task construction through task performance to task completion. The findings showed that individual traits were particularly influential at the task completion stage, that is on information use.

## 1. Introduction

Nigel Ford was one of the first to acknowledge the importance of individual differences in learning-related information behaviour (1979, 1986). Following Nigel's pioneering work, a large body of research has identified how various affective, motivational or cognitive differences play out as we interact with information (Bawden & Robinson, 2011; Ford, 2004). In conjunction with the general emphasis in information research, however, the earlier work has largely focused on information seeking. A holistic conception of learning-related information behaviour would include the whole process from information need to information use. Inspired by Nigel and building on his work, this study will explore the role of personality and approaches to studying on students' learning-related information behaviour in inquiry projects, spanning their inquiry from task construction to task completion.

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3 In educational psychology, a long research tradition has shown that personality traits influence  
4 academic achievement of students from primary school to university (Laidra, Pullman & Allik,  
5 2007; O'Connor & Paunonen, 2007; Poropat, 2009). The role of conscientiousness, openness to  
6 experience and negative emotionality is particularly noteworthy (O'Connor & Paunonen, 2007;  
7 Poropat, 2009). It makes sense from a theoretical perspective that these traits would be influential.  
8 Conscientious persons are hard working, open persons are intellectually curious, and negative  
9 emotionality may be distracting in a learning process. Similar trends have been found in an  
10 information behaviour context where conscientiousness has been related to persistence, openness to  
11 broad exploration and negative emotionality to lack of involvement (Heinström, 2010). The results  
12 have, however, been far from conclusive (Heinström, 2013). Just as in educational psychology,  
13 where trends mainly have been identified on a broad over-arching level (O'Connor & Paunonen,  
14 2007), we lack an in-depth understanding of how personality plays out in learning-related  
15 information behaviour. It would be important to identify, for instance, which elements of  
16 information behaviour are related to personality and which are not (see, for instance Stokes and  
17 Urquhart, 2011). The relative impact of personality as compared to contextual or demographical  
18 influences also remains unclear (for various results see Heinström, 2002; 2005; Hyldegård, 2009;  
19 Kwon & Song, 2011).  
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23 In addition to personality traits, approaches to studying have been identified as important factors  
24 that influence learning-related information behaviour (Ford, 2004). Whereas personality traits  
25 describe a person's general behaviour across contexts, such as a propensity for being intellectually  
26 curious, conscientious or worried, an approach to studying specifically accounts for students'  
27 conceptions of learning and their motivation, whether students' approach their task mechanically or  
28 with an intention to understand or achieve (Entwistle, 2001). If we are to understand individual  
29 differences in students' learning-related information behaviour it would be important to include  
30 both perspectives. Approaches to studying would likely influence students' motivational paths  
31 through learning assignments, while personality traits would reflect their typical behaviour both  
32 within and outside learning contexts.  
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## 37 **2. Aim of the study and research questions**

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39 The aim of the study was to explore whether and how high school students' self-reported learning-  
40 related information behaviour could be associated with their personality traits and approaches to  
41 studying. Of particular interest was to investigate their behaviour at different stages of an inquiry  
42 learning task: task construction, task performance and task completion (Tanni & Sormunen, 2008).  
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45 The research questions were as follows:

- 46  
47 1. Do students' personality traits influence their learning-related information behaviour on the  
48 task construction, task performance and task completion stages of an inquiry learning task,  
49 and if so, how?  
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- 52 2. Do students' approaches to studying influence their learning-related information behaviour  
53 on the task construction, task performance and task completion stages of an inquiry learning  
54 task, and if so, how?  
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3 Task construction covers the phases from task initiation to focus formulation as characterized in the  
4 ISP model by Kuhlthau (2004). Task performance includes all activities related to information  
5 acquisition and selection of sources. Task completion concerns information use: reading sources  
6 and writing the end-product.  
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### 9 10 **3. Theoretical framework**

11  
12 Ford's model of learning-related information behaviour forms the overall framework of the study  
13 (2004). The model highlights the complexity of information behaviour in a learning context, as  
14 influenced by cognitive and affective processes. Ford (2004, p. 184) has defined learning-related  
15 information behaviour as: "Those activities a person may engage in when, for the purposes of  
16 learning, identifying his or her own needs for information, searching for and selecting such  
17 information from multiple independent information sources, and using or transferring that  
18 information." In a school context, a typical task that involves learning-related information  
19 behaviour is inquiry learning. This is a cognitively demanding task where the learner constructs  
20 meaning from independently retrieved information sources and present his/her conclusions in form  
21 of a product such as an essay (Tanni & Sormunen, 2008). A reading-to-write task requires the  
22 learner to take on two concurrent roles: the one of a reader building meaning from a text and the  
23 one of a writer building meaning for a product, such as a text (Spivey, 1997, 136).  
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27 An inquiry learning process consists of a number of stages as presented in the well-known  
28 Information Search Process (ISP) model by Kuhlthau (2004). In several studies, the ISP model has  
29 been reduced to three partially overlapping cyclic stages: task construction, task performance and  
30 task completion (Tanni & Sormunen 2008; Vakkari & Hakala 2000; Vakkari 2001). Here we take  
31 the ISP derivative (Tanni & Sormunen, 2008) as our starting point (Figure 1). The advantage of this  
32 model is that it separates the process of learning (cognitive level) from the process of  
33 documentation and communication (behavioural level). The levels help, for example, to discuss  
34 differences in learners' goals. Information searching is likely to occur at all stages of an inquiry  
35 learning task. For the sake of simplicity, however, we consider information searching as a subtask  
36 of task performance in this paper.  
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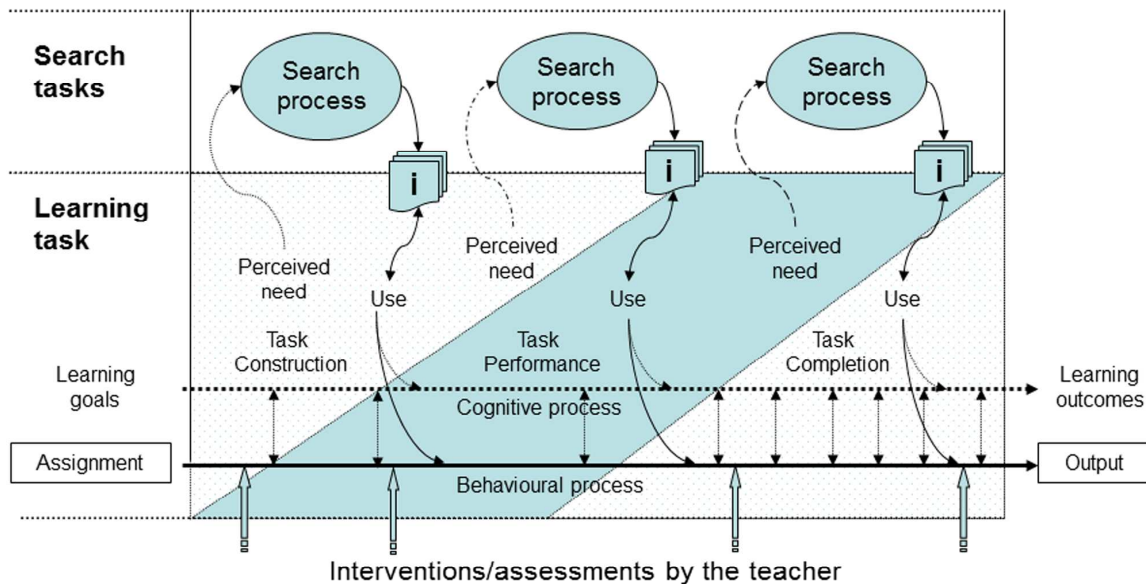


Figure 1. A process model of information behaviour in assigned learning tasks. (revised from Tanni & Sormunen, 2008)

The theoretical basis for the study of personality is the five-factor model, currently the most agreed-upon model of personality (Revelle, Wilt & Condon, 2011). This model describes personality along five central dimensions (McCrae, Costa & Paul, 2008). The personality traits in focus will be openness to experience, conscientiousness and negative emotionality, which have proved particularly relevant in a learning context (O'Connor & Paunonen, 2007; Poropat, 2009). Open persons are unconventional, curious and enthusiastic while conscientious persons are efficient, thorough and methodical. People with high negative emotionality, in turn, are reactive and sensitive with frequent feelings of anxiety and worry (Costa & McCrae, 1992).

Entwistle's model will frame the study of approaches to studying. Students with a deep approach have an intention to understand for themselves and strive to relate ideas. Surface students strive to cope with course requirements and often struggle to understand the ideas that are presented. Strategic students, finally, are well-organized and strive to achieve by adapting to perceived course requirements (Entwistle, 2001). Approaches to studying may be seen as styles that originate in personality but are moderated by experience and situational influences (Swanberg & Martinsen, 2010). They would thereby be an example of "characteristic adaptations": adaptations that form over time as personality traits interact with the environment (McCrae & Costa, 1995, p. 237, cited from Swanberg & Martinsen, 2010). Following this reasoning, it is not surprising that approaches to studying have been found to have a mediating effect between personality and academic performance (Swanberg & Martinsen, 2010). It is important to note, however, that each approach to studying may be influenced by clusters of personality traits, rather than single traits (Diseth, 2003, 2013; Chamorro-Premuzic & Furnham, 2008). This shows that despite their relation, the five-factor model personality traits and approaches to studying are distinct rather than overlapping constructs (Chamorro-Premuzic & Furnham, 2008).

## 4. Literature review

### *4. 1. Openness to experience, conscientiousness and negative emotionality: influence on learning-related information behaviour*

In an inquiry learning task the learner sets out to create his/her personal understanding of a topic based on independently retrieved information sources (Tanni & Sormunen, 2008). This explorative way to learn seems particularly suited for students with high openness to experience, who are intellectually curious and have a high need for cognitive stimulation (McCrae & Costa, 1997). Inquiry learning involves two intertwined aspects of exploration: finding information sources and investigating the ideas they contain. Openness has been related to both of these aspects. Open students tend to feel excited when they look for information (Halder, Roy & Chakraborty, 2010; Heinström, 2002; 2005; Hyldegård, 2009; Stokes & Urquhart, 2011). They generally experience few obstacles in the search process and tend to feel content throughout (Halder, Roy & Chakraborty, 2010). Open students' search style is often more of an open investigation than a structured and goal-oriented quest (Heinström, 2002, 2003, 2005). Openness to experience has, for instance, been related to unstructured information-seeking, such as browsing, while being negatively related to defining the problem and identifying keywords (Stokes & Urquhart, 2011). Some studies have found that this flexible search style reflect into use of a broad range of resources (Halder, Roy & Chakraborty, 2010; Heinström, 2005), while others have not confirmed this finding (Stokes & Urquhart, 2011). Typical for open people is to be analytical with a need to understand new ideas that they come across (McCrae & Costa, 1997). This curiosity has also been found to reflect into information behaviour. Innovative, open, and creative people with high levels of intellectual curiosity tend to be process oriented, and enjoy exploring texts that bring them new ideas and insights (Heinström, forthcoming 2014; Jacobsen, 1998; Kirton, 1989; Palmer, 1991).

One of the challenges of inquiry learning is for students to reflect upon the information they find and analyze it critically instead of merely look for "facts" (Alexandersson & Limberg, 2003). Openness may bring an advantage to this process through the trait's typical cognitive fluency in divergent thinking, abstract and verbal reasoning, and critical reflection (Bidjerano & Dai, 2007). Research has found that open students are self-confident regarding their information evaluation and search skills (Kwon & Song, 2011). They also tend to experience few problems in critical analysis of documents (Heinström, 2003). The final step of inquiry is to actually learn from the information that has been retrieved. The relationship between openness and academic achievement is, however, not clear, as some studies have found a relation while others have not (O'Connor & Paunonen, 2007).

Inquiry involves exploration and independent work, but typically students need to present what they have learnt in form of a product. Exploration is therefore only one aspect of an inquiry learning task, the other part is to bring information together to create a product according to task requirements. This is where conscientiousness comes in, a trait linked to self-discipline and reliability.

Conscientiousness has consistently been found to have a strong influence on learning processes, across ages and in various learning contexts (O'Connor & Paunonen, 2007; Poropat, 2009). Similarly, conscientiousness has been found to be the personality trait with the strongest impact on students' information behaviour (Halder, Roy & Chakraborty, 2010). Conscientious students are



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3 generally achievement oriented and motivated to perform well in their school assignments. They,  
4 moreover, have the self-discipline and dutifulness that this often requires (O'Connor & Paunonen,  
5 2007). One expression of conscientiousness is structured and organized behaviour in a learning  
6 context. Conscientious students are efficient in organizing their studies and managing their time  
7 (Bidjerano & Dai, 2007). This methodical way to study also plays out in an information seeking  
8 context. A common search approach for conscientious students is structured and organized seeking  
9 with a distinct focus on high quality sources (Heinström, 2002). In addition, the trait triggers  
10 behaviour that support learning processes, such as persistence and high study morale.  
11 Conscientious students tend to work industriously on their assignments and be careful to fulfil task  
12 requirements (O'Connor & Paunonen, 2007). Conscientious students have similarly been found to  
13 be active information seekers who invest effort in pursuit of relevant information (Halder, Roy &  
14 Chakraborty, 2010; Heinström, 2002, 2003). They may even collect information, which turns out to  
15 be superfluous for their goals, such as passing a test, just to make sure they do not miss out on  
16 anything essential (Ishida, 2005). Conscientious students have also demonstrated high academic  
17 morale when it comes to ethical information use. They are unlikely to resort to e-dishonesty such as  
18 plagiarism and falsification (Kwon & Song, 2011).  
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22 Persons with high negative emotionality are sensitive and reactive, and suffer from a heightened  
23 likelihood to experience difficult emotions, such as anxiety, worry, and sadness (Costa & McCrae,  
24 1992). In a learning situation the impact of negative emotionality may be twofold. Worry may lead  
25 to better preparation and increased effort in an attempt to avoid an expected failure (Komarraju,  
26 Karau & Schmeck, 2009). When the anxiety is too strong, however, it often becomes intrusive for  
27 learning processes by consuming cognitive capacity and distracting attention (Laidra et al., 2007).  
28 The impairing influence of negative emotionality is particularly strong during demanding and  
29 stressful tasks. Inquiry projects come with several potentially stressful elements. The students need  
30 to work independently, analyze their task and its requirements, manage an open information  
31 environment, analyze and compile what they find, and finally present a product. Each of these steps  
32 contains their own challenges. Research has found that there are several stressful elements of  
33 inquiry which evoke anxiety in students (Abusin, Zainab & Karim, 2011; Kracker & Wang, 2002;  
34 Kuhlthau, Heinström & Todd, 2008). These feeling of anxiety are temporary and task-related, but  
35 students with negative emotionality are more vulnerable to stressors like these. Negative  
36 emotionality has been found to have a negative effect on university students' thesis research  
37 (Chamorro-Premuzic and Furnham, 2003).  
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41 In an information seeking context, negative emotionality has been linked to lack of motivation, as  
42 well as with insecurities while searching (Halder, Roy and Chakraborty, 2010; Heinström, 2002;  
43 2005). This can create a vicious circle as anxiety in turn infers with search processes (Ford et al.,  
44 2001). If students' anxiety is strong, students at times disengage from the whole learning process, as  
45 they are not able to organize and categorize what they learn into meaningful wholes (Komarraju et  
46 al., 2011). Anxiety may have a similar impact on analytical ability in information processes, where  
47 it may impede critical evaluation (Kwon, 2008). It should be noted that there have been studies that  
48 have found no link between negative emotionality and feelings of competence in information  
49 seeking and evaluation processes (Kwon & Song, 2011). The influence of negative emotionality on  
50 information behaviour may also be moderated by the learning context, such as being part of a group  
51 (Hyldegård, 2009). Similarly, there have been studies that have found no relation between negative  
52 emotionality and academic performance (O'Connor & Paunonen, 2007).  
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#### 4. 2. *A deep, strategic and surface approaches to studying: influence on learning-related information behaviour*

Defining for a deep approach is the intention to create a personal understanding of a subject by linking together pieces of information and connecting new information to previous understanding (Entwistle, 2001). This process of knowledge construction reflects into students' learning-related information behaviour. In inquiry projects it has been found that deep high school students look for a personal angle to their topics by relating it to their previous knowledge or interest (Heinström, 2006). As their goal is a personal understanding it is important for them that the information they consult is of high quality (Heinström, 2006). Deep students tend to be explorative rather than structured when they search for information, using strategies like breadth exploration, networking, browsing and sifting. A deep study approach does not, however, exclude a certain amount of structure in the search process such as identification of keywords (Stokes & Urquhart, 2011).

Typical for strategic students is to be organized, efficient, and achievement-oriented (Entwistle, 2001). We can see reflections of strategic students' efficiency in their information seeking that tends to be structured and well-organized (Heinström, 2002; 2005; Stokes & Urquhart, 2011). A strategic approach has been linked to attention to problem definition, keyword searching, refining and sifting in the search process (Stokes & Urquhart, 2011). In inquiry projects strategic high school students tend to be methodical in their work and make sure that they complete task requirements (Heinström, 2006). Effective time management is a proven asset that leads to effective information retrieval (Ford, Miller & Moss, 2001). Particularly the combination of a deep and strategic study approach has been found to result in focused, thorough and persistent information seeking (Heinström, 2002, 2005). Research shows that deep and strategic university students usually enjoy problem-based learning and are efficient in managing their time, workload and self-directed learning (Papinczak, 2009).

Students with a surface approach often find learning processes fragmented and struggle to connect subject areas. They tend to accept and memorize new ideas without questioning them and without further reflection (Entwistle, 2001). This often translates into mechanic compilation of information. In inquiry projects high school students with a surface approach tend to quickly proceed through the task, completing only the necessary requirements (Heinström, 2006). One reason may be that students try to get rid of a burdensome task with as little involvement as possible (Heinström, 2002; 2005). Surface students often fear failure and try to avoid challenges (Prat-Sala & Redford, 2010). Independent inquiry learning may appear more challenging than conventional teaching. This may create a vicious circle, as fear of failure, in turn, often leads to ineffective information retrieval (Ford et al., 2001). All these challenges add up in a low self-concept. Surface students have been found to have low self-efficacy in information seeking and depend on others in their search process (Stokes & Urquhart, 2011).

## 5. Method

Data was gathered in October-November 2011 in three senior high schools in Tampere, Finland by the use of three questionnaires. The respondents were 219 students of whom 34 % (n=75) were male, and 66 % (n=144) female. 30 % (n=65) of the respondents were first year students, 27 % (n=58) were second year students, 38 % (n=84) were third year students and 5 % (n=12) fourth year students. The questionnaires measuring personality, approaches to studying and learning-related information behaviour respectively are presented below.



### 5. 1. *Personality*

Personality was measured by a 10 item measure of the five-factor model (Lönqvist, Verkasalo & Leikas, 2008). The test measures each of the five dimension by two items (each item being a pair of adjectives), giving a total of 10 items (20 adjectives). The short scale was chosen out of consideration of the overall length of the questionnaire. The two corresponding items were combined to sum variables and tested for reliability. For the purpose of this study only openness to experience, conscientiousness and negative emotionality were used in the analysis. Reliability for the scales was tested with Cronbach  $\alpha$  and gave the following results: openness to experience (.28), conscientiousness (.59) and negative emotionality (.41). The reliability proved low for all factors, which partly may be explained by few items in the scales. Due to the low reliability, the option of using each personality item as a separate measure was investigated in explorative analyses. It was, however, concluded that this solution did not add value as compared to combining the items. Consequently the two items measuring conscientiousness and negative emotionality were combined to summary variables. The alpha for openness to experience was, however, considered to be unreasonably low. The two items that measured openness to experience were intellectual curiosity and artistic interests. For the purpose of this study, which studied learning-related information behaviour, intellectual curiosity was considered the essential aspect (see forth Von Stumm, Hell & Chamorro-Premuzic, 2011). Consequently intellectual curiosity was used as the sole scale in the following analyses.

### 5. 2. *Approaches to studying*

Approaches to studying were explored by the OPPI test (Parpala, 2010), a version of the ASSIST test (Tait, Entwistle & McCune, 1998) in Finnish. OPPI measures the three standard approaches to studying, deep, surface and strategic, and in addition a scientific approach to studying (critical and analytical). OPPI has been developed and validated among Finnish university students (Parpala, 2010). The test consists of 16 questions, four questions addressing each of the four dimensions: deep, surface, strategic and scientific. In the present study the reliability of OPPI, within a senior high school context, was first explored through an explorative factor analysis. A rotated varimax four-factor solution explained 55 % of variance. The first factor combined items designed to measure a surface study approach, and the second factor items designed to measure a strategic approach. The third factor combined the four items for a deep approach with two items of a scientific approach, leaving the fourth factor with two items designed to measure a scientific approach. It was concluded that the questions for the scientific approach did not work satisfactorily in the sample, perhaps since the questionnaire was designed for university students rather than high school students. Therefore the questions measuring the three core approaches to studying: deep, surface and strategic were selected for a separate factor analysis. The rotated varimax three-factor solution explained 56 % of variance and divided the factors according to the three study approaches. The items measuring each respective study approach were summarized. Reliability for the scales was tested with Cronbach  $\alpha$  and gave the following result: deep (.56), surface approach (.78) and strategic approach (.74). Items measuring each respective approach to studying were combined to three sum variables: deep, surface and strategic.

### 5. 3. *Questionnaire about learning-related information behaviour*

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4 Students' learning-related information behaviour was explored through a questionnaire which  
5 consisted of 42 statements on Likert scales from 1 (strongly disagree) to 5 (strongly disagree). The  
6 questionnaire addressed information behaviour in inquiry learning tasks where students  
7 independently choose a topic, seek out information, and write an essay based on the found  
8 information. It should be noted that the questionnaire was filled out without any connection to a  
9 specific inquiry task. Instead the students were asked to describe how they generally went about  
10 inquiry.  
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13 The questionnaire sought to explore students' general information attitudes and behaviour at three  
14 phases of the process: task construction, task performance, and task completion. We investigated  
15 students' attitudes and confidence in inquiry as well as their topic preference and focus formulation  
16 as part of task construction. The middle steps of task performance formed the base for the process  
17 related questions: choice of information sources, persistence in information seeking, difficulties and  
18 search strategy. For the final step of task completion we included questions about information use in  
19 the reading-to-write process, such as taking notes while reading, noting references, consulting  
20 various viewpoints and perceiving difficulties in understanding texts. We developed the scales by  
21 combining inter-correlated items and tested the reliability with Cronbach  $\alpha$ . The Cronbach  $\alpha$ 's  
22 ranged between .40 to .79 (see Appendix 1). Most scales had a fairly low Cronbach  $\alpha$ . This may be  
23 due to few items in the scale but remain problematic.  
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26 Regression analyses were used to explore the influence of the independent variables as predicting  
27 the dependent variable.  
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## 42 **6. Results**

### 43 *6.1. Relationship between personality and approaches to studying*

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45 The five-factor model personality traits and approaches to studying have been connected in  
46 previous research (Furnham, 2011). It was therefore important to establish their relationship in our  
47 data before we began to answer our research questions. This analysis was done by regression  
48 analyses using a stepwise general linear model.  
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53 A regression analysis showed that intellectual curiosity ( $\beta=.29$ ,  $t(211) = 4.69$ ,  $p=.000$ ) and low  
54 negative emotionality ( $\beta=-.14$ ,  $t(211) = -2.10$ ,  $p=.04$ ) significantly predicted a **deep** approach to  
55 studying. Intellectual curiosity and low negative emotionality explained a significant proportion of  
56 variance scores,  $R^2=.11$ ,  $F(1, 210) = 13.36$ ,  $p=.000$ . A deep approach has been related to openness in  
57 several studies (Furnham, 2011). The connection between a deep approach and low negative  
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3 emotionality has also been found (Chamorro-Premuzic & Furnham (2008). A deep approach is,  
4 furthermore, often linked with conscientiousness (Furnham, 2011). This connection was not found  
5 in the present study. Personality traits explained 11% of variance of a deep approach. This suggests  
6 that although a deep approach is linked to personality, the variable is largely explained by other  
7 factors.  
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10 A regression analysis showed that conscientiousness ( $\beta=.51$ ,  $t(208) = 8.49$ ,  $p=.000$ ) significantly  
11 predicted a **strategic** approach to studying. Conscientiousness explained a significant proportion of  
12 variance scores,  $R^2=.26$ ,  $F(1, 207)=72.11$ ,  $p=.000$ . Conscientiousness explained 26 % of variance of  
13 a strategic approach, which suggests a fairly strong relation. The relation between conscientiousness  
14 and a strategic approach to studying is a reoccurring research finding (Furnham, 2011).  
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16  
17 A regression analysis showed that negative emotionality ( $\beta=.28$ ,  $t(209) = 4.40$ ,  $p=.000$ ) and low  
18 intellectual curiosity ( $\beta=-.23$ ,  $t(209) = -3.59$ ,  $p=.000$ ) significantly predicted a **surface** approach to  
19 studying. Negative emotionality and low intellectual curiosity explained a significant proportion of  
20 variance scores,  $R^2=.15$ ,  $F(1,208) = 18.20$ ,  $p=.000$ . Previous research has consistently linked  
21 negative emotionality with a surface approach to studying (Furnham, 2011). The link between low  
22 intellectual curiosity and a surface approach is less established but also occurs (Busato et al., 1999;  
23 Diseth, 2003). Personality traits explained 15 % of variance of a surface approach.  
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## 26 27 28 29 *6. 2. Learning-related information behaviour*

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31 The next phase of the analysis was to examine how the independent variables influenced learning-  
32 related information behaviour. This was done through a regression analysis. In addition to  
33 personality traits and approaches to studying, senior high school grade was added as an independent  
34 variable to the regression in order to account for the possible impact of education. Senior high  
35 school grade was, in other words, introduced to measure the relative impact of intrinsic variables as  
36 compared to mutual elements shared by all students. The regression was conducted by a stepwise  
37 general linear model which allows for both categorical and interval data.  
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40 The analysis revealed that there was no influence of the independent variables on preference for  
41 factual over more contemplative content or on opportunistic discovery of information. Factual  
42 content preference was found to be common among all students. This may be explained by the  
43 prevailing culture in schools that unintentionally often conveys an implicitly message of the  
44 existence of right answers (Alexandersson & Limberg, 2003). Opportunistic discovery of  
45 information was also unrelated to individual differences. This finding was in contrast to previous  
46 studies (Heinström, 2007). Only results of statistical significance will be reported in the following.  
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49 The results of the regression analyses are shown in Tables 1-3. The tables will report  $\beta$  values,  
50 which show the strength of the relation between the independent and dependent variable,  $F$  values  
51 which show the degree of variability that the regression model can explain, and  $R^2$  values, which  
52 show the amount of variance explained by the model.  
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56 Table 1. The relationship between task construction (choice of topic, attitudes, confidence) and the  
57 independent variables of the study. Negative connections are noted in italic.  
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Information behaviour	Intellect. curiosity	Conscie.	Negative emotion.	Deep	Strategic	Surface	Grade	F	R <sup>2</sup>
Choice of unfamiliar topic	$\beta=.20^{**}$	$\beta=-.20^{**}$					$\beta=-.19^{**}$	6.39***	.09
Choice of utilitarian topic					$\beta=.21^{**}$			9.18**	.04
Prefer teacher to suggest topic		$\beta=-.16^*$						5.04*	.02
Inquiry as motivating				$\beta=.27^{***}$				16.36***	.08
Inquiry as hard work		$\beta=-.28^{***}$			$\beta=.20^{**}$			6.47**	.06
Confidence in inquiry tasks	$\beta=.20^{**}$					$\beta=-.35^{***}$		24.89***	.20
Focus formulation					$\beta=.25^{***}$			14.25***	.07

\* $p<.05$ , \*\* $p<.01$ , \*\*\* $p<.001$

Table 1 shows that at the task construction phase, the independent variables had the strongest influence on students' confidence. 20 % of variance in confidence in inquiry tasks was explained by intellectual curiosity and a surface study approach. Students who were intellectually curious found it easy to grasp what inquiry learning was about and knew how to proceed in the task, while those with a surface approach felt insecure about their ability to conduct independent inquiry.

Other noteworthy findings at this stage was that intellectually curious students preferred to choose topics that enabled them to explore new things, while conscientious students chose topics they knew from beforehand, but preferred an independent choice without input by the teacher. Strategic students chose topics of practical value and explored information sources before they formulated a focus. Deep students found that inquiry increased their study motivation and was an effective way to learn. Conscientious students did not regard inquiry as hard work, while strategic students did. Negative emotionality had no impact at this stage.

Table 2. The relationship between task performance (information acquisition) and the independent variables of the study. Negative connections are noted in italic.

Information behaviour	Intellect. curiosity	Conscie.	Negative emotion.	Deep	Strategic	Surface	Grade	F	R <sup>2</sup>
Persistent seeking				$\beta=.19^{**}$	$\beta=.20^{**}$	$\beta=-.19^{**}$		13.03***	.15
Varied search strategy		$\beta=.26^{***}$		$\beta=.19^{**}$			$\beta=.19^{**}$	11.31***	.13
Appearance related criteria						$\beta=.25^{***}$		13.39***	.06
Internet convenience				$\beta=-.15^*$	$\beta=-.24^{***}$			11.32***	.09
Search difficulty			$\beta=.23^{***}$					11.12**	.05
Difficulty in critical evaluation			$\beta=.22^{***}$				$\beta=-.14^*$	7.59**	.07

\* $p<.05$ , \*\* $p<.01$ , \*\*\* $p<.001$

Table 2 shows that approaches to studying explained 15 % of variance in the amount of persistence the students invested in their information seeking. A deep and strategic approach led to high investment, while a surface approach was linked to low persistence. 13 % of variance in the degree of variation in search strategy (using other strategies than “googling” such as browsing) was explained by conscientiousness, a deep approach and a high grade. 9 % of variance of “internet convenience” was explained by a deep and strategic study approach. Students with a deep and strategic approach to studying went beyond search engines to find information and consulted a broad range of information sources.

Approaches to studying had a stronger influence than personality traits at the task performance stage. A deep study approach was the most influential, as linked to persistent information seeking, a varied search strategy and use of a variety of information sources. A strategic approach was similarly linked to persistence and use of a variety of information sources. A surface approach was linked to lack of persistence, and choosing sources by appearance. Negative emotionality was the only trait that was linked to difficulties at this stage. Students with high negative emotionality found it to be challenging to look for information and evaluate information critically. It should be noted that students at higher grades chose more varied search strategies and had less problems in critical evaluation of sources than students at lower grades.

Table 3. The relationship between task completion (reading, writing) and the independent variables of the study. Negative connections are noted in italic.

Information behaviour	Intellect. curiosity	Conscie.	Negative emotion.	Deep	Strategic	Surface	Grade	F	R <sup>2</sup>
Difficulty understanding texts			$\beta = .20^{***}$	$\beta = -.17^{**}$		$\beta = .34^{***}$		25.73 <sup>***</sup>	.28
Noting down references as use them	$\beta = .21^{***}$				$\beta = .29^{***}$			17.69 <sup>***</sup>	.15
Note taking				$\beta = .14^*$	$\beta = .26^{***}$		$\beta = .15^*$	9.35 <sup>***</sup>	.12
Ensuring correct interpretation				$\beta = .19^{**}$	$\beta = .14^*$			7.42 <sup>***</sup>	.07
Use of alternative viewpoints	$\beta = .17^{**}$			$\beta = .38^{***}$				27.03 <sup>***</sup>	.21
Immediate writing		$\beta = -.15^*$		$\beta = -.21^{**}$	$\beta = -.20^{**}$		$\beta = -.23^{***}$	13.04 <sup>***</sup>	.21

\* $p < .05$ , \*\* $p < .01$ , \*\*\* $p < .001$

Table 3 shows that at the task completion stage 28% of variance in the difficulty to understand texts could be explained by personal characteristics, the strongest being a surface approach, followed by negative emotionality. Students with a deep study approach had little difficulties in understanding texts. 21% of variance in the use of alternative viewpoints in the process of building an understanding of the topic was explained by intellectual curiosity and a deep approach. 21 % of variance of immediate writing was explained by personal characteristics. Conscientiousness, a deep and strategic study approach and a higher grade were all linked to getting acquainted with information sources before beginning to write.

Approaches to studying had a stronger influence than personality traits at the task completion stage. A deep study approach was the most influential variable. Deep students did not find it difficult to understand the texts that they read. They wanted to ensure that they had understood the texts



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3 correctly by returning to them later in the process. Deep students prepared for writing by making  
4 notes, consulted a broad variety of viewpoints to ensure a nuanced perspective on the topic and  
5 familiarized themselves with the topic before they began to write. A strategic approach to studying  
6 was also highly influential at this stage. Strategic students noted down references immediately as  
7 they used them in their texts, took notes, went back to sources to ensure that they had understood  
8 them correctly and familiarized themselves with the topic before they began to write. A higher  
9 grade was related to more note-taking and less immediate writing.  
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12 High school grade was included in the analyses as a comparative measure of shared variance. The  
13 results showed that the individual variables, personality and approach to studying, had a stronger  
14 influence on students' behaviour than their grade. Before we move on to the discussion, we will  
15 conclude the results section by reporting the results pertaining to grade, as this was not part of our  
16 research questions. The findings showed that students of a higher grade were less likely to choose  
17 unfamiliar topics for their essays. This may be a sign of the approaching maturity exams and their  
18 increased focus on core contents of the curriculum. They used various search strategies and did not  
19 experience critical evaluation of sources as difficult. Students of a higher grade also applied  
20 advanced reading techniques (taking notes) and studied information sources before they began to  
21 write the end-product. The results thereby suggest that the students work more thoroughly with  
22 information sources and become more confident in evaluation of information sources as they  
23 proceeded through senior high school.  
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## 28 **7. Discussion**

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31 In the following we will discuss the findings trait by trait. We will begin by exploring how  
32 personality traits played out at the three stages of the inquiry process (task construction, task  
33 performance and task completion), and then move on to discuss the results pertaining to approaches  
34 to studying. It should be kept in mind that our results are based on self-report on questionnaires.  
35 The connection between traits and behaviour is, however, for the sake of simplicity presented as  
36 they would occur in actuality.  
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39 Intellectually curious students. At the task construction phase intellectual curiosity was a highly  
40 influential trait which particularly impacted students' information need. Intellectually curious  
41 students felt confident in their inquiry and chose unknown topics for their exploration. Intellectual  
42 curiosity was not a factor at the task performance stage, while this need for cognition appeared  
43 again at task completion as these students favored sources that contained alternative or even  
44 conflicting viewpoints. This orientation predicts high involvement in cognitive processes (learning  
45 about the topic, c.f. Figure 1). These students' epistemic beliefs also seem to be mature enough to  
46 critically assess sources (cf. Whitmire, 2003). Intellectual curiosity alone, however, did not seem to  
47 be enough for engagement in information use (cf. reading and writing by deep and strategic  
48 learners). It has been suggested that in order to achieve in a study context intellectually curious  
49 students need to channelize their need for cognition into a deep study approach (Komarraju et al.,  
50 2011). In line with previous studies (Furnham, 2011), intellectual curiosity was found to be a  
51 predictor of a deep approach. These traits are linked, but they are not identical as intellectual  
52 curiosity is driven by a need to find out (and perhaps forget) while deep students have an intrinsic  
53 interest to learn (regardless of novelty). In an inquiry process, intellectual curiosity thereby  
54 particularly influences information need, while the emphasis of a deep approach is on information  
55 use.  
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3 Conscientious students. Conscientiousness has consistently been linked to hard work both generally  
4 in studies (O'Connor & Paunonen, 2007; Poropat, 2009) and in information behaviour (Halder, Roy  
5 & Chakraborty, 2010). It was therefore surprising that conscientiousness did not seem to be a strong  
6 factor in learning-related information behaviour. Conscientious students did not regard inquiry  
7 learning as hard work and would rather choose familiar topics than challenging ones for their  
8 inquiry projects (task construction). As the project proceeded, conscientiousness was linked to a  
9 varied search strategic but did not have an impact on e.g. persistence as could have been expected  
10 (Heinström, 2003). One explanation may be that conscientiousness manifested through a strategic  
11 approach. This connection was found in the study, confirming previous research (Furnham, 2011).  
12 It may, however, also be that conscientiousness is a less strong factor in inquiry learning than it is in  
13 conventional study. Conscientious students might not invest their usual engagement in inquiry  
14 projects, but rather regard them as irrelevant extra tasks outside of actual studies. This finding raises  
15 questions that require further research.  
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18 Students with high negative emotionality. Negatively emotionality was linked to worries and  
19 anxiety at the task performance and completion stages of the inquiry process. Students with high  
20 negative emotionality felt that searching, evaluation of search results and understanding texts were  
21 difficult. This experience likely comes from a heightened sensitivity to stress, rather than being an  
22 actuality. The experience of inquiry as being challenging can also be due to a cognitive attunement  
23 to negativity (see forth Diseth, 2013). Heightened anxiety and worry is important to notice, as it has  
24 been found that whether students with negative emotionality perceive their learning environment as  
25 too burdensome (for instance in form of workload) they may adopt a surface study approach  
26 (Diseth, 2013). Our findings confirmed this previously found link between negative emotionality  
27 and a surface approach (Furnham, 2011).  
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31 Deep learners. Students with a deep approach felt that inquiry learning tasks increased their study  
32 motivation (task construction). As the task proceeded, the impact of a deep approach grew stronger.  
33 Deep students were persistent information seekers who used varied search strategies (task  
34 performance). The influence of a deep approach culminated at task completion. Deep learners had  
35 no difficulty in understanding the texts they read and were engaged in careful use of information  
36 (looking for alternative viewpoints, note taking, working with sources and ensuring correct  
37 interpretation). Learning (cognitive processes) thereby seemed to take precedence over  
38 documentation and communication (behavioural processes) for these students (see Fig. 1).  
39 Characteristic for a deep approach is to strive for a personal understanding of a topic by linking  
40 together pieces of information (Entwistle, 2001). Active use of information sources is therefore not  
41 surprising. The explicit connection between a deep study approach and thorough engagement with  
42 information sources has not, however, to the authors' knowledge, been demonstrated in previous  
43 research.  
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46 Strategic learners. Strategic students' tactical thinking and commitment to requirements manifested  
47 immediately as the task began. A strategic approach was linked to choosing topics of utilitarian  
48 value, approaching inquiry learning as hard work and forming a focus before beginning to explore  
49 the topic. At the task performance stage strategic students persistently searched for information and  
50 consulted a broad range of sources. At task completion they were careful to note down references as  
51 they used them, took notes, ensured correct understanding of sources and read information sources  
52 before they began to write. Taken together, this paints a picture of a somewhat idealistic behaviour  
53 in inquiry tasks. Presumably this behaviour is a reflection of the strategic students' will to achieve  
54 by abiding by task requirements. As strategic students focus more on achievement than specifically  
55 on their own learning process, as deep students do, they seem to pay relatively more attention to  
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3 documentation and communication aspects of inquiry rather than their own learning process (cf.  
4 Fig. 1).  
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6 Surface learners. At task construction students with a surface approach felt insecure and uncertain  
7 about the upcoming project. This lack of confidence, combined with conceptual challenges in  
8 understanding texts, seemed to define their whole inquiry process. At task performance they lacked  
9 persistence in information seeking and at times chose sources based on appearance. At task  
10 completion the only link to a surface approach was a struggle to understand texts. Surface students  
11 often find learning challenging, particularly when the goal is to combine various aspects to holistic  
12 conceptions (Entwistle, 2001), which is the case in inquiry learning. This may result in a low self-  
13 efficacy and define their further behaviour (c.f. Stokes & Urquhart, 2011). A surface approach to  
14 studying has been linked to avoidance coping, that is disengagement from the source of stress  
15 (Moneta, Spada & Rost, 2007). This may explain why surface students did not invest any effort in  
16 the task. Unfortunately, this may create a vicious circle, as lack of involvement may also be a  
17 reason why these students struggle to understand the information they find. Students with a surface  
18 approach seemed to focus their attention on the documented output as required by teachers in  
19 assigned learning tasks, and largely overlooked their own learning process (cf. Fig. 1).  
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23 In interpreting the results it is important to remember that individual differences are but one of  
24 many influential factors on information behaviour (see e.g. Vilar & Žumer, 2008). The limitations  
25 of the study, furthermore, need to be kept in mind. The data was gathered through questionnaires  
26 that were filled in at school. Oral and written instructions underlined anonymity and the fact that  
27 data was gathered for research purposes only. “Good respondent” tendencies can nevertheless not  
28 be ruled out, particularly in a school context where students are accustomed to being evaluated on  
29 their replies to written tests. As the findings are based on self-report, we, moreover, do not know  
30 what students in actuality do in their inquiry process. Future research would benefit from a  
31 qualitative approach which would enable in-depth analysis of students’ behaviour and motivations  
32 behind them. Reliability issues were also problematic as Cronbach alphas were quite low,  
33 particularly regarding the personality measure. The low number of items may partly explain the low  
34 alphas. The used measure was, however, a validated test where appropriate alphas would have been  
35 expected (Lönnqvist, Verkasalo & Leikas, 2008). The results pertaining to personality traits should  
36 therefore be interpreted by caution. Lengthier tests for personality are recommended for future  
37 studies.  
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40 Taken together the findings show that each trait had its own emphasis in the inquiry process. At the  
41 task construction phase, intellectual curiosity and a surface approach seem to be particularly  
42 influential. Intellectual curiosity drives a motivation to explore, while a surface approach is defined  
43 by insecurity. A strategic approach is linked to abiding by formal requirements at each step of the  
44 process, while conscientiousness seems to be less influential on students’ inquiry than it is in their  
45 usual study work. Negative emotionality is linked with anxiety and worry throughout the process,  
46 while a deep approach particularly manifests in information use.  
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## 54 **8. Conclusions**

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56 The study set out to explore whether personality traits and study approaches would be influential on  
57 learning-related information behaviour in inquiry tasks. It was found that individual differences had  
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3 a stronger impact than high school grade on information behaviour. Findings from previous studies  
4 (e. g. Heinström, 2002; 2005; Stokes & Urquhart, 2011) on university students' information  
5 behaviour were largely confirmed among senior high school students operating in a structured  
6 environment with more outspoken requirements on information behaviour. This underlines the  
7 importance of considering individual differences in learning-related information behaviour.  
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10 The findings also showed that each of the traits had their own particular influence at various stages  
11 of the process. Personality traits had a stronger impact at the task construction phase, while study  
12 approaches were more influential at task performance and task completion. Overall, individual traits  
13 were most influential on the task completion stage, when students read information sources and  
14 wrote their own texts, in other words when they used information. Information use has not been  
15 much studied in earlier information research. We, therefore, regard this finding as particularly  
16 noteworthy.  
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## Appendix. Scales used in the study.

Scales	
<b>Task initiation</b>	
Choice of unfamiliar topic (multi-item)	I strive to choose a topic I know well from beforehand (reversed) + I rather choose a topic, which enables me to explore new things. Cronbach $\alpha$ for the scale was .40.
Choice of utilitarian topic	(If I am free to choose a topic for my essay) I try to choose a topic which is practically useful to me
Prefer teacher to suggest topic	I'd rather ask my teacher to suggest a topic for me than choose myself (for explorative assignments)
Inquiry as motivating	Independent assignments increase my motivation for studying + Independent information seeking and writing is an effective way of learning + I believe I learn more through explorative tasks than through traditional study. Cronbach $\alpha$ for the scale was .66.
Inquiry as hard work	Writing source-based essays is time-consuming and hard work
Confidence in inquiry tasks (multi-item)	I find it easy to find an angle from which to address my topic + It is difficult to work on inquiry assignments; I do not know how to proceed (reversed) + I know what a good inquiry essay entails + It is easy to understand what the learning goals of inquiry assignments are. Cronbach $\alpha$ for the scale was .70.
Focus formulation (multi-item)	Before I choose from which angle to explore my topic, I first explore information about it + I first figure out what my topic is about before I decide what information to collect. Cronbach $\alpha$ for the scale was .40.

Scales	
<b>Task performance</b>	
Persistent seeking (multi-item)	I am willing to use time and effort to search for information + If a few searches do not result in relevant results, I quit searching (reversed) + I spend time to identify the best sources and follow links forward + I choose information sources that are easily available and don't spend time on finding potentially better ones (reversed). Cronbach $\alpha$ for the scale was .59.
Varied search strategy (multi-item)	By browsing I find info sources that may be difficult to find simply by googling + It is important to know many various ways to search on the Internet. Cronbach $\alpha$ for the scale was .40.
Appearance related criteria	I reject information sources that do not look appealing
Internet convenience (multi-item)	I think it is important to know how to find information from other sources than Websites (reversed)+ I choose a broad range of information sources (Websites, books, journals, experts etc) (reversed)+ It pays off to concentrate information seeking to the Internet, since it is the easiest way + You find all essential information on the Internet through search engines. Cronbach $\alpha$ for the scale was .58.
Factual content preference	I choose factual sources rather than those which are contemplative
Search difficulty	It is easy to choose search terms (reversed) + It is difficult to identify the relevant information from search results + I find it difficult to search for information on the Internet. Cronbach $\alpha$ for the scale was .65.
Opportunistic discovery of information	One often runs into the most useful information by chance
Difficulty in critical evaluation (multi-item)	I find critical evaluation of the trustworthiness of information easy (reversed) + It is difficult to recognize bias and opinions in texts. Cronbach $\alpha$ for the scale was .49.

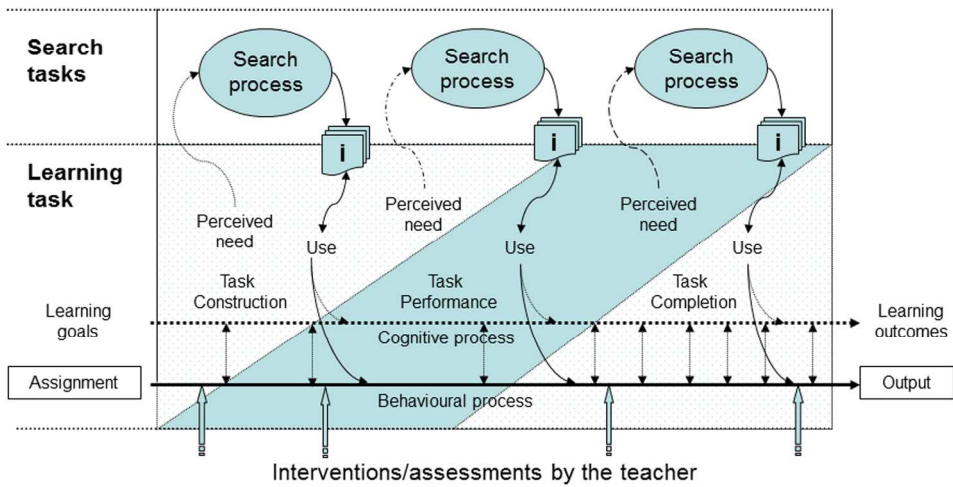
Scales	
<b>Task completion</b>	
Difficulty understanding texts	I often find it really difficult to understand the information I find

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3	Noting references as use	I write down references as soon as I use them in my text
4	them	
5	Note taking	I prepare for writing by taking notes.
6	Ensuring correct	As I work on the text I often go back to sources to check that I have understood them
7	interpretation	correctly
8	Use of alternative	I try to find several good sources in order to get alternative information + By combining
9	viewpoints (multi-item)	various viewpoints you can create new information + Conflicting information in various
10		sources increase my interest in the topic + Judging reliability requires information from
11		several sources. Cronbach $\alpha$ for the scale was .52.
12	Immediate writing	Before I begin to write I get thoroughly acquainted with the whole material (reversed). +
13		I begin writing as soon as possible and pick up information from sources as I proceed.
14		Cronbach $\alpha$ for the scale was .56.
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