

EERO SORMUNEN

A Method for Measuring Wide Range Performance of Boolean Queries in Full-Text Databases

ACADEMIC DISSERTATION

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> University of Tampere Tampere 2000



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ABSTRACT

A new laboratory-based method for the evaluation of Boolean queries in free-text searching of full-text databases is proposed. The method is based on a controlled formulation of *inclusive query plans*, on an automatic conversion of query plans into a set of *elementary queries*, and on composing *optimal queries* at varying operational levels by combining appropriate sub-sets of elementary queries. The method is based on the idea of reverse engineering, and exploits full relevance data of documents to find the query performing optimally within given operational constraints.

The proposed method offers several advantages. The method makes good use of the expertise of experienced searchers in the query formulation process while avoiding uncontrolled human biases. Inclusive query plans are comprehensive representations of *query tuning space* available in each individual search topic. Query tuning space defines the limits within which query exhaustivity and query extent are free to change in search for the optimally performing query.

An heuristic algorithm for composing the optimal queries was developed by elaborating the original idea proposed by Harter (1990) and by applying standard algorithms for the *Zero-One Knapsack Problem* of physical objects. The algorithm offers an efficient technique to find the optimal sub-set of elementary queries from any finite set of available elementary queries. The characteristics of Boolean queries can be investigated over a wide operational range by composing the optimal queries at standard recall levels $R_{0,I}...R_{I,0}$ or at selected DCV levels (e.g. 2, 5, 10,...500 documents).

A case experiment focusing on the mechanism of falling effectiveness of free-text searching in large full-text databases is reported. A unique feature of the case experiment was that not only were the effects of the size but also the effects of the density of relevant documents, evaluated. In high recall searching, a major finding was that retrieval performance was dominated by documents where important concepts were *expressed implicitly*. These *least retrievable documents* compel the reduction of the exhaustivity of queries, and this leads to steeply falling precision at the highest recall level $R_{I.o}$. The findings gave empirical support for the hypothesis of falling recall in large full-text databases introduced by Blair & Maron (1985) as a conclusion from the well known Stairs study. In high precision searching, the study revealed among other things, that increasing exhaustivity is a tool that can be used to increase the share of *highly relevant documents* in query results. Another interesting finding was that Boolean *AND operator* seems to be competitive with *proximity operators* in high precision searching. Further, it was shown that, in high precision searching, the relative effectiveness achieved in large databases is greatly influenced by the density of relevant documents.

From the methodological viewpoint, the case experiment demonstrated how the performance of a Boolean IR system can be measured across a wide operational range. Second, the case showed how to study the relations between measured performance and the structural characteristics of Boolean queries optimised for different retrieval goals. Third, the rationale of structural changes in optimal queries could be logically explained by analysing the characteristics of relevant documents available in the database. Further, the case study exemplified the dynamic nature of the method from the experimental design viewpoint.

Validity, reliability, and efficiency issues were considered in the evaluation of the method itself. Empirical tests showed that the proposed method has a firm basis when applied to appropriate problems of the intended application domain.

PREFACE

This thesis was the most extensive enterprise of my academic career. The active stage of the work lasted some four years, but the basis was already created in the FREETEXT project in the early nineties. Basically, the licentiate thesis completed in the FREETEXT project was a preliminary study for the doctoral thesis published here. The first version of the proposed evaluation method was demonstrated, and the test collection was created at that time.

Personally, I have not been in a position to apply and benefit from any grants during the past years. However, the work has received financial support from various sources. First of all, the Department of Information Studies at the University of Tampere has supported the work in many ways, e.g. by allocating some resources for software development and experimentation. The local employment office and the Technology Research Center of Finland have also funded the work of research assistants.

Many people have contributed to my work, and frankly speaking, I have been totally dependent on these contributions. Heikki Keskustalo played a central role in designing and implementing the optimisation algorithm. Heikki also helped several times to solve the technical problems in the test environment. Juha Laaksonen worked as the designer and programmer of the IR Game, a Web application that turned out to be a very useful tool in testing the performance of the optimisation algorithm.

I have benefitted from the excellent work of several research assistants. The first to be mentioned are Kari Sandholm, Erkka Leppänen, and Jussi Koivisto. Kari carried out most of the optimisations and data gathering. Erkka developed a library of tables and SQL queries helping in the analysis of results. He also did a pioneering work by challenging the optimisation algorithm using the IR Game as his only weapon. Jussi did more pioneer work by making a facet analysis for more than one thousand news articles. A valuable data set was created.

Several students of the Department have collaborated in this work as test persons. Especially, I would liked to thank Heikki Eloranta, Marja Räsänen, and Pekka Salosaari for their enthusiastic concentration of the facet selection test. Similarly, Perttu Makkonen, Mikko Sola, and Mikael Vakkari made a contribution as control searchers in the interactive query optimisation test.

The early work on the Finnish test collection in the Information Retrieval Laboratory should not be forgotten since it created the backbone for this and many other IR studies at the Department of Information Studies. Markku Ylinen and Hannele Vihermaa from Alma Media (the newspapers *Aamulehti* and *Kauppalehti* at that time) as well as Irmeli Toivanen from the newspaper *Keskisuomalainen* helped us to provide the news articles for the collection. Pirjo Valpas worked on the inclusive query plans for the test collection, and subsequent tests have shown that her work was of a high quality. Ulla Saikkonen, Markku Juusola, Merja Lehti, and Juha Riihioja conducted the relevance judgements at a high level of consistency.

The FIRE group has provided me with a stimulating basis to test my research ideas and reporting. Thanks for the comments and encouragement. Especially, I am grateful to Jaana Kekäläinen, who has also been an active user of the test collection. Jaana contributed by developing the recall base estimates of the test collection, the ideas on how to apply query facets in experiments, and the proper use of statistical tests.

I have been honoured to receive constructive comments from highly appreciated foreign researchers. Nick Belkin (Rutgers University, U.S.), Peter Ingwersen (Royal School of Library and Information Science, Denmark), and, especially, Giorgio Brajnik (University of Udine, Italy), and Paul Solomon (University of North Carolina at Chapel Hill) did a lot of work in commenting on my early version of the text. Professors William Hersh (Oregon Health Sciences University, U.S.) and Stephen Robertson (Microsoft Research and City University, UK) were the pre-reviewers of my dissertation and their comments helped me to improve some important details in my text. I was very impressed of the enthusiasm of these mentors.

I also thank Virginia Mattila for her work in correcting and improving my language.

Professor Kalervo Järvelin has been my supervisor in three studies: the theses for the master's, licentiate's, and doctor's degree. The total length of my theses is about 500 pages. This means that during the last twelve years, Kal has read and commented thousands of pages I have composed in a more or less finished form. That is quite an impressive effort knowing the high quality feedback. I have enjoyed a myriad of ideas how to improve my work. Kal is at his best in developing innovative solutions to any problems faced in formulating research questions, selecting data and methods, making analysis, and reporting.

I would also thank all colleagues at the department of the encouraging atmosphere and support. My main job has been to work as acting professor, and I have been involved in several research projects, educational development work, and teaching. All the people in these

co-operative activities have shown remarkable patience when I have failed to take complete care of my duties. I am especially grateful to Mirja Björk and Leena Lahti who have helped me to become aware of the current issues requiring my attention.

Last but not least, I want to thank my family - Seija, Annakaisa, Ville, and Emilia - for their patience and encouragement. This time has been hard for us all. I have been working six days a week for a long period. I believe this will not be the scenario for the future.

Tampere 28 April 2000 Eero Sormunen

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LIST OF SYMBOLS

Logic connectives and Boolean operators:

 \vee , OR Disjunction \wedge , AND Conjunction \neg , ANDNOT Negation

Set operations:

Union Union

IntersectionDifference

[A] Facet A

Broadness of a topic

C Capacity of the knapsack

C Complexity of a topic

CCNF Complete conjunctive normal form

CNF Conjunctive normal form

DCV, DCV_j Document cut-off value, Fixed document cut-off value j

DNF Disjunctive normal formEEF Explicitly expressed facets

 EQ, eq_i Elementary query, Elementary query i

EXH Query Exhaustivity

F1...F5 Facet of an inclusive query plan ranked 1...5

FE Facet extent

FPC Futility point criterion

 k_i Database size ratio for topic i

 n_{ij} Number of documents retrieved by query j in topic i

p Probability*P* Precision

PAR Paragraph operatorPC Prediction criterion

PDF Proportional document frequency

PE Proportional exhaustivity

 p_j Profit of item j (the knapsack problem)

PQE Proportional Query Extent

QE Query Extent

 $Q_{extra(i)}$ Set of extra non-relevant documents in the large databases for topic i

 q_i Query i

 Q_i, Q_i^+ Sets of non-relevant documents for topic i in the small database and in

the large databases, respectively: $|Q_i^+| \approx k_i \ x \ |Q_i|$

 R, R_j Recall, Recall level j Rel Degree of relevance

 $R_{extra(i)}$ Set of extra relevant documents in the large & dense database for topic i

 r_{ij} Number of relevant documents retrieved by query j in topic i

 R_i, R_i^+ Set of relevant documents for topic i in the small/large & sparse

database, and in the large & dense database, respectively: $|R_i^+| \approx k_i x |R_i|$

SPO Standard point of operation

 W_i Weight of item j (the knapsack problem)

1 INTRODUCTION

Earlier research has been successful in describing how expert searchers exploit the tools of Boolean IR systems to focus queries towards appropriate retrieval goals (see e.g. Fidel 1984, 1985, 1991, Saracevic, et al. 1988, Shute & Smith 1993). On the other hand, past research does not tell much about the characteristics of those tools. For instance, we know that expert users tend to tune recall and precision of queries by applying disjunction, conjunction, and proximity operators but we do not know what the ultimate limits of these operators are from the system point of view. Knowing the performance limits of the Boolean IR model would be important in predicting how Boolean IR systems work in extreme situations, e.g. how they scale up in large databases. The performance limits of the IR system also set the upper limit for human searchers' performance.

In this study, we seek a better understanding of the very core of the Boolean IR model, Boolean queries. In investigating the characteristics of Boolean queries we concentrate on the problems of matching the representations of queries and documents, and need a system-oriented evaluation method to do this. The mainstream of the system-oriented IR evaluation has followed the Cranfield paradigm, also called the laboratory model, or the system approach (see e.g. Sparck Jones 1981, Harter & Hert 1997). The major focus within the mainstream of experimental research has been on the best-match IR models, first on the vector space IR model, and later on the probabilistic IR model (see e.g. Salton & McGill 1983, Belkin & Croft 1987). The low interest in studying the Boolean IR model can be seen not only in the low volume of research output (see e.g. TREC reports Harman 1993a and later), but also in the slow development of system-oriented experimental methods. Contemporary methods have been designed for best-match IR systems because these have been the target of research. Evaluative research of operational systems has focused on Boolean IR systems but the contribution has been very slight on the development of methods (see Sparck Jones 1981, Blair & Maron 1985).

For about 40 years, most of the operational IR systems in existence have been implementations of the Boolean IR model. The mainstream of research within the Cranfield paradigm has shared a very critical attitude towards the Boolean IR systems. A recent review by Frants et al. (1999) presents an excellent summary of arguments used in refuting the Boolean approach. A few attempts have been made to verify the validity of these arguments

empirically. The early study by Salton (1972) was an example of a study aimed to show the competitiveness (or superiority) of the vector space IR model with (over) the Boolean IR model. Turtle (1994) conducted a similar study comparing a Boolean and a probabilistic IR system. The results of the recent experiments by Hersh & Hickam (1995), Lu et al. (1996), and Paris & Tibbo (1998) have suggested that studying the overall superiority of one model over the other may be a naive way to see this research issue. Boolean queries seem to perform better in some situations, and best-match queries in other situations.

Both the "mystic" competitiveness of the Boolean IR model in operational applications and the above mentioned experimental findings of its superior performance in some situations increase motivation to study the basic characteristics of Boolean queries. As pointed out by Paris & Tibbo (1998), we currently know that different matching mechanisms work better in different retrieval situations, but findings are not sufficient to explain the reasons for the differences. This study will focus on the basic characteristics of Boolean queries. However, the goal is not to compare the Boolean and best-match IR models. The focus is solely on Boolean queries. The development of more appropriate evaluation methods is seen as the key to draw a more detailed picture of the effective features, and the limits of the Boolean IR model.

1.1 Methodological problems in Boolean IR experiments

The Boolean IR model has three special features that cause methodological problems for experimental research (Ingwersen & Willett 1995):

- 1. The formulation of Boolean queries requires a trained person to translate the user request into a query. Professional intermediaries are often used to carry out the search on behalf of the information user.
- 2. The searcher has very little control over the size of the output produced by a particular query. Without detailed knowledge of the database, the searcher will be unable to predict the number of records retrieved by a given query.
- 3. A Boolean query divides a database into two discrete subsets; one set for the records that match the query and one set for the rest. There is no mechanism by which the records could be ranked in order of decreasing probability of relevance.

The first feature, the necessity to use a human intermediary in query formulation, is a potential source of validity and reliability problems. Validity is the extent to which the observed variables really present the concepts under investigation. Reliability is the extent to

which the experimental results can be replicated by other experimenters (Tague-Sutcliffe 1992). It is very difficult to separate the effects of a technical IR system from those of a human searcher. In system-oriented evaluations where, for instance, alternative indexing methods are compared, the role of the human intermediary becomes critical.

In the well known STAIRS study, the queries were designed by two paralegals. The searchers had a predefined goal to locate at least 75 per cent of all relevant documents. It turned out that only less than 20 per cent of relevant documents were found. The authors concluded that the effectiveness of full-text retrieval systems is not satisfactory in large textual databases (Blair & Maron 1985). On the other hand, the average precision of the test queries was as high as 79 per cent. This is an extremely high figure for precision in a collection where the average document length was about nine pages (for comparative figures see e.g. Tenopir 1985, Salton 1986, McKinin et al. 1991, Harman 1996). The paralegals were obviously formulating high-precision queries although they were asked to work towards high recall.

The STAIRS study is one of the few where the recall goal of queries was explicitly stated. Usually, intermediaries have been given free hands. For example, Turtle (1994) asked his intermediaries "...to produce the 'best' query that they could for each issue statement". Tenopir (1985) formulated the queries by herself without explicitly defining the precision and recall goals. The consequence of vague and undefined query goals is that we have difficulties in saying anything about the performance of an IR system. Performance differences based on system differences are in danger of being overrun by individual searching styles and behaviours as well as uncontrolled variation of resulting queries.

The latter two features of the Boolean IR model (no ranking, little control over the output size) cause problems in measuring the performance of a Boolean system across its whole operational range. The notion of *operational range* is used here to emphasise that the users of information retrieval systems have different goals in making queries and this issue should also be considered in designing experiments for Boolean IR systems. In some situations, the user wants to find all relevant documents if possible and even a substantial searching effort to achieve this goal is acceptable. In another situation, a few relevant documents may satisfy the searcher and high precision queries are preferred to minimise the effort of browsing. Recall can be used to characterise the different levels of the operational range.

With best-match systems, a typical way of measuring performance is to average precision over all test queries at selected recall levels (see Salton & McGill 1983, 166). With Boolean IR systems, performance is usually measured at a single recall/precision point for each query. Recall and precision values are averaged separately over all queries. As Lancaster (1968, 132) has shown, the distribution of recall and precision values for a large set of test queries is very wide. It is very difficult to see how the averaged recall and precision values should or could be interpreted. Averages are mixing queries from different operational levels (from very focused to very broad).

1.2 Harter's idea: the most rational path

Harter (1990) has also pointed out that pooling results for several searchers or search topics may obscure or eliminate important relationships. He introduced an idea for an evaluation method that should reveal more elegantly the performance of the Boolean IR model at different operational levels. The approach is based on the concept of *elementary postings* sets and Harter used it in a case study to analyse the retrieval performance of different search term combinations and the overlap of elementary postings sets. The author used a single search topic to illustrate how the method is applied:

1. A high recall oriented query based on two facets was designed and executed¹:

Facet [Information retrieval] (information retrieval OR

online systems OR
online(w)search?)

Facet [Search process] (tactic? OR

heuristic? OR trial(1w)error OR expert systems OR artificial intelligence OR

attitudes/DE OR

behavior?/DE,ID,TI OR

cognitive/de)

2. All documents matching the conjunction of facets [Information retrieval] and [Search process] represented by the disjunction of all selected query terms were retrieved. The relevance of resulting 371 documents was assessed.

¹ The author stated that "the information need was for research that attempts to understand aspects of the online search process. Theoretical treatments or models of the process and empirical studies were considered equally useful." The query is presented in the syntax of DIALOG retrieval service. Dialog is a trademark of The Dialog Corporation plc.

Square brackets [] are used to denote facets and other concepts. For instance, [Information retrieval] refers to a facet (or a concept) named "information retrieval".

Table 1.1. Retrieval results for the 24 elementary postings set in the case search by Harter (1990).*

Set no	Elementary postings set	No of postings	No of relevant	Precision	(Relative) Recall
			postings		
s1	information retrieval AND tactic?	8	4	0,50	0,04
s2	information retrieval AND heuristic?	17	4	0,24	0,04
s3	information retrieval AND trial(1w)error	2	2	1,00	0,02
s4	information retrieval AND expert systems	43	10	0,23	0,11
s5	information retrieval AND artificial				
	intelligence	48	9	0,19	0,10
s6	information retrieval AND attitudes/DE	42	5	0,12	0,06
s7	information retrieval AND				
	behavior?/DE,ID,TI	63	20	0,32	0,22
s8	information retrieval AND cognitive/de	56	22	0,39	0,24
s9	online systems AND tactic?	6	3	0,50	0,03
s10	online systems AND heuristic?	10	2	0,20	0,02
s11	online systems AND trial(1w)error	2	2	1,00	0,02
s12	online systems AND expert systems	18	5	0,28	0,06
s13	online systems AND artificial intelligence	44	9	0,20	0,10
s14	online systems AND attitudes/DE	52	4	0,08	0,04
s15	online systems AND behavior?/DE,ID,TI	42	14	0,33	0,16
s16	online systems AND cognitive/de	21	5	0,24	0,06
s17	online(w)search? AND tactic?	7	4	0,57	0,04
s18	online(w)search? AND heuristic?	4	3	0,75	0,03
s19	online(w)search? AND trial(1w)error	1	1	1,00	0,01
s20	online(w)search? AND expert systems	15	9	0,60	0,10
s21	online(w)search? AND artificial intelligence	7	2	0,29	0,02
s22	online(w)search? AND attitudes/DE	9	1	0,11	0,01
s23	online(w)search? AND behavior?/DE,ID,TI	18	10	0,56	0,11
s24	online(w)search? AND cognitive/de	10	7	0,70	0,08
s25	s1-s24/OR	371	90	0,24	1,00

^{*)} In most tables and figures, decimal points are denoted by commas "," instead of full stop "." because of insurmountable technical problems with the spreadsheet software used.

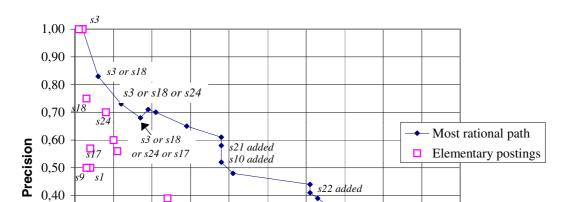
3. All conjunctions of query terms representing the facets [Information retrieval] and [Search process] (called elementary postings sets) were composed. The 24 conjunctions and their retrieval results are presented in <u>Table 1.1</u>.

The maximum achievable precision across the whole relative recall range was determined by applying a simple algorithm constructing incrementally the *most rational path*. The gradually expanding union of elementary postings sets was created by adding one set after another to the path maximising precision at each *path position*. The algorithm was described by the author in the following way:

- (1) To select the initial set, choose the elementary postings set that produces the highest precision: if there is a tie, select the set that produces the highest recall. This defines the first step of the path.
- (2) Create in turn the union of each of the remaining elementary postings sets with the set defined by the current path position; finding the union takes overlap among

postings into consideration. The next step in the path is defined to be the set that maximizes precision. If there is a tie, select the set that increases recall the most. Find the union of this set with the set defined by the current path position to create a new path position.

(3) Repeat step 2 until the elementary postings sets have exhausted.



0,20

0,30

0,40

0,50

Recall

0,10

0,30

0,20

0,10

0,00

Figure 1.1. Recall and precision of the 24 elementary postings sets and the most rational path in the case search presented by Harter (1990).

Precision and recall values for the 24 elementary postings sets and the respective curve for the most rational path are presented in <u>Figure 1.1</u>.² Harter did not report full-scale evaluation results based on the most rational path idea except this single example. He developed a "blind"

0,60

0,70

0,80

0,90

² The article text obviously contains inconsistent data. The algorithm was said to construct the most rational path by selecting elementary postings sets in the following order: s3, s18, s24, s17, s9, s1, s20, s23, s21, s10, s2, s8, s22, s16, s12, s15, s7, s13, s4, s5, s6, s14, s11, s19. However, the cumulative recall and precision figures reconstructed in Figure 1.1 show that the algorithm did not work as described. Harter assigns all 24 elementary postings sets to the most rational path, but only 19 of them are needed to achieve the maximum precision at appropriate levels of relative recall. In addition, some added postings sets do not make a positive contribution:

[•] Sets s21, s10 and s22 make a negative contribution by adding non-relevant records only. Recall does not increase but precision falls from a path position to the next one. Thus these sets should not be added at all. (Continue on the next page.)

[•] Sets s11 and s19 that were selected last do not make any contribution. They must be subsets of set s3 since they contain only relevant records (P=1,00) but are not added before set s18 that contains one non-relevant document.

search" algorithm generating all 1785 combinations of the 24 elementary postings sets. The distributions of the 1785 postings set combinations were reported separately across recall and precision from 0 to 100 per cent at 10 per cent intervals. He did not present the maximum precision values as a function of recall and neither did he report any comparisons between the incremental and the blind search algorithms in constructing the most rational paths.

Harter's idea is an obvious contribution. If the ultimate limits and the basic characteristics of Boolean IR systems are to be studied, the evaluation should be stretched over the whole operational range of the system. One should compare queries designed for a particular operational level, and not obscure the phenomena under investigation by heavy averaging. However, the theoretical framework and operational guidelines were not sufficiently developed for a fluent use of the method in practice in Harter's paper. To do this, we need an appropriately defined framework for the method in the context of IR evaluation.

1.3 Methods and techniques in IR evaluation

Methods (in science) are the particular activities that are used to achieve research results. Methods include various experimental designs, sampling procedures, measuring instruments, and the statistical treatment of data. (Polkinghorne 1983, 5.) Bunge (1967, 8) defines a (scientific) method as a procedure for handling a set of problems. Established methods and techniques relate to, and are a part of the normative standards guiding scientific activities and especially the processes of investigation (Groot 1969, 24).

The study - the description, the explanation, and the justification - of methods is called *methodology*. The aim of methodology is to understand the process of scientific inquiry (Kaplan 1964, 18,23). Groot (1969, 24) defines methodology as the study of methods of empirical science, the actual procedures of investigation. Some authors make a distinction between methods and *techniques*. In this view, methods are seen as quite general procedures common to all or a significant part of sciences like forming concepts and hypotheses, making observations and measurements, performing experiments, etc. Techniques differ from one another in the scope of application, some being appropriate only in a very narrowly defined context (Bunge 1967, 8). However, the difference between the methods and techniques of scientific investigation is only a matter of degree (Kaplan 1964, 23).

Evaluation is an activity taking many forms in different professional and scientific contexts. In the IR research context, evaluation is focused on the study of the extent to which

an information retrieval system satisfies the needs of its users (Lancaster & Warner 1993, 161-162). Evaluation is a major force in research, development and applications related to information retrieval (Saracevic 1995). Because of the central role of evaluation in IR, the methods applied in evaluation have been an area of active debate. The issues of relevance and relevance based effectiveness measures, the role of the user, the validity of the laboratory model, etc. have been addressed (see e.g. Harter & Hert 1997).

According to Newell (1969) and Eloranta (1979, 39-40) a method can be defined as a triple $M=\{domain^3, procedure, justification\}$. Applying the triplet to the IR evaluation task, we are able to outline the key aspects of evaluation methods that should be described and analysed:

- 1. The <u>domain of a method</u> refers to the set of tasks defined for a method. For instance, describing evaluation tasks as the domain of a method requires that we define the aims of evaluation, the characteristics of evaluated systems and other factors restricting the intended application area of the method.
- 2. The <u>procedure of a method</u> refers to the ordered set of operations to be applied to the tasks in the domain. For instance, the procedure of an evaluation method should specify how the test queries are formulated and executed, relevance of documents assessed, and performance measured.
- 3. The <u>justification of a method</u> should justify the application of the procedure on the tasks in the domain. Saracevic (1995) suggests that methods should be evaluated for their *validity*, *reliability*, *appropriateness* and other related criteria. Tague-Sutcliffe (1992) includes *efficiency* as an essential characteristic of a method that should be discussed.

1.4 Research problems

The main goal of this study is to create an evaluation method for measuring the ultimate performance limits of Boolean queries across a wide operational range by elaborating and applying the ideas of elementary postings sets and the most rational path introduced by Harter (1990). To do so, an evaluation method is proposed and demonstrated. The method is presented and argued using the triple $M=\{domain, procedure, justification\}$ as a framework.

The research problems are defined in the following way:

1) The domain of the method. The problem is to define the goals for the method and to specify an appropriate application area for the proposed method. An important question to be answered is: What kind of IR evaluations is the method good for?

³ Actually Newell (1969) used term *problem statement* instead of *domain*. We prefer to use the latter.

- Harter introduced the idea of the method but did not really apply it to any full scale evaluation studies.
- 2) The procedure of the method. The ordered set of operations constituting the procedure of the method is described. Two major operations of the procedure need to be elaborated:
 - a) Query formulation. How the set of queries (elementary postings sets) representing the whole operational range from high precision to high recall should be composed from a search topic. Harter used a query plan based on two facets and all (elementary postings set) queries were conjunctions of two query terms. No clear scenario was presented on how the search facets and the corresponding set of query terms were selected.
 - b) Algorithm for searching the most rational path. What algorithm should be used for combining the elementary postings sets to find the optimal query for different operational levels? Harter used a very simple algorithm and did not evaluate how close the resulting path was to the optimum.
- 3) <u>The justification of the method.</u> The appropriateness, validity, reliability and efficiency of the method in conducting evaluations within the specified domain must be justified.
 - a) <u>Appropriateness</u> is verified by introducing a case experiment that yields new results or questions the results of earlier studies. Harter mainly emphasised the possibility of studying the overlap in elementary postings sets. This view can be broadened.
 - b) <u>Validity</u> is confirmed by ensuring that the procedure of the method is based on an established interpretation of the essential variables in the observed phenomena of the specified domain. Harter did not discuss the potential validity problems of this method.
 - c) <u>Reliability</u>. The main question is, how query formulation processes could be controlled to increase the replicability of experiments and to avoid uncontrolled human biases. Harter formulated the query plan by himself and did not discuss the replicability problem.
 - d) <u>Efficiency</u>. An appropriately performing method should also be reasonable in terms of resources consumed. These issues were not examined by Harter.

1.5 The structure of the dissertation

The work starts by introducing some basic concepts and an outline of the proposed evaluation method in <u>Chapter 2</u>. The goal is to specify first the procedure of the method emphasising those operations that differ from those applied in traditional IR experiments. The description of the procedure focuses on query planning, query optimisation, and other operations that are unique to the proposed method. Much space is devoted to theoretical and empirical arguments justifying the implementation of the key operations. The chapter ends by sketching the domain of the proposed method.

<u>Chapter 3</u> describes a test collection that was used in a case experiment. This experiment is reported in <u>Chapter 4</u>. The aim of the case experiment was to learn and illustrate the pragmatic issues of applying the proposed method in a concrete experimental setting. The experiment focused on the basic characteristics of Boolean queries in free-text searching of small and large full-text databases. One aim of the case experiment was to justify the appropriateness of the method: new knowledge can be gained by applying the method.

<u>Chapter 5</u> discusses the other justification issues of the method: validity, reliability and efficiency. Several empirical tests were carried out to clarify the potential validity and reliability problems in applying the method. <u>Chapter 6</u> presents the concluding remarks of the dissertation.

2 OUTLINE OF THE EVALUATION METHOD

The aim of this chapter is to construct a sound theoretical framework for the method proposed by Harter (1990) and to formulate operational guidelines for exercising it. In the introduction, we used concepts and terminology adopted from Harter but cannot continue without refinements and extensions. One problem is that Harter presented his ideas through examples and did not give (formal) definitions for the concepts he was applying. For instance, when talking about queries (query statements) he referred to sets (e.g. *elementary postings sets*). Because our focus is on the Boolean IR model it is necessary that we make a distinction between queries as logical statements and query results as sets. From now on, we talk about *elementary queries* (*EQ*) instead of elementary postings sets. Elementary queries are atomic query structures from which desired queries for varying recall and precision goals are composed by disjunctions. The second column of Table 1.1 contains examples of EQs.

2.1 The theoretical framework

2.1.1 The Boolean IR model

IR models or IR techniques address the issue of comparing a query as a representation of a request for information with representations of texts. Different techniques for comparison (matching) of representations are in the core of IR models. However, the representations of requests and texts are also important components of the model since different representations allow different comparison techniques to be used. The Boolean IR model supports rich query structures, a (simple) binary representation of texts, and an exact match technique for comparing queries and text representations. (Belkin & Croft 1987).

A query consists of *query terms* and *operators*. Query terms are usually words, phrases, or other character strings typical of natural language texts. Operators are special character strings defined in the *query language* of an IR system, and used to create a structure for a query. Words, phrases, or other character strings occurring in texts to be retrieved are here called *expressions*. In this study, the focus is on *text retrieval* but the texts to be retrieved are called *documents*.

The Boolean query structures are based on three logic connectives *conjunction* (\wedge), *disjunction* (\vee), *negation* (\neg), and on the use of *parenthesis*. A query expresses the

combination of terms that retrieved documents have to contain (Järvelin 1995, 118-119). If we want to generate all possible candidates for Boolean queries for a particular request and study their performance, it is not only a question of identifying all possible query terms that might be useful. It is as essential to generate all logically reasonable query structures (i.e. how query terms are combined).

In a Boolean IR system, queries are implemented through set operations in the inverted file of a database. A query term creates a document set (actually, a set of document identification numbers) associated with that term in the inverted file. The disjunction of query terms is implemented as the *union* (\cup) of, the conjunction as the *intersection* (\cap) of, and the negation as the *difference* (-) of the respective document sets. One part of the implementation is the query language that specifies commands and parameters used in executing queries (and other operations). A set of *operators* is used as symbols of Boolean operations: union (e.g. OR), intersection (e.g. AND) and difference (e.g. NOT) (Järvelin 1995, 190-192). For a detailed presentation of implementation issues in Boolean IR systems, see Frakes & Baeza-Yates (1992, 264-292).

The set of documents retrieved by a query is called the *result set*. *Recall* and *precision* are standard performance measures used in the evaluation of retrieval systems (see e.g. Salton & McGill 1983). These measures are based on the content of the result set. The optimality of queries or query combinations can only be estimated by studying the contents of their result sets. This may be a reason why logic-based concepts are often replaced by or mixed with set-based concepts (as Harter did).

The notion of *facet* is very useful in representing the relationship between Boolean query structures and requests as expressed information needs. A facet is a concept (or a family of concepts) identified from, and defining one exclusive aspect of a request or a search topic⁴. The notion of facet is widely used in the professional and research literature dealing with query formulation (see Section 2.2). The notion of facet helps to identify query terms that play a similar semantic role, and are interchangeable in a query or a text. Terms within a facet are naturally combined by Boolean disjunctions. Facets themselves present the exclusive aspects

⁴ We prefer to use term *search topic* or *request* instead of *user request*. The term *user request* is associated with the cases where the ultimate information user expresses a request to an intermediary. Search topic is perhaps a more accurate expression because we have adopted a system-oriented view where information needs are expected to be well-defined (they are a sub-set of "real" user requests).

of desired documents. Thus facets are naturally combined by Boolean conjunction or negation. (Harter 1986, 76-81, Järvelin 1995, 142-145).

We define that any search topic i of n identifiable facets can be represented as a query

$$q_i = (a_1 \lor a_2 \lor \dots \lor a_k) \land (b_1 \lor b_2 \lor \dots \lor b_l) \land \dots \land (n_1 \lor n_2 \lor \dots \lor n_m),$$

where $\{a_1, a_2, ..., a_k\}$, $\{b_1, b_2, ..., b_l\}$, and $\{n_1, n_2, ..., n_m\}$ are query terms representing facets [A], [B] and [N] identified from the search request. Conjunction (\land) can be replaced by negation (\urcorner) when the exclusion of documents is appropriate. It is typical of facets (e.g. [computer]) that they can be represented in documents and in queries using different expressions (e.g. computer, microcomputer). Further, an expression may occur in different forms as a character string (e.g. computer, computers). For a more detailed introduction on the levels of representation in documents and queries, see Järvelin et al. (1996).

Query q_i is in a standard form (the *conjunctive normal form* - CNF to be defined formally in Section 2.3). It is also possible to formulate queries by applying the Boolean connectives differently, but we base our work on this structure. It is widely used in practice, and it clearly shows the link between the Boolean IR model and the verbal representations of search topics. Similar query structures are also available in advanced best match IR systems and seem to improve their effectiveness when exploited appropriately (Kekäläinen & Järvelin 1998, Kekäläinen 1999, Pirkola 1998, 1999).

We need two additional concepts characterising the structure of Boolean queries. *Query exhaustivity (Exh)* is simply the number of facets that are exploited in a query. *Query extent (QE)* measures the broadness of a query, e.g. the average number of query terms used per facet. The structural properties, exhaustivity and extent, are illustrated in <u>Figure 2.1</u>. In query q_i ,

$$Exh(i) = n$$
, and

$$QE(i) = (\sum_{j=a}^{n} |facet\text{-}terms(F_j)|) / n,$$

where $|facet-terms(F_i)|$ gives the number of terms selected for facet F_i . In query q_i , these numbers for facets [A], [B], and [N] are, respectively, k, l, and m.

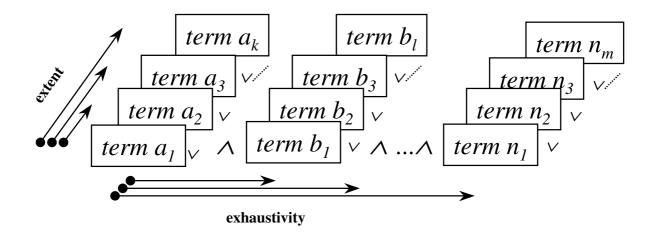


Figure 2.1. The structural dimentions of a query for a search request containing n identifiable facets.

The changes made in query exhaustivity and extent to achieve appropriate retrieval goals are called here *query tuning*. The range within which query exhaustivity and query extent can change sets the boundaries for query tuning. In query q_i , exhaustivity may be tuned from 1 to n, and extent from 1 to (k+l+...+m)/n. The set of all elementary queries and their feasible combinations composed at all available exhaustivity and extent levels form the *query tuning space*. In principle, the query tuning space for a search topic i contains all conceptually justifiable query modifications extracted from query q_i .

The focus of this study is mainly on free-text searching of full-text databases although the findings may also be exploited in other environments. *Full-text databases* contain the complete texts of documents, e.g. newspaper articles, or court decisions. Bibliographic and referral databases pointing users to another, "complete" information source, are excluded from the definition (Tenopir & Ro 1990, 3). Full-text databases are typically full-text indexed, i.e. the index of a database contains all character strings ("words") of the stored documents. In our study, *free-text searching* was restricted to mean Boolean querying in full-text indexed full-text databases.

2.1.2 Other approaches to the study of Boolean queries

Frants et al. (1999) vigorously criticised the typical way of thinking about the Boolean IR systems. For instance, they questioned the views that a trained searcher is needed in the query formulation process and that relevance ranking is not supported in Boolean IR systems. The authors point out that several algorithms for the automatic construction of query formulations

in Boolean form have been published, e.g. by Frants & Shapiro (1991), Salton (1988), Smith & Smith (1997), and French et al. (1997).

The *coordination level* (also called *quorum level*) *method* developed for the Cranfield 2 project, is a traditional approach to omit the trained searcher from the query formulation, to rank output, and to measure the wide range performance of a Boolean system (Cleverdon 1967, Keen 1992a). For example, query terms are selected applying an automatic procedure from a written search topic *Small deflection theory of cylinders*, breeding four queries (assuming that word *of* is on the stop word list):

Level 1:	small ∨ deflection ∨ theory ∨ cylinders	
Level 2:	$(small \land deflection) \lor (small \land theory) \lor (small \land cylinders) \lor$	
	$(deflection \land theory) \lor (deflection \land cylinders) \lor (theory \land cylinders)$	
Level 3:	$(small \land deflection \land theory) \lor (small \land deflection \land cylinders)$	
	\vee (small \wedge theory \wedge cylinders) \vee (deflection \wedge theory \wedge cylinders)	
Level 4:	$small \land deflection \land theory \land cylinders$	

Selection of query terms from the search request and their permutation at different coordination levels is a mechanical process replacing the cognitive effort of a human searcher in formulating a query. The Boolean query operations are exploited in a simplified way. For instance, the role of disjunction as a mechanism for representing the sets of synonymous or otherwise interchangeable query terms is ignored. The method tends to produce quite pessimistic performance curves (see e.g. Cleverdon 1967, 182). The problem is caused by broad query terms retrieving large document sets. At each level, the conjunction retrieving the largest set of documents dominates (decreases) the precision average. Often these query terms or conjunctions of terms are the least focused at that level (e.g. *small* at level 1 or *small* \wedge *theory* at level 2). Because the coordination level method and other similar methods exploit the Boolean IR model in an underoptimal way, it is not an adequate tool for investigating the ultimate performance characteristics of that model.

Losee (1994, 1998) developed analytic models for the performance evaluation of text retrieval and filtering systems. His goal is to describe current performance, predict future performance, and understand why systems perform as they do. The drawback of this approach is that situations where many facets and query terms are involved are very complex to model. Typically, single term queries or very simple Boolean query structures have been modelled. In

the case of free-text searching in full-text databases an empirical approach was regarded as more appropriate.

2.1.3 An outline for the procedure of the method

After defining the basic concepts we are ready to start building up the outline for the new evaluation method. The procedure includes nine main operations, and these are discussed in detail in the sections of this chapter (see Figure 2.2):

- 1. One or a group of experienced searchers analyse each search topic and design an *inclusive query plan* applying a specified planning strategy. Inclusive query plans yield a comprehensive query tuning space, i.e. a wide range of query exhaustivity and extent organised into an appropriate structure (see Section 2.2).
- 2. Documents retrieved by an *extensive query* are printed out for relevance judgements. Relevance judgements are obtained from independent assessors (see <u>Section 2.4</u>).
- 3. The *order of facets* in the inclusive query plan is determined by ranking them according to their measured recall power, and sub-plans are composed at different levels of exhaustivity (see Section 2.2).
- 4. Inclusive query plans are converted in an automatic procedure into elementary queries (EQ) at different levels of exhaustivity (see Section 2.3).
- 5. Elementary queries are executed and the result set of each EQ is recorded.
- 6. Standard points of operation (SPO, e.g. document cut-off values or fixed recall levels) are selected at which the performance of an IR system is to be evaluated (see Section 2.6).
- 7. A disjunction of elementary queries providing the optimal performance at each SPO is determined by EQ result sets and their combinations using an optimisation algorithm (see Section 2.5).
- 8. The value of the performance measure (e.g. precision) of the optimal query at each SPO is calculated for each search topic and averaged over all topics.
- 9. The optimal EQ combinations are analysed to find query structure based explanations for performance variation.

These nine steps describe the ordered set of operations constituting the procedure of the proposed method. Two operations of the procedure, namely the query formulation (steps 1 and 3) and the search for the optimal set of elementary queries (steps 6 and 7), are in the focus of this study as stated in the introduction (research problems 2a and 2b). Other operations, the execution of queries (step 5), the way of doing relevance assessments and recall base estimation (step 2), and the analysis of results (steps 8 and 9), are also described. However, the justifications of the latter operations are not discussed in detail since these operations are applied in a standard way (as in the TREC experiments).

2.2 Controlling the query formulation process

Query formulation is defined here to incorporate all actions taken to construct a query as well as all reformulations of the query in the course of a search. In this section, the main features of query formulation as a dynamic and interactive process are discussed. The aim is to find a solid ground for the query formulation process so that it could be controlled more systematically in the context of the proposed method.

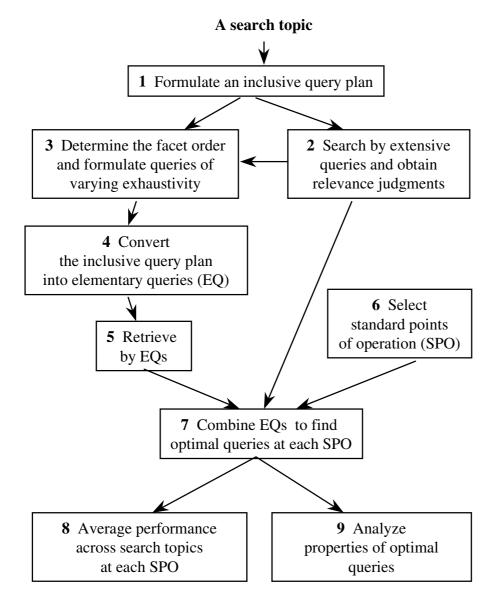


Figure 2.2. The procedure of the proposed evaluation method as an ordered set of operations.

2.2.1 Query formulation models

Ingwersen (1996) introduced a cognitive model for IR interaction. One key component of this model is called the *Interface/Intermediary functions*. These functions represent the

cognitive structures involved in query formulation. Query formulation is a process where an intermediary perceives and interprets a user request and translates it into a query. Two basic transformations take place: from the linguistic level (the user request in natural language) to the cognitive level (intermediary's knowledge structure) and back to the linguistic level (Boolean query). The way that an intermediary interprets a user's request depends on his/her current cognitive structures. The cognitive structures of a person are determined by the experiences gained through time in a social and historical context.

Query formulation is routinely taught to novice searchers (see e.g. Harter 1986, pp. 170-203, Lancaster & Warner 1993, 129-158). Formulation practices include general, database specific, and request dependent *search strategies* and *heuristics*. A search strategy is usually defined as an overall plan or approach for achieving the goals of a search request. Heuristics (often called *moves*) are actions taken to meet limited objectives towards the goal within a search strategy (Harter 1986, p. 170). A large set of strategies and heuristics has been identified in empirical studies on searching behaviours of professional searchers (Mark Pejtersen 1989, Fidel 1991, Belkin et al. 1996, Cool et al. 1996).

Building blocks, successive facets (or fractions), pairwise facets, briefsearch, and interactive scanning are examples of general purpose search strategies (Hawkins & Wagers 1982, Harter 1986, p. 172-180). A common feature of search strategies is that they emphasise the analysis of concepts (facets or aspects) of a search request, and how to represent them with expressions (query terms). Different strategies are intended to serve different goals. For example, the building blocks strategy is aimed at high-recall searching and briefsearch strategy for quick-and-dirty type of searching.

Heuristics are applied to formulate an initial query as well as to modify it to increase recall, to increase precision or to adjust the size of a result set (Fidel 1985, Harter & Peters 1985, Sormunen 1989). On the basis of a study of 47 searchers performing their job-related searches, Fidel was able to introduce a formal decision tree representation for moves applied by professional searchers. Of the 33 identified move types, 17 were used to reduce the size of a set (increase precision), 13 were used to enlarge the size of a set (increase recall), and three were used to increase both precision and recall (Fidel 1991).

Different individuals seem to apply different sets of strategies and heuristics leading to different searching styles (Fidel 1984, Fidel 1991). Empirical findings show clear performance differences between individual searchers. However, little evidence has been found on the

relationship between the characteristics of individual searchers (demographic, searching experience, searching styles, etc.) and searching performance (Saracevic et al. 1988, Cool et al. 1996). All searchers, regardless of their searching style, seem to encounter difficulties in achieving satisfactory recall, because most of the applied moves are intended to increase recall (Fidel 1991).

A logical consequence of varying searching styles is low consistency in resulting queries when comparing one searcher with another. The average overlap in selection of query terms (measured character-by-character) is usually around 30 per cent (Saracevic et al. 1988, p. 197-216, Iivonen 1995a). This seems to confound all attempts to control the query formulation process. Fortunately, the situation is not so bad. Iivonen (1995a) has examined the degree of intersearcher concept-consistency within a group of 32 searchers who were analysing 12 requests. Search concepts reflect the meanings (the aspects of a topic) recognised by a searcher from a request. Intersearcher concept-consistency rose up to 88 per cent. And importantly, the consistency of experienced searchers of a specific database was well above the average.

Nevertheless, irrespective of the ways of arriving at facets and query terms within the Boolean model, the outcome is a set of query terms and operators which may be interpreted as typical facet structures. Our focus is on the structured representations of search topics as Boolean queries. There may occur slight variations in query formulations, but this does not invalidate the base of the method. The point is that by careful design of query formulation operations we guarantee that query plans reflect high quality professional practices.

2.2.2 Strategies for free-text searching

Traditional search strategies offer a general framework for designing controlled query formulation processes. Most high-recall directed strategies for free-text searching are more or less obvious modifications of the building blocks strategy. The major steps of the building blocks strategy are

- 1. Identify major facets and their logical relationships with one another.
- 2. Identify query terms that represent each facet: words, phrases, etc.
- 3. Make a query by each query term within each facet and combine the query terms of a facet by disjunction (*OR* operation).

4. Combine all facet queries (formed in step 3) using conjunction or negation (*AND* or *ANDNOT* operation) (Harter 1986, p. 172).⁵

The drawback of the building blocks strategy is that all major facets are regarded as being of equal value, some other facets of a request are neglected, and only one query plan of fixed exhaustivity is composed.

A modification of the building blocks strategy, called the *successive facets strategy*, offers a more appropriate basis for controlled query formulation at varying exhaustivity levels. The query plan is designed through the same four steps as in the building blocks strategy, but the facets are designed one at a time starting from the most important one. The least important facets are employed only if required for focusing the query, or for restricting the size of a result set (Harter 1986, 177-180).

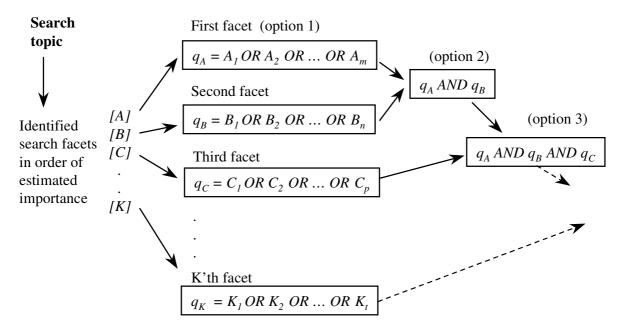


Figure 2.3. Successive facets strategy (modified from Harter 1986, p. 177)

<u>Figure 2.3</u> illustrates the steps of successive facets strategy. The critical point in this strategy is that the searcher is supposed to rank the selected facets in some order of importance. The names for some versions of this strategy suggest some interpretations of importance: *most specific concept first, fewest postings first*, etc. (Harter 1986, p. 177, Hawkins & Wagers 1982). A searcher is supposed to identify those facets that can be expressed with a set of query terms with a high likelihood of retrieving all relevant documents but as few other documents as possible.

⁵ Terms used in the source have been translated from set-based language to query-based language (e.g. postings replaced with queries, etc.).

The successive facets strategy has several advantages:

- 1. <u>Control of exhaustivity</u>. The successive facets strategy guides the searcher to identify the most meaningful facets and, in addition, to estimate the mutual importance of facets in focusing the query. This feature helps to create queries on varying levels of query exhaustivity.
- 2. <u>Control of extent</u>. The strategy also encourages the searcher to discover all reasonable expressions for each facet. The completeness of facet representations helps to design tests at varying levels of query extent.
- 3. Tendency towards concept-consistency. In her consistency study, Iivonen (1995b) found that those professional searchers having experience in a specific database environment and achieving high concept-consistency level, tend to prefer three search strategies: successive facets, most specific facet first (a version of the former), and pairwise facets. This finding suggests that the successive facets strategy is tolerable if the consistency of queries is considered.

Fidel (1991) identified 33 online searching moves applied by professional searchers. Eleven moves were related to controlled vocabulary, and eight to special search keys (publication year, document type, etc.) or to selection of databases or database sections. The remaining fourteen moves are applicable in free-text searching of a particular database (see <u>Table 2.1</u>). Some moves are not really a problem of query formulation, and can be easily solved by designing parallel tests (the rule *Weight 4*) or sampling procedures (the rule *Cut*). The remaining moves are instances of three general rules:

- 1. Exhaustivity rule. Increase or decrease the exhaustivity of a query.
- 2. Extent (or broadness) rule. Increase or decrease the extent of a query.
- 3. Replace rule. Replace an existing query term with another.

The above summary suggests that the multiplicity of available search heuristics is misleading in the context of free-text searching. Taking successive facets as an underlying search strategy, there are only three basic options to adjust a query to meet varying retrieval goals. Firstly, one may modify query exhaustivity by adopting or omitting facets available for a query. On the other hand, one may choose different sets of available expressions to represent a facet in a query. Thus, the idea of using query exhaustivity and extent as the major constituents in the Boolean IR model is supported by professional practices. And conversely: By studying exhaustivity and extent tuning in optimal queries we may obtain results that can be exploited in practice.

Table 2.1. Moves applicable in free-text searching (based on Fidel 1991).

Name	Description	Comments		
	To reduce the size of a set			
Eliminate	Eliminate a term from the formulation.	Broadness rule. (From a facet, but not the last one.)		
Cut	Submit only part of the retrieved answer set, arbitrarily selected.	Sampling is a test design issue - excluded from human query formulation.		
Intersect 1	Intersect a set with a set representing another query component.	Exhaustivity rule. (Add a new facet.)		
Weight 4	Require that free-text terms occur closer to one another in the searched text.	AND -> proximity oper. is a test design issue - excluded from human query formulation.		
Negate	Eliminate unwanted elements by using the AND NOT operator.	A special case of Intersect 1; seldom used, omitted here		
Narrow 3	Select a narrower concept.	Replace rule.		
	To enlarge the siz	e of a set		
Add 1	Add synonyms and variant spellings.	Broadness rule. (Increase broadness of a facet.)		
Add 3	Add terms occurring in relevant citations retrieved.	Broadness rule. (Increase broadness of a facet.)		
Add 4	Add terms from database's index that have a high number of postings.	Broadness rule. (Increase broadness of a facet.)		
Cancel	Eliminate restrictions previously imposed.	Exhaustivity rule. (Exclude a facet)		
Expand 2	Group together search terms to broaden the meaning of a set.	Broadness rule. (Increase broadness of a facet.)		
Exclude	Exclude from a formulation concepts present in most documents in a database.	Exhaustivity rule. (Exclude a facet representing an implicit concept.)		
Expand 5	Supplement a specific answer set with sets representing broader concepts.	Broadness rule. (Increase broadness over all facets of a query statement.)		
To increase both precision and recall				
Refine	Find a "better" search key.	Replace rule.		

2.2.3 Inclusive query plans

The successive facets strategy - as defined in the literature - offers a general framework for designing controlled query formulation processes. However, the steps of query formulation have to be specified and documented in the form of detailed guidelines to meet the reliability requirements of experimentation. Another reliability problem is that professional searchers plan queries with the expected needs of an individual information user and his/her information

needs in mind. They balance the effects of exhaustivity and extent of a query to meet *the* expected needs of that particular user. Replicating query formulation practices as such would not work in the evaluation context.

Our aim is to design a query formulation process that assists in formulating an *inclusive* query plan that represents a comprehensive query tuning space including all appropriate levels of query exhaustivity and extent. Although inclusive query plans are designed by following special guidelines, their design is based on ordinary free-text searching expertise. However, the guidelines have to be clearly presented to the searcher subjects to help them see the difference between inclusive query planning and traditional planning for a single client.

Inclusive query plans are developed at three abstraction levels (see Järvelin et al. 1996):

- 1. <u>Level of concepts</u>. All meaningful query facets, their concepts, relations and mutual importance are identified.
- 2. <u>Level of expressions</u>. All plausible query terms for each facet are identified and structured into logical groups.
- 3. <u>Level of character strings</u>. A formal query for a particular retrieval system is composed.

The *conceptual query plan* represents the facet structure on the basis of identified search concepts. According to the successive facets strategy, all K facets potentially useful in searching should be identified. The relative mutual importance of facets in focusing the query should also be estimated (order [A], [B], [C], ...[K] in Figure 2.3). The order of facets is an essential variable in designing tests. We may obtain quite different results about the effect of query exhaustivity on retrieval performance if we use, for instance, facets [A] and [B] instead of facets [C] and [K] at exhaustivity level two (see Pirkola 1999, 3/II).

At the initial stage of query planning, there is no reliable way to determine what the optimal order of facets is. This can be decided later when recall and precision data for all facets become available. However, professional searchers are able to make a distinction between the major facets and minor facets already at the initial stage. There is some empirical evidence that expert searchers identify the set of major facets quite consistently (Iivonen 1995b).

In large full-text indexed databases, there is also another problem in deciding the order of facets. The number of retrieved records is high at the lowest levels of query exhaustivity (see e.g. Blair & Maron 1985, Ledwith 1992). The experimenter probably cannot afford the total cost of obtaining relevance judgements. We are running now into a vicious circle which does not seem to have an exit at all. We are not able to make reliable recall base estimates because

the queries at the exhaustivity level one [A], [B], etc. retrieve so many items. Perhaps facet [A] is retrieving all relevant documents in a focused way, but we do not know which of the identified facets could play the role of the facet [A] without knowing all relevant documents.

We have two problems, both of which can be solved if either one of them is solved. (1) The optimal order of facets needs to be determined to build a solid base for studying query exhaustivity issues. (2) The problem of recall base estimates has to be solved. The second problem is discussed in <u>Section 2.4</u> and we presume here that it provides a sufficient answer. This assumption enables us to proceed into query planning.

The design principle is illustrated with the following example. A reasonable conceptual interpretation for a search topic "News about the decisions made by the Organization of Petroleum Exporting Countries (OPEC) concerning oil production quotas" could be:

C.I [OPEC] AND [oil] AND [production] AND [quotas] AND [decision].

Facets may refer to individual persons, organisations, geographical areas⁶. They may be general concepts referring to physical or abstract entities, action or properties. Complex concepts are not accepted, and they have to be split into elementary concepts (e.g. [oil price] - > [oil] and [price]). An elementary concept cannot be made more elementary by splitting without moving outside the original context (e.g. [valtameri] - [ocean]; [valta] - in this context [great], but usually [power, might]; [meri] - [sea]).

At the level of expressions, each facet in the conceptual query plan is replaced with a disjunction of all plausible expressions for that facet. Any character string - usually a word or a phrase - by which the author of a document may refer to a concept covered by a particular facet is a plausible expression within that facet. This includes expressions that are

- 1. <u>synonymous query terms:</u> expressions for the facet as a whole (equivalence relationship)
- 2. <u>narrower query terms:</u> expressions for the narrower concepts within the facet (generic or partitive relationship)
- 3. <u>associative query terms:</u> expressions otherwise related to the facet that can be used instead of synonymous query terms in some search contexts (associative relationship)

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⁶ As defined in <u>Section 2.1.1 facet</u> is a concept or a group of concepts representing one exclusive aspect of a search topic. Fugman (1993, IX-XIV) defines that a *concept* is the entirety of true and essential statements that can be made about a *referent* and the referent is anything about which statements can be made. Concepts may be *individual* (or named, e.g. [OPEC]), specific (e.g. [crude oil]) or general (e.g. [industries]). We may name and talk about concepts by using some agreed *expression* (e.g. [abc]).

Basically, the design principles of a searching thesaurus illustrated in Kristensen (1993) and Kekäläinen (1999, 14-20) may be applied here to cover all plausible expressions.

Various sources have to be used in gathering potential query terms: the searcher's personal knowledge, printed sources (dictionaries, handbooks, primary literature), records from sample queries, etc. The thoroughness of this process is essential in achieving comprehensive representations for all facets. However, all terms not occurring in the test database should be rejected to avoid their biases in measuring the extent of resulting queries.

At the string level, query terms are translated into the syntax of the target retrieval system. For example, if query terms are truncated manually, a systematic way of doing this has to be adopted. As mentioned earlier, inclusive query planning is an interactive process. All decisions made at the level of expressions have to be verified by executing test queries (string level representations of the query plan). Thus, the process of query planning is interactive.

The query plan is now nearly completed. The only thing that has to be done is to decide the order of facets in the query plan. This is done by first making a query with each facet (the disjunction of query terms of a facet). The output of these queries reveals what documents are found by a particular facet. By comparing the results with the relevance data (see Section 2.4), it is possible to rank the facets according to the number of retrieved relevant documents. If there are several facets retrieving the same number of relevant documents, the precision of results is used as the second criterion of ranking.

If we assume that the facets in the conceptual plan *C.I* were (by accident) in the order of decreasing recall, our example of the inclusive query plan (on the level of expressions, a simplified version) gets the following form:

- E.I.1 (OPEC OR Organization of Petroleum Exporting Countries) AND
 (oil OR petroleum OR crude oil) AND
 (production OR pumping OR overproduction) AND
 (quota OR ceiling OR production quota) AND
 (decision OR agreement OR agree)
- E.I.2 (OPEC OR Organization of Petroleum Exporting Countries) AND
 (oil OR petroleum OR crude oil) AND
 (production OR pumping OR overproduction) AND
 (quota OR ceiling OR production quota)
- E.I.3 (OPEC OR Organization of Petroleum Exporting Countries) AND (oil OR petroleum OR crude oil) AND (production OR pumping OR overproduction)
- E.I.4 (OPEC OR Organization of Petroleum Exporting Countries) AND (oil OR petroleum OR crude oil)

E.I.5 (OPEC OR Organization of Petroleum Exporting Countries)

Sub-plans E.I.1...5 represent the original query plan on all available levels of exhaustivity from one to n (here from 1 to 5).

2.3 Elementary queries

Harter (1990) did not give any formal definitions for the query structures he was using in his sample search. However, his query plan (as all queries based on the building blocks strategy) was in a standard Boolean query structure called *conjunctive normal form* (CNF). All sub-plans *E.I.1 - E.I.5* are in CNF. Query term combinations like (*OPEC OR Organization of Petroleum Exporting Countries*), (oil OR petroleum OR crude oil), etc. are elementary disjunctions. A query is in CNF, if it is a conjunction of a finite number of elementary disjunctions (for definitions, see Arnold 1962, 102-107).

The conjunctive normal form has become a popular scheme for professional searchers to write query plans. By using CNF as a model, the "conceptual structure" of the query is easy to manage and also to explain to IR-ignorant clients. The drawback of CNF is that facets obscure the effects of individual query terms or their conjunctions. In the CNF structure, it is difficult to check for example, whether a query plan contains any degenerative or inefficient query terms.

Any Boolean statement in CNF can be transformed into disjunctive normal form (DNF) that displays explicitly the elementary conjunctions of a query plan. A query is in the disjunctive normal form, if it is a disjunction of a finite number of elementary conjunctions (Arnold 1962, 107). For instance, if $(A \lor B) \land (C \lor D \lor E)$ is a query in CNF, and $(A \land C) \lor (A \land D) \lor (A \land E) \lor (B \land C) \lor (B \land D) \lor (B \land E)$ is the same query in DNF. Elementary conjunctions give a solid base for producing atomic query structures (elementary queries - EQ) mentioned earlier. Harter's sample queries (elementary postings sets as he called them) presented in Table 1.1 are also elementary conjunctions of his DNF query plan.

2.4 Recall base estimation

Recall base estimation induces remarkable methodological problems in large test collections. Assessing all documents against all search requests is too laborious and too expensive to be applied. Blair (1996) argued that much of the variance in recall evaluations may be explained by weak efforts in trying to find unretrieved, relevant documents. He

criticised the experimenters with operational systems in particular for their omissions in estimating the number of non-retrieved, relevant documents. A typical routine is to use the *pooling method* by making a union of all documents retrieved by alternative queries without any extra effort (see e.g. Tenopir 1985). If the recall base is not estimated with care, one may wonder at what operational levels the results of an experiment may hold.

2.4.1 Pooling method by TREC

The Text REtrieval Conference (TREC) adopted a more advanced pooling method originally introduced by Sparck Jones and van Rijsbergen (1976) for recall base estimations in large test collections. In this form, the pooling method requires that various participating IR systems and research groups are involved. In TREC-1, each research group constructed a set of 200 ranked documents for each test topic. The documents in the union set of top 100 document sets were assessed for relevance, resulting in an average of 1462 judged documents for each topic. Only little overlap was observed among the document sets generated by the sixteen participating groups using 25 different IR systems (Harman 1993b). The pooling method is convincing, but the recall base estimate still depends on the quality and variability of the efforts of each group. It is not very appropriate in its original form for a single evaluation project having limited resources.

2.4.2 Candidate sets and sampling by Blair

Blair (1990, 91-93, and 1996) outlined a model for recall base estimation that can be applied in experiments with single Boolean IR systems. The scope of the original query is expanded systematically by generating semantically close queries by making logical modifications to the original query in CNF (e.g. $A \land B \land C$). The original query is modified by using the so-called *complete conjunctive normal form* (*CCNF*) representation. In our example, the CCNF representations are $A \land B \land C$ (the original query), $A \land B \land C$, $A \land B \land C$, $A \land B \land C$, and $A \land B \land C$ (excluding $A \land B \land C$), where $A \land B \land C$ are single query terms or primary disjunctions. The logical modification method produces result sets (called *candidate sets*) not intersecting with the original result set.

The disjunction of all CCNF queries retrieves the same documents as the disjunction of primary disjunctions A, B and C (i.e. $A \lor B \lor C$). The problem is that usually the number of documents in some candidate sets is so enormous that they have to be excluded from the estimation process. The exclusion of a CCNF element is a semantic decision, and the

foundation of such a decision is not explicitly explained by Blair. One possibility is to use sampling for large candidate sets. The first problem with sampling is that while it helps to estimate the number of relevant documents it does not to really identify them. The second problem is that sampling in a sparse space of relevant documents is unreliable (Tague-Sutcliffe 1992).

2.4.3 Pre-selection method

An approach emphasising the role of a professional searcher in estimating the number of relevant documents in a large test collection has been applied by Frisch & Kluck (1997) and Kluck (1998), and called the *method of pre-selection* ⁷. The idea is to conduct

"... an exhaustive Boolean search (= a query) within the database to get a set of documents which is on one hand comprehensive enough to contain all possibly relevant documents and on the other hand restricted enough to contain not too much noise."

The pre-selection method is based on a profound knowledge of the documents inside the database including knowledge of the subject area, a long time of contributing to the input of the database, participation in the selection of the documents for the database, and retrieval experience with the test collection or with the database where the documents originated (Kluck 1998).

The method proposed by Kluck and others offers an interesting frame for hunting relevant documents from a test database since it has a common basis with our idea of query planning: an expert searcher designing comprehensive queries. Unfortunately, the sources do not give a detailed description what "an exhaustive Boolean search" means. Thus, we must first try to make that notion more exact and concrete. Another problem is that the pre-selection method was developed for surrogate databases (patent and literature references, project descriptions) where comprehensive conceptual indexing and classification are applied, but only abstracts were available for free-text searching. We have to apply the idea to full-text databases and free-text searching. Instead of exhaustive searches we prefer to use term extensive queries since exhaustivity refers to the number of facets. However, both words refer to a query that is designed to retrieve as many relevant documents as possible (= a high recall query)

⁷ The authors refer to *Krause*, *J. & Womser-Hacker*, *C. Das Deutsche Patentinformationsystem*. *Entwicklungstendenzen*, *Retrievaltest und Bewertungen*. *Heymanns*, *Köln*, *1990* as the original source where the approach has been documented. The term *pre-selection* sounds somewhat confusing but the term is used because the German source (Frisch & Kluck 1997) did not give arguments for finding a better translation.

2.4.4 Extensive queries with basic facets

Two basic principles in formulating inclusive query plans are that an attempt is made to identify all query facets, and that all identified query facets are presented by the disjunction of all plausible query terms (see <u>Section 2.2.3</u>). *Inclusive* means here that the designer of the query plans is not making compromises that are typical for real search situations (balancing query extent and exhaustivity before executing the query to meet the anticipated needs of a particular client). This offers a good starting point for outlining a systematic way to design extensive queries for recall base estimation.

The extent of facets in inclusive query plans is high but a decision has to be made: which facet or facets to include in the extensive query. Because of the high extent of facets, some of them may retrieve very large document sets and cannot be used alone as extensive queries. If combined as a conjunct with another facet, a risk of rejecting relevant documents increases. Some facets may also be weak in retrieving all relevant documents (implicit - non-searchable expressions may have been used in the documents).

Facets are not equal as query tools. Harter (1990) identified "single-meaning" and "multimeaning" facets and demonstrated their differences in terms of retrieval performance. A single-meaning facet defines a concept (e.g. *information retrieval*). Multi-meaning facets define aspects or ways of thinking about the other query facets (e.g. *cognitive and behavioural issues*). He demonstrated that the query terms for single-meaning facets retrieve more overlapping document sets than those for multi-meaning facets. This means that a larger number of query terms has to be used to achieve high recall in multi-meaning facets. Harter also identified a strong negative correlation between result set size and precision and suggested that added query terms lead to a diminishing returns effect. On the average, they will increase recall but at the expense of precision.

Harter explained that the distinction between single-meaning and multi-meaning facets is analogous to a distinction made by Fidel (1986) introducing the concepts *single-meaning term* and *common term*. Fidel (1986, 1991) observed that professional searchers feel comfortable in selecting free-text query terms when they can identify "single-meaning" terms for a concept (= a query facet). A single-meaning term "... usually occurs in a particular context, it is uniquely defined, and it is specific to the concept it presents" and that a common term "... usually occurs in more than one context, or it has a broad and fuzzy meaning". Fidel made a

contribution by showing that the rating of query facets for their potential effectiveness in freetext searching is a routine decision made by expert searchers.

The findings above suggest that it is possible to identify for each well-defined search topic a set of single-meaning facets that are more capable than other facets in focusing an extensive query designed for recall base estimation. These facets are called here the set of *basic facets*. Other facets identified from a search request are called *auxiliary facets*. They can be used to narrow the scope of a query and serve in generating more exhaustive query versions, i.e. to achieve high-precision goals. Typically, the occurrences of an auxiliary facet cannot be covered adequately without using common terms as defined by Fidel (1991).

Three general criteria are defined for the identification of basic facets:

- 1. <u>High likelihood of explicit occurrences</u>. It is highly probable that all documents that refer to a concept within a basic facet contain at least one explicit expression for that facet.
- 2. <u>High predictability of expressions</u>. The occurrences of a basic facet can be represented by a limited number of explicit expressions.
- 3. <u>High focusing capability</u>. An appropriately focused query cannot be formulated without expressions referring to all basic facets.

The first criterion states that if, for instance, an article is about a person, it is very probable that his/her name will be mentioned. The second criterion implies that if a facet fulfils the first criterion, the searcher should be able to identify all occurrences of that facet and express them by query terms. While the first two criteria attempt to ensure that inclusive query plans retrieve as many relevant documents as possible, the third criterion is trying to keep the total number of retrieved documents as small as possible (for the sake of research economy).

Individual concepts (e.g. named persons and organisations) and *specific concepts* (bicycle, perch, natural gas, etc.) are good candidates for basic facets. *General concepts*⁸ (e.g. politics, action, opinions) do not meet the criteria. In our sample query plan (see <u>Section 2.2.3</u>), [OPEC] and [oil] are good candidates for basic facets. Thus, E.I.4 could be an appropriate extensive query for probing relevant documents (see <u>Section 2.2.3</u>):

(OPEC OR Organization of Petroleum Exporting Countries) AND (oil OR petroleum OR crude oil)

If document frequencies in a particular collection are relatively small for facet [OPEC],

⁸ Individual, specific, and general concepts: see definitions in Fugmann (1993).

query plan E.I.5 could be selected instead as the extensive query. On the border line, there may be difficulties in deciding whether or not a facet meets the criteria of basic facets. In these cases, the facet should be named an auxiliary one. The cost of this rule in terms of research economy may be high, because the exclusion of a facet may increase the total number of retrieved records dramatically.

Blair (1990, 104-106) demonstrated the risk of missing relevant documents if the exhaustivity of queries is increased. Because of this risk, the reliability of recall base estimates may be increased by setting a limit for the number of basic facets that should not be exceeded without well-founded reasons (e.g. $Exh \le 2$).

2.4.5 Summary of recall base estimation

The proposed method leads to high recall Boolean formulations ensuring that semantic decisions and logical modifications in recall base estimation have a solid ground. However, the proposed method would not, as Blair has said of his method,

give a "true" value for recall, but it would probably give a reasonable maximum value for recall that might be good enough to compare between different retrieval systems - something we have not had so far. (Blair 1996).

Credible recall base estimates are one cornerstone of an evaluation method, especially in measuring the high recall performance of an IR system. At this stage, the reliability of the proposed method for recall base estimation is only a hypothesis that requires empirical verification (see Section 3.3).

The reliability of recall base estimates can be increased if pooling can be used. This should be done when possible. When evaluating Boolean IR systems the other methods used in the pool should be as different as possible. For instance, best-match systems exploiting different weighting schemes and query formulation strategies are obviously good candidates in the pool complementing extensive Boolean queries.

2.5 Optimal combination of elementary queries

An optimal query leads to the maximum performance of an IR system under defined conditions. Here, we are looking for a combination of elementary queries, which is regarded to approximate an optimal query. Some earlier studies on this topic have considered the logical variants of a query in CNF. The optimal form of a query has been searched for by creating CCNF representations for the original queries and by evaluating the combinations of elements in CCNF representation. Heine and Tague (1991) experimented with descriptor

searching (Medical Subject Headings - MeSH). Losee (1994) introduced an approach for determining the quality (optimality) of Boolean queries.

The analytical CCNF approach has obvious limitations. If one studies the variants of a single conjunct (e.g. $A \land B \land C$) only very simple queries can be examined. If more complicated queries in CNF are accepted (e.g. $A \land B \land (C \lor D \lor E)$), the primary disjuncts (here $C \lor D \lor E$) are seen as undividable entities. Thus one cannot evaluate the effect of query extent tuning. In our case, this would limit too much the possibility of studying query tuning.

2.5.1 All combinations and optimal paths

Harter (1990) used two algorithms to study the optimal combinations of elementary queries. The first one created all possible combinations of elementary queries, and the second one built the most rational path as introduced in <u>Section 1.2</u>. The full set of EQ combinations was used to calculate the distribution of queries across ten fixed precision and recall intervals and to study overlap in result sets of different query term conjunctions. Only the most rational path algorithm was used to produce traditional performance data (i.e. precision of optimal queries as a function of recall).

Generating all possible combinations of elementary queries is a brute force (or a blind search) approach. If the number of query terms (or synonymous groups) for facet N is n, then the number of different disjunctions of 1...n query terms is 2^n - 1 (the empty set is ignored). Each of these disjunctions can form a conjunction with any of the disjunctions originating from other query facets. In the case presented by Harter (see Section 1.2), seven different disjunctions could be generated from facet A (2^3 - 1 = 7) and 255 for facet B (2^8 - 1 = 255). Thus the total number of possible query combinations from the elementary queries was 7 x 255 = 1,785 (Harter 1990).

If we use our own example (see Section 2.3) where the query plan contained five facets and five query terms per facet, the number of possible queries at exhaustivity level 5 is $(2^5 - 1) \times (2^5 -$

Harter (1990) could apply brute force approach in his small scale example, but he also

introduced an heuristic algorithm that created incrementally an estimate for the optimal combinations of elementary queries (the most rational path). Harter's incremental algorithm (see Section 1.2 and Figure 1.1) was a simple loop that started from the elementary query with highest precision and added new EQs one by one checking that precision was maximised (locally) at each path position. Harter clearly realised the importance of overlap in result sets and the complexity of the optimisation problem. However, he did not take advantage of any formally defined methods developed in linear programming and other fields of operations research.

Harter pointed out that "...the present algorithm suffers from the defect that, once selected, an elementary postings set is never removed." This problem is very basic and it is easy to present examples where the proposed algorithm does not find an optimally performing combination. For instance, if we have two elementary queries retrieving documents (those two marked in **bold** being relevant)

$$eq_1:$$
 $\{1,2\}$ $eq_2:$ $\{1,3,4,5,6\}$ (1)

the most rational path is $eq_1 \rightarrow eq_2$, and recall and precision $(R=0,5;P=0,5) \rightarrow (R=1,0;P=0,3)$. The algorithm did not find the optimum since eq_2 alone achieves higher precision (R=1,0;P=0,4).

Harter's metaphor of building a path of queries is not very refined. It suggests that optimal query combinations of low recall levels are always sub-sets of optimal query combinations of higher recall levels. Arguments supporting this view are hardly available. It is more fruitful to search for the optimal combinations of elementary queries independently at different operational levels. From the evaluative viewpoint it is useful to select a set of *standard points* of operation (SPO) that supports the application of standard measures of performance, for instance, precision at fixed recall or document cut-off values (see Harman 1996, Salton & McGill 1983).

2.5.2 The Zero-One Knapsack Problem

The problem of finding an optimal set of elementary queries for a set of SPOs resembles a traditional integer programming case called the *Knapsack Problem* or *Cargo Loading Problem*. The problem is to fill a container with a set of items so that the value of the cargo is maximised, and the weight limit for the cargo is not exceeded (Chvátal 1983, p. 201). The

special case where each item is selected once only (like EQs in our combination problem), is called the *0-1* (also *Zero-One* or *Binary*) *Knapsack Problem*.

The 0-1 Knapsack Problem is (Martello & Toth 1990, p. 13):

Given a set of *n items* and a *knapsack*, with

 $p_i = profit$ of item j,

 $w_i = weight$ of item j,

c = capacity of the knapsack,

select a subset of items so as to

maximise
$$z = \sum_{j=1}^{n} p_j x_j$$
 (2.1)

subject to
$$\sum_{j=1}^{n} w_j x_j \le c,$$
 (2.2)

where
$$x_j = \begin{cases} 1, & \text{if item } j \text{ is selected} \\ 0, & \text{otherwise} \end{cases}$$
 (2.3)

0-1 Knapsack Problem is NP-hard. Blind search algorithms for finding the optimal solution may lead to running times that grow exponentially with the input size (here *n*). However, efficient approximation algorithms have been developed to find a feasible *lower bound* for the optimal solution value. (Martello & Toth 1990, pp. 13 - 80).

Usually approximations are based on assumptions

$$p_j$$
, w_j , and c are positive integers, (3.1)

$$\sum_{j=1}^{n} w_j > c, \tag{3.2}$$

$$w_i \le c \text{ for } j \in N = \{1, ..., n\}$$
 (3.3)

and on sorting the items in the order of decreasing efficiency (called here *an efficiency list*).

$$p_1/w_1 \ge p_2/w_2 \ge \dots \ge p_n/w_n$$
 (4)

By replacing p_j by r_i (relevant documents retrieved by eq_i), w_j by n_i (total number of documents retrieved by eq_i) and c by DCV (document cut-off value) in (2.1), (2.2) and (2.3), the query optimisation problem could be represented as follows:

Select a set of EQs so as to

$$\text{maximise } z = \sum_{i=1}^{n} r_i x_i \tag{5.1}$$

subject to
$$\sum_{i=1}^{n} n_i x_i \le DCV_j$$
 (5.2)

where
$$x_i = \begin{cases} 1, & \text{if } eq_i \text{ is selected} \\ 0, & \text{otherwise} \end{cases}$$
 (5.3)

and DCV_i = selected document cut - off value.

The above definition of the optimisation problem is in its *maximisation version*. The number of relevant documents is maximised while the total number of retrieved documents is restricted by the given *DCV_j*. In the *minimisation version* of the problem, the goal is to minimise the total number of documents while requiring that the number of relevant documents has to exceed some minimum value. The query optimisation in the minimisation version is the following:

Select a set of EQs so as to

$$minimise z = \sum_{i=1}^{n} n_i x_i$$
 (6.1)

subject to
$$\sum_{i=1}^{n} r_i x_i \ge R_j \tag{6.2}$$

where
$$x_i = \begin{cases} 1, & \text{if } eq_i \text{ is selected} \\ 0, & \text{otherwise} \end{cases}$$
 (6.3)

and $R_j = \text{no of documents required to achieve recall level } j$.

2.5.3 An heuristic algorithm for query optimisation

Unfortunately, the well-known optimisation algorithms designed for physical entities would not work with EQs. Physical entities are combined using arithmetic sum but query sets are combined by union. Different EQs tend to overlap and retrieve at least some joint documents (for examples, see Harter 1990). This means that, in a disjunction of elementary queries, the profit p_i and the weight r_i of the elementary query eq_i have dynamically changing

effective values that depend on the other EQs selected. The basic overlap types are illustrated in Figure 2.4. The effect of overlap in a combination of several query sets is hard to predict.

Since tested and documented optimisation algorithms for Boolean sets were not available, a simple heuristic procedure for an incremental construction of the optimal sets was designed. The maximisation version of the algorithm contains seven steps:

- 1. Remove all elementary queries eq_i
 - a) retrieving more documents than the upper limit for the number of documents (i.e. $n_i >$ residual document cut-off value DCV', starting from $DCV' = DCV_i$) or
 - b) retrieving no relevant documents (r_i =0).
- 2. Stop, if no elementary queries eq_i are available.
- 3. Calculate the efficiency list using precision values r/n_i for remaining m elementary queries and sort elementary queries in descending efficiency order. In the case of equal values, use the number of relevant documents (r_i) retrieved as the second sorting criterion.
- 4. Move eq_1 at the top of the efficiency list to the optimal query list.
- 5. Remove all documents retrieved by eq_1 from the query sets of remaining elementary queries eq_2 , ..., eq_m .
- 6. Calculate the new value for free space DCV'.
- 7. Continue from step one.

The efficiency list r_i/n_i is recalculated and sorted after eq_1 has been moved to the optimal query list. The relative rank of a single eq_i may change a lot in this process. EQs having type b and especially type c overlap with the selected eq_i tend to drop, and those EQs with type a and especially type d overlap tend to advance on the efficiency list. The advantage of this incremental procedure is that all EQs not retrieving unique relevant documents are quickly eliminated from the process.

The basic algorithm (like Harter's algorithm) favours narrowly formulated EQs retrieving a few relevant documents with high precision at the expense of broader queries retrieving many relevant documents with medium precision. This tendency sometimes leads to non-optimal combinations because, in a particular overlap case, a few high precision EQs selected first from the top of the efficiency list may reduce the available free space DCV' enough to keep out the broader EQ. These failures can be eliminated by running the optimisation in an alternative mode differing only in step four of the first iteration round: eq_i retrieving the

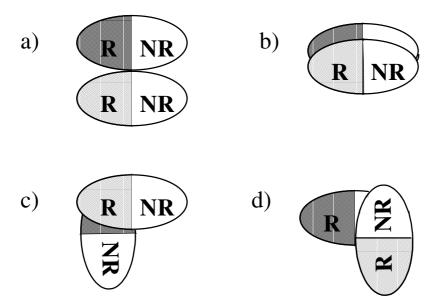


Figure 2.4. Types of overlap in result sets of elementary queries: a) no overlap, b) symmetric overlap, c) relevant documents overlap, and d) non-relevant documents overlap.

largest set of relevant documents is selected from the efficiency list instead of eq_1 . The alternative mode is called the *largest first mode* and the basic one as the *precision first mode*.

To give an example, let us assume a set of five elementary queries retrieving documents (listed in the efficiency list order, **bold** denoting relevant documents):

$$eq_1$$
: {1}
 eq_2 : {3, 4, 6} (6)
 eq_3 : {2, 3, 5, 6, 7}
 eq_4 : {1, 3, 6, 8}
 eq_5 : {1, 6, 7, 8}

The resulting combinations of EQs are presented in <u>Table 2.2</u>. Blind search, where all 31 different combinations are formed, is conducted here to control the quality of optimisation results. The table displays the set and the order of EQs selected to the optimal query for both approximation modes and all appropriate DCVs. One can see that in all cases the best optimisation result is as good as the one found by blind search.

Type d overlap (see <u>Figure 2.4</u>) may cause problems for the algorithm. For example, if four EQs retrieve documents

Table 2.2. An example of the combinations of elementary queries in (5) using a) blind search (optimal set), b) "precision first" approximation and c) "largest first" optimisation.

DCV	Optimal set	Rel	Tot	Precision first	Rel	Tot	Largest first	Rel	Tot
1	eq1	1	1	eq1	1	1	eq1	1	1
2	eq1	1	1	eq1	1	1	eq1	1	1
3	eq2	2	3	eq1	1	1	eq2	2	3
4	eq1,eq2	3	4	eq1,eq2	3	4	eq2, eq1	3	4
5	eq1,eq2	3	4	eq1,eq2	3	4	eq3	3	5
6	eq1,eq3	4	6	eq1,eq2	3	4	eq3,eq1	4	6
7	eq1,eq2,eq3	5	7	eq1,eq2,eq3	5	7	eq3,eq1,eq2	5	7

 eq_1 : $\{1, 2, 6\}$

 $eq_2: \quad \{3,7\} \tag{7}$

 eq_3 : {**4**, 7}

 eq_4 : {5, 7},

the optimisation operation with DCV = 4 selects elementary query eq_I only, and results in two relevant documents (1, 2). If any other EQ were selected first, the total number of relevant documents would be three (3, 4, 5). An argument against this failure example is that it cannot be very common since it is against the inverse relationship principle of recall and precision. The largest result set achieves higher precision than the smaller ones.

The proposed algorithm suffers from the same defect as that of Harter's (1990): once selected, an EQ is never removed. This problem has been discussed in the context of the traditional 0-1 Knapsack Problem, since solving it is the key to the whole optimisation problem. The initial solution is formed just by picking the first k items from the efficiency list (4) that do not yet exceed the capacity c of the knapsack (the first k+1 would do that). If the initial solution does not use the whole capacity c, the optimum is searched for by algorithms examining the effect of replacing item j within the present solution with item x that is outside the present solution (see Chvátal 1983).

The idea of an algorithm replacing one selected EQ with another does not sound promising because the target is not stable (the "profits" r_i and "weights" n_i are dynamically changing). We do not have an initial solution of the k "most efficient" items but rather an incrementally improved initial solution. Thus a very simple solution is presented here. The algorithm may be executed by selecting the first EQ differently. For instance, running the algorithm five times and starting each time with a different top five EQ on the initial efficiency list. Applying this in both the largest first and the precision first modes, means ten

different attempts to find the optimal combination. The idea of changing the EQ selected first is an heuristic attempt to reject some sub-optimal situations. Moreover, it is one way to collect empirical data about possible defects in the original algorithm proposed by Harter (1990).

When the number of EQs is some tens or some hundreds, the probability of problems from the odd overlap/no overlap situations is smaller. This is based on the assumption that the probability of a document being retrieved by more than one elementary query increases as the number of EQs increases. One may expect that, in a large group of result sets, a wider spectrum of different types and different degrees of overlap take place. Then the probability of meeting a sub-optimal dead end as in (6) is not so great.

2.5.4 Evaluation of heuristic algorithms

The proposed optimisation operation is a heuristic algorithm aiming at giving a good starting point in solving a combinatorial optimisation problem (i.e. 0-1 Knapsack Problem in combining Boolean sets). Heuristic algorithms are usually evaluated for their computational efficiency and for their performance in searching for the optimum. Because of the straightforward nature of the proposed algorithm performance is seen more important and is considered more thoroughly.

The performance of heuristic algorithms has been evaluated using (1) *empirical testing*, or analytical approaches namely (2) *worst-case analysis*, and (3) *probabilistic analysis* (Martello & Toth 1990, 9). Empirical testing is based on creating a large set of problem solutions and comparing it with the approximated set. The empirical approach is expensive in use of computer time when applied to large data sets and provides only statistical evidence about the performance of the heuristic for those problem instances that were not run (Fisher 1980).

Worst-case analysis concentrate on revealing the maximum amount that the heuristic solution will deviate from the optimum for any problem instance within a class of problems studied. The worst case analysis can exemplify when and why the heuristic algorithm will perform worst. On the other hand, the results are not predictive of average performance. Probabilistic analysis predicts how the heuristic will perform for a typical problem instance. Its major limitation is that one has to be able to specify the density function for the problem data. In addition, probabilistic analysis is not applicable to problem instances of any finite size (Fisher 1980).

Martello & Toth (1990, 9) suggest that besides the empirical (experimental) evaluation, it is useful to provide a theoretical measure of performance through worst-case analysis.

Unfortunately, the present formal theory base for the 0-1 Knapsack Problem of Boolean sets is too weak to apply this analytical approach. Through empirical evaluation it is possible to get some statistical evidence about the generality of optimisation errors in a particular data set and examples of situations where errors may occur. The evaluation of the proposed algorithm is further discussed with some test data in <u>Section 5.3.5</u>.

2.6 Selecting standard points of operation

Applying document cut-off values to Boolean output is more complicated than to ranked output. Although the proposed method may produce output over a wide operational range, it is unrealistic to expect an unbroken chain of measuring points stretching from *I* to *N* retrieved documents. If the number of elementary queries is low, gaps are likely to appear in some parts of the operational range. The most extreme situation is that a simple request leads basically to a single term query. On the other hand, single term queries are seldom important from the experimentation point of view, and may be overlooked without any loss of generality.

Two basic options are available for selecting standard points of operation. Either one uses

- 1. fixed DCVs for all test topics or
- 2. fixed R_js, were DCVs are topic dependent (proportional to the number of known relevant documents).

Along with the TREC experiment it has become common to compute precision on a set of fixed DCVs for each topic (e.g. 5, 10, 15, 20, 30, 100, 200, 500 and 1000 documents) and to average these values over all test topics (see Harman 1996). One obvious problem with fixed DCVs is that if the number of relevant documents varies in a wide range from one request to another, fixed DCVs will conceal potential differences in the system's performance. Hull (1993) suggests that precision is an appropriate measure at low DCVs because this measure seems to follow user preferences. Low, fixed DCVs are probably most suitable in studying the system's performance in high precision directed searching.

The traditional approach, averaging precision values at *fixed recall levels* requires that the 0-1 Knapsack Problem (see Formulas 5.1, 5.2, and 5.3) is solved in its minimisation version. The goal is to minimise the number of retrieved documents while retrieving at least 10, 20 ... 100 per cent of relevant documents available in the database. Precision values at the fixed levels of recall are based on interpolation (Salton & McGill 1983, 166-167). The output from Boolean queries provides a more coarsely distributed set of measuring points emphasising the role of interpolation.

2.7 The domain of the method

The evaluation method proposed in this chapter is motivated by the view that a trained searcher is needed in the query formulation process even when conducting system-oriented experiments in Boolean IR environments. The trained searcher is not needed to replicate everyday searching behaviour but rather to play a defined role in the controlled query formulation process. The steps of the query formulation process are defined explicitly to minimise the uncontrolled variation in inclusive query plans. Inclusive query planning can be done by a panel of searchers, see <u>Section 5.3.2</u>.

Despite all this trouble in systematising the query formulation operation, it is not possible to guarantee that two individuals could formulate identical inclusive query plans. However, minor differences in the inclusive query plans are not a critical issue in applying the method when the goal is not to measure the performance using an absolute scale (e.g. the highest possible precision for Boolean queries at recall level 1.0). In typical evaluations, the goal is to compare one system with another (e.g. performance differences between small and large databases or between differently indexed databases). Then it is only required that the inclusive query plans give a convincing and acceptable basis for estimating the lower bound of the optimal performance in a particular retrieval situation.

Harter (1990) pointed out that traditional experimental methods have not been very appropriate in studying some very basic phenomena in Boolean queries. For instance, the hypothesis that recall and precision are inversely related has been very difficult to test. Cleverdon (1972) showed that testing this hypothesis requires that data points represent a series of subqueries for a particular topic "in the logical order of expected decreasing precision". Averaging a pool of topics using a single query per topic would obviously mask the details of the phenomenon.

The proposed method is designed especially for experiments where the performance of Boolean queries is investigated over a wide operational range. The designer of an experiment has access to all structures of the inclusive query plans. Because of this possibility, it is easy to study, for instance, the effects of query extent and exhaustivity on retrieval performance. Moreover, the proposed method helps in carrying out experiments more economically than in traditionally designed experiments of this type. In the traditional design, one should select first a set of m exhaustivity levels and a set of n extent levels, and process mxn test queries. The number of test queries is enormous if query extent tuning includes the possibility that the

extent of separate facets changes independently. In principle, the number of test queries equals the size of the query tuning space if the experimental design is not simplified (see <u>Section 2.5.1</u>). Thus, research questions of a particular type are easy for the proposed method while they may be impossible to carry out as a traditional experiment.

One might also use the method to study the interaction between query structures and the characteristics of a database or the set of query features exploited. For instance, it is easy to investigate how optimal query structures change when the size of the database or the average length of documents in the database grows. A similar approach might be taken to compare, for example, how the use of different proximity operations instead of the AND operation reflect on the retrieval performance and on the optimal query structures. The advantage of the method is that it does not require the use of structurally identical test queries in the comparisons of operations as the traditional approaches do (see e.g. Tenopir & Ro, 172-176).

Comparative evaluations between the Boolean and best match IR systems are an obvious application domain for the proposed method. As pointed out by Paris & Tibbo (1998), it may not be relevant to study the overall superiority of one IR model over the other but rather to concentrate on revealing in which situations one approach leads to better results than the other. The proposed method supports performance evaluation at different parts of the operational range. For instance, the effectiveness of different IR models in high recall oriented and high precision oriented searching could be compared. The possibility to compare "top documents" and the least retrievable documents ("tail documents") in the Boolean IR system, too, opens interesting prospects: What kind of relevant documents are typically retrieved or not retrieved by the Boolean IR system? Are there systematic differences between Boolean queries and, for instance, probabilistic queries?

The domain of questions that can be appropriately studied by the proposed method is different from those studied by the traditional methods for laboratory-based or operational IR experiments. Robertson (1996) has called the type of methods optimising queries on the basis of complete relevance data as *retrospective*. Most experimental methods, like those applied in TREC, are *predictive*. An important question in all IR experiments is how the results gained by a method relate to realistic search situations. This is especially important in a retrospective method since the use of complete relevance data is an obvious source of doubts and questions on the possibility of making any conclusions about "real" searching.

The domain of the proposed method is limited to research questions concerning the Boolean IR model seen as a technical system matching a Boolean query and a text document. The method helps to find a query estimating optimal performance under given constraints (e.g. database, standard point of operation, query operator) within the query tuning space (gained from the inclusive query plan). Thus, the results give an estimate for the theoretically possible maximum performance of the technical Boolean IR system. This performance level cannot be exceed by any user searching under the same constraints and within the specified query tuning space (assuming a reliably performing optimisation process).

In a realistic search situation, the measured performance of a user may be much lower than achieved in the optimised queries. This is obvious because the optimally performing query for a given individual topic and search situation can not be predicted on the basis of information available to the user, and the user cannot try all queries of the huge query tuning space to find the optimal one. What the user may predict is the type of queries that may be worth trying in a given situation, or what types of query changes may be relevant when changing from one search situation to another (e.g. from a small database to a large one). This is the area where the experiments based on the proposed method could make a contribution. The findings help to identify general strategies how to take full advantage of the technical IR system in different search situations.

The findings based on the proposed method are not directly comparable to the findings of predictive experiments in terms of measured performance. However, assuming that the query tuning space is realistic, the results of a retrospective experiment may support or challenge the findings of a predictive experiment. For instance, a predictive experiment may reveal that the users of a Boolean IR system achieve a higher level of effectiveness in a setting A than in a setting B. This finding is supported by a retrospective experiment if a similar (smaller or larger) difference is observed in the effectiveness of optimal queries. The performance difference observed in the predictive experiment could be expected to be based, at least partially, on the properties of the technical IR system.

If a retrospective study comes up with results contradicting with those of a predictive study (the optimal queries perform better in the setting B), one may doubt that the performance difference observed in the predictive test was not based on the system limits but rather on the ability of users to conduct effective queries in varying settings. Obviously, the users were not exploiting the capacity of the IR system as fully in the setting B as in the

setting A. If a logical reason for the under-utilisation of the system in the setting B can be revealed (e.g. too high query exhaustivity) the users may learn new query formulation strategies. If a new predictive experiment were made the relative effectiveness of the systems A and B could turn out to be different from the original predictive study. The usefulness of a retrospective method is dependent on how tangible and applicable the findings on the technical IR system, and on the underlying IR model are from the user viewpoint.

The domain of the proposed method also has its limitations. It is quite obvious that the method is not very appropriate for studying searching performance related to "real" information needs and uses. The method shares the limitations of the Cranfield paradigm except that it does not exclude the experienced searcher from the query formulation process. It is designed for experiments applying stable and topical requests and it is also assumed that all the relevant documents of a test collection are known. However, in the domain of systemoriented evaluation methods the proposed method opens avenues for studying Boolean queries and IR systems. New research questions may be addressed, and new kinds of experiments conducted in an efficient manner.

3 THE TEST ENVIRONMENT AND DATA COLLECTION METHODS

This chapter will give a description of a test collection that was designed for the case experiment applying the evaluation method proposed in <u>Chapter 2</u>. The case experiment demonstrating the use of the method and exploiting the test collection is reported in <u>Chapter 4</u>. A separate chapter for the test collection is justified by the vital role of the test collection in the evaluation method, and by the need to describe the construction process in detail. The separate chapter for the test collection also emphasises the fact that the test collection can be used for different types of experiments. The case experiment of <u>Chapter 4</u> is only one example of the research problems that can be handled by the method and by the test collection.

The issues of the test collection to be discussed are the following:

- 1. the characteristics of the document collection and the IR systems used
- 2. the characteristics of the search topics
- 3. the principles applied in recall base estimation and relevance assessments
- 4. the characteristics of the elementary queries
- 5. the implementation of the optimisation algorithm
- 6. the methods of data collection and analysis

The test collection was originally designed in the FREETEXT project (see Sormunen 1994) applying approaches introduced in TREC (Harman 1993b).

3.1 The test database and retrieval systems

The test database constructed for the experiment contained about 54,000 newspaper articles from three Finnish newspapers published in 1988-1992. One subset of articles (some 25,000) was from the foreign affairs section of *Aamulehti* (Tampere, Finland), another (some 13,000) from all sections of *Keskisuomalainen* (Jyväskylä, Finland), and the third (some 16,000) from all sections of *Kauppalehti* (Helsinki, Finland). The first two are leading general newspapers in their provinces, and *Kauppalehti* is the leading national newspaper on business and economics. The whole database contained some 12.5 million words. The average article length was 202 words (202, 207, and 199 in sub-collections), the median length was 162 words (147, 190, and 157) and the standard deviation was 155 words (164, 135, and 161).

At the time of the FREETEXT project, the test environment provided the TOPIC retrieval system. Recently, the database has been implemented for the TRIP (replacing TOPIC) and for the INQUERY retrieval systems⁹. In this study, the main part of the data is based on TOPIC queries. Some modified query plans have been executed using the TRIP database version. The INQUERY version of the database has been used in other studies (Järvelin et al. 1996, Kristensen 1996, and Kekäläinen & Järvelin 1998, Kekäläinen 1999), and their results were used in controlling the reliability of recall base estimates.

Both TOPIC and TRIP allow ordinary Boolean searching including proximity operations based on paragraph, sentence and phrase structures. INQUERY (versions 1.6 and 3.1) allows ordinary Boolean as well as probabilistic retrieval in various forms. The TOPIC and TRIP database indices contained all word occurrences in their inflected forms. For INQUERY database, a morphological analysis was performed by TWOL software ¹⁰ to return the inflected word forms into the basic form, and to split compound words into their components.

3.2 Search topics and initial query plans

The test environment provides a collection of 35 search topics for which the following documentation is available:

- 1. the original verbal topics (see Appendix 1)
- 2. inclusive query plans
- 3. relevance assessments for each article retrieved by a pool of extensive Boolean and probabilistic queries.

The inclusive query planning was performed by an experienced searcher working as a search analyst for three months on the FREETEXT project. She was given the written search topics, and detailed written instructions for this work. For the basic concepts and procedures applied in query planning, see <u>Section 2.2.3</u>.

In thirteen out of 35 topics, the search analyst introduced two or more separate query plans (such as different suggestions to represent the query). Two query plans were regarded as separate if their basic facets were not identical. The extensive versions of the separate query plans were executed and records printed for relevance assessors. However, only one of the separate query plans per topic was selected for the experiment - the one that retrieved the largest share of relevant documents in its extensive form.

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⁹ TOPIC provided by Verity, Inc., TRIP by TRIP Systems International (owned by Fulcrum), and INQUERY by Information Retrieval Laboratory, University of Massachusetts.

In Finnish full-text databases, the difference between basic and inflected form indices is remarkable. A traditional database index (like those in TOPIC and TRIP databases) often got tens (in theory, thousands) of inflected forms for each single word. The Finnish language is rich in compound words and this constitutes an extra problem in query planning. The head (the genus component) of a compound word is usually the most important part from the retrieval point of view (Alkula & Honkela 1992).

In the case of a traditional database index, the searcher has to imagine all possible prefixed parts of a compound word to cover all words referring to narrower concepts than the original one. For example, retrieving documents on different branches of the forest industry requires that the searcher recognise compound words "metsäteollisuus" (forest industry), "selluteollisuus" (pulp industry), "paperiteollisuus" (paper industry), "kartonkiteollisuus" (cardboard industry), and many others.

Recognition of alternative query terms for all facets was a critical task in the query formulation process. In databases with traditional inflected word form indices, this stage is especially demanding since general terms like "teollisuus" (industry) do not retrieve articles containing only specific terms like "metsäteollisuus" (forest industry). Recognition was based on defined guidelines and on the use of three different sources: the search analyst's personal knowledge, printed sources (dictionaries), and analysis of sample query results.

The easiest way to perceive the process of inclusive query planning is to study a sample plan for search topic no. 2 presented in <u>Appendix 2</u>. The conceptual query plan contains three facets [South America], [debt], and [crisis]. Subplans I.1-3 represent the query plan at the exhaustivity levels from three to one. The underlined facets were selected as basic facets by the search analyst. The basic facets were applied in the extensive queries used in recall base development. <u>Appendix 2</u> also contains the lists of identified expressions for each facet (as execution ready string representations in the original plans, but as basic form words or phrases in the English translations).

At an early stage of the project, it was realised that the TOPIC retrieval system was not able to handle the largest sets of EQ generated from the inclusive query plans in its automatic batch mode process. It was decided to sort closely related terms within facets into disjunctive sets called *synonymous groups*. Grouping of query terms was also reasonable because it made the optimisation process more efficient since the size of the query tuning space is reduced.

¹⁰ TWOL provided by Lingsoft, Inc., Helsinki, Finland performs morphological analysis of words in several languages, including

And further, interest focused more on the role of different query term categories rather than on the role of individual query terms. Thesaural relationships provided a general purpose framework for grouping criteria (see ISO 1986). For instance, the query terms for the facet [South America], were organised into three synonymous groups:

```
s=2: (South America or Latin America or Latino Countries)
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s=3: (Argentina or Bolivia or Brasil or ... eight more)

s=4: (Peru).

Query terms in sets 3 and 4 are obviously narrower than those in set one (whole-part relationship). The query term *peru* was separated from the other country names since it retrieves many false drops. The truncated string *peru#* matches *Peru* and *perulainen* (*Peruvian*) correctly, but unfortunately also other words like *perua* (*to cancel*), *peruna* (*potato*), *perus* (*elemental*, *basic*), *perusta* (*foundation*, *basis*), and *perustella* (*justify*). The division of terms into different groups was supposed to minimise the disturbing variation caused by the 'badly behaving' terms.

Query terms and synonymous groups for the facet [debt] illustrate how general concepts were represented as synonymous groups (see Appendix 2). Sets 6, 7 and 8 represent the facet at the highest hierarchical level, but do not form a synonymous group since all of them retrieve a large set of documents and match many inappropriate expressions. Set 9 contains a group of terms that are narrower than the first three. The terms in set 10 do not directly represent the facet [debt] but are associated with it (mainly processes of debt handling). Query terms in the form of verbs comprise set 11 (Note the large number of alternative truncated root word forms per query term). The last set (s=12) contains the expressions of set 11 in the form of verbal nouns (a characteristic feature of Finnish).

The sample illustrates the comprehensiveness of the inclusive query plans. It depends on the characteristics of a facet what expression types are applied (e.g. verbs or verbal nouns). The query plans were designed for a database index where words were stored in their inflected forms and for a retrieval system supporting only right hand truncation. The set and appearance of the query terms as well as their organisation into synonymous groups would have been different for a database index with morphologically treated expressions (basic word forms, compound words split into components).

Appendix 2 also lists the elementary queries for the sample inclusive query plan. Using the selected grouping of query terms (3 for [South America], 7 for [debt], and 5 for [crisis]), 105 EQs were generated at exhaustivity level 3, 21 EQs at the level 2, and 3 at level 1, respectively.

3.3 Relevance assessments and recall base estimates

Extensive Boolean queries were used to retrieve documents for relevance assessors, i.e. the disjunction of all separate query plans in their minimum exhaustivity (only basic facets applied)/ maximum extent versions. The relevance criteria for articles were defined in the context of an imaginary journalist intending to write an article on the topic. The assessors were asked to estimate the value of articles for the imaginary journalist in that task context. A four point scale of relevance was used:

- 0 totally off target
- 1 marginally relevant, refers to the topic but does not convey more information than the topic description itself
- 2 relevant, contains some new facts about the topic
- 3 highly relevant, contains valuable information, the article's main focus is on the topic.

Relevant and highly relevant articles (levels 2 and 3) were counted as relevant ones if not otherwise mentioned.

Most documents were judged by two persons independently. If the assessments differed by one point (e.g. two against three), the value was selected alternately from the first and the second assessor. If the difference was two or three points, the researcher analysed the article and made the final decision. The parallel assessments were identical in 73 percent of articles, differed by one point in 21 percent, and by more than one point in 6 percent of articles.

Slightly over 5,000 articles were judged in the FREETEXT experiment. Of these 1,206 were regarded as relevant or highly relevant (Sormunen 1994). In two experiments on the INQUERY system, sets of 30 and 34 topics were used in Boolean and probabilistic queries (Kristensen 1996, Kekäläinen & Järvelin 1998, Kekäläinen 1999). Both studies were about query expansion and a large set of test queries were used per topic. In the first one, Boolean and probabilistic queries were compared on different query extent and exhaustivity levels. In the second one, eight different structures of probabilistic queries were tested on five query extent levels. In the third study, probabilistic queries included 13 query structures (based on

different operators available in the INQUERY query language), 5 expansion levels, and 2 exhaustivity levels - 110 different query versions per search topic.

The first study, (Kristensen 1996), judged the relevance of over 3,000 new articles containing 79^{11} new relevant or highly relevant articles. In the second and third studies (Kekäläinen & Järvelin 1998, Kekäläinen 1999), 6,900 new items were assessed and 36 new relevant or highly relevant documents were found. The density of relevant articles in the newly found document sets declined from the original 24 % to 2.6 % and 0.5 % in the successive experiments. Kekäläinen (1999, 98) observed that most of the new relevant documents were retrieved below DCV_{30} , and only a minor share after DCV_{40} .

The recall failures identified were analysed to find out why the original query plans designed for the FREETEXT Project had missed those 115 relevant documents. It turned out that most recall failures were caused by quite simple errors in inclusive query plans. The search analyst had not identified all query terms needed to fully cover a particular facet or had selected too many basic facets. The TOPIC retrieval system supported neither left hand truncation in querying or in index browsing, nor fuzzy pattern matching of index words (as e.g.TRIP does) and this functional restriction affected the query design process.

Nineteen relevant documents contained implicit expressions that were difficult from the searching view point. Either it was difficult to find a searchable word combination matching the basic facets used in the query plans or the remaining facets were retrieving thousands of documents. The results showed that implicit expressions are a key problem in applying the idea of extensive queries with basic facets in recall base estimates. Non-Boolean methods were needed to retrieve complementary document sets for making reliable recall base estimates.

3.4 Final inclusive query plans

Some redesign work was done for the present study to eliminate the effects of query plan flaws. Major changes were made to four query plans (restructuring the plan but using the originally identified facets). Other changes were restricted within a single query facet per topic. In five query plans, one basic facet was changed to an auxiliary facet. In seven topics,

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¹¹ Actually, there were more than one hundred relevant documents that had not been found in the FREETEXT Project but some of these were because of technical errors in executing the queries, not in the inclusive query plans. It also turned out that two search topics (numbers 25 and 26) were ambiguously formulated causing inconsistency in relevance assessments. The topic descriptions were clarified and all retrieved documents

one or more missed query terms were added to one facet of the inclusive query plans. The redesigned query plans for the present experiment retrieved about 2,450 new articles that were assessed for relevance. Of these 26 were found relevant or highly relevant. After three experiments and redesigning of original queries, the relevance corpus was 17,338 articles (486 per topic), of which 1,278 (7.5 % of all assessed) were considered relevant or highly relevant. The evolution of the recall base estimates is summarised in Table 3.1.

Table 3.1. Evolution of recall base estimates in a sequence of experiments. The number of relevant documents missed by the original inclusive query plans but retrieved by probabilistic queries are presented in three last columns.

Experiment	New documents	No. of new relevant	•	Error category		
	assessed		documents	Query term missing	Too many basic facets	Implicit expressions in relevant documents
1. Original query	5,018	1,206	24.1%			
plans						
2. Kristensen 1996	ca. 3,000	79	2.6%	33	33	13
3. Kekäläinen & Järvelin 1998 + Kekäläinen 1999	ca. 6,900	36	0.5%	9	21	6
4. Redesigned	ca. 2,450	26	1.1%			
query plans Total	17,337	1,278	7.4%	42	54	19

Although the tools for developing the recall base were not adequate at the time of inclusive query planning, a high quality result was achieved: 89 % of relevant documents were found. All queries used to discover all relevant documents were based on an extensive representation of query facets by alternative query terms, on varying levels of exhaustivity, on varying query structures and matching techniques. In the author's understanding, the combination of efforts can be regarded as a very exceptional activity. The recall base is well-founded at least to the degree commonplace in IR experiments.

were reassessed. Because of more strict relevance criteria the size of the recall base was reduced by 65 documents.

¹² The sum of the cell values is not equal to the bottom line value because of two reformulated and reassessed topics (nos 25 and 26). Some duplicates were also removed.

3.4.1 Closing the hunt for new relevant documents

After the redesign work, 26 relevant articles (2.0% of the recall base) were still not retrieved by the broadest Boolean queries of minimal exhaustivity (=using basic facets) and maximal extent. The main problem was implicit expressions used in referring to very basic concepts (regarded as basic facets by the query designer). Those expressions were difficult to cover by any concrete query terms.

Because the share of new relevant documents had fallen dramatically in the last retrieval attempts, it was decided that, from now on, all non-assessed documents would be considered non-relevant. A similar assumption of non-relevance was adopted in TREC (Harman 1996). After this decision it was natural to modify the inclusive query plans so that they covered all exhaustivity levels from 1 to N, where N is the number of facets in the inclusive query plan.

The order in which the facets were to be applied was now determined (see Section 2.2.3). The facet order was based on the comparison of document sets retrieved by the individual facets of the topic. Each facet query was composed as the disjunction of all query terms available for that facet in the inclusive query plan. The facets were ranked applying two sorting criteria: (1) descending recall, and, in case of ties, (2) descending precision. This way of defining the order of facets guarantees that it is possible to maximise recall at all exhaustivity levels in an economic way. Other options, like testing all facet combinations at each exhaustivity level would have increased the amount of work dramatically. Human-based facet order selections would have required the contribution of several parallel assessors, and also a decision on how to combine inconsistent selections.

<u>Table 3.2</u> summarises the data concerning relevance judgements and recall base estimates for individual search topics and for the whole collection. Columns "Relevant Docs Used" contains the number of relevant articles retrieved by the disjunction of all query terms associated with the first facets, i.e. retrieved by the extensive queries at the exhaustivity level 1. These articles constitute the recall base for the case experiment reported in Chapter 4.

Columns "Known Relevant Docs" list all relevant articles that are known (identified in parallel experiments). In six out of 35 search topics (nos. 15,23,25,27,30,31) at least one article was not retrieved by the redesigned queries. It turned out that in these eight articles the first facet of the inclusive query plan was not explicitly expressed, i.e. that aspect was not expressed with one searchable word or phrase. Changing the order of facets would not have helped since the sorting criteria had already minimised this problem.

Table 3.2. Summary of documents assessed for relevance in the test collection.

Topic	Releva	nt Doc	s Used	Knowi	n Relev	ant Docs	Missed	Missed-%	Non-relevants		All	
no						Rel=2-3			Rel=1	Rel=0	Rel=0-1	assessed
1	14	18	32	14	18	32	0	0,00 %	22	341	363	395
2	11	42	53	11	42	53	0	0,00 %	28	644	672	725
3	10	9	19	10	9	19	0	0,00 %	4	580	584	603
4	7	1	8	7	1	8	0	0,00 %	8	708	716	724
5	19	20	39	19	20	39	0	0,00 %	15	8	23	62
6	17	30	47	17	30	47	0	0,00 %	83	529	612	659
7	15	72	87	15	72	87	0	0,00 %	58	543	601	688
8	39	26	65	39	26	65	0	0,00 %	18	820	838	903
9	6	23	29	6	23	29	0	0,00 %	43	159	202	231
10	7	16	23	7	16	23	0	0,00 %	14	257	271	294
11	46	55	101	46	55	101	0	<u> </u>	46	272	318	419
12	13	16	29	13	16	29	0	· · · · · ·	25	273	298	327
13	1	12	13	1	12	13	0	· ·	6	486	492	505
14	18	17	35	18	17	35	0		76	254	330	365
15	17	36	53	17	37	54	1	1,85 %	30	507	537	591
16	11	5	16	11	5	16	0	· ·	19	11	30	46
17	6	39	45	6	39	45	0		23	332	355	400
18	8	38	46	8	38	46	0		16	326	342	388
19	18	38	56	18	38	56	0	· ·	25	119	144	200
20	1	13	14	1	13	14	0		12	426	438	452
21	2	15	17	2	15	17	0	· ·	16	338	354	371
22	10	26	36	10	26	36	0		29	321	350	386
23	25	6	31	26	8	34	3		34	341	375	409
24	9	14	23	9	14	23	0	· ·	20	390	410	433
25	3	10	13	3	11	14	1	7,14 %	76	733	809	823
26	3	32	35	3	32	35	0	· ·	87	978	1065	1100
27	17	73	90	17	74	91	1	1,10 %	49	352	401	492
28	5	11	16		11	16		0,00 /-		459		483
29	13	12	25	13	12	25	0			773	793	818
30	13	13	26	13	14	27	1	3,70 %	8	666	674	701
31	28	29	57	28	30	58	1	1,72 %		502	518	
32	22	28	50	22	28	50	0	 	31	514	545	595
33	6	16	22	6	16	22	0		15	498	513	535
34	2	4	6	2	4	6	0		8	239	247	253
35		11	13	2	11	13	0	,	14	358	372	385
Sum	444	826	1270	445	833	1278	8		1002	15057	16059	17337
Ave	12,7	23,6	36,3	12,7	23,8	36,5	0,2	0,6 %	28,6	430,2	458,8	495,3
Min	1	17	6	1	17	6	0		20	300		46
Med	11	17	31	11	17	32	0	· · · · · · · · · · · · · · · · · · ·	20	390	410	452
Max	46	73	101	46	74	101	3		87	978	1065	1100
StDev	10,2	17,4	23,4	10,3	17,4	23,5	0,6	2,0 %	22,7	220,5	226,4	228,4

Table 3.3 Summary of query plans including the average number of query terms per facet (broadness), the average number of facets per topic (complexity), and the maximum number of EQs that can be generated from a query plan. Basic facets shaded.

Topic no		Facet 2				Sum	Broadness	Complexity	Max EQs
1	1	3	2	42	11	59	11,8	5	2772
2	15	28	29			72	24,0	3	12180
3	10	27	4	62		103	25,8	4	66960
4	2	10	22			34	11,3	3	440
5	3	32				35	17,5	2	96
6	5	23	2	3		33	8,3	4	690
7	1	11	2	34		48	12,0	4	748
8	1	5	41	15	7	69	13,8	5	21525
9	3	3	31	20	31	88	17,6	5	172980
10	2	3	31	12	5	53	10,6	5	11160
11	10	3	26	7		46	11,5	4	5460
12	5	24	7			36	12,0	3	840
13	4	6	27	8		45	11,3	4	5184
14	1	2	25	8		36	9,0	4	400
15	5	13	5	28		51	12,8	4	9100
16	3	20				23	11,5	2	60
17	2	15	26	20		63	15,8	4	15600
18	5	14	20			39	13,0	3	1400
19	7	26	10			43	14,3	3	1820
20	7	11	22			40	13,3	3	1694
21	6	55	31			92	30,7	3	10230
22	2	10	58	19		89	22,3	4	22040
23	9	39	29			77	25,7	3	10179
24	14	18	41			73	24,3	3	10332
25	43	18	3	30		94	23,5	4	69660
26	31	28	45	3	14	121	24,2	5	1640520
27	19	20	19	23		81	20,3	4	166060
28	9	12	13	8	24	66	13,2	5	269568
29	74	21	37	37		169	42,3	4	2127426
30	15	29	4	20	31	99	19,8	5	1078800
31	45	49	30			124	41,3	3	66150
32	5	58	6	6		75	18,8	4	10440
33	3	2	3	1	19	28	5,6	5	342
34	3	13	39	32		87	21,8	4	48672
35	2	2	31	4		39	9,8	4	496
Sum	372	653	721	442	142	2330	620	134	5862024
Ave	10,6	18,7	21,8	19,2	17,8	66,6	17,7	3,8	167486,4
Min	1	2	2	1	5	23	6	2	60
Med	5	15	25	19	17	63	14	4	10230
Max	74	58	58	62	31	169	42	5	2127426
St Dev	15,4	14,8	15,0	15,3	10,2	32,2	9	1	471154

The group of eight relevant articles was removed from the recall bases used in recall calculations. Thus, recall values were based on 1,270 relevant articles. This is a conscious simplification. It would have been easy to include all relevant articles by just including exhaustivity level one queries composed from the other facets. Would this have increased the reliability and credibility of experimental results? It could be argued that after including the eight missing relevant documents it is still highly probable that some new relevant articles could be found by some retrieval methods. On the other hand, relevance assessments are never fully consistent. Thus the efforts to find the "right" treatment for a small set of articles less than one per cent in the recall base appears pointless. How could this tiny set of excluded relevant articles change the results of an experiment? This depends on the research problem that the experiment is intended to answer. In this case, the reliability of recall base estimates is bound to be high since they are based on extensive efforts: inclusive query planning and parallel probabilistic queries. The exclusion cannot cause any significant distortion in general performance characteristics of the Boolean IR system in which we were interested.

3.4.2 Query plan characteristics

The summary of the final inclusive query plans is presented in <u>Table 3.3</u>. The number of query terms is given for each topic and facet. The shaded cells indicate the basic facets that were applied in extensive queries (exploring the sets of relevant documents). The total number of facets in the 35 inclusive query plans was 134. The average number of facets per query plan was 3.8 ranging from 2 to 5. In total, 2,330 query terms were identified for the 134 facets yielding an average of 67 terms per query plan and 18 terms per facet. The number of terms per query plan ranged from 23 to 169, and the number of terms per facet from 1 to 74.

The order of facets is not random and this can be seen from the distribution of query terms. The median of query terms per facet is only 5 for the first facets and varies between 15 and 25 for the other facets. This reflects the fact that facets based on proper name query terms tend to be more effective than other facets, both in recall and in precision. Only in two search topics (nos. 25 and 29), was the broadest facet ranked first.

¹³ The excluded relevant documents were only omitted in the optimisation process of queries to en able the measurement of retrieval performance over a comparable operational range (recall R=0.1...1.0). In the cases when, for instance, the characteristics of relevant documents were analysed, all relevant documents were treated.

Table 3.4 Facet document frequencies of the inclusive query plans, i.e., the number of documents retrieved by the disjunction of query terms representing a facet.

St Dev	1467	7201	10323	10282	9135	3286
Max	5150	23529	40664	36889	28057	16023
Med	609	5111	8875	15607	14266	9332
Min	47	78	78	1609	2541	1172
Ave	1306	8020	12470	16518	15177	9198
Sum	45720	280703	411509	379922	121419	321928
35	816	1535	12834	1609		4199
34	84	784	40208	23015		16023
33	299	3893	7430	12527	9431	6716
32	1699	15224	5336	16272		9633
31	817	6501	19675			8998
30	5150	15412	5994	10841	28057	13091
29	3797	7149	6724	15844	10001	8379
28	2295	18036	281	2281	16604	7899
27	609	2570	23477	1726		7096
26	2956	11440	7993	13147	16291	10365
25	1526	2487	8875	15550		7110
24	290	14550	30719			15186
23	74	10809	20937	11.10		10607
22	590	836	40664	11415		13376
21	837	2710	16817			6788
20	359	22772	7856			10329
19	477	18303	14253			11011
18	382	14868	14483	17077		9911
17	436	1259	15202	17674		8643
16	47	2296	, 0	2172)		1172
15	4686	11133	78	21429		9332
14	1246	252	7340	25547		8596
13	146	2335	5263	29650		9349
12	275	14079	6463	7400		6939
11	361	18485	644	7488	2J 4 1	6745
10	956	2320	7676	3580	2541	3007
9	110	2326	14098	23145	28034	13543
8	3315	3504	4567	15607	8220	7043
7	1238	14280	9458	30846		10757
6	479	14286	5574	9651		7498
5	61	23529	21333			11795
4	3603	78	27555	30009		10412
3	172	8289	10862	36889		14053
2	1464	5111	8904	34109	12241	5160
1	4068	2095	3269	34189	12241	11172
Topic no	Facet 1	Facet 2			Facet 5	DF/facet

<u>Table 3.4</u> contains document frequencies for each facet (= number of articles retrieved by the disjunction of query terms within a facet). The average document frequency per facet is about 9,400, ranging from 47 to 40,664 articles. This means that the broadest facets retrieve nearly the whole database while some facets are really focused. On average, the facets ranked first were more focused (median about 600 articles) than those ranked second (median about 5100 articles), and the remaining facets (median from 8,800 to 15,600).

None of the first facets was the largest within a topic in terms of document frequencies. In some cases, the large number of search terms in the first facet lead to high document frequencies (e.g. topics nos. 26 and 29) but sometimes a single search term could do this (e.g. topics nos. 1 and 8). Some names of countries and places retrieved unfocused sets of articles. This suggests that low *query extent* measured as the average number of query terms per facet does not always predict focused querying.

3.4.3 Search topic characteristics

Search topic characteristics are a potentially important variable in explaining performance differences and optimal query structures in Boolean IR systems, but categorising them seems to be a hard task. Saracevic et al. (1988) used five aspects, namely (1) domain, (2) clarity, (3) specificity, (4) complexity, and (5) presupposition. Most aspects were rated by independent judges but the variation of assessments was great. Iivonen (1995a) used a typology based on two of these dimensions: complexity and specificity. She also adopted the same definition for these properties as Saracevic et al. (1988). Complexity means "the number of search concepts, their modifiers and/or constraints", and specificity "the hierarchical level in the meaning of terms and ultimately the whole topic".

For the sake of clarity, we prefer to use measures based on query facets rather than concepts. Complexity is defined to refer to the number of facets in a topic. Specificity is replaced by its antonym broadness and defined across query facets as the average number of expressions required to fully cover the references to query facets. In free-text searching experiments, it is rational to relate measuring of topic properties to the defined environment. For example, in measuring broadness (or specificity) only those expressions actually occurring in the database index should be taken into consideration.

Both complexity and broadness can be measured from inclusive query plans. Measuring broadness may be based on counting the number of query terms representing a facet. Another way to measure topic broadness is to use document frequencies instead of the number of

disjunctive query terms. The former is a conceptually justified, query statement oriented measure while the latter is a statistically justified, database specific measure. The number of facets in an inclusive query plan is a straightforward measure for the complexity of a search topic.

Table 3.3 lists complexity and broadness data for all search topics. The complexity and broadness of search topics in the test collection are important variables since they set limits for two structural characteristics of Boolean queries: query extent and query exhaustivity. Complexity ranges from 2 to 5 (median 4). Thus query exhaustivity may be tuned from 1 to 2...5 depending on the complexity of a search topic. Broadness ranges from 6 to 42 (median 14) and query extent may vary from 1 to 6...42 depending on the broadness of the facets in a search topic.

3.5 Query optimisation

3.5.1 Elementary queries

As pointed out in <u>Section 2.3</u>, composing elementary queries (EQ) from single query terms might lead to a combinatorial explosion in searching for the optimally performing EQ set. This can be verified using the inclusive query plans as an example (see <u>Table 3.3</u>). For instance, taking the median number of query terms per facet over the five ranked facet levels, the number of EQs at the highest exhaustivity level is 5x15x25x19x17=605,625. The number of EQs based on single query terms ranges from 60 (for topic no. 16) to 2,127,426 (topic no. 29).

The total number of potential combinations that would have had to be evaluated in the blind search for the optimally performing EQ set is intractable in size (for the explanations of the formulas see Section 2.5.1): $(2^5-1) \times (2^{15}-1) \times (2^{25}-1) \times (2^{19}-1) \times (2^{17}-1) = 31 \times 32,767 \times 33,554,431 \times 524,287 \times 131,071 = 2.3\times10^{23}$ (using the medians of search terms per facet in Table 3.3).

Table 3.5 Summary of query plans: number of query term groups for facets 1-5 and the number of elementary queries at exhaustivity levels form 1 to N.

Topic			f que				ivily teve			element	ary que	ries		
no	F1	F2	F3	F4	F5	Sum	Ave	E=1	E=2	E=3	E=4	E=5	Sum	Ave
1	1	1	1	6	5	14	2,8	1	1	1	6	30	39	8
2	3	7	5			15	5,0	3	21	105			129	43
3	2	6	11			19	6,3	2	12	132			146	49
4	1	3	4			8	2,7	1	3	12			16	5
5	1	5				6	3,0	1	5				6	3
6	1	5	1	2		9	2,3	1	5	5	10		21	5
7	1	5	1	5		12	3,0	1	5	5	25		36	9
8	1	1	5	2	2	11	2,2	1	1	5	10	20	37	7
9	1	2	9	5	5	22	4,4	1	2	18	90	450	561	112
10	1	2	5	5	2	15	3,0	1	2	10	50	100	163	33
11	3	1	3	4		11	2,8	3	3	9	36		51	13
12	1	4	3			8	2,7	1	4	12			17	6
13	1	2	4	3		10	2,5	1	2	8	24		35	9
14	1	5	4			10	3,3	1	5	20			26	9
15	2	4	5	11		22	5,5	2	8	40	440		490	123
16	1	5				6	3,0	1	5				6	3
17	1	2	3	5		11	2,8	1	2	6	30		39	10
18	2	5	2	6		15	3,8	2	10	20	120		152	38
19	1	6	2			9	3,0	1	6	12			19	6
20	1	3	3			7	2,3	1	3	9			13	4
21	2	4	5			11	3,7	2	8	40			50	17
22	1	2	14	4		21	5,3	1	2	28	112		143	36
23	2	6	5			13	4,3	2	12	60			74	25
24	2	3	9			14	4,7	2	6	54			62	21
25	5	4	1	4		14	3,5	5	20	20	80		125	31
26	2	3	3	1	3	12	2,4	2	6	18	18	54	98	20
27	3	5	3	7		18	4,5	3	15	45	315		378	95
28	2	2	2	2	3	11	2,2	2	4	8	16	48	78	16
29	4	4	8	4		20	5,0	4	16	128	512		660	165
30	5	5	1	4	4	19	3,8	5	25	25	100	400	555	111
31	6	6	5			17	5,7	6	36	180			222	74
32	2	6	1	2		11	2,8	2	12	12	24		50	13
33	1	1	2	7	1	12	2,4	1	1	2	14	14	32	6
34	1	3	6	4		14	3,5	1	3	18	72		94	24
35	1	2	3	6		12	3,0	1	2	6	36		45	11
Sum	66	130	139	99	25	459	123	66	273	1073	2140	1116	4668	1156
Ave	2	4	4	5	3	13	4	2	8	33	97	140	133	33
Min	1	1	1	1	1	6	2	1	1	1	6	14	6	3
Max	6	7	14	11	5	22	6	6	36	180	512	450	660	165
Med	1	4	3	4	3	12	3	1	5	18	36	51	51	16
St dev	1,3	1,7	3,1	2,2	1,5	4,4	1,1	1,3	7,9	42,9	140,1	178,7	175,4	40,6

Grouping of closely related query terms dramatically reduced the number of resulting elementary queries (<u>Table 3.5</u>). After grouping, the average number of elementary queries was 119 (median 51) per topic ranging from 6 to 561. Based on the medians, the set of all possible EQ combinations was reduced to (2¹-1) x (2⁴-1) x (2³-1) x (2³-1) x (2³-1) = 1 x 15 x 7 x 15 x 7 = 11,025. Typically, few elementary queries resulted from simple search topics focusing on named persons or organisations. For instance, in topic no. 16 (*Bankruptcy of the P.T.A company*), 6 EQs and 32 potential combinations were generated. High EQ quantities were resulting from complex and broad search topics focusing on general topics like topic no. 30 (*Business hours in retail trade...*) yielding 555 EQs and 216,255 potential combinations.

The number of potential EQ combinations also varies a lot over the exhaustivity levels within a single search topic. For instance, in topic no. 9 the number of potential EQ combinations is 1, 3, 1,533, 47,523, and 1,473,213 at exhaustivity levels Exh=1, 2, 3, 4, 5, respectively. This means that very few EQs combinations are available in simple and narrow search topics. In terms of statistics one may expect that in these situations the performance of a system is measured in very few points increasing the variance of results.

EQs were generated from the inclusive query plans, and executed in an automatic procedure programmed on top of TOPIC. In the case experiment, the elementary queries of

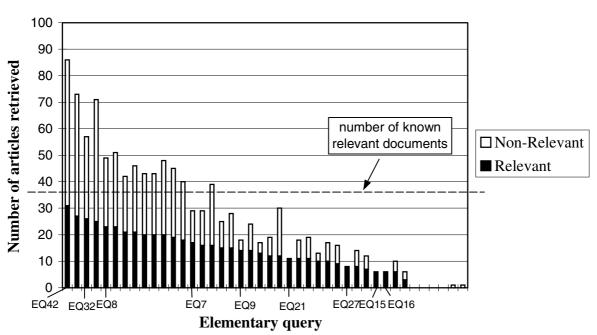
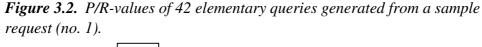
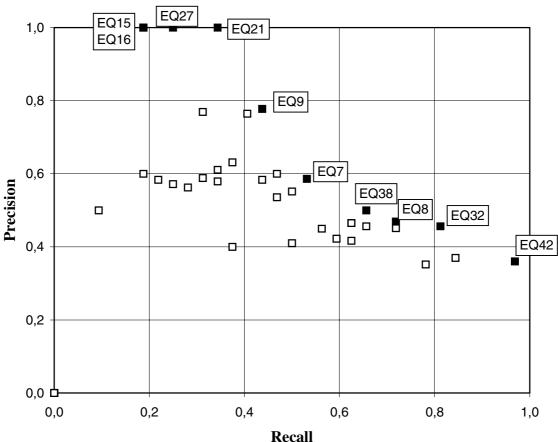


Figure 3.1. The distribution of retrieved articles in 42 elementary queries of a sample request (no. 1).

the redesigned queries were executed manually in TRIP. After a checking and pre-treatment stage, accession numbers retrieved by each EQ were conveyed to the optimisation process.





A distribution of articles retrieved by the EQs of a sample topic is presented in <u>Figure 3.1</u>. The example shows the tendency that some EQs had a narrow focus and they retrieved only relevant articles but not many of them (EQ nos. 15, 16, 21, 27). On the other hand, a single EQ may retrieve nearly all relevant articles but also many non-relevant ones (no. 42). Some EQs retrieved nothing or non-relevant documents only (see six column slots on the right). <u>Figure 3.2</u> illustrates the effectiveness of the sample EQs in terms of recall and precision. The EQs having the black square symbol are obviously good candidates for optimally working queries. On the basis of this graph, we may conclude that at recall levels 0.1, 0.2 and 0.3 the EQs nos. 15/16, 27, and 21, respectively, are working optimally and achieve 100 per cent precision. On the higher recall levels, the optimum is probably achieved by some combination of EQs. However, that can not be inferred from this graph (due to the overlap of document sets retrieved).

3.5.2 Optimisation algorithm

The first version of the optimisation algorithm was designed and implemented¹⁴ for the FREETEXT Project. An advanced version of the algorithm was programmed in C for Unix for the present study. The application was extended by implementing both maximisation and minimisation versions of the algorithm. Standard performance measures were now exploited: the same fixed DCVs (2, 5, 10, ...500 documents) and fixed recall levels (R=0.1 ...1.0) as in TREC. At each SPO, the optimisation operation (called optimisation lap) was executed ten times starting each round from a different EQ (if available): five different runs in the largest first mode and five in the precision first mode. Another major change was that optimisation was now done separately for different exhaustivity levels to yield optimal queries that are closer to CNF.

The implemented algorithm produces a set of candidate combinations. For instance, a query plan of five exhaustivity levels may lead to $5 \times 10 = 50$ candidates at a particular SPO. Very often more than one optimal query was found to be retrieving an equal number of relevant and non-relevant documents. The one to be named the optimal query was selected by applying the following sorting criteria in this order:

- 1. the smallest number of EQs
- 2. the lowest exhaustivity
- 3. the lowest starting number of an EQ where an optimisation round started
- 4. precision first mode before largest first mode.

The first criterion implies that the optimal query should not contain any redundant EQs that do not retrieve unique relevant documents. These EQs do not affect the effectiveness measures but they could bias query extent measures. The first and the second criteria together drive the optimal queries to be as simple as possible (minimise query extent and exhaustivity). The third and the fourth criteria indicate that the basic idea of the "most rational path" by Harter (1990) and especially the first version of the optimisation algorithm by Sormunen (1994) are acting as the bottom line in the evaluation of the optimisation algorithm. If a complex operation is not needed, a simple one in preferable.

¹⁴ An application on the PC DBMS software Open Access III by Software Products Int., Inc.

3.6 Data collection and analysis

In best-match IR systems supporting relevance ranking, precision and recall can be calculated after each individual document (Salton & McGill 1983, 166). There is usually no clear distinction between retrieved and non-retrieved documents. Rather one may suppose that the whole database is presented as a ranked list. Precision calculations at fixed DCVs do not require any interpolation. For fixed recall levels, the distance of interpolation is very short, at least if the size of the recall base is more than ten documents. See the example by Salton & McGill (1983, 166).

In Boolean IR systems, retrieved and not retrieved documents form distinct sets. A typical assumption is that relevant documents are randomly distributed within result sets, and only one precision and one recall figure is calculated for the whole result set. One exception is Turtle (1994) who treated Boolean result sets as ranked output. He argued that this interpretation is appropriate since novelty is an essential relevance criterion in his research environment. The traditional approach was applied in this study. In the test database consisting of three differently profiled sub-databases, the position of relevant documents is highly sensitive to uncontrolled variables like the subject area of the search topic (e.g. relevant articles dealing with economics are mainly located in *Kauppalehti* sub-collection). In this study, all calculations are based on complete result sets.

3.6.1 Precision at fixed DCVs

In the proposed method, the result set of an optimal query i at a particular fixed DCV_j is supposed to contain as many relevant documents as possible, but the total number of documents should not exceed DCV_j . The number of documents may equal the DCV_j but may also be lower. Several DCVs may also share the same optimal query. For instance, let us assume that the optimisation algorithm has only found two queries:

 q_1 retrieving 1 relevant and 1 non relevant documents, and

 q_2 retrieving 7 relevant and 13 non relevant documents.

Query q_1 is applied at $DCV_j = \{2,5,10,15\}$, and q_2 at $DCV_j = \{20,30,50,...\}$. The idea of DCVs is to measure how many relevant documents the user is able to find by browsing a fixed number of documents (= DCV_j). Precision can be used as the measure of effectiveness but there are three different ways to calculate it.

Traditionally, precision has been computed directly from the result set using the formula

$$P_{ij}(set) = r_{ij}/n_{ij}, \tag{8}$$

where r_{ij} and n_{ij} are the number of relevant and all documents for the optimal query i at DCV_j , respectively. Considering the idea of fixed DCVs, it is more appropriate to calculate precision by reflecting the number of relevant documents to DCV_j instead of n_{ij} . Thus we define a new measure, DCV precision that is computed by the formula

$$P_{ii}(DCV_i) = r_{ii}/DCV_i, (9)$$

where DCV_j is the document cut-off value at which the query q_i has been optimised. Figure 3.3 illustrates the difference between $P_{ij}(set)$ and $P_{ij}(DCV)$. Black squares symbolise $P_{ij}(set)$ and white triangles symbolise $P_{ij}(DCV)$ s.

At low DCVs, i.e. $DCV_j \in \{2,5,10,15,20,30\}$ the uncontrollable size of the Boolean result sets causes problems. It may happen that none of the EQs that pass the DCV_j limit

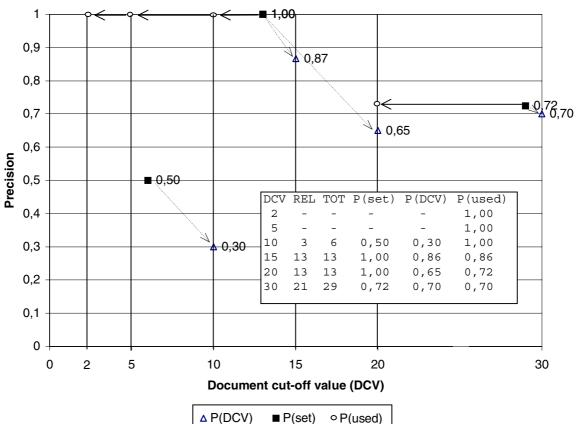


Figure 3.3. Interpolation of precision values for queries optimised for fixed document cut-off values.

retrieve relevant documents. Another special situation is that optimal queries at low DCVs are not very effective, i.e. $P_{ij}(DCV) < P_{ik}(DCV)$, where $DCV_j < DCV_k$. In the case presented in Figure 3.3, no optimal queries was found at DCV_2 and DCV_5 , and the one found for DCV_{10} is obviously not very effective. To avoid these anomalies we make here an assumption that the user is always willing to browse the result set up to DCV_{30} . If we assume that relevant documents are randomly distributed within result sets, a valid precision actually used in comparisons at DCV_j is

$$P_{ii}(used) = max \{P_{ii}(DCV_i), P_{ik}(set)\},$$
(10)

where k>j, and $k,j \in \{2,5,10,15,20,30\}$. From now on, *precision* in the context of fixed DCVs refers to $P_{ij}(used)$ unless otherwise specified. At DCVs higher than 30, $P_{ij}(DCV_j)$ is always applied.

0.9 0,8 0,7 0.6 Precision 0,5 0,4 0,3 0,2 0,1 0,0 0,10 0,20 0,00 0.30 0,50 0.60 0.70 0.90 ■ P(set) P(used)

Figure 3.4. Interpolation of precision values for queries optimised for fixed recall levels (R = 0, 1 ... 1, 0).

3.6.2 Precision at fixed recall levels

Precision at fixed recall levels is a system-oriented measure, and points out how effectively the IR system retrieves a specified share of known relevant documents. The

optimal query is supposed to retrieve at least as many relevant documents as the particular recall level requires, and at the same time maximise precision. Thus the optimal query i at recall level R_j retrieves r_{ij} relevant documents, so that $r_{ij} \ge j \times R_{l,0}$ and $r_{ij}/n_{ij} \ge r_{ii}/n_{ik}$ for $k \ge j$, where $R_{l,0}$ is the number of relevant documents known for the search topic, and $j,k \in \{0.1, 0.2, ..., 1.0\}$. We have again the same problem that the number relevant documents retrieved by the query optimised for a particular recall level does not equal to the number of required relevant documents (= $j \times R_{l,0}$) but very often exceeds it. A single query may be optimal for several recall levels as seen in Figure 3.4. In this case we may apply the traditional set based precision computed by formula (8) assuming that relevant documents are randomly distributed in result sets.

3.7 Evaluation of the test collection

In this section, the appropriateness of the test collection from the experimental design viewpoint is discussed. First, the possibility of statistical dependencies in test collection variables is analysed. Next, the inclusiveness of the query plans is examined.

3.7.1 Analysis of search topics

Table 3.6 shows the results of a statistical analysis made on the search topics aiming to reveal hidden relations between query and search topic variables. Hidden correlation between the test collection variables (e.g. complex search topics tend to be broad, and the least complex ones tend to be narrow) may lead to false interpretations of the experimental results. The search topics were classified into three complexity categories (C=2-3, C=4, and C=5), and into two broadness categories (Br≤14 and Br>14). Data were also collected about the average document frequencies and recall base sizes associated with different categories of search topics. The aim was to find answers to the following questions:

- 1. Are the search topic sets in three complexity categories similar to each other in terms of
 - a) search topic broadness
 - b) average document frequencies per facet in the inclusive query plans
 - c) the average number of relevant documents known per query?
- 2. Are the search topic sets in two broadness categories similar to each other in terms of
 - a) search topic complexity
 - b) average document frequencies per facet in the inclusive query plans
 - c) the average number of relevant documents known per query?

Table 3.6 A comparison of properties in search topic subsets of varying complexity and broadness (Ave=average; Med=median). Statistical tests: H_0 (property X does not differ significantly in different search topic categories) can be rejected when p < 0.05.

Sea	Search topic		Comple	exity	Broadn	ess	Doc. frequency		Recall b	ase
categories		topics	Ave	Med	Ave	Med	Ave	Med	Ave	Med
Complexity	C=2-3	12			19,9	15,9	9026	10120	33	17
	C=4	15			17,7	15,8	9386	8643	42	22
	C=5	8			14,6	13,5	9105	9132	31	28
p					<0,5	*)	>0,99	*)	<0,9 *)	
Broadness	Br≤14	17	3,9	4,0			7710	7899	45	42
	Br>14	18	3,7	4,0			10603	10486	30	26
p			<0,5	**)			0,0073 ***)		<0,2776 ***)	

Average broadness values in three complexity groups ranged between 14.6 and 19.9 (medians between 13.5 and 15.9). The Kruskal-Wallis one-way analysis of variance by ranks (see Siegel & Castellan 1988, 206-215) was used to test whether the observed variation could be expected among random samples from a same population or merely predict population differences. The null hypothesis could not be rejected (p<0.5) and the search topics in all three complexity categories seemed to have similar broadness distributions.

Average complexity of search topics in two broadness categories are quite close to each other (3.7 vs. 3.9). Since complexity data contain a lot of ties (possible values 2, 3, 4, and 5) two different statistical tests were applied: the Wilcoxon-Mann-Whitney test and the Chi-Square test for two independent samples (see Siegel & Castellan 1988, 111-123, 128-136). Both tests showed that the null hypothesis could not be rejected. Both broad and narrow search topics seemed to have similar complexity distributions. We could conclude that there did not seem to exist any correlation between the complexity and broadness of search topics. This means that the exhaustivity of queries can be tuned without topic broadness based biases. Similarly, query extent can be tuned without interference from topic complexity restrictions.

The analysis of average document frequencies per facet in the inclusive query plans showed that the search topic sets of varying complexity are similar in this respect. On the other hand, the average document frequencies per facet correlated with search topic broadness. It is no surprise that inclusive query plans containing a larger number of search terms per facet retrieve a large number of articles. However, this test was necessary to ensure that this correlation is statistically significant. We also gained some support for the idea that the number of terms per facet is an appropriate measure of query broadness.

The last test dealt with the potential correlation between the complexity and broadness of a search topic and the number of known relevant articles for that search topic. This correlation might be an issue in measuring performance at fixed DCVs (document cut-off values) (see Hull 1993). Although the averages and medians for the known relevant documents differed from one search topic category to another (averages ranged from 30 to 45 and medians from 26 to 42), the differences were not statistically significant.

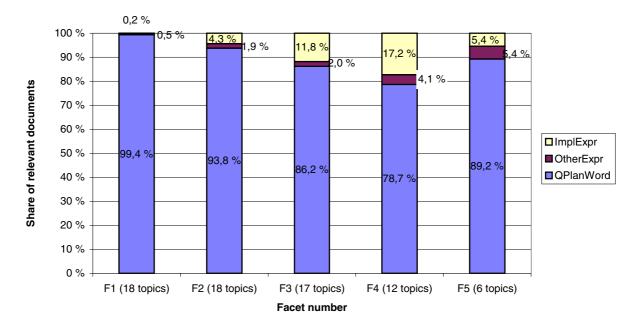
Data samples were quite small, especially in the complexity categories. This means that the probability of making the $type\ II\ error$ (i.e. we fail to reject the null hypothesis H_0 when, in fact, it is false) in statistical inference is quite high (Siegel & Castellan 1988, 9-11). The likelihood of the type II error is high when the difference in the mean values of property X in the search topic subsets compared is small. The significance tests tell us only that there did not seem to be strong uncontrolled biases in our search topic collection (which is a relative issue, but needs to be tested to avoid trivial mistakes). We may assume that our search topic collection is balanced enough since search topic complexity and broadness were not used as key concepts in formulating hypotheses for our experiments (see Chapter 4). They merely gave the ultimate boundaries within which the exhaustivity and extent of queries may vary.

3.7.2 Analysis of query plans on the basis of known relevant documents

The texts of all relevant articles of a sample of 18 search topics were analysed to identify all searchable expressions for all facets of the inclusive query plans. The aims were (1) to test how comprehensively the inclusive query plans contained searchable expressions for the facets, (2) to find out the prevalence of implicit, not searchable expressions in news texts, (3) to study the capability of individual query terms to retrieve relevant documents, and (4) to collect word occurrence data for comparing documents retrieved at different operational levels (e.g. in high precision and high recall searching).

The sample contained three search topics from each of the complexity/broadness combinations: 3 search topics x 3 complexity categories (C=2-3, C=4 and C=5) x 2 broadness categories (Br≤14 and Br>14) = 18 search topics. The sample contained 648 documents. The average number of relevant documents per topic was about the same in the sample as in the whole collection (34 vs. 36 articles). Each article was read by a research assistant and all searchable expression (nouns, verbs or adjectives, single words, compound words or phrases) were marked using a different colour for each facet. The occurrences of different expressions were counted and this data fed into a database.

Figure 3.5. Average share of relevant documents containing a) at least one query plan word (QPlanWord), b) at least one searchable expression (OtherExpr), or c) only an implicit expression (ImplExpr) for query plan facets no 1-5. (18 search topics).



<u>Appendix 3</u> presents the basic results of the facet analysis. For each facet of a query plan the following data is given:

- 1. **W/Qp**: How many of the expressions referring to a facet in relevant documents are covered by the query plan terms of that facet?
- 2. **W/New**: How many new unique expressions referring to a facet but not matching the query plan terms have been found?
- 3. **W/All**: The sum of W/Qp and W/New, all unique expressions referring to a facet in relevant documents.
- 4. **W/Qp-%**: The percentage of available expressions representing a facet covered by the query plans.
- 5. **W/New-**%: The percentage of available expressions representing a facet <u>not</u> covered by the query plans.
- 6. **RecallBase**: All relevant documents known for a topic.
- 7. **RetbyPlan**: The number of documents retrieved by a facet using query plan terms.
- 8. **RetbyAll**: The number of documents that were retrieved by a facet if all identified expressions had been exploited in query plans.
- 9. **NRet**: The number of relevant documents that were not retrieved by a facet because of missing query plan terms.

10. **UnRet**: The number of relevant documents that were unretrievable by a facet because the facet was expressed implicitly in the document.

The numbers in <u>Appendix 3</u> were averaged over each facet level (F1...F5). A facet in a query plan was typically referred to by 20-40 different expressions in the relevant documents¹⁵. Of these 65-76 % (14-26 expressions) were covered by the query plan terms. This result indicates that the search analyst was able to exploit about two out of three expressions available for each query facet in the relevant documents. Thus, one out of three potential query terms was missing from the query plans called inclusive requiring further analysis.

How do the missing terms affect the usefulness of the test collection in evaluation? This issue can be discussed by taking a look at <u>Figure 3.5</u> and the NRet and UnRet columns in <u>Appendix 3</u> showing for each facet the shares of relevant documents retrieved a) by the query plan terms, b) by only new expressions found in the facet analysis, and c) by no means since that particular aspect had been expressed implicitly. The column of the first facet indicates that nearly all except four relevant documents have been retrieved (as was already shown in <u>Table 3.2</u>). All four documents contained only an implicit expression for the first facet. The role of implicit expressions was larger and also the role of missed query terms also became observable in facets F1-F5.

We may conclude that the query plans can be called inclusive since the effect of missed query terms is minimal in terms of missed relevant documents. From the perspective of performance measuring missed query terms do have an effect as some additional relevant documents contained implicit expressions.

3.8 Summary of the test collection and data collection

The basic issues of designing and constructing an appropriate test environment for the proposed evaluation method have been outlined above. The reported results give a tangible image of the key aspects of the proposed method and of the consequences of using it in designing test collections and measuring performance. The main differences compared to the traditional experiments with Boolean IR systems are:

1. Inclusive query planning is a major effort in creating a test collection. Each inclusive

¹⁵ These numbers are not directly comparable to the number of terms in the inclusive query plans given in <u>Table 3.3</u>. A truncated query term may match several expressions, for instance, to all compound words having the query term as the prefix part.

- query plan is a rich representation of a search topic in terms of query exhaustivity and extent. It forms a flexible and comprehensive base on which different types of experiments dealing with varying query contents and structures can be designed. This base can be exploited not only in Boolean but also in best match IR experiments.
- 2. Extensive Boolean queries (supplemented with parallel probabilistic queries) yield an effective model to discover relevant documents in a test collection, and to develop reliable recall base estimates.
- 3. Elementary queries present the whole spectrum of atomic queries available for experimentation, and the optimisation algorithm shows how to find ideally performing queries under given constraints. The performance of Boolean queries can be measured at standard points of operation (SPO) similar to the methods applied for best match queries.
- 4. A detailed description was given of the characteristics of the test collection. The description was based on the inclusive query plans, on reliable recall base estimates and on the facet analysis of all relevant documents in a representative sample of 18 search topics.
- 5. Inclusive query plans provide data that can be used to categorise search topics. This opens up new opportunities to design more refined experiments taking into account search topic characteristics.

A case experiment applying the proposed evaluation method and exploiting the developed environment is described in the next chapter.

4 A CASE EXPERIMENT: FREE-TEXT SEARCHING IN LARGE FULL-TEXT DATABASES

4.1 Introduction

A new method for the evaluation of the wide range performance of Boolean IR systems was introduced in <u>Chapter 2</u>. The case experiment reported here will elucidate the potential uses of the proposed method. The focus is on clarifying the types of research questions that can be effectively solved by the method, and on explicating the operational pragmatics of the method.

The experiment was inspired by the STAIRS study, where the investigators drew strong conclusions doubting the effectiveness and suitability of free-text searching in large full-text databases (Blair & Maron 1985). Unfortunately, Blair and Maron could not base their conclusions on firm empirical data, as pointed out by Salton (1986). Later, Blair and Maron tried to clarify the problems of free-text searching in large full-text databases, and constructed analytical justifications supporting their original conclusions (Blair 1986, 1990; and 1996; Blair & Maron 1990).

Blair and Maron based their justifications mainly on three concepts. *Prediction criterion* (PC) refers to the fact that the searcher is required to predict one or more words used to index desired documents (without seeing the text). The searcher typically has difficulties in discovering the set of words leading to retrieval of all relevant documents but not the non-relevant ones. *Futility point criterion* (FPC) illustrates the searcher's tendency not to display any results until the number of records falls below some personally perceived limit. In large databases, it is common that query terms retrieve large document sets, and the futility point is repeatedly exceeded. Thirdly, the searcher's trust in the original query terms and tendency of exploiting conjunctive query elements in the case of output overload was called the *anchoring effect* (Blair 1990, 9-13, 17).

Blair and Maron argued that in a large, full-text indexed database, the pressure to fulfil both PC and FPC with the searcher's tendency of anchoring lead to narrowly focused queries resulting in low recall. They also demonstrated the deterioration of recall in queries containing conjunctions using examples based on probability calculations (Blair & Maron 1985; Blair

1990, 104-106). Blair (1990, 106) gives the following example of the risk of missing relevant documents because of Boolean conjunctions. By assuming four probabilities

- 1. P(SW1) = 0.6 = probability searcher uses term W1 in a query
- 2. P(SW2) = 0.5 = probability searcher uses term W2 in a query
- 3. P(DW1) = 0.7 = probability W1 appears in a relevant document
- 4. P(DW2) = 0.6 = probability W2 appears in a relevant document

one may estimate achieved recall as the joint probability of searcher selecting W_1 and W_2 and a relevant document containing W_1 and W_2 : $P(SW_1) \times P(DW_1) \times P(SW_2) \times P(DW_2) = 0.6 \times 0.7 \times 0.5 \times 0.6 = 0.126$. Obviously, typical recall is very low if the given assumptions hold for typical search situations.

The above hypotheses by Blair and Maron were potential explanations for the low recall/high precision figures of the STAIRS study. The authors also suggested that the size of a database might be a crucial variable in evaluating IR system performance. However, the empirical results did not permit the general conclusion that free-text searching is an inadequate technique in large full-text databases, because:

- 1. As with most evaluations of Boolean IR systems, the STAIRS study was not able to separate clearly the performance of the searchers from that of the technical IR system. Thus, we do not know how comprehensively the searchers were taking advantage of the capabilities of the technical IR system (more generally, the Boolean IR model).
- 2. No data about the characteristics of queries from the original STAIRS study or from any other study were published to support the hypothesis. Basically, we know very little about the relation between the characteristics of queries (such as exhaustivity) and the performance of an IR system.
- 3. The authors did not make any distinctions between different search situations, e.g. search request or database characteristics.

In the present study, we try to draw a detailed picture of system performance and optimal query structures in search situations typical of large databases. Our point is not to reconstruct the STAIRS study but rather to demonstrate the ultimate system limits of the Boolean IR model under the pressure of larger and larger document collections. We assume an ideally performing user and, at least in principle, exclude all user-based effectiveness limits. Thus, the results should show the performance limits of Boolean queries in one type of a collection indexed in a particular way. The user of the system, no matter how skilful, should not be able to exceed the effectiveness of queries optimised from the system viewpoint.

Blair and Maron did not address the problems of high precision searching, i.e. the situation when the user is only interested in finding some relevant (probably highly relevant) documents. Then the goal of the IR system is to retrieve some relevant documents, and at the same time reject the mass of non-relevant documents as effectively as possible. The proposed method is capable of evaluations in both situations: <u>high recall searching</u> and <u>high precision searching</u>.

Quite many researchers of operational full-text databases have taken a different standpoint from Blair and Maron, and have been more concerned about the low precision of full-text searching. Several studies have shown that recall tends to be higher and precision lower in full-text databases than in their bibliographical counterparts (Tenopir 1985, McKinin et al. 1991). Increasing query exhaustivity and decreasing query extent are structural moves that can be used to focus a query. Similarly, replacing a query term with a more specific one (in a statistical or semantic sense) is a move serving the goal of higher precision (see e.g. Harter & Peters 1985). Proximity operators have been seen as a special precision tool for full-text searching to reduce precision errors typical with long documents (Ledwith 1992, Tenopir & Ro 1990). Professional searchers apply these moves routinely (Fidel 1991).

The effects of query exhaustivity and extent on the performance of Boolean queries in high precision searching has not been studied extensively. Several experiments have been conducted to compare the performance of proximity operators and traditional *AND* operators in Boolean queries (Tenopir & Shu 1989, Love & Garson 1985, Keen 1992b). The main contribution of these studies has been that precision can be increased by replacing *AND* operators by proximity operators. The results are quite self-evident because of frozen query structures. An earlier study (Sormunen 1994) yielded preliminary results suggesting that queries should be optimised separately for *AND* and proximity operators to make a valid comparison.

In this case study, we are interested in Boolean queries designed for high recall and in high precision searching of large, full-text databases. The hypotheses by Blair and Maron give us a point of comparison for high recall searching, and the experiments on proximity operators another for high precision searching. However, we will exclude the study of proximity operators as such in the present study. The core of the Boolean queries, queries structured by the traditional *OR* and *AND* operators, are in the main focus. Proximity searching is included to get a reference point for traditional Boolean queries in high precision searching.

4.2 Framework and research problems

4.2.1 Large full-text databases

Full-text databases contain the complete texts of documents, e.g. newspaper articles, or court verdicts. Large implies that the number of documents in a database is clearly greater than in some typical or standard test databases. For example, traditional test collections contained only several hundred or a few thousand documents while operational full-text databases or those used in the TREC collection contain several hundred thousand documents. In this study, largeness is seen as a relative issue. We are not interested in experimenting with large databases as such, but rather to demonstrate how Boolean queries are able to scale up along with the growth of a database.

The number of documents is not the only interesting issue in the growth of databases. The *density* (or *generality*) of relevant documents is another. Generality is measured as the percentage of documents in a database that are relevant to a given query (Losee 1998, 82). We are discussing here two extreme cases:

- 1. the density of relevant documents will remain about the same in the large database, i.e. the volumes of both relevant and non-relevant documents increase similarly or
- 2. the density of relevant documents is lower in the large database, i.e. the number of non-relevant documents increases alone.

We call these two extreme types of large databases the *large & dense database* (density constant) and the *large & sparse database* (density declining). Surprisingly, the density issues of large databases have not been much discussed in the research literature. One exception is the article by Ledwith (1992) discussing the differences of searching in traditional test collections and large operational databases. No evaluation results on the effects of database density have been reported so far.

4.2.2 Full-text indexing

The characteristics of indexing like *exhaustivity, specificity, correctness, consistency*, and applied *indexing devices* (links, role indicators, weights or pre-combination) are a complex set of factors affecting the performance of a Boolean IR system (Soergel 1994). Of these characteristics, exhaustivity and specificity are the most relevant when the effectiveness of free-text searching is discussed. Hersh (1996, 76-77) suggests that exhaustivity measures the completeness of indexing and specificity refers to the precision of the indexing vocabulary.

Alternatively, Soergel (1994) points out that exhaustivity is the extent to which the concepts relevant to a document are covered in indexing, and that specificity refers to the generic level at which the concepts to be represented are expressed.

The indexing of full-text databases is regarded as both exhaustive and specific. In theory, high exhaustivity of indexing should lead to a tendency for high recall and low precision, and high specificity of indexing to a tendency for low recall and high precision (Soergel 1994). The results of empirical studies have shown that queries in full-text indexes tend to provide higher recall but lower precision than other indexing methods (Tenopir 1985, McKinin et al. 1991). This suggests that high exhaustivity of indexing is the dominating characteristic of full-text indexes when the effectiveness of free-text searching is considered.

The analytical reasoning by Soergel (1994) about the relationship of indexing characteristics and retrieval performance obviously originates from the context of traditional classification and thesaurus-based indexing. It does not pay attention to the differences between controlled index languages and natural languages. For instance, the vocabulary of natural language contains synonymous and homonymous expressions. A text may contain several redundant expressions for a single concept or a concept may be expressed sometimes implicitly. Homonyms and *implicit expressions*¹⁶ affect traditional indexing like errors. A homonymous word works like an erroneously assigned index term and an implicit expression like an omitted index term (for a general introduction to indexing based recall and precision failures, see Lancaster 1968, 133-150).

4.2.3 Query tuning

The changes made in query exhaustivity and extent to achieve appropriate retrieval goals are called here *query tuning*. Figure 2.1 (see Section 2.1) illustrated the two dimensions of query tuning. The *exhaustivity* (Exh) of a query can be tuned from one to n, where n equals the complexity of a search request. Facet extent (FE) can be tuned from one to k in facet [A] (to k and k in facet [B] and in facet [N], respectively) where k, k, and k are limited by the broadness of facets [A], [B] and [N]. Query extent (QE) is the average facet extent across all

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¹⁶ *Implicit expression* is a somewhat confusing term since one may ask how something that is not expressed can be called an expression. The term implicit expression was adopted since then it is convenient to talk about a document that does not contain a searchable expression. This included the cases when a competent reader of a text comprehends that a particular concept (e.g. a type of crime) is discussed but that the concept is not directly mentioned or is expressed by non-searchable expressions.

facets of a query. Increasing (or decreasing) extent and exhaustivity tend to have opposite effects on recall and precision.

In some situations proportional measures are more appropriate. *Proportional exhaustivity* (*PE*) is the percentage of available facets actually exploited in a query. This measure is appropriate, for example, in treating query structure data originated from different sets of search topics. *Proportional facet extent (PFE)* is the percentage of available expressions of a facet actually exploited in a query and *proportional query extent (PQE)* is the averaged proportional facet extent across all facets of the query. *PQE* is a useful measure when the exhaustivities of comparable queries or the sets of search topics are different.

Structural query measures are obviously insensitive to some query modifications that may affect retrieval performance. For example, if a query term is replaced with a narrower or broader term, resulting recall and precision may change but query extent does not change. However, it is expected that such modifications do not hide the effect of structural factors. The effect of query term changes may be controlled by counting *document frequencies* (*df*) for all facets of the optimal queries. This measure correlates with the query extent figures (see Section 3.4.2) but, on the other hand, gives a chance to collect complementary data to learn about the dynamics of query structures and query term changes.

4.2.4 Research problems

Query tuning is used to achieve an optimally performing query in a particular situation. If the Boolean IR model was working ideally, query tuning could maintain the level of effectiveness in tightened search situations (e.g. the declining density of relevant documents). However, both exhaustivity and facet extent tuning have their limits. The facets represented in a search request fix the upper limit in query exhaustivity tuning. The availability of "well-behaving" expressions for search facets is another factor limiting the area of extent tuning.

It is useful to separate high recall and high precision oriented searching when considering retrieval performance in large databases. The aim of <u>high recall searching</u> is to retrieve all relevant documents, and to reject as many non-relevant ones as possible. System performance in high recall searching is most straightforward to evaluate by measuring precision at the highest recall levels (e.g. $R_{0.8}...R_{1.0}$). In <u>high precision searching</u>, the query is supposed to retrieve as many relevant documents as possible within a limited result set. A user-based view on high precision searching can be demonstrated by measuring precision at low document cut-

off values (e.g. $DCV_2...DCV_{30}$). Another option, the use of low recall levels (e.g. $R_{0.1}...R_{0.3}$) is a system view on high precision searching.

In Section 4.2.1, the large & dense database was defined to contain the same density, and the large & sparse database a lower density, of relevant documents as the small database. To simplify the situation from the retrieval viewpoint, we define three databases created from finite number of documents using a set of n test topics:

$$db_{small} = \bigcup_{i=1}^{n} (R_i \cup Q_i)$$
 (4.1)

$$db_{large\&dense} = \bigcup_{i=1}^{n} (R_i^+ \cup Q_i^+)$$
 (4.2)

$$db_{large\&sparse} = \bigcup_{i=1}^{n} (R_i \cup Q_i^+)$$
 (4.3)

where

 $R_i \subseteq R_i^+$ are the sets of relevant documents for topic i, and $|R_i^+| \approx k_i |x| |R_i|$ $Q_i \subseteq Q_i^+$ are the sets of non-relevant documents for topic i, and $|Q_i^+| \approx k_i |x| |Q_i| > |R_i|$, and $size \ ratio |k_i| \in N = \{2,3,...m\}$.

In other words, the sets of relevant documents R_i are the same in the small and in the large & sparse database. Similarly, both large databases contain the same sets of non-relevant documents Q_i^+ . For each topic, this includes the set of *extra non-relevant documents*

$$Q_{extra(i)} = Q_i^+ - Q_i \tag{4.4}$$

that do not exist in the small database. The large & dense database contains for each topic a set of *extra relevant documents*

$$R_{extra(i)} = R_i^+ - R_i \tag{4.5}$$

that are unique to that database. This simplification makes designing experiments easy. If R_i and Q_i are randomly selected subsets of R_i^+ and Q_i^+ , respectively, one can be sure that the characteristics of documents are similar in the small and in the large databases, and do not cause any biases in comparisons.

Analysing the databases defined above, it is easy see what the basic differences in querying of the small and large databases are (if an equal performance level is striven for):

¹⁷ We make an assumption that sets R_i for i=1-n (and R_i^+, Q_i^-, Q_i^+ , respectively), are mutually exclusive and do not contain any joint documents. There may occur cases when $R_i \cap Q_i \neq 0$ but the simplifying assumption does not invalidate formulas 4.1-4.3 since each topic i is treated individually in the experiment.

- 1. In high recall searching, the user is interested in finding all or nearly all relevant documents. This goal necessitates that the IR system reject a larger number of non-relevant documents ($\approx |Q_{extra(i)}|$) in the large databases than in the small one, and retrieve,
 - a) in the <u>large & dense database</u> an equal share but a larger number of relevant documents, and
 - b) in the <u>large & sparse database</u>, an equal share and number of relevant documents when compared to the small database.
- 2. In high precision searching the user is expecting to find some relevant documents with minimum browsing effort. This goal requires that the IR system reject a larger number of non-relevant documents ($\approx |Q_{extra(i)}|$) in the large databases than in the small one, and retrieve
 - a) in the <u>large & dense database</u> a smaller share but an equal number of relevant documents, and
 - b) in the <u>large & sparse database</u>, an equal share and number of relevant documents when compared to the small database.

4.2.4.1 Effectiveness differences

The need to reject the extra non-relevant documents is a characteristic of querying in large databases. In the <u>large & sparse database</u>, the tendency of falling effectiveness seems to be quite straightforward. A query designed for a small database will retrieve the same relevant documents but also extra non-relevant documents matching the original query term combinations. The only means of improving precision is to increase the exhaustivity, or to decrease the extent of queries. Adding facets and removing disjunctive query terms tend to decrease recall. Thus, effectiveness is predicted to fall <u>both in high precision as well as in high recall searching</u>.

The situation in the <u>large & dense database</u> is more complex. Since the density of relevant documents remains constant, the matching system is only required to retrieve an equal share of relevant documents, and to reject an equal share of non-relevant documents as in the small database. This fact suggests that the performance level should not fall. However, there are arguments for the opposite view. If the number of relevant documents increases considerably, some documents in $R_{extra(i)}$ may contain unique expressions, and may not be retrieved by the original queries used in the small database. <u>In high recall searching</u>, the query extent of

queries designed for the small database has to be increased to maintain recall. Increasing the extent of queries tends to decrease precision predicting falling effectiveness.

In high precision searching of the large & dense database the effectiveness may not fall at all. For instance, we may assume that for a particular search request the large & dense database contains 50 relevant documents (= R_i) and the small one 10 relevant documents (= R_i). The database size ratio k_i for these requests is 5. If the optimal query in the small database has retrieved 5 of the relevant documents at DCV=10, the system operates at recall level 0.5. To achieve the same precision, the optimal query in the large & dense database has likewise to retrieve 5 relevant documents but is required to operate only at the recall level 0.1. Because many combinations of five relevant documents (out of 50) are available, new combinations of query terms may be used to seek a more focused result set than in the small database. It is expected that higher precision may be achieved in the large & dense database.

4.2.4.2 Changes in optimal query structures

Increasing exhaustivity can be seen as the major precision device and increasing query extent the major recall device in optimal query tuning (Fidel 1991). By definition, optimal queries do not contain query terms which do not retrieve any unique relevant documents. Thus, reducing extent could not help in improving precision without recall losses. Similarly, it is hard to see how reduced exhaustivity could improve recall without precision losses because there are no extraneous conjuncts in optimal queries.

Queries working optimally in one database probably do not work optimally in another, and the new optimum is achieved by balancing exhaustivity and query extent changes (for instance, to increase extent to achieve a particular recall level and, at the same time, increase exhaustivity to improve precision). Predicting simultaneous changes in exhaustivity and query extent is more difficult in high precision searching since more options are available for both query extent and exhaustivity tuning, and different sets of relevant documents satisfy the recall goal. In high recall searching, the situation is simpler. When full recall is required, all relevant documents have to be retrieved, and the limits of query tuning are easier to predict.

In high recall searching of the large & dense database, the IR system has to retrieve a larger set of documents to achieve the same recall level as in the small database. This requires that query extent be increased if we assume that some new relevant documents in $R_{extra(i)}$ may contain unique expressions for the query facets that do not occur in the relevant documents of the small database. On the other hand, when the aim is to retrieve all relevant documents, the

role of implicit expressions may become essential. Some documents in $R_{extra(i)}$ may present some query facet only implicitly, and that facet has to be removed to retrieve those documents. It is predicted that the precision of optimal queries and the average exhaustivity will be lower and the average query extent higher in the large & dense database than in the small database at the highest recall levels.

In high recall searching of the large & sparse database, the main problem for query tuning is to find a structure that decreases the precision of queries at a particular recall level as little as possible (rejects most documents in $Q_{extra(i)}$). In general, increasing query exhaustivity is expected to work as the major tool in focusing the queries since query extent cannot be lowered in order to retrieve the same relevant documents as in the small database. Thus, it is likely that the average exhaustivity of optimal queries is higher in the large & sparse database than in the small one, but there is no clear pressure for increasing query extent. It is thus predicted that, at high recall levels, the exhaustivity of optimal queries is higher in large & sparse databases than in the small one. The query extent should remain about the same.

In high precision searching of the large & dense database, the system operates at a lower recall level but has to reject k_i times more non-relevant documents from the set $Q_{extra(i)}$ than in the small database. It is very likely that the average exhaustivity of queries is higher than in the small database. Because more relevant documents are available in the large & dense database, each query term (used in the optimal small database queries) may retrieve some additional relevant documents from the set $R_{extra(i)}$. This means that only the most focused query terms are needed in optimal queries of the large & dense database to retrieve the same number or even more relevant documents than in the small database. Thus, the exhaustivity of optimal queries is expected be higher but query extent lower in the large & dense database.

In high precision searching of the large & sparse database, the system has to reject a k_i times larger number of non-relevant documents from the set $Q_{extra(i)}$ and to press the total number of retrieved documents below the required DCV_j . Obviously, this should lead to higher average exhaustivity of optimal queries. Another probable move in reducing the result set is to remove some of the broadest query terms from the query. It is suggested that a new optimum (at a lower level of precision) is achieved by queries having higher exhaustivity and lower average query extent.

4.2.4.3 Research hypotheses

Twelve hypotheses were formulated concerning effectiveness, exhaustivity and extent of optimal queries in large databases. Six of the hypotheses were for high recall searching and another six for high precision searching.

- 1. <u>In high recall searching</u> of a <u>large & dense database</u> containing the same proportions of relevant documents as the small database:
 - a) The average <u>precision</u> of optimal queries should be lower in the large & dense database than in the small one.
 - b) The average <u>exhaustivity</u> of optimal queries should be lower in the large & dense database.
 - c) The average <u>proportional query extent</u>¹⁸ of optimal queries should be higher in the large & dense database.
- 2. <u>In high recall searching</u> of a <u>large & sparse database</u> containing the same set of relevant documents as the small database:
 - a) The average <u>precision</u> of optimal queries should be lower at high recall levels in the large & sparse database than in the small one.
 - b) The average <u>exhaustivity</u> of optimal queries should be higher in the large & sparse database.
 - c) The average <u>proportional query extent</u> of optimal queries should be about the same in both the small and the large & sparse databases.
- 3. <u>In high precision searching</u> of a <u>large & dense database</u> containing the same proportions of relevant documents as the small database:
 - a) The average <u>precision</u> of optimal queries measured at low *DCV* levels should be higher in the large & dense database than in the small one.
 - b) The average <u>exhaustivity</u> of optimal queries should be higher in the large & dense database.
 - c) The average <u>proportional query extent</u> of optimal queries should be lower in the large & dense database.
- 4. <u>In high precision searching</u> of a <u>large & sparse database</u> containing the same sets of relevant documents as the small database:
 - a) The average <u>precision</u> of optimal queries measured at low *DCV* levels should be lower in the large & sparse database than in the small one.
 - b) The average <u>exhaustivity</u> of optimal queries should be higher in the large & sparse database.
 - c) The average <u>proportional query extent</u> of optimal queries should be lower in the large & sparse database.

¹⁸ *Proportional query extent* is a more appropriate measure here than *query extent* (see Section 4.3.3) since the exhaustivity of the comparable queries is expected to vary.

The summary of hypotheses is presented in <u>Table 4.1</u>.

Table 4.1. Summary of hypotheses. The predicted changes in effectiveness of free-text searching and in the structural characteristics of optimal queries in large&dense and large&sparse databases compared to a small database. Volume indicators: relevant documents: ; non-relevant documents:

Small database	Large &	dense data	abase	Large & sparse database			
Feature	Effect-	Exhaust-	Facet	Effect-	Exhaust	Facet	
Goal	iveness	ivity	extent	iveness	-ivity	extent	
High			,				
recall					1	≈	
searching	H 1a	H 1b	H 1c	H 2a	H 2b	H 2c	
High							
precision							
searching	H 3a	H 3b	H 3c	H 4a	H 4b	H 4c	

Table 4.2. The characteristics of the actual experimental setting (large & dense database) and two emulated settings (small and large & sparse databases).

Database property	Large	Small	Sparse
	database	"database"	"database"
Number of documents (about)	54000	11000	52800
Average number of relevant	36	8	8
documents per request			
Average density of relevant	0.63×10^{-3}	0.72×10^{-3}	0.15×10^{-3}
documents			

4.3 Methods and data

Comprehensive descriptions of the evaluation method and the test collection were presented in Chapters 2 and 3. This section contains only some information specific to the case experiment.

4.3.1 The test collection and query optimisation

Experimental designs for comparing optimal queries in the small and large databases were quite straightforward after the relevance data had been collected and combined with the EQ result sets. The original queries in the document database were executed only once. The original document database had the role of the large & dense database. Other databases, the

small database and the large & sparse database, were created through sampling from EQ result sets. The summary of database characteristics is presented in <u>Table 4.2</u>.

The result sets for the elementary queries of the small database were constructed by taking a systematic sample (about one out of five documents) out of the result sets retrieved by EQs document database. The basic sample consisted of documents having an id-number ending with 1 or 2. Other id-number endings were applied if the sample set for a particular search topic contained less than three relevant documents. This was the case with seven search topics.

The large & sparse database was created by deleting approximately 80 % of the relevant documents from the original EQ result sets. Relevant documents having id-numbers

Table 4.3. Number of relevant documents in the small and in the large & sparse databases. ($Ri \rightarrow emulated dbs$; Ri+-> large & dense db; k=size ratio)

Topic no	Rel=3	Rel=2	Ri	Ri+	k
1	3	3	6	32	5,3
2	0	7	7	53	7,6
3	1	2	3	19	6,3
4	2	1	3	8	2,7
5	3	3	6	39	6,5
6	2	9	11	47	4,3
7	3	11	14	87	6,2
8	8	5	13	65	5,0
9	1	7	8	29	3,6
10	0	5	5	23	4,6
11	11	19	30	101	3,4
12	1	4	5	29	5,8
13	1	4	5	13	2,6
14	5	3	8	35	4,4
15	6	6	12	53	4,4
16	2	2	4	16	4,0
17	2	14	16	45	2,8
18	4	11	15	46	3,1
19	4	7	11	56	5,1
20	1	4	5	14	2,8
21	0	4	4	17	4,3
22	1	4	5	36	7,2
23	8	1	9	31	3,4
24	2	3	5	23	4,6
25	1	3	4	13	3,3
26	1	5	6	35	5,8
27	3	17	20	90	4,5
28	1	3	4	16	4,0
29	3	4	7	25	3,6
30	2	3	5	26	5,2
31	6	7	13	57	4,4
32	5	4	9	50	5,6
33	1	3	4	22	5,5
34	1	2	3	6	2,0
35	0	4	4	13	3,3
Sum	95	194	289	1270	
Ave	2,7	5,5	8,3	36,3	4,5
Med	2	4	6	31	4,4

ending with 3,4, ... 9, or 0 were deleted. Exceptions were the same as with the small database. As a result of this process, the EQ result sets of the small database contained the same relevant documents as those of the large & sparse database. A similar sampling technique has been used in the VLC Track of TREC (Hawking 1999).

A summary of the contents of the emulated small and large & sparse databases are presented in <u>Table 4.3</u> including the number of relevant documents available for each search

topic (recall bases R_i), respective figures for the large & dense database (R_i^+) and the size factor k_i .

All 35 search topics available for the original document collection were used in the case experiment. Optimisation of queries was performed separately for all three database types applying the procedure described in <u>Section 3.7</u>.

4.3.2 Data collection and analysis

Performance data was collected by measuring precision at recall levels R=0.1, 0.2, ... 1.0 and at DCV=2, 5, 10, 15, 20, 30, 50, 100, 200, 500 for each topic, database, and optimisation lap. The total number of optimisations (optimisation laps) was remarkable: 35 topics x (10 R_i s + 10 DCVs) x 3 databases x 10 alternative starting EQs x 4 exhaustivity levels (median) = 84,000 queries. Performance data were collected for optimal queries at 35 x (10 + 10) x 3 x 4 = 8,400 standard points of operation (SPO). However, high recall searching was studied at recall level 0.8-1.0 and high precision searching at DCV=5-20. Precision at recall levels R=0.1-0.3 was used as a comparative data set for high precision searching.

Exhaustivity data for the optimised queries was quite simple to collect since optimisation was done separately for each exhaustivity level. For instance, if four facets were identified from the search topic, the optimal query was searched combining first EQs of exhaustivity level one for all SPOs, then for exhaustivity level two, and so on. When the optimal query was found, query exhaustivity value could be recorded automatically. As mentioned earlier, in the case of ties in precision figures, the query of the smallest exhaustivity was named the optimal one.

Query extent data is more complex to collect since it requires a lot of manual checking and calculations. That is why the extent figures were calculated only for key SPOs of interest. For fixed recall levels query extent figures were determined $R_{0.8}$; $R_{0.9}$, $R_{1.0}$ (high recall searching). For fixed DCVs, extent calculations were made for DCV_5 , DCV_{10} , and DCV_{20} (high precision searching). Facet extent data were also collected for $R_{0.1}$; $R_{0.2}$, $R_{0.3}$ for characterising the system viewpoint in high precision searching.

<u>Document frequency data</u> were averaged across all facets of the optimal query giving a figure that was analogous to query extent. Similarly, the analogous figure for proportional query extent was determined by calculating the percentage of documents retrieved by the terms of a particular facet in the optimal query and averaging these percentages across all facets in the optimal query. Document frequency data was used to identify the potential shifts

in query terms that cannot be perceived from the query extent data (e.g. a query term is replaced by a broader or a narrower one).

The <u>sensitivity of results</u> to changes in search topic characteristics was also analysed. The search topics were grouped into subsets according to the number of known relevant documents, topic complexity, and topic broadness. The aim of the sensitivity analysis was to reveal how the observed phenomena held for the different subsets of the test collection, especially, for different search topics.

The <u>characteristics of top and tail documents</u> were also analysed. Those documents that were retrieved by queries optimised for high precision searching were called *top documents*. Two sets of top documents were formed: one for optimal queries at DCV_{10} and another for $R_{0.2}$. Similarly, those relevant documents retrieved <u>only</u> by queries optimised at high recall levels ($R_{0.8} \dots R_{1.0}$), but not at any lower recall levels, were called *tail documents*. The set of tail documents also contained the relevant documents (8 in total) that were excluded from the experiment because they were not retrieved by the first facet, i.e. at exhaustivity level one (see Table 3.2, in Section 3.4.1).

Statistical significance tests were applied to all major results. All results were based on matched pairs and the Wilcoxon signed rank test was used (see Siegel & Castellan 1988, 87-95). If the null hypothesis could be rejected at the significance level α =0.05 (p<0.05), the observation was considered statistically significant.

4.4 Findings

<u>Tables 4.4-4.7</u> summarise the comparisons between the small, large & dense and large & sparse databases displaying the average precision, exhaustivity, extent, and proportional extent of optimised queries at fixed recall levels. Full series of data across recall levels 0.1...1.0 are presented except for query extent. Recall levels $R_{0.8}...R_{1.0}$ are used for examining high recall searching phenomena. Averages are presented for both ranges when available. Absolute and proportional differences were also computed to help in comprehending the magnitude and direction of differences between the small and large databases.

Table 4.4. Average precisions of queries optimally formulated at fixed recall lecels for small, Large & dense, and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

Recall	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
0.1	0,927	0,845	0,697	-0,081	-8,8 %	0,0097	-0,229	-24,7 %	0,0002
0.2	0,913	0,817	0,666	-0,097	-10,6 %	0,0022	-0,248	-27,1 %	0,0001
0.3	0,862	0,784	0,579	-0,078	-9,0 %	0,0401	-0,283	-32,8 %	0,0001
0.4	0,819	0,712	0,522	-0,107	-13,1 %	0,0148	-0,297	-36,3 %	0,0001
0.5	0,780	0,664	0,466	-0,116	-14,8 %	0,0025	-0,314	-40,2 %	0,0001
0.6	0,715	0,618	0,388	-0,097	-13,6 %	0,1010	-0,327	-45,8 %	0,0001
0.7	0,655	0,564	0,321	-0,092	-14,0 %	0,0043	-0,335	-51,0 %	0,0001
0.8	0,585	0,506	0,279	-0,079	-13,5 %	0,0126	-0,306	-52,4 %	0,0001
0.9	0,428	0,400	0,183	-0,028	-6,6 %	0,1773	-0,245	-57,2 %	0,0001
1,0	0,410	0,233	0,169	-0,178	-43,3 %	0,0001	-0,241	-58,8 %	0,0001
Ave 0.0-1.0	0,709	0,614	0,427	-0,095	-13,4 %		-0,283	-39,8 %	
Ave 0.8-1.0	0,475	0,380	0,210	-0,095	-20,0 %	0,0056	-0,264	-55,7 %	0,0001

Table 4.5. Average <u>exhaustivity</u> of queries optimally formulated at fixed recall levels for small, large & dense, and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

Recall	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	р	L&s - Sm	Diff-%	p
0.1	3,20	3,69	3,46	0,49	15,2 %	0,0013	0,26	8,0 %	0,0126
0.2	3,31	3,57	3,51	0,26	7,8 %	0,0290	0,20	6,0 %	0,0973
0.3	3,31	3,63	3,54	0,31	9,5 %	0,0080	0,23	6,9 %	0,0456
0.4	3,20	3,60	3,54	0,40	12,5 %	0,0047	0,34	10,7 %	0,0030
0.5	3,23	3,49	3,46	0,26	8,0 %	0,0293	0,23	7,1 %	0,0209
0.6	3,14	3,54	3,29	0,40	12,7 %	0,0029	0,14	4,5 %	0,1317
0.7	3,03	3,17	3,17	0,14	4,7 %	0,1655	0,14	4,7 %	0,0588
0.8	2,69	2,97	2,80	0,29	10,6 %	0,0542	0,11	4,3 %	0,1797
0.9	2,20	2,57	2,34	0,37	16,9 %	0,0183	0,14	6,5 %	0,1025
1,0	2,17	1,74	2,29	-0,43	-19,7 %	0,0245	0,11	5,3 %	0,1797
Ave 0.0-1.0	2,95	3,20	3,14	0,25	8,4 %		0,19	6,5 %	
Ave 0.8-1.0	2,35	2,43	2,48	0,08	3,2 %	0,6207	0,12	5,3 %	0,3591

Table 4.6. Average <u>extent</u> of queries optimally formulated at fixed recall levels 0.8,...,1.0 for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

Recall	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
0.8	8,24	10,66	8,38	2,42	29,4 %	0,0012	0,15	1,8 %	0,3807
0.9	7,42	10,45	7,94	3,03	40,9 %	0,0104	0,52	7,0 %	0,3758
1,0	7,68	9,63	7,93	1,94	25,3 %	0,0660	0,25	3,2 %	0,2583
Ave 0.8-1.0	7,78	10,25	8,08	2,47	31,9 %	0,0021	0,30	4,0 %	0,2294

Table 4.7. Average <u>proportional extent</u> of queries optimally formulated at fixed recall levels 0.8, ..., 1.0 for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

Recall	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
0.8	0,66	0,72	0,67	0,05	7,9 %	0,0008	0,00	0,7 %	0,2113
0.9	0,66	0,72	0,67	0,06	8,5 %	0,1499	0,01	1,4 %	0,6874
1,0	0,68	0,78	0,68	0,11	15,8 %	0,0099	0,00	0,1 %	0,6417
Ave 0.8-1.0	0,67	0,74	0,67	0,07	10,7 %	0,0151	0,00	0,7 %	0,5373

4.4.1 Effectiveness in high recall searching

The average precision of optimal queries across the highest recall levels was 0.475 in the small database while remaining to 0.380 in the large & dense database and to 0.210 in the large & sparse database. The difference between the small database and both large databases is quite clear across the whole operational range (Figure 4.1). At the highest recall levels, the average precision of optimal queries was 20 percent lower in the large & dense and 56 percent lower in the large & sparse databases than in the small one. The results sustained <u>hypotheses</u> 1a and 2a since the null hypothesis could be rejected at the highest recall levels. The only exception was recall level $R_{0.9}$ in the large & dense database. Although the average precision was lower than in the small database, the difference was not statistically significant.

Precision curves for the small and both types of large databases have a quite similar shape but a different vertical position up to the recall level $R_{0.8}$. The difference in precision between the small and the large & dense database is fairly steadily around 10 percent units (in the window of $0.08 \dots 0.12$). The difference in precision is larger between the small and the large & sparse databases but also quite firmly around 30 percent units (in the window of $0.23 \dots 0.34$).

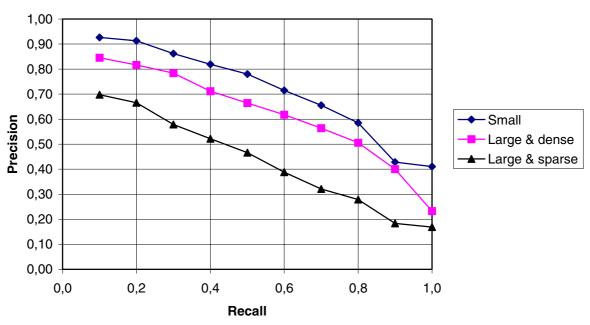
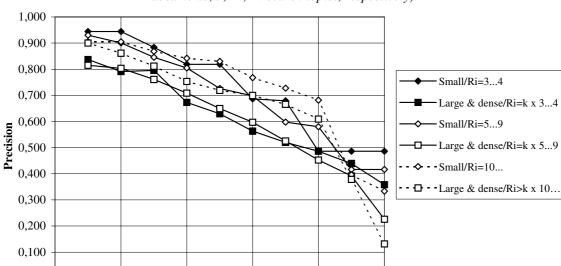


Figure 4.1. Average precision at fixed recall levels in optimal queries for small, large & dense and large & sparse databases (35 test requests).

Precision of queries in the small and large & sparse databases fall steeply between $R_{0.8}$ and $R_{0.9}$ but level off after $R_{0.9}$. In the large & dense database, precision sinks dramatically after $R_{0.9}$. This phase shift makes the average precision difference between the small and large & dense

database tiny at $R_{0.9}$ and ruins the possibilities to reject the null hypotheses at that point. A possible reason for the different shape of precision curves at high recall levels may have something to do with the sizes of the recall bases.



0,6

0,000

0,0

0,2

0,4

Recall

Figure 4.2. Average precision of optimal queries in the large & dense database; search topics of varying recall base sizes (k x 3...4, k x 5...9, and k x 10... documents; 9, 16, 10 search topics, respectively).

The effect of small recall base sizes on the precision curved is illustrated in <u>Figure 4.2</u>. The search topics were grouped into three sets according to recall base sizes R_i : Rb=3-4; Rb=5-9; Rb=10 or more (see <u>Table 4.3</u>, column R_i). The idea is that with group Rb=3-4 (and Rb=5-9) all relevant documents have to be retrieved already at level $R_{0.8}$ (at level $R_{0.9}$ for Rb=5-9, respectively)¹⁹. In the small and large & sparse databases, retrieving the last or the very last relevant documents causes a dramatic drop in the precision curves between levels $R_{0.7}$ and $R_{0.8}$ in the topic group Rb=3-4, and between levels $R_{0.8}$ and $R_{0.9}$ in the group Rb=5-9. At least 25 out of 35 search topics reached the bottom of precision values already at level $R_{0.9}$ in the small database (and also in the large & sparse database). Excluding all search topics

0,8

1,0

¹⁹ Let us assume that we know 4 relevant documents for search topic A, 8 for search topic B, and 10 for search topic C. The size differences in recall bases means that all relevant documents have to be found already at $R_{0.8}$ in search topic A, at $R_{0.9}$ in search topic B, but not until $R_{1.0}$ in search topic C. This is because, in search topic A, retrieving 3 relevant documents raises recall only onto 0.750. Similarly, in search topic B, retrieving 7 relevant documents gives only recall 0.875. In search topic C, 9 relevant documents elevates recall up to 0.900, and the problem of the least retrievable document affects precision only at $R_{1.0}$. The phenomenon can be called a *phase shift* in performance data.

providing a recall base smaller that 10 documents would have solved the problem of phase shift but, unfortunately, this was not possible in our case.

In the large & dense database, all search topics except two provide a larger recall base than 9 documents and the average number of relevant documents per topic is about 36 (see Table 4.3, column R_i^+). A large recall base seemed to help in maintaining a relatively high but slightly declining precision up to recall level $R_{0.9}$. The dramatic drop took place after that, and the slope was steepest in the search topics of largest recall bases. The average precision for each recall base group is higher in the small database but the shift in curves makes them nearly collide at $R_{0.9}$ making the difference statistically non-significant. The observed changes in curve slopes emphasise that very few *least retrievable* (*relevant*) *documents*²⁰ may dominate the achieved precision at the highest recall levels and that recall base size may be an important variable to control in IR experiments.

4.4.2 Query tuning in high recall searching

The preceding section illustrated the effectiveness differences between the small and large databases. Now we are aware that, on the average, it is not possible to achieve as high precision at high recall levels in the large databases as in the small one. The analysis of optimal query structures helps to understand what kind of query tuning takes place and reveal the ultimate limits of the Boolean IR model in adapting to changes in the operational environment.

4.4.2.1 Query exhaustivity changes

Table 4.5 and Figure 4.3 contain a comparison of exhaustivities in queries optimised for the small and large databases. In general, exhaustivity in both types of large databases is higher than in the small one. The average query exhaustivity across all recall levels $R_{0.1}...R_{1.0}$ is 2.95 for the small, 3.20 for the large & dense, and 3.14 for the large & sparse database. Query exhaustivity is highest in the large & dense database except at the highest recall level $R_{1.0}$. Hypothesis 1b stating that exhaustivity of optimal queries should be lower in the large & dense database than in the small one was supported but only at the recall level $R_{1.0}$. The difference is clear (0.43) and statistically significant. Hypothesis 1b could not be verified at the recall levels $R_{0.8}$ and $R_{0.9}$. On the contrary, exhaustivity was higher in the large & dense

²⁰ From now on, term *least retrievable document* is used for those relevant documents that are not retrieved by any optimal query below recall levels $R_{0.8}$.

database than in the small one at $R_{0.9}$, and at all recall levels below that. The failure to verify the hypothesis on a wider recall range suggests that the fall of query exhaustivity is caused by a small number of least retrievable documents. The hypothesis was correct but worked over a narrower recall range than expected.

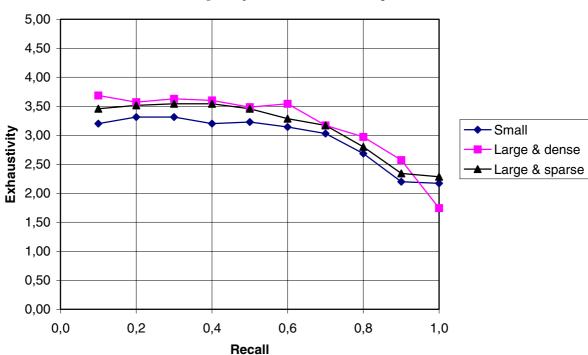


Figure 4.3. The exhaustivity of queries optimised for small, large & dense and large & sparse databases (35 requests).

The steep slope in query exhaustivity after recall level $R_{0.9}$ was obviously connected to, and an explanation for the drastic drop in precision of queries in the large & dense database illustrated in <u>Figures 4.1 and 4.2</u>. Retrieving the last 10 percent of relevant documents (not found by queries at $R_{0.9}$) requires that a larger number of query facets (conjuncts) be removed from the optimal queries. Finding the ultimate reason for the necessity to remove facets (e.g. query terms missed by the query designer or implicit expressions used in documents) requires an analysis of relevant documents and inclusive query plans.

The exhaustivity differences between the small and the large & sparse databases were slight at highest recall levels and they were not statistically significant. Thus we could not reject the null hypothesis and did not get support for hypothesis 2b. The minor difference in exhaustivity (Fig 4.3) and the major difference in precision (Figure 4.1) at high recall levels, seems to suggest that exhaustivity tuning is quite inefficient in maintaining precision in the large & sparse database.

Figure 4.4. Exhaustivity of optimal queries in requests of varying complexity in the small and large & large databases (12, 15, and 8 requests).

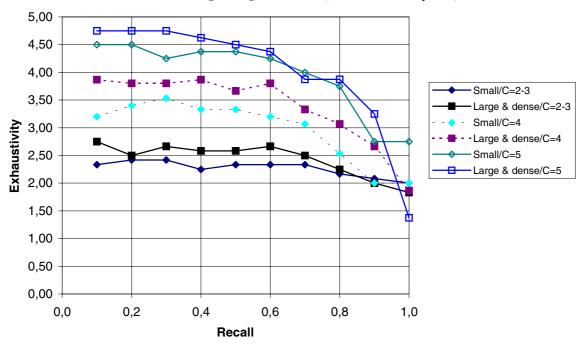
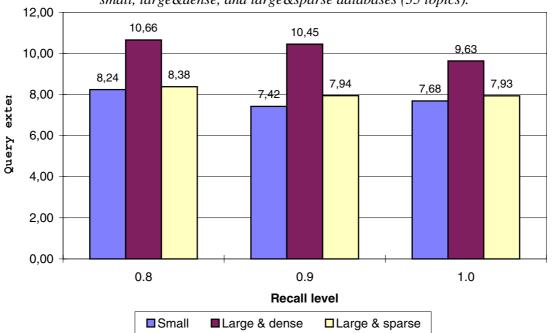


Figure 4.5. Query extent of optimal queries in high recall searching of the small, large&dense, and large&sparse databases (35 topics).

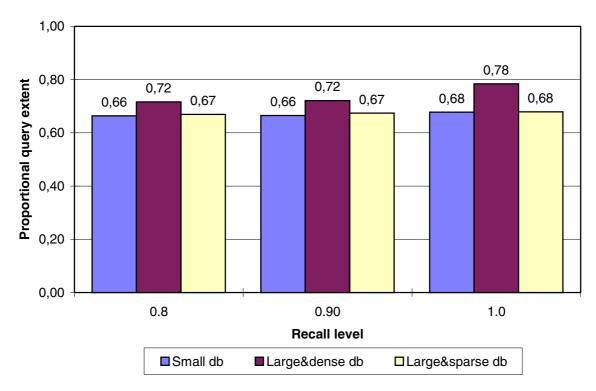


<u>Figure 4.3</u> illustrates a slightly different trend of the large & dense database in lowering exhaustivity from low to high recall levels. The drop in exhaustivity from $R_{0.1}$ to $R_{1.0}$ is greatest in the large & dense database being 1.95 units while only 1.17 and 1.03 units in the large &

sparse and small databases, respectively. The difference between the large & dense database and the other ones suggests that the larger set of relevant documents increases the possibility of using exhaustivity tuning at low recall levels, but on the other hand, problems arise when all relevant documents of a larger document set have to be retrieved.

The effect of search topic complexity on the exhaustivity of optimal queries is illustrated in Figure 4.4. As one could expect the exhaustivity of optimal queries correlated strongly with the complexity of search topics. At the highest recall levels, however, the differences in exhaustivity became smaller. In the large & dense database, the average exhaustivity of optimal queries for complex search topics fell even below the less complex search topics. Combining this with the precision findings in Figure 4.2 suggests that the necessity of removing facets to reach $R_{t,0}$ is most probable in complex search topics that also have a large recall base. Actually, the focusing advantage of additional facets in complex search topics is lost totally when all relevant documents have to be retrieved. Exhaustivity at $R_{t,0}$ is about the same for simple and complex search topics.

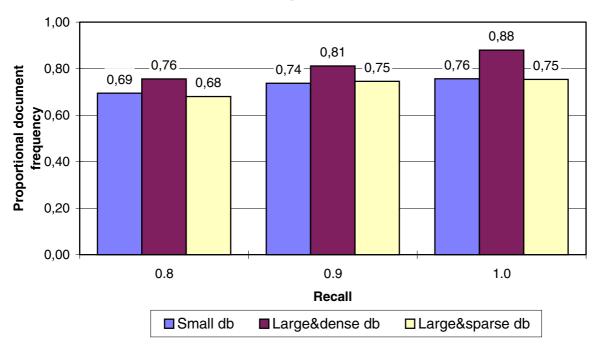
Figure 4.6. Proportional query extent (PQE) of optimal queries in high recall searching of the small, large & dense, and large & sparse databases (35 search topics).



4.4.2.2 Query extent changes

Table 4.6 and Figure 4.5 present the findings concerning the extent of queries optimised for the small, the large & dense and the large & sparse databases at recall levels $R_{0.8}...R_{1.0}$. The optimal queries in high recall searching contained about 8 terms per facet in the small and large & sparse databases and about 10 terms in the large & dense database. The results suggested that query extent correlated directly with the number of documents that have to be retrieved to achieve the required recall level. The difference was statistically significant.

Figure 4.7. Proportional document frequency of optimal queries in high recall searching of the small, large & dense, and large & sparse databases (35 search requests).



Query extent figures decreased slightly towards $R_{1.0}$ but this result is difficult to interpret since this change is mixed with exhaustivity changes. Facets having a low rank within an inclusive query plan were removed from optimal queries at the highest recall levels. On the average, these facets were broader and were presented by a larger set of terms in the inclusive query plans (see <u>Table 3.3</u>). Thus, query extent is useful in telling how many query terms are used per facet but is sensitive to exhaustivity changes. Proportional query extent is a more appropriate measure in comparisons of queries at different exhaustivity levels. It has also the advantage of giving the same weight to each search topic and each facet within a query plan. Absolute query extent emphasises more broader topics and facets than narrower ones.

<u>Table 4.7</u> and <u>Figure 4.6</u> present proportional query extent (PQE) data for queries optimal in three databases. The PQE figures were quite definitely within the range of 0.66...0.67 for both the small and the large & sparse database at all recall levels $R_{0.8}...R_{1.0}$. The average PQE was clearly higher (0.74) in the large & dense database and increased to 0.78 at $R_{1.0}$. The differences were statistically significant between the small and the large & dense database except at $R_{0.9}$. The problem of getting statistically significant results at $R_{0.9}$ may be a reflection of the phase shift related to the difference in recall base sizes. The PQE difference between the small and the large & sparse databases were not statistically significant. Thus both hypothesis 1c (there is a difference) and hypothesis 2c (there is no difference) were supported.

Query extent alone may not be a reliable measure since the effect of query expansion (retrieve more relevant documents by adding new query terms to a facet) can also be achieved by replacing a query term with a broader one. Query extent does not change, but the new query may retrieve more relevant documents. One way to investigate the possibility of "extent neutral" query term chances in optimal queries is to check the corresponding document frequencies - DF (the number of documents retrieved)²¹.

Figure 4.7 presents proportional document frequencies (PDF) which were computed in a way similar to the calculation of proportional query extent presented in Figure 4.6. The figures look quite similar in shape. One small difference is that PDFs increase more clearly towards $R_{I.0}$ than PQEs. In the small and the large & sparse databases, the difference between $R_{0.8}$ and $R_{I.0}$ was 0.01 units for PQE and 0.06 units for PDF. In the large & dense database, the differences were 0.07 and 0.12 units, respectively. This could be an indication that query expansion needed to retrieve the very last relevant documents was based on terms broader than terms used at lower recall levels.

4.4.3 Effectiveness in high precision searching

Tables 4.8-4.11 summarise the results concerning high precision searching in the small and large databases: performance, exhaustivity and extent data for optimal queries. Precision and exhaustivity data is presented as full series across document cut-off values $DCV_2...DCV_{500}$.

²¹ In this study, document frequency is a fictive measure in the case of the small and the large & sparse databases. Document frequencies are measured by querying in the document database (the large & dense database). The corresponding figures for the other databases are reflections: "How many documents were retrieved if the query optimised for the small (or the large & sparse) database were executed in the large & dense database?" Proportional document frequencies (PDF) would have been another way to compare queries in databases of different sizes, but our approach was simpler to implement and yields equally valid comparisons.

Table 4.8. Average precision of queries optimally formulated at fixed DCVs for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

DCV	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
2	0,851	0,849	0,621	-0,002	-0,3 %	0,9519	-0,231	-27,1 %	0,0001
5	0,658	0,810	0,472	0,151	23,0 %	0,0002	-0,186	-28,3 %	0,0001
10	0,530	0,760	0,349	0,230	43,5 %	0,0001	-0,181	-34,2 %	0,0001
15	0,430	0,703	0,293	0,273	63,5 %	0,0001	-0,137	-31,8 %	0,0001
20	0,353	0,654	0,243	0,301	85,4 %	0,0001	-0,110	-31,2 %	0,0001
30	0,247	0,550	0,184	0,304	123,2 %	0,0001	-0,063	-25,5 %	0,0001
50	0,154	0,449	0,134	0,295	191,8 %	0,0001	-0,019	-12,6 %	0,0001
100	0,081	0,306	0,075	0,225	277,5 %	0,0001	-0,007	-8,1 %	0,0001
200	0,041	0,171	0,039	0,130	318,5 %	0,0001	-0,002	-5,6 %	0,0001
500	0,017	0,071	0,016	0,054	326,5 %	0,0001	0,000	-2,4 %	0,0001
Ave 5-20	0,493	0,732	0,339	0,239	48,5 %	0,0001	-0,153	-31,1 %	0,0001

Table 4.9. Average exhaustivity of queries optimally formulated at fixed DCVs for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank test)

DCV	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
2	3,37	3,43	3,49	0,06	1,7 %	0,6267	0,11	3,4 %	0,3046
5	3,49	3,66	3,57	0,17	4,9 %	0,0578	0,09	2,5 %	0,3657
10	2,97	3,69	3,57	0,71	24,0 %	0,0001	0,60	20,2 %	0,0002
15	2,83	3,74	3,37	0,91	32,3 %	0,0001	0,54	19,2 %	0,0001
20	2,71	3,69	3,31	0,97	35,8 %	0,0001	0,60	22,1 %	0,0001
30	2,60	3,60	3,11	1,00	38,5 %	0,0001	0,51	19,8 %	0,0006
50	2,51	3,29	2,97	0,77	30,7 %	0,0001	0,46	18,2 %	0,0015
100	2,34	2,71	2,69	0,37	15,9 %	0,0303	0,34	14,6 %	0,0057
200	2,23	2,37	2,57	0,14	6,4 %	0,3024	0,34	15,4 %	0,0164
500	2,11	2,11	2,46	0,00	0,0 %	0,6547	0,34	16,2 %	0,0164
Ave 5-20	3,00	3,69	3,46	0,69	23,1 %	0,0001	0,46	15,2 %	0,0001

Table 4.10. Average <u>extent</u> of queries optimally formulated at fixed DCV levels 5, 10 and 20 for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank)

DCV	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
5	6,66	6,82	5,84	0,16	2,4 %	0,1273	-0,82	-12,3 %	0,0210
10	8,26	8,42	6,83	0,16	1,9 %	0,8737	-1,43	-17,3 %	0,0386
20	7,81	10,07	8,01	2,25	28,8 %	0,0104	0,20	2,5 %	0,6970
Ave 5,10.20	7,58	8,44	6,89	0,86	11,1 %	0,0577	-0,68	-9,0 %	0,1849

Table 4.11. Average <u>proportional extent</u> of queries optimally formulated at fixed DCV levels 5, 10 and 20 for small, large & dense and large & sparse databases. (35 test topics, p=Wilcoxon signed-rank)

DCV	Small	Large&dense	Large&sparse	L&d - Sm	Diff-%	p	L&s - Sm	Diff-%	p
5	0,59	0,57	0,56	-0,02	-4,0 %	0,6808	-0,03	-5,9 %	0,0999
10	0,67	0,64	0,60	-0,03	-4,7 %	0,3131	-0,08	-11,3 %	0,0175
20	0,70	0,72	0,64	0,02	2,3 %	0,8957	-0,06	-8,4 %	0,0397
Ave 5,10.20	0,65	0,64	0,60	-0,01	-2,1 %	0,4761	-0,06	-8,5 %	0,0051

However, the actual region of interest for high precision searching extends only up to DCV_{30} , and query extent was only collected for DCV_{5} , DCV_{10} and DCV_{20} . DCV_{2} was redundant

and worthless since data for most search topics were interpolated²² from the level DCV_5 , or even from DCV_{10} . Some comparative data is also given using fixed recall levels $R_{0.1}...R_{0.3}$.

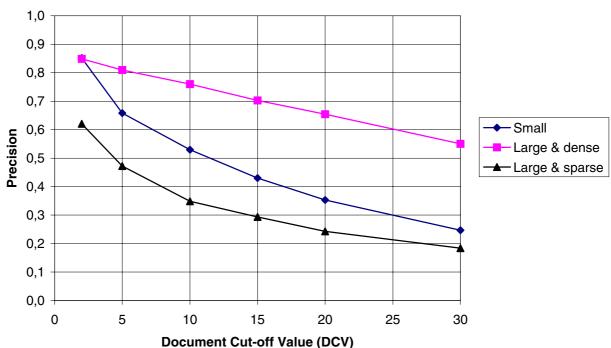


Figure 4.8. Average precision of optimal queries at fixed DCVs in high precision searching of small and large databases (35 test requests).

The average precision of optimal queries was highest in the large & dense database at all document cut-off values from DCV_5 to DCV_{20} (Table 4.8, Figure 4.8). It rose 23-85 % above precision achieved in the small database and the difference was statistically significant. Hypothesis 3a was supported. Figure 4.1 gave a totally different view on high precision searching. Precision measured at low recall levels $R_{0.1}...R_{0.3}$ were in the large & dense database about ten percent lower than in the small one. There is nothing contradictory in this difference. The point is that fixed recall levels gave a system view and DCVs emphasised the user view. At the document cut-off values $DCV_5...DCV_{20}$, the IR system was operating in the small database at recall levels $R_{0.7}...R_{1.0}$ and in the large & dense one at $R_{0.1}...R_{0.5}$ (just compare precision levels achieved in Tables 4.4. and 4.8). Correspondingly, the operational range of the large & sparse database for $DCV_5...DCV_{20}$ seemed to match recall levels $R_{0.5}...R_{0.8}$.

²² The best result sets of Boolean queries in high precision searching are typically larger than two or five documents. In our query plans, synonymous query terms were grouped into undividable disjunctions restricting the options to reduce the extent of optimal queries below a certain limit. If single terms from all facets had been available, very low extent and high exhaustivity could have been possible in optimal queries retrieving only some and only relevant documents..

The average precision of queries in the large & sparse database was clearly lowest of all at the lowest DCVs. Precision in the large & sparse database was about thirty percent lower than in the small database at $DCV_5...DCV_{20}$. The difference is statistically significant at all DCVs and <u>hypothesis 4a</u> was supported. Effectiveness difference is about the same as seen in <u>Figure 4.1</u> for recall levels $R_{0,1}...R_{0,3}$.

The size of a recall base is a variable that has to be controlled in experiments where DCVs are used as standard points of operation. <u>Figure 4.9</u> gives an example of precision differences in the small and large & dense databases when search topics were grouped according to recall base sizes. In both databases, clearly higher precision averages are achieved in search topic groups providing larger recall bases.

and 10 topics). 1,00 0,90 0,80 -Small/Ri=3-4 0,70 -Large & dense/Ri=k x 3-4 0,60 ◆ - - Small/Ri=5...9 Precision - - 🗖 - - Large & dense/Ri=k x 5...9 0,50 Small/Ri=10... Large & dense/Ri>k x 10... 0,40 0,30 0,20 0,10 0,00 0 5 10 15 20 25 30 **Document Cut-off Value (DCV)**

Figure 4.9. Average precision at fixed DCVs in optimal queries for the small and large & dense databases; comparison of varying recall base sizes (9,16, and 10 topics)

The effect of different recall base sizes is a potential source of error in the interpretation of results. Precision of queries correlates strongly with the size of the recall base at high DCVs (see <u>Table 4.8</u>). In each search topic, precision approaches the value calculated by the formula R_i/DCV_j , and equals that value when the last relevant documents have been retrieved. For instance, our data show that already at DCV_{200} , and especially at DCV_{500} measured precision values are very close to the values given by the formula R_i/DCV_j . The average recall base size is 8.3 for the small and large & sparse databases, and 36.3 for the large & dense one. At DCV_{200} (and at DCV_{500}) the formula gives precision estimates 8.3/200=0.041

(8.3/500=0.017) for the small and the large & sparse databases, and 36.3/200=0.181 (36.3/500=0.073) for the large & dense database. The corresponding precision figures measured were 0.041 (0.017) for the small database, and 0.171 (0.071) for the large & dense database (see <u>Table 4.8</u>).

This phenomenon makes the use of DCVs more problematic in cases when matched pairs of search topics cannot be used, for instance, when the effect of search topic characteristics on retrieval performance is evaluated. It is also hard to see any use for DCVs being clearly larger than the average recall base sizes. At that operational range, the differences in precision do not reflect system differences, but rather recall base size differences (or performance differences in search topics providing largest recall bases).

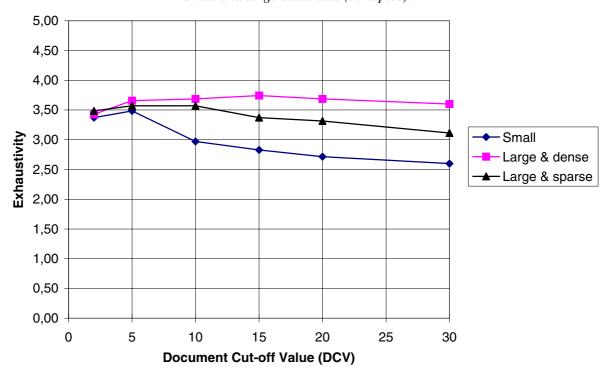


Figure 4.10. Exhaustivity of optimal queries in high-precision searching of small and large databases (35 topics).

4.4.4 Query tuning in high precision searching

Above it was seen that, in high precision searching, high effectiveness can also be achieved in large databases if the total number of relevant documents is higher than in the small database. The analysis of optimal query structures is presented here in a similar way as earlier for high recall searching. However, the situation is now more complex because different sets of relevant documents satisfy performance requirements at a particular SPO.

Thus one tool (say exhaustivity tuning) may be replaced by another (e.g. by query extent tuning or by query term changes).

4.4.4.1 Query exhaustivity changes

The exhaustivity of optimal queries averaged over DCV_5 ... DCV_{20} was systematically higher in the large databases than in the small one; about 23 % in the large & dense database and about 15 % in the large & sparse database (<u>Table 4.9</u>, <u>Figure 4.10</u>). Starting from nearly equal exhaustivity at DCV_5 in all databases the curves diverged. The difference is statistically significant above DCV_5 , and <u>hypotheses 3b and 4b</u> were supported. The comparison of exhaustivities achieved at the low recall levels (<u>Figure 4.3</u>) shows that the situation is the same from the system viewpoint.

The comparison of query exhaustivity (Figure 4.10) and precision figures (Figure 4.8) reveals that in high precision searching of two databases containing an equal density of relevant documents, the optimal queries in the large database result in higher precision than queries optimised for a small database. The obvious reason for better performance is in the larger set of relevant documents and alternative query terms. A given number of relevant documents can be retrieved by a more exhaustive query statement meaning that precision tends to increase. In the large & sparse database, higher exhaustivity does not help much. Result sets that are equal in size (do not exceed a particular DCV) contain fewer relevant documents than those in the small database.

The relative exhaustivity of optimal queries was very close to the maximum in the large & dense database. The average complexity of search topics was 3.8 (see <u>Table 3.3</u>), and the exhaustivity of optimal queries varied between 3.66 and 3.74 within $DCV_5 \dots DCV_{20}$ (relative exhaustivity = 96-98%). The flat exhaustivity curve for the large & dense database suggests that query tuning is not based on exhaustivity within high precision searching. The reserve of exhaustivity tuning had been used at higher levels than DCV_{20} . In the large & sparse database the exhaustivity of optimal queries was also high but could be increased still within the region of high precision searching. In the small database exhaustivity had the clearest role in query tuning.

As pointed out above, the region of DCV_5 ... DCV_{20} means from the system viewpoint different operational range in different databases: $R_{0.7}$... $R_{1.0}$ in the small database, $R_{0.2}$... $R_{0.5}$ in the large & dense database, and $R_{0.5}$... $R_{0.8}$ in the large & sparse database. The differences in exhaustivity changes within DCV_5 ... DCV_{20} are easy to understand by keeping in mind the

differences in operational ranges and comparing exhaustivities in <u>Figures 4.3</u> and <u>4.10</u>. The exhaustivity curves of optimal queries did not change much from $R_{0.2}$ to $R_{0.5}$ explaining the stability in the large & dense database. The exhaustivity of queries in the large & sparse database declined from $R_{0.5}$ to $R_{0.8}$ as it also did from DCV_{10} to DCV_{20} . In the small database, the exhaustivity first declined and then levelled off as it also did between $R_{0.7}$ and $R_{1.0}$.

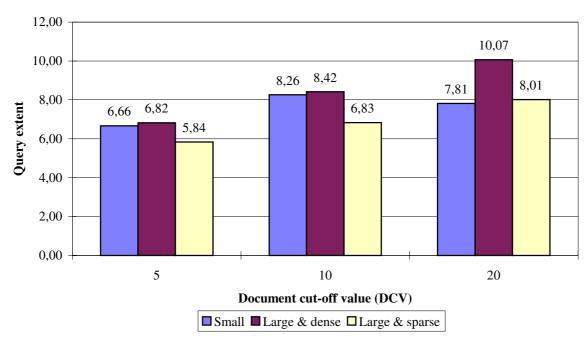


Figure 4.11. The average extent of queries optimised for the small, large & dense and large & sparse database (35 topics).

4.4.4.2 Query extent changes

Table 4.10 and Figure 4.11 present the average extent of optimal queries in high recall searching of different databases. The optimal queries contained, on the average, 8.4 query terms per facet in the large & dense, 7.6 in the small and 6.9 in the large & sparse databases. Query extent decreased in both large databases towards lower DCVs. The clear downward trend is easy to interpret. This reflects the fact that query exhaustivity stayed quite firmly at the same level across the lowest DCVs, especially in the large & dense database. Query tuning was based on query extent changes. In the small database, exhaustivity increased down to DCV_5 and the changes in query extent were more difficult to interpret.

<u>Table 4.11 and Figure 4.12</u> show the proportional query extent (PQE) averages for optimal queries in high precision searching. In the small and large & dense databases, PQE averages are close to each other. <u>Hypotheses 3c</u> stated that PQE should be lower in the large

& dense database. The measured difference is as predicted at DCV_5 and DCV_{10} but, unfortunately, the results are not statistically significant. On the other hand, <u>hypothesis 4c</u> could be verified since averaged PQE values were lower in the large & sparse database than in the small one. The results were statistically significant at DCV_{10} and DCV_{20} (p<0.05) but received only weak statistical support at DCV_5 (p<0.1).

The trend in PQE figures from DCV_{20} to DCV_5 declined in all databases. Query terms were removed to make the result sets smaller. The decline of PQE is steepest in the large & dense database reflecting the fact that exhaustivity tuning cannot be used for focusing the query. PQE also declined in the large & sparse database towards the smallest DCVs, but less than in the large & dense one (-0.15 vs. -0.08 terms). There was more space for exhaustivity tuning. In the small database, PQE declined (-0.11 terms from DCV_{20} to DCV_5) but at the same time a notable increase in exhaustivity occurred (+0.78 terms while only -0.03 and +0.26 terms in the large & dense and large & sparse databases, respectively).

Figure 4.13 presents proportional documents frequencies for optimal queries at DCV_5 ... DCV_{20} . The PDF figures of both large databases follow the trends of PQE in Figure 4.12. In the small database, PDF values were clearly highest at all DCV levels, and declined steadily towards lower DCVs. This result suggests that our failure to gain support for hypothesis 3c may reflect the importance of "extent neutral" query term changes in the small database. On the average, optimal queries for high precision searching contained less terms and narrower terms in the large databases than in the small database.

We have no full series of query facet data across all recall levels without gaps (extent data for $R_{0.4}...R_{0.7}$ is not available). Thus, it is only partially possible to make a similar comparison of DCV-based and recall level based extent figures as was done for the precision and exhaustivity results. The valid operational range for comparing PQE figures of queries in the large & dense database was $R_{0.2}...R_{0.5}$ meaning that DCV_5 and DCV_{10} match approximately $R_{0.2}$ and $R_{0.3}$ in this database. In the small database, DCV_{10} matches approximately to $R_{0.9}$ (based on the precision correspondence in <u>Tables 4.4</u> and <u>4.8</u>).

Figure 4.12. Proportional query extent (PQE) of optimal queries in high precision searching of small and large databases (35 search requests).

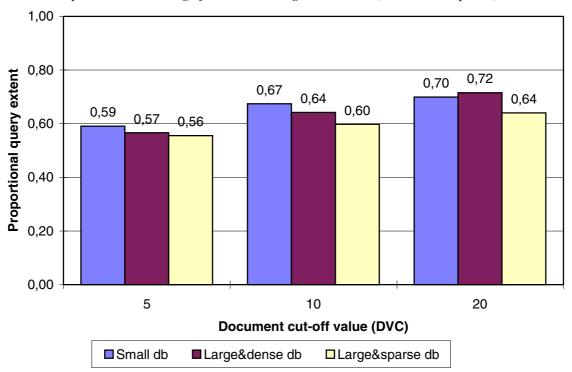
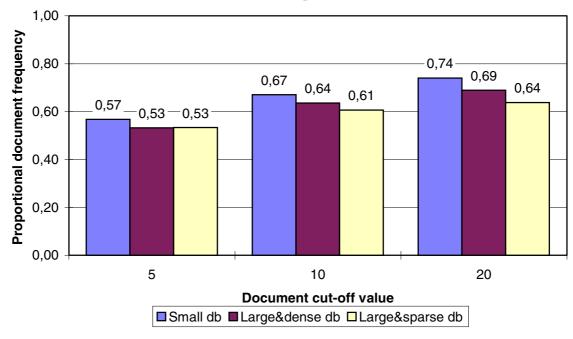


Figure 4.13. Proportional document frequencies per facet in queries optimised for high precision searching in small and large databases (35 search requests).



<u>Figure 4.14</u> presents the PQE figures measured at recall levels $R_{0.1}...R_{0.3}$. Corresponding figures for recall levels $R_{0.8}...R_{1.0}$ were already presented in <u>Table 4.7</u> and <u>Figure 4.6</u>. In the

small database, the PQE values are close to each other (0.67 vs. 0.66) at DCV_{10} and $R_{0.8}$... $R_{0.9}$ (see Figures 4.6 and 4.12). In the large & dense database, the figures are also quite close (0.57/0.64 vs. 0.60/0.66) at DCV_5/DCV_{10} and $R_{0.2}/R_{0.3}$ (see Figures 4.14 and 4.12). A larger share of query terms per facet is applied at all recall levels in the large & dense database than in the small one. The difference in the operational level explains why the order was the opposite at the lowest DCVs.

1,00 Proportional facet extent 0,80 0,66 0,60 0,57 0,55 0,60 0,54 0,53 0,53 0,52 0,49 0,40 0,20 0,00 0.1 0.2 0.3 Recall level ■ Large & dense db □ Large & sparse db ■ Small db

Figure 4.14. Proportional query extent at low recall levels in queries optimised for the small and large databases (35 topics).

4.5 What did we learn?

The purpose of the case experiment was to serve as an exemplification of potential uses of the proposed method, to help in learning how to apply the method in practice, and, of course, to find answers to the given research problems. When a new methodological approach is launched, a myriad of open questions arises even in a single case experiment about the findings themselves, as well as about their validity and reliability. The most important issues concerning the concrete findings of the case experiment are discussed in this section. The critical questions about the method itself are mainly in the focus of the next chapter.

4.5.1 The questions to be answered

Our starting point in the case experiment was the theses by Blair and Maron (1985) about the ineffectiveness of free-text searching in large full-text databases and their analytical justifications constructed to support this view (Blair 1986 and 1990, Blair & Maron 1990). We considered the ideas by Blair and Maron interesting hypotheses about the difficulties of achieving full recall in high recall searching. For high precision searching, we took experiments on proximity operators as a point of comparison (Tenopir & Shu 1989, Love & Garson 1985).

The hypotheses of Blair and Maron were based on a mixture of user-related and system-related assumptions. We concentrated on system-related issues: system performance and optimal query structures assuming ideal user performance. The earlier experiments on proximity operators (as all traditional experiments on Boolean IR systems) were based on measuring query effectiveness at a single average point of operation. We broadened the evaluation over a wider operational range and the performance of optimised queries at standard points of operation (SPOs): high recall levels $R_{0.8}$ - $R_{1.0}$ in high recall searching, and low documents cut-off values DCV_5 - DCV_{20} in high precision searching. The notion of database size was revised by taking the density of relevant documents in the collection as one research variable. Twelve research hypotheses were formulated; six for high recall searching, and six for high precision searching.

In the sections to follow, the major findings of the experiment are considered in detail. The results of the facet analysis of 18 search topics (see Section 3.7.2) were exploited in two ways. First, the characteristics of the small recall base (the relevant documents in the small and large & sparse database) and the large recall base (the relevant documents in the large & dense database) were compared. The advantage of this analysis was that it provided data about the retrieval-related properties of all relevant documents independently of the optimisation process. Second, the results of the facet analysis were applied to the relevant *top documents* (retrieved in high precision searching) and relevant *tail documents* (retrieved only in high recall searching). The latter analysis helped in revealing the differences in document sets retrieved by queries optimised under differently defined goals. Both lines of analysis were used to collect more evidence for interpreting the results of the experiment, and to find the rationale behind the structures of optimal queries.

The discussion is divided into three sections. In the next two sections, the issues of high recall and high precision searching are addressed. The third Section 4.5.4 gives a comparison of results between high recall and high precision searching. The chapter is closed by pointing out the main contributions of the experiment and discussing the methodological issues found problematic in the experiment.

4.5.2 Analysis of findings in high recall searching

It was found that in high recall searching it was not possible to achieve as high performance in the large databases as in the small one. The low density of relevant documents in a database was an additional burden predicting lower performance. Precision was about 56 % lower in the large & sparse database than in the small one at the highest recall levels. The optimal queries in the large & dense database performed better but still the average precision was about 20 % lower than in the small database for recall levels $R_{0.8}$ - $R_{1.0}$ (see <u>Table 4.4</u>).

An interesting performance problem was revealed at the highest recall level $R_{I.0}$ in the large & dense database (see <u>Figure 4.1</u>). The steep decline in precision after $R_{0.9}$ seemed to be correlated with the number of relevant documents to be retrieved (see <u>Figure 4.2</u>) and the exhaustivity drop in optimal queries (see <u>Figure 4.3</u>), especially, in complex search topics (see <u>Figure 4.4</u>). The decline in precision and exhaustivity was assumed to be caused by the implicit expressions in the least retrievable documents.

4.5.2.1 Implicit facets and the fall of exhaustivity

The analysis of top and tail documents supported the view that implicit expressions have a key role in declining performance at the highest recall levels. Table 4.12 presents the summary of facet analysis of all relevant documents known for a sample of 18 search topics. The analysis shows that the occurrence of implicit expressions is facet dependent. Query facets were ranked according to their recall power, and thus the frequency of implicit expressions seemed to correlate inversely with the facet ranks. For facets ranked first, a searchable expression was found in nearly all relevant documents while even more than 20 percent of documents could contain implicit expressions for facets having a low rank (see for example, facets 4 and 5 in the small recall base R).

Figure 4.15. Share of query facet related expressions implicit in "Top20", "TopDCV10" and "TailR80" documents retrieved by optimal queries in the small and large databases (a sample of 18 search topics).

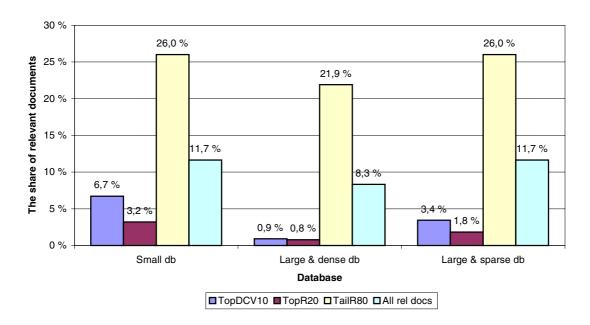
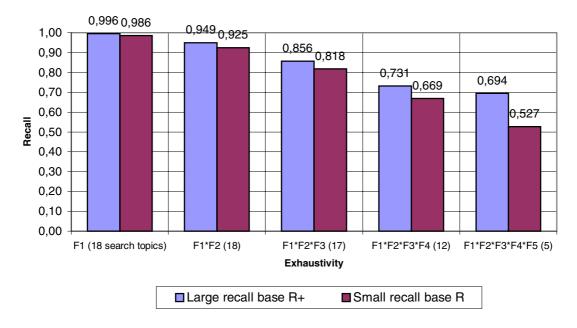


Figure 4.16. Average of maximum recall achievable in queries of increasing exhaustivity in the small and large recall bases. A sample of 18 search topics.



The role of implicit expressions becomes more tangible when the occurrences of implicit expressions in relevant top documents and in relevant tail documents are compared. The share of implicit expressions in two top document sets ("TopDCV10" and "TopR20") and one tail

document set ("TailR80") are presented in <u>Figure 4.15</u>²³. The share of implicit expressions was clearly higher in the tail documents. The difference between top and tail documents is greatest in the large & dense database containing the largest set of relevant documents. In the large & dense database, implicit expressions are 24-27 times more common in the tail documents than in the top documents. The difference is smaller in the other databases: only 4-8 times more common in the small database, and 8-14 times more common in the large & sparse database.

One interesting detail is that the share of implicit expressions is smaller in the large recall base R+ than in the small recall base R (see <u>Table 4.12</u>, and <u>Figure 4.16</u>). The relation is the same for all facet levels. This was contrary to expectations. The findings of the experiment suggested that the role of implicit expressions was important in the steep decline of precision, especially, in the large & dense database. The point is that relative figures are misleading when *all* relevant documents have to be retrieved. It is more appropriate to study the number of query facets affected by the implicit expressions than their generality as such.

The number of documents "contaminated" by implicit expressions over five facet ranks was presented in <u>Table 4.12</u>, column "Implicit". For all facets (except for the first facet) the number of "contaminated" documents is clearly greater in the large recall base (3.5 times greater, on the average) than in the small one. The consequence of the larger number of affected documents can be seen in <u>Table 4.13</u> presenting the number of *explicitly expressed facets* (*EEF*) in all relevant documents for the large and small recall bases. The average number of explicitly expressed facets per search topic is 1.6 for the large recall base and 2.2 for the small one. These figures explain definitely why the exhaustivity of optimal queries at $R_{1.0}$ was falling so low, and leading to clearly lower precision in the large & dense database than in the small one.

Implicit expressions also have a key role in explaining the low average precision of optimal queries in the large & sparse database. It was a surprise that all 24 relevant tail documents in the sample of 18 search topics were exactly the same for both the small and the large & sparse database. Exactly the same least retrievable documents governed the query

 $^{^{23}}$ The share of implicit expressions was calculated in the following way: For each document and query plan facet pair, it was checked whether or not a searchable expression could be identified. If not even a single searchable expression was available, the expression for the facet in that document was classified as "implicit". Thus, if a set of 10 relevant tail documents was retrieved for a search topic providing a 5 facet query plan, 5 x 10 = 50 potential cases of a facet to occur were analysed. For instance, if a searchable expression was not identified in 5 of these cases, the share of implicit expressions was 10 %.

Table 4.13. The number of explicitly expressed facets (EEF) in the large recall base (R+) and in the small recall base (R) (a sample of 18 search topics).

TOPIC No	No of EEF(Ri+)	No of EEF(Ri)	Complexity	EEF-% (Ri+)	EEF-% (Ri)
1	1	3	5	20 %	60 %
2	1	2	3	33 %	67 %
3	3	4	4	75 %	100 %
4	2	3	3	67 %	100 %
5	1	2	2	50 %	100 %
6	1	1	4	25 %	25 %
7	1	1	4	25 %	25 %
8	1	3	5	20 %	60 %
9	3	3	5	60 %	60 %
10	1	2	5	20 %	40 %
12	3	3	3	100 %	100 %
13	1	1	4	25 %	25 %
19	2	2	3	67 %	67 %
23	1	1	3	33 %	33 %
25	0	0	4	0 %	0 %
26	2	2	5	40 %	40 %
30	2	3	5	40 %	60 %
32	2	3	4	50 %	75 %
Average	1,6	2,2	3,9	42 %	58 %
Min	0	0	2	0 %	0 %
Max	3	4	5	100 %	100 %
Median	1	2	4	37 %	60 %

tuning process. This explains why the exhaustivity and extent of optimal queries were so close to each other in high recall searching of these databases (see <u>Figures 4.3</u>, and <u>4.5</u>). The few documents containing implicit expressions forced the exhaustivity of queries down in both databases. Because the large & sparse database contained a large additional set of non-relevant documents ($Q_{extra(i)}$) the average precision of optimal queries was dramatically lower than in the small database (see <u>Figure 4.1</u>). Only minor query changes were possible to find a new balance between query extent and exhaustivity for maintaining precision.

The analysis of implicit expressions helped in comprehending the observed differences between the large databases in high recall searching. The average precision of optimal queries was clearly higher in the large & dense database than in the large & sparse one up to recall level $R_{0.9}$, but fell radically at $R_{1.0}$. One reason for the difference is that higher exhaustivity could be maintained in the large & dense database until at $R_{1.0}$ it fell drastically (see Figure 4.3). In the large & sparse database, the effect of implicit expressions appeared earlier (because of the smaller recall base) and the average exhaustivity fell close to that of the small database queries already at $R_{0.6}$ (difference only +0.11...+0.14, see Table 4.5).

4.5.2.2 Conjunctions and falling recall

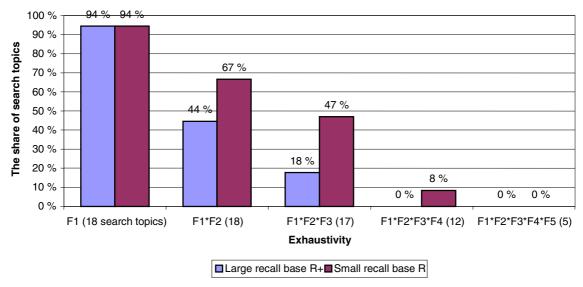
The above data gave the upper limit for the probability $P(DW_i)$ that term W_i appears in a relevant document as introduced by Blair and Maron (see Section 4.1). In Table 4.12 (column "%-Explicit"), it was seen that, on the average, only about 81.9-99.8 % of relevant documents in the large recall base, and about 76.1-99.2 % of relevant documents in the small recall base contained at least one searchable expression for a selected query facet. A rough (and overoptimistic) estimate for the highest achievable recall as a function of query exhaustivity²⁴ can be calculated by taking the product of explicitness ratios (%-Explicit values) over facets. However, a more accurate estimate was used here by first calculating recall for each search topic at all appropriate exhaustivity levels and then averaging recall values for each exhaustivity level over the search topics.

<u>Figure 4.16</u> gives the estimates for the highest achievable recall in queries at five levels of exhaustivity. The calculations are based on the assumption of fixed facet order as applied in the inclusive query planning. It was seen already in <u>Chapter 3</u> (see <u>Table 3.2</u>) that sometimes full recall was not possible even though single facet queries were used (see F1). If the exhaustivity level is raised in all search topics, the upper limit for recall falls close to 90 % in conjunctions of two query facets, close to 80 % in conjunctions of three query facets, and so forth. The estimates for the maximum achievable recall at different exhaustivity levels were higher in the large recall base than in the small one, similarly to the maximum recall averages for individual facets in <u>Table 4.12</u>.

The estimates for the upper limit of recall calculated above were based on the assumption that the same number of conjunctions is used in each search topic. However, we get a different answer if asking at each exhaustivity level: "For how many search topics is full recall possible?" The answer is presented in <u>Figure 4.17</u>. In the set of 18 search topics, for which the facet analysis of all relevant documents was made, full recall was not at all possible in one search topic. At exhaustivity level one, full recall could be achieved in 94 % (17/18) of topics both in the large, and in the small recall base. At exhaustivity level two, full recall was possible in 67 % (12/18) of topics in the small recall base but only in 44 % (8/18) of topics in the large recall base. At higher exhaustivity levels, full recall was possible much more often in the small recall base than in the large one (17 % vs. 45 % of search topics).

²⁴ In the terminology of Blair and Maron: as a function of the number of conjunctions.

Figure 4.17 Effect of implicit expressions: the share of search topics where full recall can be achieved as a function of query exhaustivity in the small and large recall bases. A sample of 18 search topics.

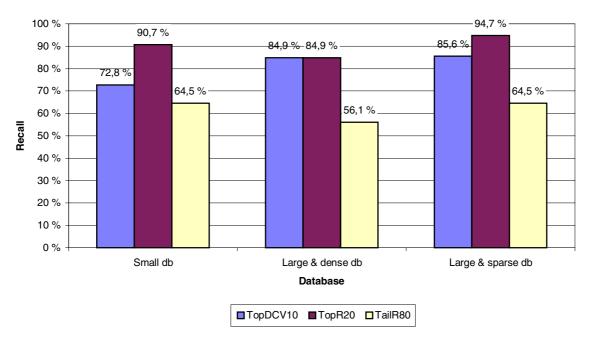


The above results gave empirical support to the idea of declining recall as a function of increasing query exhaustivity suggested by Blair and Maron (1985, 1990). If exhaustivity is increased to improve precision in a large database, full recall is less probable. And further, if recall bases become larger the probability of missing relevant document still increases. This is because the average number of explicitly expressed facets (*EEF*) declines in larger sets of relevant documents. This is a new observation not discussed by Blair and Maron.

4.5.2.3 Query expansion

The average query extent and proportional query extent were higher for the large & dense database than for the other databases. This seemed to indicate that a larger number of query terms is needed per facet to retrieve a larger set of relevant documents. The average QE and PQE values of optimal queries increased notably at higher recall levels only in the large & dense database, indicating that query expansion had a role in query tuning in full recall searching. In the small and large & sparse databases, the QE and PQE figures were quite close to each other and did not change much at the highest recall levels. This is obvious, because all relevant documents were found in most search topics already at $R_{0.8}$ and $R_{0.9}$ (see Figure 4.2). A general rule in query tuning seems to be that exhaustivity changes are much more remarkable than query extent changes in high recall searching. However, when improving recall, e.g. from $R_{0.2}$ to $R_{0.8}$, query expansion has an essential role. See Section 4.5.4.2.

Figure 4.18. Recall of "best term", single facet queries averaged over facets 1-5 in the top and tail documents of the small and large databases (a sample of 18 search topics).



One special feature of the relevant tail documents can be seen from <u>Figure 4.18</u>. The maximum recall achieved by a single query term²⁵ was calculated for top and tail documents from the facet analysis data of relevant documents. In all databases, the "best" query term of a facet retrieved a smaller share of relevant documents in the set of tail documents than in the sets of top documents. On the average, the "best" query term retrieved about 56 % of the relevant tail document in the large & dense database, and about 65 % in the other databases. This indicates that the number of required query terms in retrieving all relevant documents is higher in the case of a larger recall base, and supports the finding that the extent of optimal queries was higher in the large & dense database (see <u>Figures 4.5</u> and <u>4.6</u>).

The effect of additional facets on recall was analysed further by formulating "best term" queries of increasing exhaustivity. The results are presented in Figure 4.19. In all databases, and both in top and tail documents, a single facet query retrieved about 88-95% of relevant documents. Differences became more notable at higher exhaustivity levels. Recall fell fastest in the tail documents and especially in the large & dense database. The average recall within the tail documents of the large & dense database fell below 50 % already at exhaustivity level

2, and below 15 % at exhaustivity level 4. In the small and large & sparse database, recall stayed about 0.12-0.17 units higher at exhaustivity levels 2-4. The conclusion is that, in high recall searching, query expansion is more urgently needed in the case of large & dense database, i.e. when larger recall bases are involved.

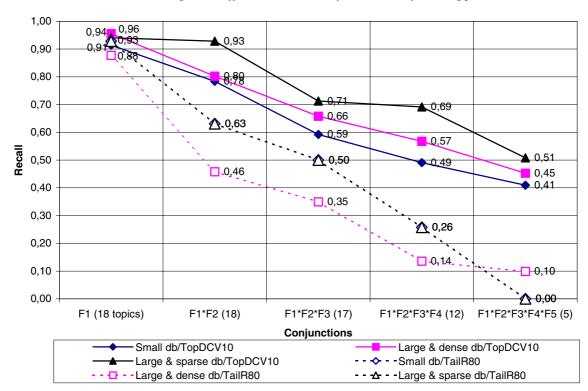


Figure 4.19. Recall of "best" term queries in the sets of top and tail documents averaged at different exhaustivity levels (1-5 facets applied).

4.5.2.4 The limits of Boolean queries in high recall searching

To sum up, the deterioration of recall in queries containing conjunctions as outlined by Blair and Maron seems to have an empirical foundation. Moreover, what is important, the phenomenon seems to be most notable in large databases and in search topics with large recall bases. The results show that implicit expressions are a major obstacle in achieving high recall in query statements of high exhaustivity. We have also shown that the problem of achieving full recall becomes more serious in large recall bases. We have only discussed document (text) based limits for the highest achievable recall from the retrieval system viewpoint. From the user perspective, additional open questions remain: Is the searcher able to discover all

²⁵ Single query term includes truncation because the index of the document database contained words in inflected forms. Thus a query term includes all expressions for a facet starting with the same character string

unique expressions occurring in the documents? Is the precision of full recall queries high enough for the user?

The major advantage of the Boolean query is that it supports the representation of different semantic aspects or dimensions of an information need. The dimensions of the need are presented as query facets arranged into a sequence of conjunctions. The power of query facet structures goes beyond the Boolean IR model. Similarly, facet-based, conjunctive query structures have been shown also to increase precision in probabilistic queries, especially in the context of query expansion (Kekäläinen & Järvelin 1998) and dictionary-based cross-lingual IR (Pirkola 1998). However, in the Boolean IR model, conjunctive structures have a more central role in maintaining precision, since term weighting, relevance ranking or similar precision tools are not available.

The experiment indicated that, when full recall is required, the possibility of using conjunctions to focus the Boolean query is very limited because documents contain implicit expressions. On the average, the exhaustivity of full recall queries is very low and sometimes even an extensive single facet query is too narrow to retrieve all relevant documents. In some search topics all relevant documents of the large recall base contained at least one explicit expression for the first 2 or 3 top ranked facets (e.g. topics no. 3, 4, 9, 12, 19, 26, 30, 32 in Table 4.13). Thus, the possibility of using exhaustivity tuning in full recall queries depends on the search topic characteristics.

From the user perspective, the most problematic situations are topics where the set of required query terms is large (broad facets) and the number of documents retrieved by the top ranked facets is large. The easy cases can be identified by comparing the number of query terms in top ranked facets of the inclusive query plans (see <u>Table 3.3</u>), and corresponding document frequencies (see <u>Table 3.4</u>). We may assume that, say, a set of query terms less than 5 could be easy to recognise per facet and a result set of less than 200 documents is convenient to browse. ²⁶ Comparing the first facets, only 5 out of the 35 search topics are easy cases for the user (topic numbers 5, 9, 13, 16, and 34). When considering the conjunction of two first facets, only in 6 out of 35 search topics, does the inclusive query plan contain less than 5 query terms for both facets (topic numbers 1, 9, 10, 14, 33, and 35; no limits for document frequencies applied here).

(including compound words).

All the above mentioned topics concerned named persons, organisations and places, i.e. they led to proper name queries. In these cases, especially when the names are single meaning words and the number of documents discussing that person, organisation or place is limited, the size of a database or the size of the recall base is not a definite obstacle to achieve full recall. Unfortunately, the median of query terms for the first facet was 5, and 15 for the second facet (see <u>Table 3.3</u>). Although not all alternative terms for a facet are necessarily needed to retrieve all relevant documents, the user is in difficulties since the set of required query terms cannot be known in advance without seeing all relevant documents. This means that the probability $P(SW_i)$ that the searcher uses/recognises (the required) term W_i in a query is quite likely to remain well below 1 (see the arguments by Blair and Maron in Section 4.1). The high proportional query extent required (see <u>Figure 4.6</u>) at the highest recall levels suggests that most query terms of the inclusive query plans are needed.

It is worth considering the interpretation of the precision figures for both large databases from the user viewpoint to gain a more profound understanding of retrieval problems in high recall searching. The average precision of queries optimised for the large & dense database at $R_{1.0}$ was 0.233, and 0.169 for queries optimised for the large & sparse database. The median of relevant documents per search topic was 31 in the large & dense database, and 6 in the large & sparse one (see <u>Table 4.3</u>). Using the average precision values for both databases the estimate for the number of browsed documents in a full recall query is 133 for the large & dense database and 36 for the large & sparse database.

Which of the systems performed better? This question may appear irrelevant because the number of relevant documents was different in the databases compared. This is not the case since the figures demonstrate how differences in the density of relevant documents affect the performance of a system. From the user perspective, the burden of searching in full recall queries increases if the number of relevant documents to be retrieved increases.

The conclusion is that the aim of full recall in very large databases, like Web search indexes, is appropriate only in highly verificative information needs which can be represented by specific, "high recall" query terms, and for which only a small number of relevant documents is available. The larger the recall base is, the less focused the queries are since the exhaustivity of queries must be reduced to compensate the recall losses caused by the implicit

 $^{^{26}}$ The assumptions are arbitrary and have no empirical basis. They are merely used to clarify the ideas presented.

expressions. Our document collection was relatively small (about 54,000 articles), and the average precision fell close to or below 20 % at the highest recall levels even though we excluded 8 eight least retrievable relevant documents from the experiment. In very large document databases, the precision of optimal queries is likely to be lower, making the burden of the user unmanageable in typical information needs. The concerns addressed by Blair and Maron (1985, 1990) and Blair (1986, 1990) seem to be justifiable, but the seriousness of the full recall problem obviously varies from one search topic to another. Search topic characteristics, e.g. the broadness and ambiguity of the key facets, and the size of the recall base, affect the burden of the user in high recall searching.

4.5.3 Analysis of findings in high precision searching

As pointed out in Section 4.2.4, the aim of high precision searching is that the query retrieves as many relevant documents as possible within a limited result set. The user expects that some relevant documents are found with limited browsing effort. We may also assume that the user prefers to see highly relevant rather than less relevant documents. It was observed that optimal queries for the large & dense database provided the highest precision using $DCV_5...DCV_{20}$ as the standard points of operation (see Figure 4.8). High precision was associated with search topics with larger recall bases (see Figure 4.9). The results supported the view that a larger recall base permitted higher exhaustivity (see Figure 4.10), and queries were more focused. It was suggested that higher exhaustivity was possible because a smaller share of relevant documents from the larger recall base was needed to achieve a particular performance level.

4.5.3.1 Proportional exhaustivity and implicit expressions in top documents

The results of the facet analysis of top documents supported the view presented above. Figure 4.15 illustrated the difference of top and tail documents retrieved by the optimal queries in the small and large databases. Very few of the top documents (less than 1 %) in the large & dense database contained implicit expressions, and the average proportional exhaustivity of optimal queries raised very high (96-98 %)²⁷. In the large & sparse database, about 3.4 % of the "TopDCV10" documents contained implicit expressions, and the average

²⁷ The average complexity of search topics was 3.8 (see <u>Table 3.3</u>), and the average proportional exhaustivity is calculated by dividing the average exhaustivity of optimal queries at $DCV_5...DCV_{20}$ presented in <u>Table 4.9</u> by this figure.

proportional exhaustivity fell to 87-94 %. In the small database, the percentage of implicit expressions was 6.7%, and the average proportional exhaustivity ranged from 71 % to 92 %.

The above comparison suggests quite clearly that the occurrence of implicit expressions also sets the upper limit for exhaustivity in high precision searching. In the large & dense database providing largest recall bases, the precision of optimal queries could be increased by taking full advantage of the complexity of search topics. From a larger set of relevant documents it was possible to find a larger set of documents that did not contain any implicit expressions for query plan facets.

The small and large & sparse databases have identical recall bases but the number of relevant top documents is greater in the small one (higher precision was achieved there). The extra set of non-relevant documents ($Q_{extra(i)}$) to be rejected explains why exhaustivity was higher in the optimal queries of the large & sparse database. Relevant documents filtered out were mainly those that contained implicit expressions for some low rank query facets.

4.5.3.2 Recall in the "best" terms queries

In the sample of 18 search topics, the "best" single query term retrieves, on the average, a larger share of relevant "TopDCV10" documents than that in the tail documents (see Figure 4.18). The top documents are more homogeneous than the tail documents if the overlap of expressions is used as a similarity measure. This finding may indicate that the information contents of top documents may also overlap. If this assumption holds, the top documents do not represent well the spectrum of information available in the database about the search topics but rather the dominating documents of that spectrum, e.g. articles by a journalist who has written most of the material on the topic and using similar terminology. However, further discussion of this hypothesis is left here as a potential problem for future studies.

The "best" query term (averaged over all facets) retrieved 73 % of the relevant top " DCV_{10} " documents in the small database, 85 % in the large & dense database, and 86 % in the large & sparse database. First of all, the percentages suggest that the pressure to use more disjunctive query terms than just the "best" one, was faced in the small database. This was seen in the optimal queries since the proportional query extent (PQE) was highest in the small database at DCV_5 and DCV_{10} (Figure 4.12). The optimal queries for the small database retrieved a higher proportion of relevant documents than queries in the large databases. The documents filtered out in the high precision searching of the large databases contained some unique expressions. Excluding a particular set of query terms helped in increasing precision,

i.e. the exclusion helped to reject a larger set of documents in $Q_{extra(i)}$ per missed relevant document than any other set of query terms for the same facet.

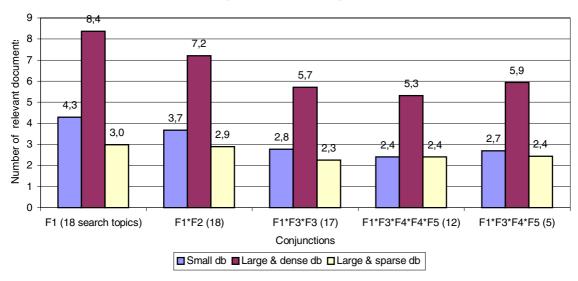
The above figures characterised recall achieved by the "best" query terms within the top documents and averaged over all query facets. Figure 4.19 presented the average recall for actual "best" term queries of increasing exhaustivity. The highest recall within top documents was achieved in the large & sparse database, the second highest in the large & dense one, and the lowest in the small database. When interpreting the curves it is advisable to remember that the number of relevant TopDCV10 documents was greatest in the large & dense database, second largest in the small database, and smallest in the large & sparse database.

Figure 4.20 presents what these figures mean from the user viewpoint: the number of relevant documents retrieved by "best" term queries at varying exhaustivity levels²⁸. For instance, when the first facet only is applied, the "best" query term retrieves, on the average, 8.4 relevant documents in the large & dense database, 4.3 relevant documents in the small database, and only 3.0 relevant documents in the large & sparse database. The difference in the number of retrieved relevant documents emphasises the potential of exhaustivity tuning in the large & dense database. "Best" term queries at all exhaustivity levels retrieved nearly twice as many relevant documents in the large & dense database as corresponding queries in the small database. If only the "best" terms were used, the maximum exhaustivity could have been applied in the large & dense database, and still more relevant documents were retrieved than by single facet queries in the small database (4.3 vs. 5.3-7.2 documents). The performance optimum in the small database was achieved by increasing query extent, but the volume advantage of the large & dense database was big enough for focused queries rejecting the pressure of non-relevant documents in $Q_{extra(i)}$.

The volume difference between the small and the large & sparse databases in the "best" term queries within the top relevant documents was relatively small and decreased when query exhaustivity increased. However, the difference between databases was more substantial in optimised queries since the average exhaustivity of queries was higher in the large & sparse database (to reject as many non-relevant documents from the $Q_{extra(i)}$ as possible, see Figure 4.10), and the extent of queries lower than in the small database (see Figure 4.11 and 4.12).

²⁸ The number of relevant documents retrieved by the "best" term queries is calculated by multiplying the number of relevant top DCV10 documents at each exhaustivity level (see <u>Appendix 4</u>) by the corresponding recall value.

Figure 4.20. Number of relevant documents retrieved within the TOPDCV10 documents by the "best" query term per search topic as a function of query exhaustivity (F1...F5) in the small and large databases. A sample of 18 search topics.



4.5.3.3 Capability of retrieving highly relevant documents

Finding highly relevant documents is an appropriate sub-goal for high precision searching. In the test collection the relevance of documents was judged on a four point scale (see Section 3.3 and Table 3.2). Documents were judged as highly relevant (Rel=3), relevant (Rel=2), probably relevant (Rel=1), or non-relevant (Rel=0). A dichotomous definition of relevance was used in the optimisation process in the way that is typical in laboratory type experimentation. Documents judged as relevant (level 2) and as highly relevant (level 3) were considered "relevant" in the experiment reported above. However, it is an interesting question whether or not the Boolean queries optimised for high precision searching have any effect on the average degree of relevance within retrieved documents.

The role of highly relevant documents (Rel=3) is, of course, important. Another interesting issue is the treatment of documents of low relevance degree (Rel=1). According to the relevance definitions, a document judged "probably relevant" refers to the theme of the search topic but does not convey more information than the topic description itself (see Section 3.3). Thus documents judged to be probably relevant may contain the same words as the highly relevant ones but they do not give the user additional information about the topic. From the user perspective, it is useful if the IR system is capable of distinguishing between marginally relevant (Rel=1) and "usefully" relevant documents (Rel>1).

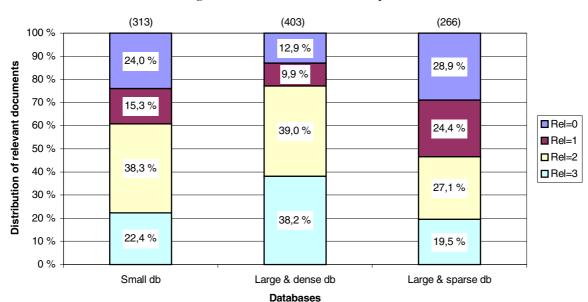


Figure 4.21. The relevance distribution of TopDCV10 documents in the small and large databases. All 35 search topics included.

The distribution of top documents across relevance degrees 0-3 was calculated for all 35 search topics. Figure 4.21^{29} presents the average portions of documents at different relevance levels in the TopDCV10 document sets of different databases. The total number of TopDCV10 documents exceeded the expected maximum (10x35=350) in the large & dense database. This was because in some search topics the maximum precision was achieved in optimal queries at DCV_{15} or DCV_{20} and these queries were also applied at DCV_{10} (see Section 3.6.1). From the average precision figures (see Figure 4.8³⁰) it was already seen that, at DCV_{10} , the joint share of relevant and highly relevant documents was highest for queries in the large & dense database, and lowest for those in the large & sparse database. This explains the differences in the total heights of Rel=3 and Rel=2 columns.

The optimisation algorithm did not make any distinction between relevant and highly relevant documents. However, the role of highly relevant documents is more perceivable in the top documents of the large & dense database. The ratio of highly relevant (Rel=3) and relevant (Rel=2) TopDCV10 documents (calculated from the percentages of <u>Figure 4.21</u>) was 0.58 (= 22.4%/38.3%) in the small database, 0.98 in the large & dense database, and 0.72 in

²⁹ The total number of known Rel=3 documents was 444 (Rel=2: 826) in the large & dense database, and 95 (194) in the small and large & sparse databases.

 $^{^{30}}$ The values of average precision are not exactly the same in <u>Figure 4.8</u> (at DCV_{10}) and <u>Figure 4.21.</u> In the former case, precision was calculated first for each search topic and then averaged over all search topics. In the latter case, percentages were calculated from total sums of retrieved documents at each relevance level.

the large & sparse one. The share of relevant (Rel=2) documents is about the same in the TopDCV10 documents of the small and large & dense databases (38 % vs. 39 %) but the share of highly relevant documents (Rel=3) is clearly grater in the large & dense database (22 % vs. 38 %). This difference supports the view that higher query exhaustivity in the large databases favours retrieval of highly relevant documents. Very few relevant TopDCV10 documents of the large & dense database suffered from implicit expressions (see Figure 4.15) allowing higher exhaustivity with minimum recall losses. The figures suggest that under particular conditions (a complex search topic and a large recall base) exhaustivity tuning helps in focusing the query on highly relevant documents.

In the TopDCV10 documents of the large & sparse database, the most notable feature might be the quite even distribution of documents over the four relevance categories. When compared with the small database, the share of relevant (Rel=3) top documents was less than 3 percent units lower (22.4 % -> 19.5 %), and only less than 5 percent units higher in the non-relevant documents (Rel=0) (24.0 % -> 28.9 %). The advantage of the small database is more than +11 percent units in the relevant (Rel=2), and more than -9 percent units in the probably relevant TopDCV10 documents (Rel=1). The finding suggests that in the large & sparse database it may be difficult to formulate queries that are capable of distinguishing between relevance degrees. The higher exhaustivity of optimal queries did not help to reject the mass of low relevance documents lurking in $Q_{extra(i)}$.

Figure 4.22 illustrates how the optimal queries for high precision searching succeeded in rejecting the mass of low relevance documents. The column "all relevant" reveals that about 44% of the 2,280 documents providing some relevance were considered "probably relevant". Queries optimised at DCV_{10} succeeded to reduce the concentration of probably relevant documents about 33 percent units (44% -> 11%) in the large & dense database, about 24% (44% -> 20%) in the small database, and about 10% (44% -> 34%) in the large & sparse database. Only minor filtering took place in the large & sparse database.

<u>Figure 4.23</u> presents the distribution of relevant and highly relevant documents in the subsets of relevant tail and top documents. The major difference between TopDCV10 and TopR20 documents was that the latter set contained a clearly greater share of highly relevant documents in the small database queries. This is logical because the number of documents in the TopR20 set of the small database is clearly smaller than that in the TopDCV10 set (see Appendix 4). Once again, the change supports the view that optimal queries for high precision

Figure 4.22. The comparison of relevance distribution in TopDCV10 documents of the small and large databases and in all documents judged at least probably relevant (only rel=0 excluded). 35 search topics.

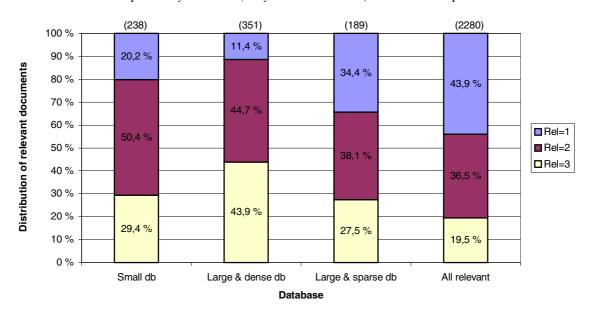
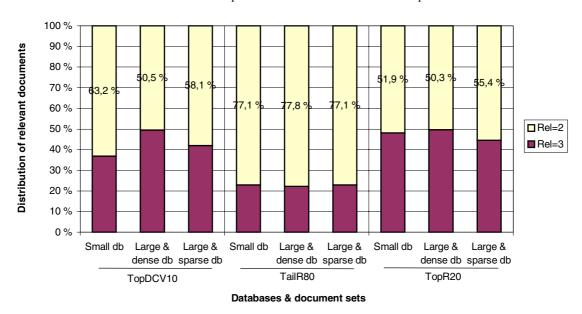


Figure 4.23. Distribution of highly relevant (Rel=3) and relevant (Rel=2) documents within top and tail documents. 35 search topics.



searching tend to increase the concentration of highly relevant documents. The corresponding concentration change is smaller in the large & sparse database which was an anticipated result on the basis of earlier findings (see Figure 4.21).

The sets TopDCV10 and TopR20 contained a larger share of highly relevant documents than the TailR80 set. The share of highly relevant tail documents was close to 22 % for all three databases. It may be more appropriate to compare this baseline with the TopR20

documents since both are based on the same recall bases. In the TopR20 sets, the concentration of highly relevant documents rose to nearly 50%, being lowest in the large & sparse database (about 44%). The shift of 22 - 28 percent units (increase of 100 - 127 %) in the concentration of highly relevant documents from tail to top documents is notable. This phenomenon must be contrasted with the common notion that the Boolean IR model does not support relevance ranking. Within a single query relevance ranking is excluded by definition but not from a more general viewpoint. Exhaustivity tuning is the major feature that can be used as a relevance ranking tool in Boolean queries.

4.5.3.4 AND vs. proximity operators in querying highly relevant documents

A supplementary experiment was performed to compare the relevance degree distributions in top documents retrieved by queries optimised for *AND* operators and for proximity operators. An answer was sought to the question: Are plain Boolean operators (here *AND*) as effective as proximity operators in retrieving highly relevant documents in high precision searching.

The *PAR* operator was used, requiring that connected terms occur within the same text paragraph of a document. *PAR* operators were applied since Sormunen (1994) showed that the other option, the sentence operator, performed less effectively at least with this document collection. Queries were optimised at two relevance levels accepting either both relevant and highly relevant documents or only the highly relevant documents³¹.

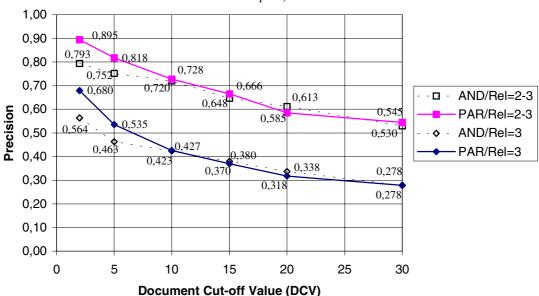
In traditional proximity operator experiments, the performance comparisons have been based on a set of fixed queries where AND operators have been replaced by the proximity ones. All results have shown that proximity operators help in increasing precision at the cost of recall (Love & Garson 1985, Tenopir & Shu 1989). For instance, Tenopir & Shu (1989) evaluated the performance of the AND operator and the paragraph operator queries in a full-text database of magazine articles. They measured a clear increase in the average precision (49.3 % - > 64.3 %), and a clear decline in relative recall (100 % -> 52.1 %) when replacing AND operators by paragraph operators.

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³¹ The experiment with the proximity operators was originally designed to be a separate study and the optimisations were made only in the large&dense database. 25 search topics were used when optimising queries against the set of relevant and highly relevant documents, and 20 search topics when exploiting highly relevant documents, only. 5 topics were excluded because their recall bases for highly relevant documents were either empty or very small (1-2 documents).

Basically, the traditional comparisons only show how much precision increases³² and recall decreases if *AND* operators are replaced by proximity operators. What remains to be ascertained is the highest possible performance level for a system when applying different operators, and how should the queries be formulated when applying different types of operators. The optimal structure of queries is determined separately in the optimisation process for both operator types. This helps in finding a more refined picture of proximity searching in relation to plain Boolean searching.

Figure 4.24. Average precision of AND and PAR queries in high precision searching (relevance level Rel=2-3, 25 search topics; relevance level Rel=3, 20 topics).

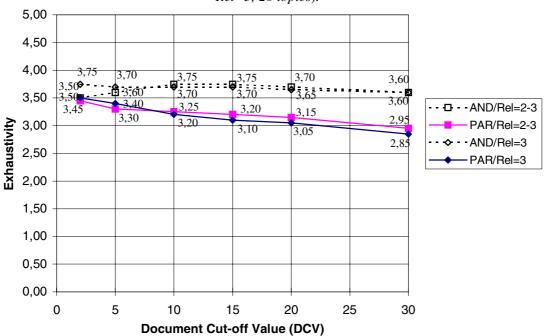


The precision of optimal queries applying the Boolean AND operator and applying the PAR proximity operator are presented in Figure 4.24. The results show that at the very lowest levels of operation, DCV_2 and DCV_5 , the advantage of PAR queries ranges from 0.066 to 0.102 when optimising at relevance levels Rel=2-3, and, respectively, from 0.072 to 0.116 when maximising the number of highly relevant (Rel=3) documents. At DCV_{10} , the advantage of PAR queries is lost and no significant or systematic trend in difference may be seen between the precision curves at higher DCVs. Surprisingly, the operational area where the PAR operator makes a clear contribution seemed to be very narrow. If the user is willing and able to browse at least ten documents, on the average, (s)he should not observe any remarkable difference in the query results.

³² Precision may also decrease if an inappropriately tight proximity operator is applied.

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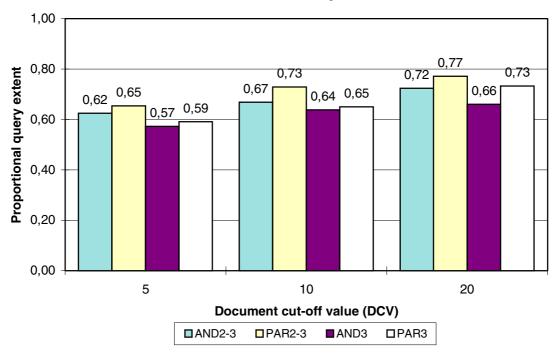
Figure 4.25. Exhaustivity of high-precision queries exploiting AND and PAR operators (relevance level Rel=2-3, 25 search topics; relevance level Rel=3, 20 topics).



In our experiment, the queries were free to change towards the optimally performing structure. Figure 4.25 illustrates the differences in the average exhaustivity of the optimal AND and PAR queries. At the very lowest DCV levels, the average exhaustivity of AND queries is slightly higher by 0.05 to 0.30 units. At DCV_{I0} and above, the average exhaustivity of optimal AND queries is clearly higher than in optimal PAR queries. The difference stays quite constantly between 0.60 and 0.75 units. The exhaustivity difference suggests that at DCV_{I0} and above exhaustivity tuning in AND queries is capable of maintaining precision of queries at about the same level as in the PAR queries. At DCV_{I0} and DCV_{I5} the proportional exhaustivity reached the maximum (very close to 100 %) and exhaustivity tuning cannot be used to increase precision. This is possible in PAR queries, and the average exhaustivity increased down to DCV_{2} .

<u>Figure 4.26</u> presents the corresponding changes and differences in proportional query extent. A fairly systematic trend was observed. The average PQE was slightly but consistently higher in the optimal *PAR* queries than in the corresponding *AND* queries. Thus more query terms are applied in the paragraph queries per facet. Obviously, the maximum performance of the *PAR* queries is achieved by reducing exhaustivity when appropriate, and increasing query extent when appropriate, if we use corresponding *AND* queries as a baseline.

Figure 4.26. Proportional query extent of queries optimised for PAR and AND-operators using relevant (Rel=2-3; 25 topics) and highly relevant documents (Rel=3; 20 topics).



Combining the results from the two figures above suggests that query exhaustivity tuning and operator changes have a similar effect on query results. In high precision searching, instead of increasing the exhaustivity of *AND* queries, one may apply proximity operators and formulate, e.g. *PAR* queries at a lower exhaustivity level. The availability of different query formulation tactics for high precision searching is obviously an advantage of the Boolean IR system. The most obvious case for applying proximity operators are simple search topics (only two or three searchable facets available) where the exhaustivity of queries cannot be increased. In simple search topics, the average precision of optimal *PAR* queries for high precision searching should exceed that of *AND* queries. Correspondingly, in complex search topics, optimal *AND* queries should be competitive since exhaustivity tuning can be effectively exploited. However, we leave the further analysis of this phenomenon for future research, and revert to the main track of this section, considering whether *AND* queries are as effective as *PAR* queries in retrieving highly relevant documents in high precision searching.

Relevance degree distributions in TopDCV10 documents in optimal *AND* and *PAR* queries are presented in <u>Figure 4.27</u>. The share of highly relevant documents was slightly greater in the *PAR* queries than in the *AND* queries, 35 % vs. 31 % when using Rel=2-3

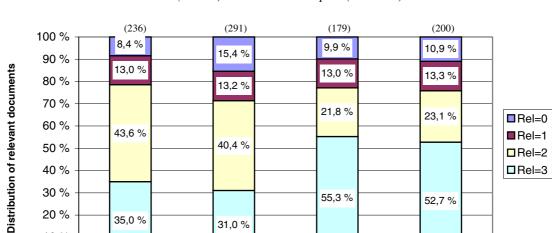


Figure 4.27. Distribution of retrieved documents over relevance levels in queries optimised at DCV10 using AND and PAR operators at two relevance levels. 20 (Rel=3) and 25 search topics (Rel=2-3).

documents, and 55 % vs. 53 % when using only the highly relevant documents as the optimisation criteria. 33

Optimisation category

PAR/Rel=3

AND/Rel=3

AND/Rel=2-3

10 % 0 %

PAR/Rel=2-3

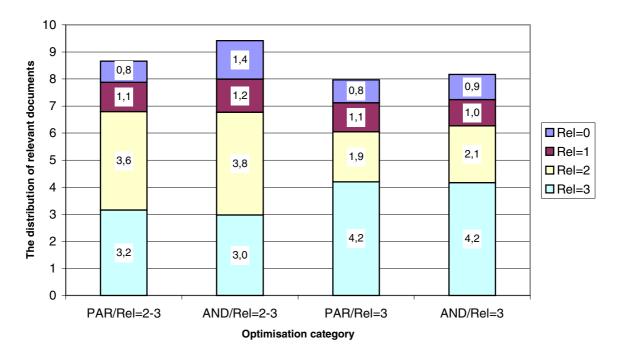
The total number of TopDCV10 documents was greater in the AND queries than in the PAR queries (236 vs. 291, and 179 vs. 200). This was mainly because in the AND queries, the data for DCV_{10} was more often interpolated from levels DCV_{15} and DCV_{20} than in the PAR queries (in 4 vs. 9 search topics for Rel=2-3 optimised, and 3 vs. 6 for Rel=3, respectively). On the average, the most precise PAR query for a search topic retrieves a smaller set of documents than the corresponding AND query. The large number of search topics where interpolation was needed is obviously a reflection of grouping the synonymous query terms in the inclusive query plans. However, the same groups were used for both.

Figure 4.28 presents the average number of documents retrieved at each relevance level per search topic. This way of examining the result sets reveals that, on the average, the user sees 3.0 - 3.2 (or 4.2) highly relevant documents within the ten first documents if the queries are optimised for relevance levels Rel=2-3 (and for Rel=3, respectively). The difference is quite small (about 7 % higher in *PAR* queries when optimising with Rel=2-3), or then there is

³³ The average precision in <u>Figure 4.24</u> does not match with the percentages in <u>Figure 4.27</u> since the optimal query did not always retrieve exactly 10 documents. For example, if we assume that only 8 documents were retrieved including 6 relevant documents, precision used in Figure 4 is 6/10=0.60 while 6/8 in <u>Figure 4.27</u> (for precision calculations at fixed DCVs, see <u>Section 3.6.1</u>).

no difference (optimising with the highly relevant documents). The portion of non-relevant documents is also slightly larger for the *AND* queries. Based on this data it is not possible to conclude that queries exploiting proximity operators were more effective in retrieving highly relevant documents than plain Boolean queries. The capability of focusing the query to favour highly relevant documents is mostly associated to the high exhaustivity of queries.

Figure 4.28 The number of retrieved documents in queries optimised at DCV10 using AND and PAR operators at two relevance level. 20 (Rel=3) and 25 search topics (Rel=2-3).



4.5.3.5 Limits of Boolean queries in high precision searching

One of the major findings of the experiment concerning high precision searching was that the number of relevant documents correlated with precision achieved at low DCVs. Higher precision was achieved in the large database containing an equal density of relevant documents than the small database. The important point is that the larger set of non-relevant documents, i.e. the size of the database, was not a problem as such. A larger share of relevant documents can be rejected, if at the same time a large set of relevant documents is available. The data revealed that when a larger set of relevant documents is available, the exhaustivity of queries can be increased to exploit the larger set of documents not contaminated by implicit expressions.

Another important issue was that the exhaustivity of queries correlated with the likelihood of retrieving highly relevant documents. This finding strongly suggests that Boolean conjunction is a relevance ranking tool to increase not only precision, but also the concentration of highly relevant documents. The plain Boolean conjunction (*AND* operator) was also shown to be competitive with proximity searching (*PAR* operator) both in increasing precision and in favouring highly relevant documents.

As was seen in the large & sparse database, the limits of Boolean queries in high precision searching are obvious when the density of relevant documents is very small. The average precision of queries is low and the distribution of retrieved documents is quite flat across different relevance levels. The results predict that, after a certain point in the growth and dilution of a document collection, query tuning loses its power. At that *query saturation point*, the content and structure of the optimal query is frozen since query exhaustivity is maximised, query extent decreased to one, and query terms cannot be changed to more focused ones. It may be worth considering the phenomenon of query saturation using an example.

It could be assumed that for any specified information need, only a restricted number of highly relevant documents is available. On the other hand, there is no practical upper limit for non-relevant and marginally relevant (topical but not pertinent) documents in growing collections (e.g. web-based documents). In all information needs (excluding very specific proper name topics), it is logical to expect that the point of query saturation is achieved sooner or later. For instance, assume that the optimal query at DCV_{10} retrieves one relevant and nine non-relevant documents. All queries retrieving two or more relevant documents have a precision less than 0.10. Obviously, the combination of terms used in the optimal query is very rare within the relevant documents, however, it is the best discriminator between the relevant and non-relevant documents. Now, if the collection grows further, we can anticipate that the ratio of relevant/non-relevant documents within the new retrieved documents matching the frozen optimal query will decline further (the number of non-relevant documents increases by endlessly while the increase of the relevant ones levels off).

From the user perspective, the major problem is how to find that particular query term combination having the highest discrimination power to separate some relevant documents into a small result set. It is often easy to predict what expressions are typically used to represent a concept (here facet), but more difficult to know what expressions are more typical

in relevant than in non-relevant documents (as pointed out by Blair and Maron 1985). And even further, the user has to guess the right combination of query terms.

The point of query saturation could probably be moved upwards by combining the advantages of different matching methods. Our results showed that the capability of Boolean queries in high recall searching is based on exhaustivity tuning favouring those documents that contain explicit expressions for all query plan facets. The vector space and probabilistic IR models both base their relevance ranking on term weighting schemes that exploit *inverse documents frequencies (idf)* and *term frequencies (tf)*. Query exhaustivity tuning and term weighting have obviously a similar goal in maintaining precision of queries, but they take advantage of different characteristics of a document as potential indicators of relevance. Thus, structured probabilistic queries could be of use in moving the query saturation point upwards. The results by Kekäläinen & Järvelin (1998) and Kekäläinen (1999) support this view.

One of the major findings was that the basic conjunctive operator, Boolean *AND*, is quite competitive with the best proximity operator *PAR* in high precision searching. However, the result is quite tentative since we have only analysed average performance of optimal queries. Behind the averages, one could find a more versatile spectrum of varying performance. For instance, topic complexity is a potential variable the role of which should be investigated.

4.5.4 The comparison of high recall and high precision searching

One of the aims of the evaluation method proposed in this study was to support the evaluation of Boolean IR systems at different operational regions. The results introduced above have clarified some differences in Boolean queries optimised for high recall and high precision searching. The findings have been treated separately and next we compare the observations concerning these two regions.

4.5.4.1 Differences in performance

The difference in performance between high precision and high recall searching is quite sensitive to figures used. For instance, if the precision averages across all high recall SPOs $(R_{0.8}...R_{I.0})$ and all high precision SPOs $(DCV_5...DCV_{20})$ are compared, the difference is not noticeable in the small database (0.018 -> 1.8%) and also quite small in the large & sparse database (0.129 -> 12.9%). Small recall bases are obvious reasons for the disappearance of differences. The precision of optimal queries fell steeply from DCV_5 to DCV_{20} and went under

the respective average precision at $R_{0.8}...R_{1.0}$. If we compare precision differences between DCV_5 (or $R_{0.1}$) and $R_{1.0}$ we get a more realistic view of performance differences.

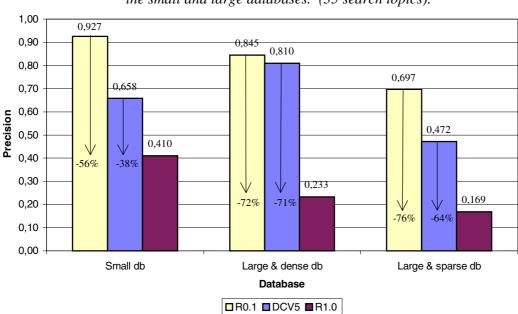


Figure 4.29. Decline of precision in queries optimised for high precision searching (SPO=DCV5 and R0.1) and high recall searching (SPO=R1.0) in the small and large databases. (35 search topics).

Figure 4.29 illustrates the decline of precision from high precision searching to full recall searching. The fall of precision is always more substantial in the large databases; small db: 38 - 56 %, large & dense db: 71 - 72 %, and large & sparse db: 64 - 76 %, depending whether DCV_5 or $R_{0,l}$ is used as the referent in high precision searching. This finding can be seen as an empirical verification the law of inverse relationship between recall and precision. It may be daring to say but the above results may be the first, appropriately obtained verification for the law of inverse relationship between recall and precision in Boolean queries since the Cranfield studies (Cleverdon 1967). The coordination level approach was applied by Cleverdon, but later experiments have been based on a single query per search topic.

4.5.4.2 Differences in query structures

The comparison of average exhaustivities in full recall searching and high precision searching (<u>Tables 4.5. and 4.9</u>, SPOs $R_{1.0}$ and DCV_5) reveals that exhaustivity is clearly higher in high precision searching. The exhaustivity drop is greatest in the large & dense database (3.66 – 1.74 = 1.92, minus 52 %) while quite equally less in the large & sparse database (3.57 – 2.29 = 1.28, minus 36 %), and in the small database (3.49 – 2.17 = 1.32, minus 38 %). This indicates again the importance of recall base size in exhaustivity tuning. In high precision

searching, the average exhaustivities of optimal queries are quite close to each other but a more substantial exhaustivity drop is needed to retrieve all documents of a larger recall base.

The increase of proportional query extent of optimal queries from DCV_5 to $R_{1.0}$ was greatest in the large & dense database (0.78 - 0.57 = 0.21, plus 38 %), second largest in the large & sparse database (0.68 - 0.56 = 0.12, plus 22 %), and slightly less in the small database (0.68 - 0. 59 = 0.09, plus 15 %) (see <u>Tables 4.7</u> and <u>4.11</u>). The figures suggest that query expansion in conjunction with exhaustivity reduction are major tools in full recall queries, especially, in large recall bases.

Figure 4.30 summarises the changes in the structures of optimal queries across the whole operational range by presenting the change of exhaustivity as a function of proportional query extent. The figures demonstrate that facet extent is the major query tuning tool in high precision searching while exhaustivity tuning has the major role in high recall searching. This was especially clear in the large & dense database. The changes in the small and large & sparse database are quite small at the highest recall levels revealing the effect of small recall bases on query tuning. Only slight changes can be seen from the averages when most search topics have achieved full recall already at $R_{0.8}$ or $R_{0.9}$.

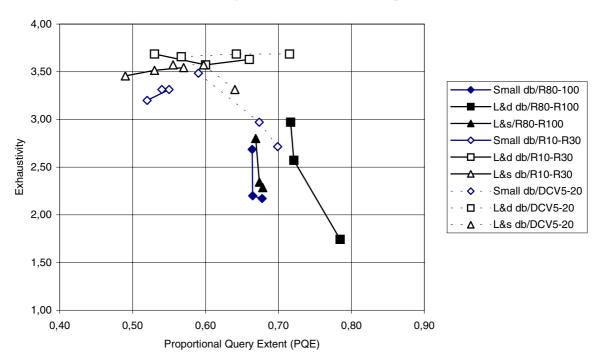
4.6 Conclusions and discussion

The purpose of this experiment was to elucidate the potential uses of the proposed evaluation method for Boolean IR systems, and to explicate the operational practices of the method. The case helps in comprehending the types of research questions that can be treated by the method. We also try to show the advantages of the method, and also warn about its limitations. This is done by first describing the main contributions of the case experiment. In the previous sections we have discussed the concrete results of the case experiment which are, of course, an essential contribution. The focus is now raised to a more general level to address the methodological contributions of the case experiment in the light of earlier research.

First of all, our experiment <u>demonstrated how the performance of a Boolean IR system</u> <u>can be measured across a wide operational range</u>. Traditional studies have presented the results of an experiment by separately averaging recall and precision across a set of test topics using one query per topic (see e.g. Lancaster 1969, Blair & Maron 1985, Tenopir 1985, McKinin et al. 1991, Hersh & Hickman 1995, Lu et al. 1996). The results are presented as a pair of average precision and recall for systems X and Y. The reader is left into a state of

uncertainty as to how the systems differ in high precision oriented searching or high recall oriented searching.

Figure 4.30. Exhaustivity of the optimal queries as a function of proportional query extent in high recall and high precision searching of the small and large databases (35 search topics).



Turtle (1994) introduced an approach to treat the result set of a Boolean query as a ranked list. He suggested that novelty is an important relevance criteria for many information users, and thus, the inverted chronological order of documents can be used in the same way as ordinary relevance ranked lists. However, the idea of comparing relevance ranking to chronological ordering has not received general acceptance since the approach seems to favour systems exploiting ordinary, content-based ranking (see e.g. Lu et al. 1996). In addition, Turtle himself admitted that precision values at the highest recall levels were not meaningful. Single queries with fairly small result sets were used, and precision was estimated at the highest recall levels by assuming that all non-retrieved documents are sorted by date (inverted chronological order) and inserted in the ranks below the retrieved set.

Turtle seemed to trust the precision figures measured at the lowest levels, but a disclaim must be expressed about them. Precision calculations were based on a single query per topic. The searchers were asked to "... produce the 'best' query that they could..." (Turtle 1994). The query was not necessarily designed for high precision searching, and neither for high recall

searching. Rather, the searches had to imagine some balanced, "average" goal for their query. In partial match systems, a single query may serve both high precision and high recall goals. In Boolean querying, this is definitely an inappropriate assumption.

The proposed evaluation method is also superior compared to the coordination level method introduced by Cleverdon (1967), and other corresponding approaches based on mechanical construction of queries (see e.g. Frants et al. 1991, Salton 1988, and Smith & Smith 1997). Excluding the human searcher totally from the retrieval process as an intelligent actor goes against the principle that the use of Boolean operations requires conceptual decisions. The idea of disjunctive and conjunctive query operations is related to the conceptual structures in texts and in expressed information needs. The exclusion of the human searcher from the query formulation process makes the plausibility of findings derived from coordination level experiments questionable no matter how system-oriented the research problems may be. Even in a system-oriented experiment, the role of a human searcher should be taken into account, at least indirectly, to maintain a sense of reality.

Second, we were able to show how to estimate the optimal performance of a Boolean system in a given situation. The approach was system-oriented, i.e. we were probing the limits of a system by idealising user performance by exploiting relevance data. As far as the author knows, this was the first time that this type of query optimisation has been done for Boolean queries. Earlier studies on the optimal form of a query (see e.g. Heine & Tague 1991, and Losee 1994) have discussed the issue as a question of Boolean logic, and how to treat queries as Complete Conjunctive Normal Form representations. The original idea of optimal queries came from Harter (1990), but he only came up with an informal and preliminary description of the method lacking proper empirical evidence of its usefulness.

The research problems of the case study were connected to the size and density of full-text databases, but optimal performance can be studied by applying the method in any similar context. In principle, any comparison based on different ways to index a database or formulate a query can be evaluated by using inclusive query plans and optimal queries derived from them. Similarly, any change in database properties like changing from one document type to another, is appropriate issues for evaluation.

One obvious application area is the comparison of different matching algorithms. Traditionally, Boolean and best match systems have been compared by two sets of documents. The documents retrieved by the Boolean query and an equal number of document from the top

of the ranked output of the partial match IR system (see e.g. Salton 1972, Lu et al. 1996). The proposed way to measure precision of Boolean queries across the standard recall levels is, of course, a long step forward in experimental methodology.

Third, we showed how to study the relations between measured performance and the structural characteristics of queries optimised for different retrieval goals. Very few studies have been concerned with query structures. Most of them have focused on partial match IR systems and on expanding queries without exploiting facet structures (for a literature review, see Kekäläinen 1999). The studies of Kristensen & Järvelin (1990), Kristensen (1993), and Järvelin et al. (1996) have reported the effect of thesaurus-based query expansion (increasing query extent at a given exhaustivity level) on the average recall and precision in Boolean queries. A typical observation has been that relative recall increased substantially, and precision decreased somewhat. The latest experiments of Kekäläinen & Järvelin (1998) and Kekäläinen (1999) took into account, among other things, query exhaustivity (called complexity) and query extent (called coverage plus broadness) but dealt with probabilistic queries.

As far as the author is aware, no similar empirical studies have been published penetrating the relationship of query structures and retrieval performance in Boolean searching. Soergel (1994) addressed the issue but only from the analytical viewpoint. The case experiment was especially successful in revealing the role of query exhaustivity both in high recall and high precision searching. The forced reduction of exhaustivity at the highest recall levels, and the possibility of increasing exhaustivity at the lowest DCVs was shown to be a common factor in explaining differences in the average precision levels achieved in different databases. The connection of precision and query extent were not so self-evident since query extent changes seemed to be mixed with query term specificity changes.

Fourth, we could demonstrate that the rationale of structured changes in optimal queries could be explained logically by analysing the characteristics of relevant documents in the database. The results of the facet analysis of all relevant documents in the sample of 18 search topics and relevant top and tail documents of all 35 search topics revealed that the phenomena of exhaustivity and extent tuning were based on measurable characteristics of documents. Especially two findings: (1) the role of implicit expressions in setting the boundaries for exhaustivity tuning, and (2) the number of relevant documents to be retrieved setting the requirements for extent tuning brought new knowledge about the dynamics of Boolean

queries. In addition, the findings based on the facet analysis of documents did not only provide new insight into the phenomena investigated but also evidence about the validity of the proposed method in evaluating query structures.

Fifth, the case study exemplifies the dynamic nature of the proposed method in experimental design. The designer of an experiment is not obliged to list all queries that are used in a test run. Rather, inclusive query plans are constructed to give the ultimate boundaries for exhaustivity and extent tuning. The query to be observed is born in a (reengineering) process exploiting relevance data to optimise performance within defined constraints. The structure and the content can be measured from the resulting optimal queries. In a traditional experimental design, all potential structures have to be generated in advance. The enormous size of the query tuning space tends to restrict the share of potentially available query structures that can be examined in the traditional approach. This research economic limitation can be avoided in the proposed method.

5 EVALUATION OF THE EVALUATION METHOD

5.1 Introduction

Methods of evaluation should themselves be evaluated in regard to *appropriateness*, *validity* and *reliability* (Saracevic 1995). Tague-Sutcliffe (1992) has also emphasised the importance of *efficiency* in experimental procedures. The appropriateness of a method can be verified by showing that it helps to achieve new results or question the results of earlier studies (Saracevic 1995). Validity is the extent to which the observed variables really represent the concepts under investigation, reliability the extent to which the experimental results can be replicated by other experimenters, and efficiency the extent to which an experiment is effective, i.e. valid and reliable, relative to the resources consumed. (Tague-Sutcliffe 1992.)

The appropriateness of the proposed method was justified in the case experiment reported in <u>Chapter 4</u>. The case study made a contribution by gaining new knowledge about Boolean queries in high precision and high recall searching. Validity, reliability, and efficiency are complex issues to evaluate. The evaluation task has to be divided into subtasks to make the process manageable. The main concerns should, of course, be directed at those operations of the procedure of the proposed method that are unique or at least not generally applied. Two operations are especially important in this respect: the formulation of inclusive query plans, and the optimisation of queries. The former operation is quite intellectual in nature, while the query optimisation is a technical (but heuristic) operation exploiting the inclusive query plan.

5.1.1 Inclusive query planning

As was pointed out in Section 2.2, query formulation is a quite well known process. An obvious reliability problem observed in field studies is the low consistency of queries designed by different searchers (e.g. Saracevic et al. 1988). However, Iivonen (1995a) showed that although consistency measured character-by-character is low, concept-consistency is typically quite high, especially, between experienced searchers of a particular database. Earlier in this study, it was suggested that uncontrolled or undefined query design goals might increase the risk of inconsistency. By fixing the goal, and by specifying the query planning task, the consistency of inclusive query plans should be high enough for experimental purposes (see Section 2.2.3).

The inclusive query plan for a particular search topic represents the query tuning space from which the optimal set of elementary queries (EQs) is derived. If the query designer fails to identify a searchable facet, exhaustivity tuning is limited by one unit. If a query term for an selected facet is omitted, extent tuning is limited by one unit. Both types of failures reduce the size of the query tuning space, and may also affect recall base estimates. A complete query tuning space may be an unrealistic goal, and even defining it may be a ambiguous task. However, it is fair to require that most searchable facets, and most query terms for all selected facets be identified. This should be enough to guarantee comparative results in replicated experiments.

Higher standards for validity and reliability usually lead to lower efficiency, i.e. increase the cost of an experiment. Designing experimental procedures requires that these contradicting goals be balanced in an appropriate way (Tague-Sutcliffe 1992). For instance, query terms within a facet were organised into synonymous groups to make the process more straightforward. Unfortunately, this treatment may induce validity problems since the number of available query term combinations is restricted in advance. This affects query extent values in optimal queries. Thus, without synonymous groups the problem may emerge in experimental efficiency, and when applying the groups the validity of results may be questioned. In an unfortunate case, contradicting goals between validity/reliability and efficiency either render a procedure useless, or at least restrict its application domain.

Other potential efficiency problems of inclusive query planning are associated with the efforts of thoroughly composing query plans, and of obtaining relevance assessments. For instance, the requirement on the comprehensive representation of facets by disjunctive query terms, or on the reliability of facet selection may necessitate the exploitation of teamwork approaches in query planning. The proposed method is based on well-established recall base estimates meaning higher costs in terms of time and money.

5.1.2 Query optimisation

The critical reliability issues of the query optimisation operation are mainly associated with the performance of the optimisation algorithm. The evaluation of a product like a computer program can be divided into two subtasks: *verification* and *validation*. Verification refers to the test of the correspondence between a product and its specifications as intended by the designer. Verification is supposed to answer the question whether or not the implementation has been made according to the specifications. Validation is an assessment of

the degree to which the product actually serves the needs of the end-user. (Mark Pejtersen & Rasmussen 1997.)

In our case, the aim of verification is to guarantee that the optimisation algorithm is correctly implemented. Validation, in the field of heuristic algorithms called *performance evaluation*, is a more complex task than verification. The aim is to investigate how good the algorithm is in estimating the optimal solution. As seen in Section 2.5.3, empirical testing was the most appropriate way to evaluate the algorithm in this particular situation (probabilistic and worst case analysis could not be applied). The idea of empirical testing is that a large set of problem solutions, i.e. candidates for optimal queries, are created and compared to the one found by the algorithm. Empirical testing is typically expensive when applied to large data sets, and gives only statistical evidence about the performance of the algorithm for those problem instances that were not run (Fisher 1980).

One validity problem in the optimisation operation is that the algorithm was slightly simplified to make the implementation task easier. Queries produced by the optimisation algorithm are not necessarily in the conjunctive normal form (CNF). The effect of the simplification can be seen in the following example using an imaginary inclusive query plan of two facets [A] and [B]: $(A_1 \ OR \ A_2) \ AND \ (B_1 \ OR \ B_2 \ OR \ B_3)$. Six elementary queries are generated from this query plan: $eq_1 = A_1 AND \ B_1$, $eq_2 = A_1 AND \ B_2$, $eq_3 = A_1 AND \ B_3$, $eq_4 = A_2 AND \ B_4$, $eq_5 = A_2 AND \ B_2$, and $eq_6 = A_2 AND \ B_3$.

The simplified algorithm accepts query structures like $Q_1 = eq_1 OR \ eq_3 = (A_1 \ AND \ B_1) \ OR$ $(A_2AND \ B_2)$, where the algorithm exploited both query terms of facet [A], and two query terms from facet [B] but not in all combinations. A typical human searcher exploiting these four query terms would have used a query in CNF form $Q_2 = (A_1 \ OR \ A_2) \ AND \ (B_1 \ OR \ B_2) = eq_1 \ OR$ $eq_2 \ OR \ eq_4 \ OR \ eq_5$ (i.e. four EQs selected instead of two). Query exhaustivity and extent figures are equal for both queries Q_1 and Q_2 but the queries may retrieve different document sets. It is obvious that precision figures tend to be higher in the optimised queries than in corresponding queries in the "natural" CNF form. The extent figures of optimal queries are not fully comparable with the queries formulated by a real searcher.

The limitation of the optimisation algorithm described above is an example of a very fundamental efficiency problem. An optimisation algorithm capable of yielding queries in the standard Conjunctive Normal Form would have required much more effort in interdisciplinary theoretical work and software development than was possible in this study. The problem was

circumvented by simplifying the operation. The efficiency problem was turned into a validity problem.

Another potential efficiency problem for the optimisation operation is how sensitive the algorithm is to a radical expansion in the query tuning space (in the terminology of heuristic algorithms: the problem of increasing *search space*). This question is associated with the need to use query term grouping to limit the size of the search space. Again, the goals of efficiency and validity are contradictory, and they have to be balanced somehow.

The proposed method is *retrospective*. Queries are optimised on the basis of complete relevance data, i.e., the same test collection is used to optimise queries and measure performance. Most experiments, like those in TREC, are *predictive*. System parameters are tuned in a training collection and performance measured in another collection. Robertson (1996) has warned (in his letter to the editor) of methodological problems associated with the retrospective approach. The letter was written as a response to an article by Shaw (1995).

Shaw (1995) published the results of an evaluation study on relevance weights in probabilistic retrieval. In this retrospective study, one set of test queries included all terms of the collection, and Shaw was able to show that the equations for relevance weights proposed by the author helped in retrieving all relevant documents at high precision ($P_{1.0} > 0.99$) exceeding the performance of equations proposed by Robertson and Sparck Jones (1976).

Robertson (1996) argued that a retrospective test conducted as Shaw did it will overestimate the optimum. Advantage could be taken of any property of the test set, including those that are not even in principle predictable. For instance, if a typographical error occurs only in a relevant document, this property helps to improve performance. The problems associated with *overfitted* queries to achieve "perfect performance" are decreasing the plausibility of the results. It is not clear how the findings – essentially based on unpredictable properties of a test set – could be applied in real searching.

The optimisation operation of the proposed method in the present thesis shares the general limitations of the retrospective approach but not the flaws identified by Robertson (1996) in the study by Shaw (1995). The major differences are:

1. The origin of query terms. Shaw included all terms occurring in the collection to each query and any term (character string) occurring only in relevant documents received a high weight no matter what meaning it might bear. In the proposed method, all query terms are derived from inclusive query plans. The set of query terms is not based on

the set of relevant documents. On the contrary, candidate terms were collected from multiple sources of which some were external to the test collection. However, (1) only those candidates that occurred in the database (in relevant or non-relevant documents) were accepted, and (2) each of them had to be logically associated with the test topic.

- 2. The structure of queries. Shaw used unstructured queries where any arbitrary combination of terms occurring in a relevant document could receive high weights and improve the score of that document. In the proposed method, each query term is associated with a facet and facets are applied in a defined order. Only those documents are retrieved that contain at least one query term for each of the *n* top ranked facets at the selected level of query exhaustivity *n*.
- 3. The plausibility of queries. Shaw applied queries of unrealistically high exhaustivity (all terms occurring in the collection). Our approach has been to conduct optimisation separately for different exhaustivity levels. Thus, optimised queries closely simulate the building blocks type of query formulation routinely used by real users in Boolean environments (a minor difference exists, see Section 5.3.6).
- 4. The goal of optimisation. Shaw attempted to show that if term relevance weights are computed accurately in a probabilistic IR system, all relevant documents and only relevant documents can be retrieved. Our main focus is on comparing the relative effectiveness of two experimental IR settings by optimising their performance within the given query tuning space, and to reveal the statistical relations between performance and query structures.

The four constraints of optimisation above limit the risk of overfitting. Only two questions still sound unpredictable:

- 1. Which of the query terms represented in the inclusive query plan for a particular facet occur (if occur) in the relevant documents.
- 2. How many of the n query plan facets ranked first are covered by the expressions occurring in the relevant documents.

The same problem of unpredictability is also faced by the searcher in realistic search situation. The user can never be sure, in advance, how the terms appropriate for representing the facets of a query plan occur in relevant (and non-relevant) documents. The role of the optimisation operation is to identify the set of facets and associated query terms that perform optimally within the given query tuning space.

Actually, the nature of unpredictability faced here is totally different from that described by Robertson (1996) using typographical error as an example. Here unpredictability is just a variation in two independent variables while that from the typographical errors was an indication of uncontrolled variables questioning the validity of findings based on the optimisation. We cannot predict which query terms will or would be included into the optimal query and do not need to care what query term instances from the inclusive query plan are selected to represent a facet. We are interested in how the extent and exhaustivity of optimal queries change when a change is made in the operational environment.

The level of performance is typically much higher in retrospective tests than in predictive tests or in searches made by real users in operational settings – unrealistic in some sense. However, the performance gap is not detrimental if the problem of overfitting is avoided in the experimental design (as described above) and the findings are not generalised beyond the appropriate application domain (the matching of search topic and document representations).

The use of a training collection and a separate test collection is another technique to eliminate the risk of overfitting. This was not done because the above arguments suggest that the benefit of creating and applying a new collection would might be minimal. The level of performance would have dropped somewhat but this is not an important issue since the aim was to study performance differences.

The proposed method does not exclude the possibility to use a separate training collection to determine the sets of optimal queries for each search topic. However, one obvious problem in this approach is that of measuring performance at the highest recall levels since it may not be possible to retrieve all relevant documents in a separate test collection.

5.1.3 Questions to be evaluated

Above, some examples were given of the potential reliability, validity and efficiency problems in exploiting the proposed method. The questions that were selected for an evaluative analysis are summarised in <u>Table 5.1</u>. The list of questions is by no means a comprehensive one. All questions that are commonly shared by all experiments (sample sizes, etc.) and typical laboratory oriented IR evaluation (e.g. reliability or validity of recall base estimates) were ignored.

Question R.1. The consistent selection of facets in inclusive query planning is an essential reliability requirement. If expert query designers do not have a common basis in identifying facets, especially basic facets, different experiments cannot yield comparative results. The

Table 5.1 Potential reliability, validity, and efficiency problems in the special procedures of the proposed evaluation method.

Procedure	Reliability	Validity	Efficiency
Inclusive	R.1	V.1	E.1
query	Are query facets	Are inclusive query plans	Does query planning cause
planning	identified	exhaustive enough?	major extra costs?
	consistently?	V.2	E.2
		Are potential query terms	Does the volume of
		identified comprehensively?	required relevance
		V.3	assessments increase
		Do synonymous groups induce	significantly?
		biases in precision and query	
		extent of optimal queries?	
Query	R.2	V.4	E.3
optimisation	Is the optimisation	Are the structures of	Is query term grouping
	algorithm reliable in	automatically optimised queries	needed to keep
	finding the optimal	similar to those formulated by a	optimisation a
	combination of EQs?	human searcher?	computationally efficient
			process?

process of determining the order of facets was not seen as an important reliability issue since it was derived by mechanically calculating the maximum achievable recall for each facet. The consistent selection of basic facets selected is important from the recall base estimation viewpoint. Extensive queries used to retrieve documents for relevance assessments are based on basic facets. However, as suggested in <u>Section 2.4.5</u>, recall base estimation should be based on extensive pooling, and different approaches, e.g. probabilistic queries, should be used to discover all potentially relevant documents.

Question R.2. The consideration of the optimisation operation raises reliability issues including the correctness of the implementation (verification problem) and the performance of the heuristic algorithm in its intended task. Major faults in the heuristic algorithm would effectively ruin the whole method.

Questions V.1 and V.2. The exhaustivity of query plans (the number of facets) and the comprehensiveness of the set of disjunctive query terms representing a facet are two main dimensions of inclusive query plans that set boundaries for the query tuning space. The validity of results concerning query exhaustivity and extent are essentially dependent on these dimensions.

Question V.3. Organising disjunctive query terms into synonymous groups is used to simplify inclusive query plans to make the optimisation process more manageable. It does not affect the boundaries of the query tuning space but reduces the number of disjunctive query term combinations available. This treatment could possibly increase the extent values, and

lower the precision values of optimal queries. As a reflection, grouping could also skew the measured values of query exhaustivity.

Question V.4. The present implementation of the optimisation algorithm allows query structures that are different from the traditional CNF. As a result, an optimised query of particular extent and exhaustivity tends to give higher precision than the corresponding CNF type query composed by a human searcher. The question is whether this simplification causes biases to the measured query structures, especially the extent of optimal queries.

Question E.1. Inclusive query planning consists of exhaustive tasks obviously more demanding and time consuming than a typical query design process in traditional experiments. If a high standard of experimental reliability is applied, the operation requires that several query designers be involved. Does this ruin the efficiency of the proposed method?

Question E.2. Reliable recall base estimates have been emphasised as an essential cornerstone of the proposed method. The proposed method comprises the idea of extensive queries used to generate enough documents for relevance judges. In addition, pooling was recommended as an alternative aid in recall base estimation, and this put resource pressures both on query planning and on relevance assessments. Can the extra costs be afforded by small research groups not having collaborative support resources like those in TREC?

Question E.3. The efficiency of the optimisation operation is dependent on the number of elementary queries available. One method to reduce the number of EQs is query term grouping. On a more general level, it is useful to address the effect of expanding search spaces on the effectiveness of the optimisation algorithm.

5.1.4 Setting goals for the evaluation

Nine reliability, validity, and efficiency questions concerning the two main operations of the proposed method (inclusive query planning and query optimisation), were formulated above. All questions are such that no definite answer can be found by empirical testing. Some questions can be analysed empirically only in a restricted context (the empirical test is too complex to execute, e.g. R.1), and some questions are too broad to be thoroughly analysed as a sub-task of a single study (e.g. E.3). Thus, it is reasonable to consider the set of reliability, validity, and efficiency questions mainly in the frame of the case experiment.

It may be typical of innovative methodological processes that the main focus is first on developing and refining the procedure of the method through experimentation, and to justify the appropriateness of the method. Interest in the systematic analysis of validity, reliability and efficiency issues emerges later. At the early stage of development it is also difficult to comprehend and define the potential problems in these issues without concrete experiences in applying the method. This was the case, at least, in this study.

The drawback of this late interest on the validity, reliability and efficiency issues is that some designs in the case experiment do not support the evaluation of the method well. For instance, the inclusive query planning was not evaluated as a process before its implementation. Thus, it had to be tested afterwards.

5.2 Data and methods in reliability and validity tests

Several empirical tests were designed to investigate the potential reliability and validity problems formulated above as six questions. The applied tests, the *facet selection test*, the *verification tests for the optimisation algorithm*, and the *interactive query optimisation test* are described in this section. Efficiency questions were approached analytically by addressing the potential sources of low experimental efficiency.

The facet selection test was designed to study the consistency of facet selection (Question R.1), and the exhaustivity of inclusive query plans (Question V.1). Question V.2 concerning the comprehensiveness of the set of disjunctive query terms representing a facet was approached by comparing the set of query terms selected for inclusive query plans of the test collection to the set of expressions identified in the *facet analysis of relevant documents*. The facet analysis procedure and its preliminary results were already presented in Section 3.7.2 (see also, Appendix 3). This analysis was enhanced by analysing the effects of missing query terms as a part of the interactive query optimisation test.

Reliability testing of the optimisation algorithm (Question R.2) consisted of two parts: verification and validation. Verification was made by an optimisation test based on blind search, and validation on the interactive query optimisation test. The interactive query optimisation test was also used to examine the validity effects of synonymous groups (Question V.3), and query structures yielded by the optimisation algorithm (Question V.4).

5.2.1 The facet selection test

Three subjects having good knowledge of text retrieval and indexing (advanced Master's students) were asked to make a facet identification test. They were given and asked to read the same query planning instructions as the search analyst designing the inclusive query plans. The conceptual query planning process of two sample topics was introduced to the test

persons, and were asked to make conceptual query plans by themselves for three other search topics as an exercise. The subjects were encouraged to make sample queries in the test collection to find out the query characteristics of candidate facets. The results and perceived problems were discussed to guarantee that the subjects had understood the goals and the process in inclusive query planning (the phase of conceptual planning, at least).

In the actual facet identification test, the subjects were given 14 search topics (Topic Numbers 6, 7, 11, 12, 14, 15, 16, 19, 20, 25, 26, 28, 33, and 34, see Appendix 1). They were then asked to analyse the search topics (in the given order), and to compose a conceptual query plan for each topic including the selection of major facets. No exact time limit was given for individual query plans but the subjects were guided to record the time they needed to complete each query plan. The total planning time was 166, 220, and 157 minutes, and the median of planning time per topic was 11, 15, and 9 minutes for the test person 1, 2, and 3 respectively. Test person 1 quite consistently used less time than test person 2 (11 vs. 15 minutes per topic) but opposite examples were also observed. Test person 3 used about as much time as test person 2 for the first eight topics (8 - 25 vs. 10 - 30 minutes per topic) but clearly less in the six last topics (4 - 7 vs. 10 - 20).

The output of the test, three series of conceptual query plans, was analysed to find out how consistently different query designers identify query facets, and, especially, major facets. The procedure of classifying facets and calculating consistency of facet selection was adapted from livonen (1995a). Facets are conjunctive concepts identified from search topic descriptions, and query designers may use different expressions to denote a facet. For instance, the following types of different expressions were interpreted to refer to the same facet:

- 1. Different inflectional forms of a word (including singular and plural).
- 2. Synonymous expressions (including abbreviations and ellipses, e.g. [Bush] and [George Bush].
- 3. Expressions referring to broader or narrower concepts (e.g. [automotive industry] and [car industry]).
- 4. Expressions referring to concepts that are complementary or can replace each other within a facet (e.g. [statistics] and [forecasts]).

Complex facets were split into elementary facets. For instance, two query plans [Germany] AND [reunion], and [Germany's reunion] were considered conceptually identical

both containing two facets. This was because both query plans lead to identical string level queries if the query design rules are followed.

The formula for calculating consistency of facet selection by query designer 1 in relation to query designer 2 was

$$CT_{1,2} = \frac{|T_1 \cap T_2|}{|T_1|},$$

where T_1 is the set of facets selected by query designer 1, and T_2 the set of facets by query designer 2. Likewise, consistency of facet selection by query designer 2 in relation to query designer 1 was calculated by

$$CT_{2,1} = \frac{|T_1 \cap T_2|}{|T_2|}.$$

Pairwise consistency between two persons is the average of $CT_{1,2}$ and $CT_{2,1}$. A personal consistency figure for a person within a group can be determined by calculating the average of the person's pairwise consistencies with all other members of the group. An overall consistency index for the whole group can be calculated by averaging all pairwise consistencies (see livonen 1995b, 1995c, 72-73).

In our case of three query designers, consistency was first calculated between all pairs, and the overall consistency by averaging the pairwise consistencies. Another comparison was made by comparing the consistency of the original query designer with the whole test group.

5.2.2 Verification test for the optimisation algorithm

The implementation of the optimisation algorithm was verified by running test optimisations using small sets of elementary queries selected from 12 search topics of the test collection. Two optimisation runs were performed per topic, one using a small DCV value and another with large DCV (1 x and 2 x recall base). The optimisation results returned by the algorithm were compared with a manually constructed complete set of EQ combinations (a result of a "blind search"). The first version (used in Sormunen 1994), and second versions of the algorithm were coded by different programmers using different tools. The operation of both versions were compared in a test using the complete sets of EQs from ten search topics optimised at all standard DCVs ($DCV_2...DCV_{500}$). This test was conducted to expose trivial coding errors in the implementation.

5.2.3 Interactive query optimisation test

The idea of an interactive query optimisation test was to replace the automatic optimisation operation by an expert searcher, and compare the achieved performance levels as well as query structures. A special WWW-based tool, the IR Game was used in the test.

5.2.3.1 The IR Game

The IR Game was developed for rapid analysis of query results applied both in experimental research and in training of searchers (Sormunen et al. 1998). When interfaced to a laboratory test collection, the tool offers immediate performance feedback at the level of individual queries in the form of recall-precision curves, and a visualisation of actual query results. The searcher is able to study, in a convenient and effortless way, the effects of any query changes. The performance data for all queries are stored automatically, and the precision of optimal queries at a particular recall level can be checked easily.

The IR Game is based on a plug-in architecture, meaning that the different components of the tool (e.g. databases, dictionaries, and stemming methods) can easily be replaced with other corresponding components in order to modify the application for research purposes. The main components of the IR Game are (the parts in **bold** face used in the interactive query optimisation test):

1) IR test collections

- a) A Finnish test collection containing about 54,000 newspaper articles with 35 test topics and about 17,000 relevance judgements.
- b) An English database (a subset of TREC) containing about 514,000 documents with corresponding TREC test topics and relevance judgements.
- c) A database of newspaper photographs, with captions in English or Finnish.
- 2) Text retrieval systems
 - a) TRIP
 - b) InQuery (Version 3.1).
 - c) InQuery application programs for computing the recall-precision information on the basis of search results.
- 3) Translation dictionaries
- 4) Morphological analysis programs

Figure 5.1 Query formulation page of the IR Game.

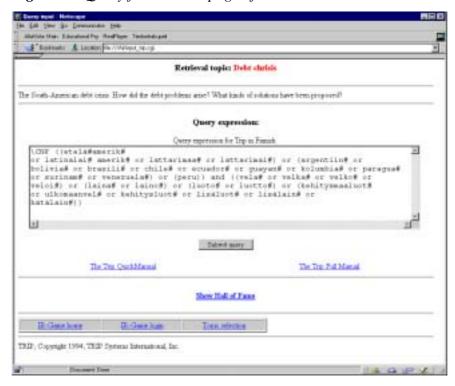
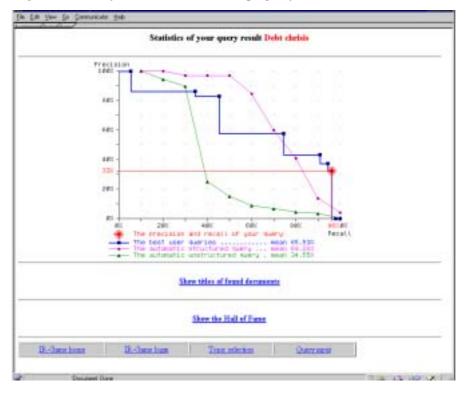


Figure 5.2. Performance evaluation page of the IR Game.



The use of the IR Game is quite straightforward and intuitive. After selecting the topic, the database, and the IR system to be used, the user enters the query formulation page (Figure 5.1). (S)he types in the query using the query language of the target IR system (here the TRIP search language). The query is sent to the target system after the user has clicked the "Submit query" button. The query is processed by the IR system, the recall-precision figures are computed, and the corresponding graph is immediately and automatically presented to the user (Figure 5.2).

For Boolean queries, the IR Game displays the resulting recall and precision values as a highlighted dot, which can be compared with the highest precision values achieved in earlier queries, and presented over the whole recall range $R_{oo}...R_{to}$ as a stepped curve. Thus, the user sees immediately after executing a query whether or not any progress has been made in terms of recall and precision. If the precision of a query exceeds the stepped curve, the query statement is automatically assigned to the "Hall of Fame", and the P/R value is updated to the stepped precision curve. Actually, any precision curve can be presented in the background of the R/P graph. For instance, the two thin curves in Figure 5.2 illustrate the performance of best structured and unstructured probabilistic queries for this sample topic in another experiment (Kekäläinen&Järvelin 1998, Kekäläinen 1999).

5.2.3.2 Test procedure

A sample of 18 search topics, the same set as in the document facet analysis, was selected for the interactive optimisation test. An experienced searcher having a good knowledge of the Boolean retrieval system TRIP, and the test database was recruited as the *test searcher*. The optimisation was done only at standard recall levels R_{oo} ... R_{loo} since this restriction made it possible to increase the number of searcher's optimisation attempts. Parallel DCV-based optimisations had hardly generated substantially new information.

The optimisation test was carried out in four series. Three different versions of inclusive query plans, and one different technique to combine EQs were used:

Test set 1) Optimisation with synonymous word groups in CNF queries (denoted "SynGrCNF"). The synonymous groups used were the same as in the automatic optimisation. Only queries in Conjunctive Normal Form (CNF) were accepted. The aim of this test series was to challenge the optimisation algorithm. The results are used for Questions V.3 and V.4.

Test set 2) Optimisation with synonymous word groups (denoted "SynGr"). The approach was the same as in test set 1 but the resulting queries did not need to be in CNF. This

was exactly the output form the optimisation algorithm produced. The results are used for <u>Questions R.2</u> and <u>V.4</u>.

Test set 3) Optimisation with ungrouped words (denoted "WORDS"). The synonymous groups of the inclusive query plans were unpacked, and any disjunctive combination of query terms could be used. The aim of this test series was to investigate the effect of query term groupings on achieved precision and on query structures. The results are used for Questions V.2 and V.3.

Test set 4) Optimisation including missed words (denoted "WORDS+"). The set of expressions identified in the facet analysis of relevant documents was made available. The aim was to investigate the effect of query terms missing from the inclusive query plans on the average precision and proportional extent of queries. The results are used for Question V.2.

The same basic data were gathered on the interactively optimised queries as on the automatically optimised queries in the case experiment. The only exception was that extent data was collected across all recall levels since this time data gathering was much easier.

Three other searchers were recruited as a group of *control searchers* making parallel queries. The aim was to test the overall capability of the test searcher to find optimal queries. The test searcher should in most cases achieve the same or better results than the control searchers. The control searchers were given 10 search topics; three different search topics for each *control searcher*, and one topic for all of them. Search topics were selected so that complex and simple as well as broad and narrow topics were equally represented in the control set. Only search topics of group simple & narrow were excluded. The number of EQs is small for this topic group, and a comparison hardly revealed any differences between the searchers. The control searchers were working only with inclusive query plans containing synonymous groups, and formulating queries in CNF form (test set 1, described above). Concentrating on a single test set was meant to improve their chances to "compete" with the test searcher.

All searchers were given written instructions, and a short demonstration of the test procedure. All searchers were also training the test procedure using a sample search topic (not a member of the set of 18 topics). The instructions guided the searchers to take into account the fixed facet order, the rules for forming disjunctions of query terms within facets, and term truncation rules (the last one needed only in Test set 4). The searchers were also advised to start from the lowest exhaustivity level (i.e. one) to find first the best query formulation at the highest recall level R_{to} , and then continue to exhaustivity levels two, three, and so forth. The strategy of increasing exhaustivity helps in making the process more economical since the

really useless query term combinations originating from the top facets are identified as early as possible.

A separate work space of the IR Game was created for each searcher and each test set. Thus, the searchers could directly compare only their own query results. The use of the IR Game was made convenient and the risk of misspelling in query formulation was minimised by giving the inclusive query plans to the searchers on paper and as a text file. The whole query plan as an executable query statement and any parts of it could be copied and pasted into the query window of the IR Game. Thus, the searchers could easily make query changes and quickly check their effects on performance. The syntactical correctness of queries stored in the "Hall of Fame" was checked later and only very few queries were deleted because of errors.

In principle, the test searcher had no time limits in his work. The test searcher was working for a period of 1.5 months to generate a competing set of optimal queries for a sample of 18 search topics. The control searchers were working about ten hours each, i.e. two and a half hours per topic, on the average. The much shorter working period of the control searchers might be seen to favour the test searcher. However, he was working with four different test sets (opposed to one by control searchers) and 18 search topics (opposed to 4 by the control searchers). In fact, test set 1 is the simplest of the sets to perform since the optimisation is based on the use of synonymous groups.

The comparison of optimisation results achieved by the test searcher and the control searchers is presented in <u>Table 5.2</u>. It turned out that the optimised queries made by the test searcher yielded the highest precision at 56 out of 110 measuring points (about 51 %). Correspondingly, control searcher no. 3 had achieved higher precision than the test searcher in 6 cases (5.5 %). In all other cases (about 44 %) the results achieved by the test searcher and the control searchers were equal. The results show that the overall performance of the test searcher was at a high level, and that no clear failures could be observed in the detailed inspection of optimisation results. We may thus assume that the results of the interactive optimisation test are reflecting a high standard of professional searching expertise.

Table 5.2 Number of "best" queries by different searchers maximising precision at the 11 standard recall levels in interactive query optimisation (S=Test Searcher; C=Control Searcher, 10 search topics)

Topic no	P(S) > P(C)	P(S) = P(C)	P(S) < P(C)	Control searcher	
1	9	2	0	C1	
2	3	7	1	C3	
8	10	1	0	C2	
9	5	6	0	C2	
10	5	5	1	C3	
13	0	11	0	C2	
19	8	3	0	C1	
23	3	4	4	C3	
26	10	1	0	C1	
32	3	8	0	C1+C2+C3	
Total	56	48	6		
Percentage	50,9 %	43,6 %	5,5 %		

5.3 Results of the empirical tests

The results of the above described empirical reliability and validity tests are reported in this section. The efficiency issues are discussed in <u>Section 5.4</u>.

5.3.1 Exhaustivity of query plans (Question V.1)

If a searchable facet is omitted the optimal queries are biased by the reduced range for exhaustivity tuning. The number of searchable facets is obviously a search topic dependent issue, and can be measured by a human judge. There is no standard method to verify that all searchable facets have been taken into account in inclusive query plans. Thus we can only compare the exhaustivity of original query plans with query plans composed by a test group. It is also possible to use the results of earlier studies on query formulation practices in operational environments. The validity of the exhaustivity tuning range yielded by the inclusive query planning operation, and applied in the case study results cannot be questioned, if inclusive query plans provide at least a reasonable range for query tuning.

The number of basic and auxiliary facets selected by the query designers in the facet selection test is presented in <u>Table 5.3</u>. It turned out that query designers (QD1-3) selected, on the average, quite equally 31-33 basic facets but the number of auxiliary facets ranged from 10 to 16. Query designer 1 selected fewer searchable facets than the others (41 vs. 46/49). The average number of facets per search topic was 3.2. All query designers of the facet selection test selected fewer facets than the original query designer (OQD) of the test collection (2.9-3.5 vs. 3.9). The differences indicate that, in addition to differences in personal ways of

Table 5.3. The number of selected facets by different query designers (QD), and the original query designer (QQD) of the test collection in 14 search topics.

	No of basic facets No of other facets						Total no of facets						
Topic	QD1	QD2	QD3	Aver	QD1	QD2	QD3	Aver	QD1	QD2	QD3	Aver	OQD
6	1	2	2	1,7	1	1	1	1,0	2	3	3	2,7	4
7	2	3	2	2,3	1	1	1	1,0	3	4	3	3,3	4
11	2	3	3	2,7	1	2	2	1,7	3	5	5	4,3	4
12	3	2	3	2,7	1	1	1	1,0	4	3	4	3,7	3
14	2	2	2	2,0	1	1	1	1,0	3	3	3	3,0	4
15	3	3	2	2,7	1	1	1	1,0	4	4	3	3,7	4
16	2	2	1	1,7	0	1	1	0,7	2	3	2	2,3	2
19	2	2	2	2,0	1	0	1	0,7	3	2	3	2,7	3
20	2	2	2	2,0	1	1	0	0,7	3	3	2	2,7	3
25	3	3	3	3,0	0	1	1	0,7	3	4	4	3,7	4
26	2	2	2	2,0	1	1	1	1,0	3	3	3	3,0	5
28	3	3	3	3,0	0	3	1	1,3	3	6	4	4,3	5
33	2	2	2	2,0	1	1	2	1,3	3	3	4	3,3	5
34	2	2	2	2,0	0	1	1	0,7	2	3	3	2,7	4
Average	2,2	2,4	2,2	2,3	0,7	1,1	1,1	1,0	2,9	3,5	3,3	3,2	3,9
Median	2,0	2,0	2,0	2,0	1,0	1,0	1,0	1,0	3,0	3,0	3,0	3,2	4,0
StDev	0,6	0,5	0,6	0,5	0,5	0,7	0,5	0,3	0,6	1,0	0,8	0,6	0,9
Min	1,0	2,0	1,0	1,7	0,0	0,0	0,0	0,7	2,0	2,0	2,0	2,3	2,0

interpreting search topics, broader experience in the inclusive query planning may affect the resulting exhaustivity of query plans. QDs 1-3 were working for a couple of days for the project while the OQD did inclusive query planning for about three months.

Possibly the differences in the definition of design goals also affected the query designers' performance. Although the query designers QD1-3 were asked to apply the guidelines for inclusive query planning they were also aware that the designed query plans were to be used for measuring the consistency of selected facets. It was therefore probably easier to omit facets that were not self-evident selections. The original designer of inclusive query plans was in the opposite social situation. Her goal was to design exhaustive query plans supporting query tuning over a wide exhaustivity range.

The results indicate that the exhaustivity of inclusive query plans designed for the test collection was higher than in query plans composed in the facet selection test. The average exhaustivity of queries designed by experienced searchers measured in some earlier studies has also been lower than in the inclusive query plans of the present study. For instance, livonen (1995c, 289) reported that experienced searchers applied, on the average, 2.7 concepts

per query³⁴. Lancaster & Fayen (1973, 193-195) have referred to empirical results where over 80 % of queries were based on 2 or 3 facets. Similarly, Convey (1989, 57) cited another study where a group experienced Medline users were applying, on the average, 2.5 facets per search topic.

The findings support the view that inclusive query planning produces relatively exhaustive query plans. On the other hand, the results emphasise that special attention should be paid to the query design instructions and to training the query designers. If this part of the experiment is disregarded, query designers easily replicate common practices of query formulation. The conscious or unconscious rejection of minor query facets may lead to biases in exhaustivity tuning.

5.3.2 Consistency of facet selection (Question R.1)

The findings above dealt with the number of facets selected, i.e. exhaustivity of query plans. An equal number of facets selected by two query designers does not guarantee that query plans are similar. In fact, facets selected by different persons may refer to quite different aspects of a search topic. Replicated experiments on identical or supplementary research problems cannot yield comparative results if consistency is low in query plans. As with query plan exhaustivity, there is no fixed standard regarding how the consistency of query plans should be measured and interpreted to guarantee the reliability of experiments. However, it is important to know at least roughly the consistency limits of the operation.

Table 5.4 presents the findings concerning the overall consistency of query designers QD1-3 in the facet selection test, and their consistency with respect to the original query designer. Column "QD1-3" indicates that the average consistency of three query designers in selecting facets was 86 %. Consistency for individual search topics ranged from 71% to 100%. The relatively narrow interval in consistency variation for individual search topics is an encouraging result. Because the number of identified searchable aspects per search topic is small (typically 2-5) the risk of low consistency figures is obvious if there is no shared basis of reasoning between different query designers³⁵. The results suggest that experienced

³⁴ The concept of "search concept" has not been defined explicitly enough in the earlier studies of interest (e.g. Iivonen 1995a-c, and Saracevic et al. 1988) so that the equivalence of "search concepts" and "query facets" could be guaranteed. However, it is assumed that, 2.7 search concepts in Iivonen (1995a) means 2.7 or fewer facets in our terminology.

³⁵ The problem of the small number of instances selected can be easily characterised by an example: If query designer X formulates a query plan [A] AND [B], and query designer Y a query plan [A] AND [C] AND [D], consistency between these designs is (1/2 + 1/3)/2 = 0.42 (for consistency calculation formulas, see Section 5.2.1).

searchers have a shared basis in conceptual query planning, and no distinctly deviant interpretations were observed in the test. However, the test set was small and cannot alone verify the reliability of the operation of conceptual query planning. Earlier studies support our results reporting similar or slightly lower consistency figures. For instance, Iivonen (1995a, 1995c) reported 87.6 %, and Saracevic et al. (1988) reported 78 % consistency in search concept selection.

Table 5.4. Consistency between query designers QD1-QD3 and between QD1-3 and the original query designer (OQD) in 14 search topics. The number of joint facets selected by three or two QDs.

	Consistency		No of joint facets				
TOPIC	QD1-3	QD1/OQD	QD2/OQD	QD2/OQD	QD1-3/OQD	for 3 QDs	for 2 QDs
6	0,78	0,75	0,58	0,58	0,64	2	2
7	0,92	0,88	1,00	0,88	0,92	2	3
11	0,87	0,88	0,90	0,90	0,89	3	4
12	0,83	0,75	0,88	0,75	0,79	3	3
14	1,00	0,88	0,88	0,88	0,88	3	3
15	1,00	0,75	0,75	0,75	0,75	4	4
16	0,89	1,00	0,83	0,83	0,89	2	3
19	0,89	0,67	0,83	0,67	0,72	2	3
20	0,89	0,67	0,67	0,83	0,72	2	3
25	0,83	0,80	0,68	0,90	0,79	3	3
26	0,78	0,90	0,90	0,90	0,90	2	3
28	0,71	0,80	0,80	0,80	0,80	2	3
33	0,92	0,88	0,88	0,75	0,83	3	3
34	0,78	0,75	0,58	0,88	0,74	2	2
Average	0,86	0,81	0,80	0,81	0,80	2,50	3,00
Median	0,88	0,80	0,83	0,83	0,80	2	3
StDev	0,08	0,09	0,13	0,10	0,08	0,65	0,55
Min	0,71	0,67	0,58	0,58	0,64	2	2

Three columns "QD1/OQD"..."QD3/OQD" of <u>Table 5.4</u> present consistency data of facet selections between each of the query designers QD1-3 and the original query designer OQD, and column "QD1-3/OQD" the average of these figures. The results show that consistency is lower (80%) between the group and the original query designer than within the group. This is not surprising because the original query designer was selecting a larger number of facets per search topic than the subjects in the facet selection test (3.9 vs. 2.9-3.5, see <u>Table 5.2</u>). An interesting result is that the values of average consistency between each member of the group QD1-3 and the original query designer are quite close to each other. The fewer facets selected by query designer QD1 (2.9 facets per topic) overlapped well with the larger set of facets selected by the original query designer OQD (3.9 facets per topic), i.e. they were often a sub-

set of the larger set. This finding suggests that the number of facets selected by different subjects may vary but the core facets overlap.

Another view on the overlap of core facets is presented in the two last columns of <u>Table 5.4</u>. The second last column displays the number of facets selected jointly by all query designers QD1-3. The number of facets per search topic jointly selected by all three query designers ranged from 2 to 4, with a mean of 2.5 and a median of 2. The last column reveals that the number of facets selected by at least two query designers ranged also between 2 and 4, but with a mean of 3.0 and a median of 3.

An important detail in the data above was that at least two facets were jointly selected by all query designers in all search topics. If the number of jointly selected facets is compared to the complexity of a search topic (see <u>Table 3.3</u>) there does not seem to be any correlation, i.e. 2-3 facets were identified consistently no matter how many searchable aspects could be identified from the search topic description. The sample is small for any generalisations but it indicates that in a defined and restricted conceptual space (a written search topic description) facet selections have a predictable core area.

The concept of the "basic facet" was introduced as a part of the idea of inclusive query planning (see Section 2.4.4). Above, the jointly selected facets by different subjects were called "core facets". What is the relation between these concepts? This is an important issue, since if these concepts overlap heavily it gives a chance to define the conceptual analysis stage of inclusive query planning as a standard operation performed by a group of query designers. This would strengthen the reliability of the operation since it would not be so sensitive to personal selections in query planning. To discuss this issue further, the results concerning the selection of basic facets have to be introduced.

Query designers QD1-3 were also asked in the facet selection test to mark the facets that they considered basic facets (according to the definition in Section 2.4.4). In Table 5.3 it was seen that 70 % of the selected facets were marked "basic", and that the average number of basic facets selected was 2.3. The consistency results based on basic facets are presented in Table 5.5. The main observation is that the average consistency is slightly higher for the basic facets than for all facets (86 % vs. 89 %). The average number of jointly selected basic facets by all three query designers was 1.8 (median 2) ranging from 1 to 2 per search topic. The respective figures for jointly selected facets by two query designers were: a mean of 2.3, a median of 2, and a range from 2 to 3 basic facets per search topic.

Table 5.5. Consistency between query designers QD1-QD3 in selecting basic facets in 14 search topics. The number of joint basic facets selected by three or two QDs.

	Consis	stency (b	asic fac	No of joint	facets	
TOPIC	QD1	QD2	QD3	QD1-3	for 3 QDs	for 2 QDs
6	0,75	0,75	1,00	0,83	1	2
7	1,00	0,67	1,00	0,89	2	2
11	0,75	0,67	0,50	0,64	1	2
12	0,83	1,00	0,83	0,89	2	3
14	1,00	1,00	1,00	1,00	2	2
15	1,00	0,83	0,83	0,89	2	3
16	0,75	0,75	1,00	0,83	1	2
19	1,00	1,00	1,00	1,00	2	2
20	1,00	1,00	1,00	1,00	2	2
25	1,00	1,00	1,00	1,00	3	3
26	0,75	0,50	0,75	0,67	1	2
28	0,83	0,83	0,83	0,83	2	3
33	1,00	1,00	1,00	1,00	2	2
34	1,00	1,00	1,00	1,00	2	2
Average	0,90	0,86	0,91	0,89	1,79	2,29
Median	1,00	0,92	1,00	0,89	2	2
StDev	0,12	0,17	0,15	0,12	0,58	0,47
Min	0,75	0,50	0,50	0,64	1	2

Another view of the above data is obtained if the set of jointly selected facets is compared to the union of facets selected by any of the query designers QD1-3. Figure 5.3 presents the percentages of basic facets (auxiliary facets) jointly selected by a group of two or three QDs within the whole set of basic facets (auxiliary facets, respectively). The diagram emphasises the distinct consistency

difference between basic and auxiliary facets. More than two thirds (69 %) of all suggested basic facets were selected by all three query designers QD1-3. Nearly all basic facets (92 %) got at least two "votes". Actually, 3 out of 36 basic facets suggested were selected by only one query designer. Within the auxiliary facets, only less than one half of selections (43 %) were made by more than one query designer.³⁷

³⁶ The number of basic facets (auxiliary facets) was calculated by taking a union of facets named basic (auxiliary, respectively) by at least one query designer. Thus, some facets belong to both groups if one QD has made a different decision than the others. The number of jointly selected basic facets was calculated by taking a union of facets named "basic" by three (or two) query designers. In the case of auxiliary facets, the number of jointly selected facets also includes those facets where some query designers have selected it as "basic" and some "auxiliary". This way of calculating the percentages of jointly selected auxiliary facets raises the figures somewhat.

³⁷ No comparison was made between the group QD1-3 and the original query designer in selection of basic facets. The reason was that the OQD developed her inclusive query plans over a rather long period of time. The set of basic facets was reduced in this process under the pressures to ensure the reliability of recall base estimates. The total number of facets did not change much but there was a systematic shift from basic facets to supplementary facets.

Figure 5.3. Percentage of jointly selected basic and auxiliary facets by three or two query designers (QDs) in the facet selection test of 14 search topics.

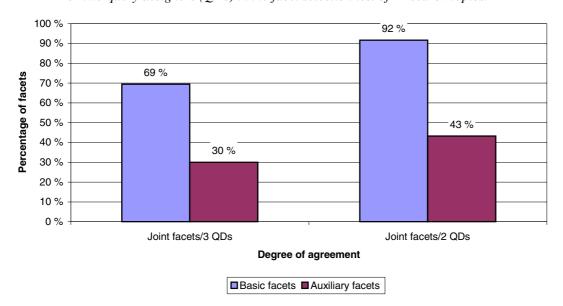
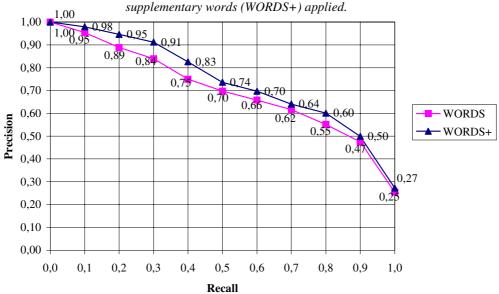


Figure 5.4. Average precision of interactively optimised queries in 18 search topics: a) original query plan words (WORDS) applied, b) original and



The findings support the idea that inclusive query plans could be designed by a group of query designers to reduce the risk of biases from the variation of individual searching styles. For instance, a group of three query designers could produce their conceptual query plans and the selection of basic facets could be based on the voting principle. The selection of basic facets seems to be a straightforward process, but the selection of auxiliary facets is more problematic. Less consistency was observed in the selection of auxiliary facets meaning that, at least in some cases, the selected facets did not create a sound, conceptually reasoned

conjunction. A mechanical solution would be to accept all other than basic facets as auxiliary facets and assume that ambiguous or illogical conjunctions are so rare that they do not disturb experiments. A more elegant way would be to check the conceptual rationale of query plans in a meeting of original query designers or independent QDs.

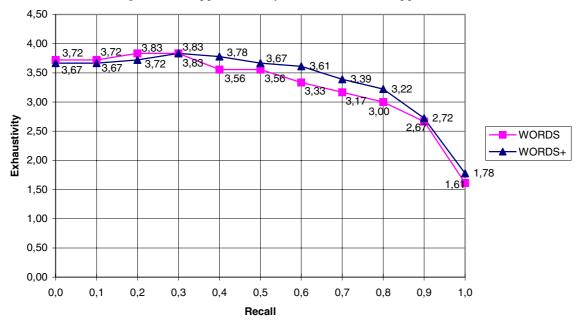
5.3.3 Comprehensiveness of facet representation by query terms (Question V.2)

The results of the facet analysis of all relevant documents in the 18 sample search topics were used to investigate the comprehensiveness of facet representations in inclusive query plans. The summary of the results was introduced in Section 3.7.2. It turned out that the original query designer had identified about two thirds of the available expressions in the relevant documents referring to selected query facets (see Appendix 3). However, the effect of the missed query terms was regarded as marginal since their occurrences in documents mostly overlapped with other expressions already covered by the query plans. On the level of a particular facet rank, the effect of missing query terms was small on recall remaining clearly smaller than the effect of implicit expressions (see Figure 3.5).

The results of the interactive query optimisation test can be used to estimate the effect of missing query terms on the standard performance curves, as well as on query exhaustivity and extent. This can be done by comparing the results of test sets 3 ("WORDS") and 4 ("WORDS+"). In test set 3, the synonymous groups used in the inclusive query plans were decomposed, and any disjunctive combinations of query terms could be used within a facet (see Section 5.2.3.2). The only difference in the test set 4 is that new expressions identified in the facet analysis of relevant documents were made available. Thus, the comparison of the results from these test sets should reveal the effects of missed query terms on precision, query exhaustivity and query extent.

Figure 5.4 illustrates the difference of precision in interactively optimised queries when applying only query plan terms (WORDS) and also when applying supplementary terms (WORDS+) identified in the facets analysis of relevant documents. The precision of interactively optimised queries averaged over recall levels $R_{o,o}$ - $R_{i,o}$ was 70 % for WORDS, and 74 % for WORDS+. Thus, the effort to identify the last one third of expressions in inclusive query planning would have helped to achieve an advantage of 4 %. Figure 5.5 presents the average exhaustivity of interactively optimised WORDS and WORDS+ queries. The exhaustivity averaged over the whole recall range is 2.9 % higher for queries exploiting

Figure 5.5 Average exhaustivity of interactively optimised queries in 18 search topics: a) original query plan words (WORDS) applied, and b) original and suppelementary words(WORDS+) applied.



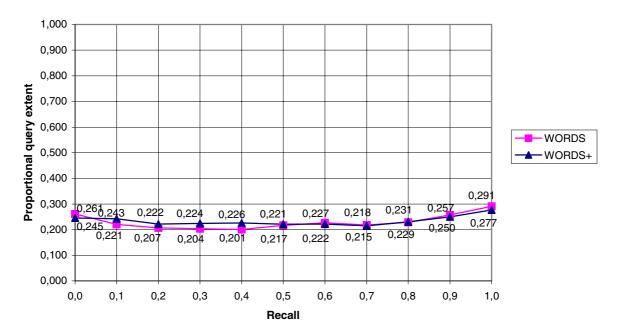
supplementary words. Figure 5.6³⁸ gives the corresponding figures for proportional query extent (PQE). The average PQE is 1.7 % higher (PQE difference 0.004) in optimal queries exploiting supplementary words. The effect of supplementary words is observable from $R_{0.1}$ to $R_{0.4}$, at the region where the precision advantage was also greatest.

The main conclusion of the results presented in <u>Figures 5.4-5.6</u> is that the average precision, exhaustivity and proportional extent of interactively optimised queries are slightly higher when all available query terms are exploited in query planning. Corresponding curves have taken quite similar shapes. The curves are quite close to each other at both ends of the operational range, suggesting that missing terms have only a marginal effect on system performance in high recall and high precision searching.

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³⁸ PQE values are calculated here in relation to the total number of expressions identified for a facet in the facet analysis of all relevant documents in the sample of 18 search topics. Thus, these PQE values are not comparable with the PQEs presented in the case experiment discussed in Chapter 4. There PQE values were calculated in relation to the total number of query terms assigned to a facet in the inclusive query plans.

Figure 5.6. Average proportional query extent of interactively optimised queries in 18 search topics: a) original query plan words (WORDS) applied, and b) original and suppelementary words(WORDS+) applied.



The benefit of the extra effort to take into account all possible expressions is questionable in a comparative evaluation like that reported in Chapter 4. On the average, missing terms punish all systems, methods, etc, to be evaluated equally and should not cause biases in the results. A share of expressions are ellipses (e.g. "President" instead of "President George Bush", or "City" instead of the "City of Tampere"), or connotative expressions like metaphors. Usually complete expressions giving the literal or factual basis for the reader also occur in the text. In our data, one third of expressions omitted did not seem to impair the validity of the experiment. However, from the methodological viewpoint it is necessary to consider the issue further: Where is the limit for the comprehensiveness of facet representations if the compromise presented above is acceptable? For instance, are inclusive query plans containing only one third of the available query terms still acceptable? What means can an experimenter apply to be sure that the comprehensiveness problem in a particular experiment is solved satisfactorily?

These questions are difficult to answer since facets are different (broad, narrow, specific, etc.) and the definite requirement of taking into account all available expressions for a facet ruins the efficiency of the inclusive query planning operation. A rational solution to the problem of setting the goal for the comprehensiveness of facet representations is to analyse its potential interactions with the research variables. For instance, in the case study reported in

Chapter 4, the role of implicit expressions was essential in explaining the observed retrieval phenomena. Terms missing from the inclusive query plans have a similar effect on retrieval phenomena as the implicit expressions in documents. Thus, it is important that the effect of missing query terms on retrieval performance be made clearly smaller than that of implicit expressions (see Figure 3.5).

A pragmatic answer to the comprehensiveness problem is that the guidelines for inclusive query planning define the procedure of query term discovery unambiguously. Basically, the process of selecting query terms is quite straightforward and not very demanding in terms of interpretation. The process can be supported by different tools: dictionaries and reference books for checking synonyms and related terms, index browsing tools including n-gram type character string matching for checking word form variants, morphological analysers to

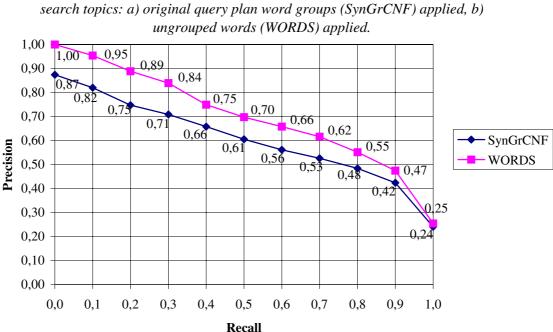


Figure 5.7. Average precision of interactively optimised queries in 18

identify compound words, and the IR system it self to allow database probing by sample queries. A major problem in the inclusive query planning process for this study was that no appropriate tools were available for checking all compound words having a specified head, e.g. sokeri (sugar) -> ruokosokeri (cane sugar), raakasokeri (raw sugar), hedelmäsokeri (fruit sugar, fructose). Many of the "effective" query terms missed in the present test collection were missed because of this problem.

4,50 4,00 3,83 3,78 3,72 3,83 3,67 3,78 3,72 3,67 3,50 3,33 3.56 3,22 3,33 3,00 3,00 2,89 **Exhaustivity** 2,67 2,50 2.6 SynGrCNF WORDS 2,00 1,61 1,61 1,50 1,00 0,50 0,00 0,0 0,1 0,2 0,3 0,4 0,5 0,6 0,7 0,8 0,9 1,0

Recall

Figure 5.8. Average exhaustivity of interactively optimised queries in 18 search topics: a) original query plan word groups (SynGrCNF) applied, b) ungrouped words (WORDS) applied.

5.3.4 Effects of query term grouping (Question V.3)

Synonymous expressions within facets were organised into disjunctive query term groups that were treated undivided like single query terms (see Section 2.3 and Section 3.5.1). This was done to keep the experiment simpler to conduct in the given environment (within limits of the TOPIC retrieval software). The proposed method does not require term grouping but it is a useful approach in some cases. Unfortunately, synonymous groups are a potential validity risk by simplifying the query tuning space. All queries containing any subset of query terms in synonymous groups are excluded from the optimisation process.

Figure 5.7 presents the average precision curves for 18 search topics in interactively optimised queries exploiting a) synonymous groups from the original inclusive query plans (denoted "SynGrCNF"), and b) the same but ungrouped, freely combinable words (denoted "Words"). As could be expected, the option of excluding some inefficient words from the query helped in increasing precision. On the average, queries based on freely combinable words achieved a precision advantage of 0.09 corresponding to an improvement of 15.6 %. At low recall levels $R_{0.0}$ - $R_{0.3}$, the precision advantage stays between 0.13 to 0.14 while nearly negligible at the highest recall levels. The results suggest that organising query terms into synonymous groups reduces precision in high precision searching. However, this does not

1,000 0,900 0,800 Proportional query extent 0,700 0,600 0,52 SynGrCNF 0,473 0.485 0,500 0,440 0,461 **WORDS** 0,435 0,417 0,439 0,400 0,29 0,300 0.261 0,227 0,218 0,229 0,217 0,257 0,221 0,207 0,204 0,201 0,200 0,100

Figure 5.9. Average proportional query extent of interactively optimised queries in 18 search topics: original query plan word groups (SynGrCNF) applied, b) ungrouped words (WORDS) applied.

necessarily invalidate the results. One situation where problems could arise would be a comparison of query extent between high precision and high recall searching.

0,6

0,7

0,8

0,9

1,0

0,4

0,5

Recall

0,000

0,0

0,1

0,2

0,3

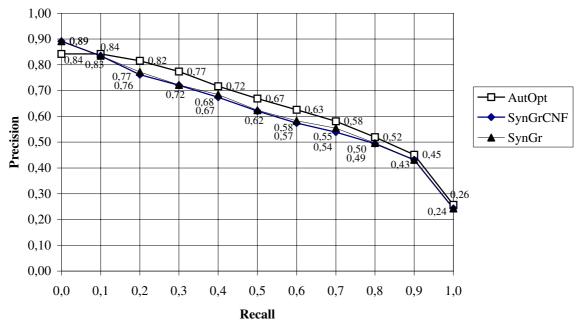
<u>Figure 5.8</u> demonstrates that query term grouping did not affect the average exhaustivity of optimal queries. The average query exhaustivity is only 0.01 higher for queries based on freely combinable words, and the difference in exhaustivity curves was hardly perceptible. The similarity of the curves suggests that the effects of query term grouping are restricted to query extent changes. This is good news since it makes the prediction of validity risks much more straightforward.

The difference in proportional query extent is characterised in Figure 5.9³⁹. The average PQE of the "SynGrCNF" queries was 0.466 while remaining to 0.230 in the "WORDS" queries. The difference is quite remarkable, being quite steadily above the mean difference at low recall levels $R_{0.1}$ - $R_{0.4}$ (ranging from 0.25 to 0.31), and below the mean difference at high recall levels $R_{0.5}$ - $R_{1.0}$ (ranging from 0.18 to 0.24). On the average, half of the query terms (51%) in the synonymous groups were useless since they were removed in the word-by-word

³⁹ PQE values are calculated here in relation to the total number of expressions identified for a facet in the facet analysis of all relevant documents in the sample of 18 search topics. Thus, these PQE values are not comparable to the PQEs presented in the case experiment discussed in Chapter 4. There PQE values were calculated in relation to the total number of query terms assigned to a facet in the inclusive query plans.

optimisation. The results emphasise that the measured PQE values in the case experiment (see <u>Section 4.4.2.2</u> and <u>Section 4.4.4.2</u>) were unrealistically high (about 0.7-0.8 in high recall searching). This was not only because word-by-word optimisation omitted useless query terms but also because PQE values were calculated in relation to the total number of terms representing a facet in inclusive query plans.

Figure 5.10. Average precision of optimised queries in 17 search topics. Optimisation made a) automatically by the optimisation algorithm (AutOpt), b) interactively in CNF (IntOptCNF), and c) interactively in the same form as in AutOpt (IntOpt).



To sum up, synonymous groups can be used to increase the efficiency of experimentation but the comparability of performance and query extent data can be questioned, especially in studying differences between high precision and high recall searching. Synonymous groups are also a validity risk within high precision searching since changes in optimal queries are heavily based on extent tuning at that operational range.

5.3.5 Reliability of the optimisation algorithm (Question R.2)

Is the optimisation algorithm reliable in finding the optimal combination of EQs? At the verification stage, no faults in operations were identified when the optimisation results were compared to the results of the "blind search" optimisation. In the comparison of outputs from two versions of the algorithm, the versions produced identical optimisation results except in three cases, where errors were identified in the optimisation results of the earlier version. The errors originated from the manual operations needed in the operation of the first version.

Interactive query optimisation test set 2 ("SynGr") was designed for testing the performance of the optimisation algorithm. Queries formulated in test set 1 were in Conjunctive Normal Form (CNF) but queries formulated in test set 2 corresponded exactly to the query structures produced by the automatic optimisation algorithm. Because queries in test set 2 are complex to compose manually the main effort was put into test set 1. After test set 1 had been completed, the queries of test set 2 were formulated using optimal queries from the test set 1 as a starting point. SynGr queries did not perform much better than SynGrCNF queries. The precision difference between the two types of interactively generated optimal queries was nearly unnoticeable (0.005).

Figure 5.10 presents precision curves for the interactively optimised queries "SynGrCNF" and "SynGr", as well as for the automatically optimised queries "AutOpt" averaged across 17 search topics⁴⁰. From now on, the results of the set "SynGr" are used as a reference for interactively optimised queries unless otherwise stated. The average precision over recall levels $R_{0.0} - R_{1.0}$ was 0.62 for the interactively optimised queries, and 0.65 for the automatically optimised queries. The difference was quite small (0.03) for the benefit of the automatic operation. One exception is the lowest recall level $R_{0.0}$ where the interactive optimisation procedure achieved a slightly higher average precision. The reason is that the optimisation algorithm was not designed to optimise queries below $R_{0.1}$. Thus all precision values at $R_{0.0}$ were interpolated values from $R_{0.1}$. The test searcher found some optimal queries between $R_{0.0}$ - $R_{0.1}$, and improved precision at the very lowest recall level.

On the average, interactive query optimisation could not exceed the performance of the automatic optimisation algorithm. However, a more precise analysis of optimisation results revealed that automatic optimisation did not find always the optimal EQ combination. In total, the test consisted of 198 optimisation cases (11 recall levels x 18 search topics). <u>Table 5.6</u> sums up the results of the detailed analysis of the optimisation test.

⁴⁰ One search topic was excluded from this comparison because the data for the original EQs were slightly corrupted.

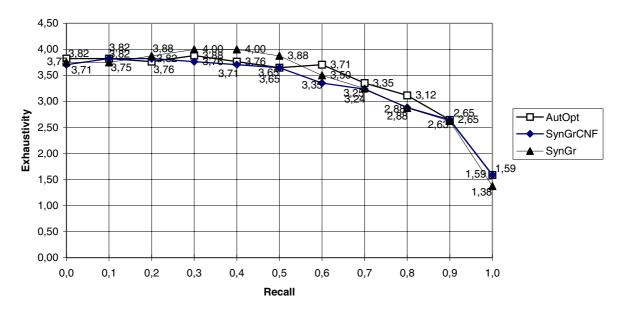
Table 5.6. Summary of results from the detailed analysis of the performance test of the optimisation algorithm.

Result category	No	%
Automatic optimisation better	98	49.6
Equal result	84	42.4
Interactive optimisation better	16	8.1
1. 6 cases: data corrupted in original material (one topic)		(3.0)
2. 3 cases: recall level 0.0 (3 topics)		(1.5)
3. 3 cases: different indexing in TOPIC and TRIP (3 topics)		(1.5)
4. 4 cases: unknown (one topic)		(2.0)
Total	198	100

The automatic optimisation operation was better or performed equally well in 92 % of the 198 optimisation events. In 16 cases out of 198 optimisation events (8 %), the interactive optimisation procedure yielded better performance than the optimisation algorithm. In 6 cases dealing with a single search topic (no. 12), the original data had been corrupted and an equal performance was not possible. Another 3 cases of failure were caused by the restriction in the optimisation algorithm discussed above (the algorithm does not optimise queries below recall level $R_{0.1}$). Differences in parsing the text strings in the indexing process between TOPIC and TRIP retrieval systems caused 3 of the failures (character "-" was interpreted as a character by TRIP and as a character string separator by TOPIC).

The analysis revealed that 4 of the failure cases (2.0 %) really questioned the performance of the optimisation algorithm. These cases concerned one search topic (no. 26). Partially different EQ sets were combined by the different operations, but the reason for this was hard to find manually because of the large number of EQs available. The cases mentioned might be examples of suboptimal performance of the optimisation algorithm. Whether or not this is the case, the test gives indicative verification, at least, that suboptimal performance is very rare. However, the test did not give any evidence to refute the suspicion that in some special cases the algorithm could perform poorly since we were not able to make an analytical worst-case analysis. A heuristic procedure is open to errors in some situations. That is the price to be paid for avoiding expensive blind search approaches, or the massive use of human resources (for instance, extensive experiments using the IR Game).

Figure 5.11. Average exhaustivity of optimised queries in 17 search topics. Optimisation made a) automatically by the optimisation algorithm (AutOpt), b) interactively in CNF (SynGrCNF), and c) interactively in the same form as in AutOpt (SynGr).



5.3.6 Validity of query structures (Question V.4)

Are the structures of automatically optimised queries similar to those composed by a human searcher? Actually, the problem was that the optimisation algorithm did not necessarily generate queries in Conjunctive Normal Form (CNF) and a concern was expressed whether this could reflect as biases on measured query structures. The issue can be treated by comparing the measured structures of the original optimised queries and interactively optimised queries in test sets 1 and 2. In the background it is good to remember the differences in precision curves of corresponding queries (see Figure 5.10).

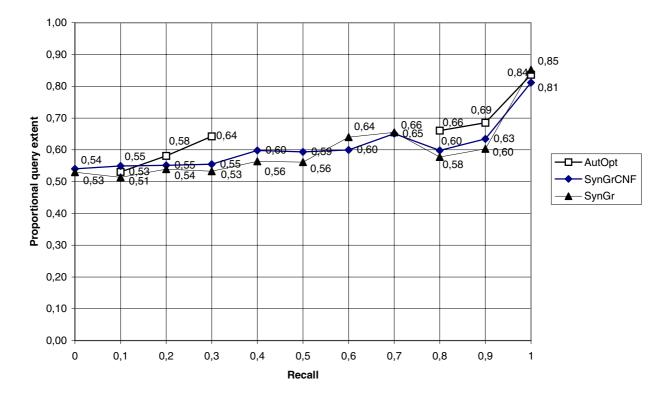
Figure 5.11 introduces the average exhaustivity curves for the three sets of optimised queries. On the average, the exhaustivity was 0.7 % higher in the automatically optimised queries than in the interactively optimised queries. The average difference is small but in the mid-recall range from $R_{0.3}$ to $R_{0.8}$ the exhaustivities vary quite a lot. The curves intersect each other more than once and there does not seem to be any systematic tendency making some difference between the curves.

Figure 5.12 presents the comparison of average proportional query extent figures. On the average automatic optimisation yielded the highest PQE values but comparisons are difficult to make since extent data for automatically optimised queries is available only for six recall

levels. The shape of PQE curves is similar, and differences, as in the earlier figures, are small at the lowest and highest recall levels and increase towards mid range.

The above comparison of query structures in differently optimised queries does not indicate any special validity problem in queries optimised by the simple operation used so far. However, this is not to say that it is useless to develop more elaborated optimisation algorithms capable of generating optimal queries in CNF. The major problem obviously is the interpretation of query extent and PQE results. Both the simplification of the optimisation algorithm, and the grouping of synonymous query terms increased query extent values artificially.

Figure 5.12. The average PQE of optimised queries in 17 search topics. Optimisation made a) automatically by the optimisation algorithm (AutOpt), b) interactively in CNF (SynGrCNF), and c) interactively in the same form as in AutOpt (SynGr).



5.4 Efficiency of the method

Tague-Sutcliffe (1992) defined efficiency to be the extent to which an experiment is effective (i.e. valid and reliable) relative to resources consumed. Efficiency issues emphasise research economic criteria in the evaluation of a method. A valid and reliable method is not very useful if the required resources are not on the same scale as expected output from the experiment. For instance, in large collaborative research enterprises higher costs can be

afforded than in small scale experiments. The economics of a new method can also be analysed by comparing it with methods currently used for corresponding experiments. Efficiency issues are quite different when a method is applied to create experimental facilities for a whole research programme as a single investment, and when a method is in routine experimental use. For instance, higher costs are acceptable when a method yields a test collection that can be exploited later in different types of experiments.

5.4.1 Efficiency of inclusive query planning (Question E.1)

In a typical IR experiment, not much attention is paid to the query formulation process. Professional or novice searchers have been used in most experiments on operational IR systems. The searchers have had quite free hands in designing queries (see Turtle 1994, Lu et al. 1996, Paris & Tibbo 1998). In some cases, the researcher has composed the test queries by herself (e.g. Tenopir 1985). Blair & Maron (1985) set general recall goals for the searchers but did not control or analyse the resulting queries. It may take 30 minutes or an hour to complete a typical search. A group of searchers may be used for each search topic but the cost of the total process is not very high. What is the output of the process? A set of queries reflecting average user and system performance in a given situation is generated. The queries are usually designed for a single study, and can only be exploited for this.

Inclusive query planning is an investment that is made to create a test collection that can be exploited in different types of system-oriented experiments. Higher costs can be afforded than in a single experiment. In our case, the original inclusive query plans for 35 search topics required about three months of design work but this included all the false steps necessary to understand and to develop all routines. Through the explicit and straightforward guidelines of the task, and with better tools the process could be accelerated. It is realistic to estimate that, on the average, an inclusive query plan can be completed in 5-8 hours (per searcher). The variation in required time is considerable. A simple and narrow search topic can be processed in an hour, but a complex and broad topic may require an effort of days. The total cost of an inclusive query plan per search topic can be estimated to be about 5-8 hours x no of simultaneous searchers x average hourly wages.

A rough idea of the costs can be derived from the above estimates, but what is the benefit of this investment? As pointed out in <u>Section 3.8</u>, an inclusive query plan is a comprehensive conceptual representation of a search topic. It can be used for a large number of purposes. The experiment on Boolean queries demonstrated in this study is only one of these. The conceptual

structures of inclusive query plans can also be exploited in experiments on best match IR systems. Actually, this has been demonstrated in Järvelin et al. (1996). Nor is it necessary to use any optimisation operation in applying the query plans. Traditional experimental designs can also be applied to study, for instance, the issues of query expansion or query structures.

An experimenter may also benefit indirectly from inclusive query plans. For instance, inclusive query planning can be applied to improve recall base estimates, and make the hunt for relevant documents more effective (discussed further in <u>Section 5.4.2</u>). The comprehensive conceptual representation can be used to categorise search topics to increase the analytical depth of experiments. Inclusive query plans are also a reference that can be used in user-oriented studies to analyse user generated queries.

It is easy to give an answer to the efficiency question E.1 (see <u>Table 5.1</u>) by comparing the list of potential uses and the cost estimates presented above. The extra cost of the proposed query planning approach is low in relation to the expected profits. Of course, this conclusion presupposes that the potential uses of the inclusive query plans match the goals and research problems of an experimenter.

5.4.2 Efficiency of recall base estimation (Question E.2)

Reliable methods for discovering the set of relevant documents are required in studying high recall performance of an IR system. Reliable recall base estimates are also an advantage in high precision oriented experiments. In the case study, it was demonstrated that the number of relevant documents is an important variable that should be controlled – also when operating at the high precision end of an IR system (see Section 4.4.3). Requirements for reliable recall base estimates tend to increase costs. The number of examined documents is usually the main variable in the cumulation of costs. Other cost components are more or less fixed by the rigorous reliability and validity requirements (e.g. what items are used in assessments, how thorough the process of judging is, how many judges are used).

Inclusive query planning and the use of extensive queries applying basic facets may sound like an expensive process but actually it can be used to improve the efficiency of recall base estimation. A clear weakness of the pooling method as implemented in TREC is that it trusts on the larger number of participants (research groups) using a wide spectrum of matching algorithms so exclusively. For instance, in TREC5, the average number of documents in the pool for a search topic was 2,671 of which 4.1 % (110 documents) were judged relevant

(Voorhees & Harman 1997). The process is expensive because so many non-relevant documents have to be judged to find a relevant one.

In our test collection, the share of relevant documents was 7.4 % of all documents judged. The share of relevant documents in our set of documents judged was clearly higher, suggesting that our approach helps in reducing the costs of relevance assessments. This does not illustrate the whole potential for cost reductions. The extensive queries based on the original inclusive query plans retrieved 89 % of the presently known relevant documents. About 24 % of the 5,018 judged documents were relevant (see <u>Table 3.1</u>). Supplementary probabilistic queries retrieved about 9,900 new documents but these increased the number of relevant documents by only 10 %. These queries were designed for a query expansion study (Kekäläinen 1999), and were by no means optimised for the cost-effective recall base development. However, the experience pushed forward an idea that a conscious use of Boolean and probabilistic queries in search for relevant documents could increase the effectiveness of the process, and make the pooling idea also work for single research groups having limited resources.

Substantial cost reductions are possible by allocating resources on inclusive query planning made by expert searchers, and by combining most remote and extensive Boolean and probabilistic query types. The power of the Boolean IR model is in the predictability of the exact match processing of queries and in query structures supporting the representation of conceptually justified statements. Probabilistic queries are useful in complementing Boolean queries in retrieving documents containing implicit expressions for some query facets. Further research is needed to find the query types that best complement each other.

The answer to the efficiency question E.2 (see <u>Table 5.1</u>) is "no". If the required reliability level of a recall base is fixed, the proposed method for collecting the pool of documents for relevance judgements seems to reduce the total number of documents judged. However, the effective search strategies for recall base estimation need more research since, for instance, the capability of structured probabilistic queries was not really studied here.

5.4.3 Computational efficiency of the optimisation algorithm (Question E.3)

The case experiment demonstrated that the efficiency of the algorithm was not a problem with the present data. The estimated number of optimisation laps for the 35 search topics and three databases was about 84,000 in the case experiment (see Section 4.3.2), and these optimisations took some two weeks to run. However, these figures do not say much about the

efficiency in large query tuning spaces since query terms were organised into semantically and statistically homogeneous groups. The groups substantially reduced the number of EQs and also the load of the optimisation algorithm. Although the computational efficiency of the optimisation algorithm was not a major concern in this study, it is necessary to analyse the potential efficiency problems as a function of the size of the input.

The running time of an algorithm can be estimated either by benchmarking or by analysing its operations. We selected the latter option since the basic operations of the optimisation algorithm are quite straightforward to analyse, and standard tests were not available for benchmarking. Determining a precise formula for the running time T(n) of a program, i.e. the number of time units taken on any input of size n, is a difficult, if not impossible, task. So called "Big-Oh" notation O(f(n)) is used to estimate the upper bound on T(n), where f(n) is some function of n categorising the growth rate of the running time. For instance, O(1) denotes a constant running time, or at least that it is independent of the size of the input. O(1) as well as logarithmic O(log n), linear O(n), and close to linear O(n log n) growth rates are seen as easy cases while, e.g. quadratic $O(n^2)$, cubic $O(n^3)$, or exponential $O(2^n)$ predict efficiency problems. (Aho & Ullman 1992, 85-95).

The optimisation algorithm operates mainly with three tables. (The described data structures and operations of the optimisation algorithm are simplified here. Only those features that are needed to illustrate the efficiency risks are mentioned.) The input data describing the contents of the EQ result sets is organised into the *basic table EQ(EQ_NO, DOC_ID, REL)*, where EQ_NO is the identification number for an elementary query (EQ), DOC_ID is the identification number for a document retrieved by the EQ, and REL is the relevance degree of the document, respectively. The basic table contains one line for each document retrieved by a particular EQ. To be able to compare the properties of the available EQs (see Section 2.5.3), the algorithm calculates a sum table EQ_SUM(EQ_NO, NO_OF_RELS, NO_OF_NRELS, PREC), where NO_OF_RELS and NO_OF_NRELS are the numbers of relevant and non-relevant documents retrieved by an EQ, and PREC the corresponding precision. The data associated with the EQs creating the optimal query are accumulated in the output table OPT(EQ_NO, DOC_ID, REL). The content of the basic table is gradually emptied, the sum table is recalculated and resorted accordingly, and the optimisation result is accumulated the output table.

The optimisation algorithm comprises four major operations on the three tables described above following each other in a loop:

- 1. The sum table is calculated/recalculated from the basic table at the beginning of each loop.
- 2. The lines of the sum table are sorted in order of descending precision (to create the efficiency list, see <u>Section 2.5.3</u>).
- 3. The EQ matching the selection rules is assigned to the optimal query and corresponding lines from the basic table are added to the output table.
- 4. The lines containing the same DOC_IDs as were associated with the selected EQ are deleted from the basic table.

The running time of the first operation belongs to the O(n) category since it increases linearly as a function of the number of EQs treated. The table has to be scanned through once to create the sum table. The efficiency of the second operation, sorting, is more sensitive to the size of the input. According to Aho & Ullman (1992, 111-112), the running time of merge sort is of type $O(n \log n)$. The running time of the third operation is only dependent on the number of lines moved into the output table (always << n, if n is large), i.e. of type O(1). The fourth operation is similar to the first one, and the growth rate of the running time is a linear function of the input size. Applying the summation rule (see Aho & Ullman 1992, 98-99) we may say that the upper bound on the running time of a loop of the optimisation algorithm $T(n) = T_1(n) + T_2(n) + T_3(n) + T_4(n) \approx O(n) + O(n \log n) + O(1) + O(n) \approx O(n \log n)$.

The maximum number of sequential loops executed during an optimisation lap equals the size of the recall base of a search topic because, after each sorting, an EQ containing at least one relevant document is moved into the output table. Thus, the maximum of the total running time could be $T_{tot}(n) \approx R \times O(n \log n)$, where R is the size of the recall base. However, applying the "constants do not matter" rule by Aho & Ullman (1992, 100) R can be removed from the "Big-Oh" formula. The size of the recall base is not dependent on the input size n. The conclusion is that the running time of the optimisation algorithm should be manageable if the number of EQs is finite.

From the practical viewpoint, a further question can be raised: How large sets of EQs may appear? The column "Max EQs" in <u>Table 3.3</u> indicates that the number of EQs generated from the inclusive query plans at the highest exhaustivity level ranged from 60 to 2.1×10^6 in the test collection of the case experiment *if the synonymous query terms had not been grouped*. In theory, the highest number of sorted EQs could have been in the order of millions.

In practice, only those EQs that have retrieved relevant documents are sorted. It is quite likely that most of the EQs in the largest query tuning spaces do not retrieve any relevant documents.

In the largest query tuning spaces, the exhaustivity of the EQs is high, and the extent of facets in the underlying inclusive query plans is also high. On the other hand, the number of relevant documents per search topic is always limited (in the order of tens or, perhaps, hundreds) and it is not dependent on the size of the query tuning space. Under these circumstances one may predict that:

- The number of unique expressions occurring in a typical relevant document is limited
 for each query facet. There is no reason to believe that the number of unique
 expressions strongly correlates with the broadness of facets. This should mean that in a
 larger query tuning space a smaller share of the available EQs retrieves relevant
 documents.
- 2. Harter (1990) made the observation that documents retrieved by query terms assigned to broad, multi-meaning facets seldom overlapped. This means that, in an absolutely extreme case, each relevant document is retrieved only by one, and unique EQ, and that the maximum number EQs processed does not exceed the number of relevant documents known for a search topic!
- 3. The high exhaustivity of EQs means smaller average result sets, and again increases the probability of empty result sets, especially because the extent of queries is reduced to the minimum.

To get a rough idea of how large a share of the generated EQs have to be really processed, a calculation was made using the search topic no. 29, generating the largest EQ set as an example. For *Exh*=4, the number of EQs without grouping was 2.1x10⁶ (see <u>Table 3.3</u>), and 512 when synonymous groups were applied (see <u>Table 3.6</u>). 126 of the 512 EQs retrieved at least one relevant document, i.e. about 25% of all EQs were really processed by the optimisation algorithm. The average number of relevant documents retrieved by a processed EQ was as low as 1.8. When individual query terms are applied, each of the 512 EQs is split, on the average, into 4,100 elementary conjunctions. (This estimate was derived by dividing the number of EQs generated without synonymous grouping by the number of EQs generated when synonymous groups were applied, i.e. 2,100,000/512=4,101.) The question is, how many of the 4,100 combinations of four query terms really occur in the 1.8 relevant documents? The point is that while the number of EQs generated may rise quite high in complex and broad search

topics, various opposing factors slow down the growth in the number of EQs actually processed.

Thus we may conclude that a sufficient answer could be found to Question E.3 (see <u>Table 5.1</u>). The case experiment showed that the algorithm worked with an acceptable efficiency with a realistic data set. Larger search spaces are quite likely to be composed in future experiments but the requirements for the computational power do not seem to be too difficult to solve.

5.5 Summary of the reliability, validity, and efficiency evaluation

The validity, reliability, and efficiency issues of the proposed evaluation method were addressed in this chapter. The main focus was on the two operations unique to the procedure of the proposed method: inclusive query planning and automatic query optimisation. Nine critical questions were formulated (see <u>Table 5.1</u>), and answered. The answers were based on extensive empirical tests like the facet selection test, and the interactive query optimisation test, as well as on logical argumentation like the analysis of costs associated with the operations of inclusive query planning and recall base estimation.

The results showed that the potential query tuning space can be represented comprehensively by applying the inclusive query planning operation. Resulting query plans were highly exhaustive (Question V.1), and the selected facets were covered by alternative query terms well enough for studying query extent tuning (Question V.2). The facet selection test demonstrated that experienced query designers are quite consistent in naming the basic facets of a given search topic (Question R.1). The observed consistency in the selection of basic facets and the good coverage of alternative query terms in inclusive query plans strengthen the basis of extensive queries as a tool of recall base estimation. Potential problems were pointed out in the way of organising query terms into synonymous groups within facets (Question V.3). Term grouping makes the optimisation process simpler but, unfortunately, it induces a validity risk making the interpretation of query extent results difficult. The main conclusion from the above results is that the inclusive query planning operation is well established and does not suffer from any major reliability or validity risks when applied appropriately.

The interactive query optimisation test gave convincing results of the reliability of the automatic query optimisation algorithm, and of the validity of resulting query structures. The performance of the automatic algorithm could be exceeded by the test searcher only in very

few cases (Question R.2). It was also shown that the straightforward way of combining EQs did not cause biases in the structures of the optimised queries (Question V.4).

The inclusive query planning operation was shown to be effective in terms of research economy. The cost of providing a test collection with inclusive query plans was considered low in relation to the benefits achieved. The query plans produced can be used to conduct different types of experiments (Question E.1). The results also suggested that inclusive query planning and especially extensive queries can be used to reduce the cost of recall base estimation (Question E.2). The computational efficiency of the optimisation algorithm was analysed (Question E.3), and a clear conclusion could be drawn that the algorithm can handle all conceivable sizes of input. The algorithm was shown to be efficient enough to run the case experiment – a realistic situation to apply the algorithm.

6 CONCLUSIONS

The research problems of this thesis were introduced in Section 1.4. The main goal was to design, demonstrate and evaluate a new evaluation method for measuring the ultimate performance limits of Boolean queries across a wide operational range by developing further the ideas introduced by Harter (1990). Three research problems were formulated by applying the framework proposed by Newell (1969) for defining a method as a triple $M=\{domain, procedure, justification\}$:

- 1. <u>Domain of the method</u>. The problem was to define the goals of the method and specify its appropriate application area.
- 2. <u>Procedure of the method</u>. The problem was to define the ordered set of operations constituting the procedure of the method. Two major operations specific for the proposed method needed especially to be elaborated: how query tuning spaces are created, and how queries are optimised.
- 3. <u>Justification of the method</u>. The problem was to justify the appropriateness, validity, reliability and efficiency of the method in conducting evaluations.

The work on the research problems has been reported in the preceding chapters. This chapter sums up the answers to the research problems, discusses the contribution of the method in the light of research literature, and outlines some needs for further research.

6.1 The domain of the method

The proposed method was expected to serve in the system-oriented, wide range performance evaluation of Boolean IR systems. The method was developed and demonstrated in the context of full-text indexed full-text databases but there is no reason to doubt the applicability of the method to Boolean queries in other types of databases, too, e.g. in bibliographic or manually indexed image databases. Because the proposed method is designed for system-oriented experiments it shares many of the presuppositions and restrictions typical of the Cranfield paradigm. The focus is on the matching process, i.e. comparing queries with the representations of documents. The basic unit of observation is a query based on a well-defined search topic. All relevant documents are expected be known in the test database. These restrictions obviously exclude from the domain of the method user-oriented research problems, e.g. studies on interactive search processes.

The potential application area of the method has already been discussed in <u>Section 2.7</u>, and further in <u>Section 4.6</u> by elaborating the lessons learned in the case experiment. Two unique characteristics of the method help to comprehend its potential:

- 1. Performance can be measured at any selected point across the whole operational range, and different standard points of operations (SPO) may be applied (fixed recall levels, and DCVs).
- 2. Queries under consideration estimate optimal performance at each SPO, and query structures are free to change within the defined query tuning space in search of the optimum.

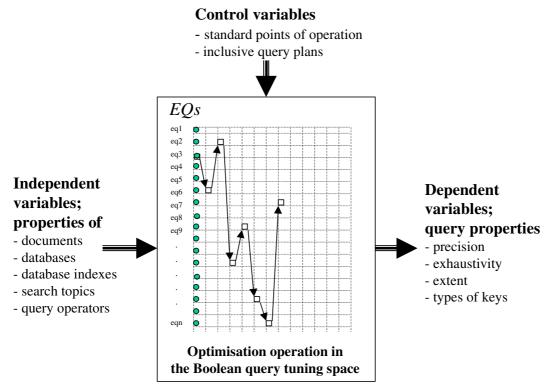
The domain of the method can be characterised by illustrating the kinds of research variables that can be appropriately studied by applying the method. Experiments are designed to reveal how a change in the value of an *independent variable* affects the value of *dependent variables* while the value of *control variables* is held constant, or in some cases either neutralised or randomised (Fidel & Soergel 1983). In the proposed method, query precision, exhaustivity and extent are used as dependent variables. The standard points of operation (SPO) are used as the control variable. Independent variables may relate to:

- 1. documents (e.g. type, length, degree of relevance),
- 2. databases (e.g. size, density),
- 3. database indexes (e.g. type of indexing, normalisation of words)
- 4. search topics (e.g. complexity, broadness, type), or
- 5. matching operations (e.g. different operators).

<u>Figure 6.1</u> illustrates a typical experimental setting. Comparing the figure to the comprehensive framework of online bibliographic retrieval proposed by Fidel & Soergel (1983) reveals that important categories of variables are excluded here, e.g. the setting (organisational context), the user (of information) and the searcher.

In a comparative evaluation, one independent variable is given two or more values (e.g. two differently indexed databases are used) keeping other (left hand side) variables constant. At each SPO, the optimal queries are searched in the optimisation operation from the query tuning space by applying both (all) values of the independent variable. The effects of the change in the independent variable are revealed by analysing the performance and other characteristics of the optimal queries.

Figure 6.1. A characterisation of the domain of the proposed evaluation method through a model of a typical experimental setting.



The goal of the proposed method is to help in "measuring the ultimate performance *limits of Boolean queries"* (see Section 1.4). In our case, especially, the comprehensiveness and integrity of the query tuning space (based on the quality of inclusive query planning) sets the fundamental limits for the possibility of measuring the ultimate performance limits. When talking about the ultimate performance limits, we do not refer to universal, generally applicable performance limits of Boolean queries. Rather, ultimate limits refer to a particular context characterised by particular document types, a particular database implementation, a particular type of indexing, and a particular set of inclusive query plans (query tuning spaces). In this particular context, one retrieval technique or setting is compared to another. In that comparison, it is necessary that the query tuning spaces for both systems compared be equally comprehensive and solid, and that the method is capable of measuring both systems at their ultimate performance levels in that particular context. The method is designed for comparative evaluations, and is not qualified without questions for determining the ultimate performance limits of Boolean queries in general, e.g. in terms of literal precision values. The inclusive query plans are to guarantee that no observable difference in the performance of systems is missed because of any easily avoidable shortcomings in the queries.

The core domain of the method has been defined above. However, it is appropriate to consider additional uses of the method in conjunction with other methods. For instance, the comparison of Boolean and probabilistic IR systems can be designed by using the same test collection (including database, search topics, inclusive query plans, and relevance data), and by applying the proposed method to generate the optimal Boolean queries. Optimal probabilistic queries have to be composed by some other method that is not discussed. There may occur some validity problems in the comparison but this approach could be useful in revealing typical cases, e.g. in what kind of search topics either of the systems tend to process better. Similarly, the optimal queries can be used as a point of reference in user-oriented studies. The comparison could help in estimating how close the real user is able to approach the optimum, and in which kinds of search topics the user has the worst problems.

The domain of the proposed method including the goal has been described above. This is the answer to the first research problem: the domain of the method (see Section 1.4).

6.2 Procedure of the method

The procedure of the method was described as the ordered set of operations in <u>Chapter 2</u> including the flow chart in <u>Figure 2.2</u>. The procedure consists of 9 operations at three operational stages:

STAGE I. QUERY FORMULATION

- 1. <u>Formulate an inclusive query plan for each given search topic</u>. The inclusive query plan of a search topic is a comprehensive representation of the query tuning space available for that topic. (see Section 2.2.3).
- 2. <u>Conduct extensive queries and obtain relevance judgements</u>. The goal of extensive queries is to gain reliable recall base estimates. (see <u>Section 2.4</u>).
- 3. <u>Determine the order of facets</u>. The facet order of inclusive query plans is determined by ranking the facets according to their measured recall power, i.e. their capability to retrieve relevant documents. (see <u>Section 2.2.3</u>).

STAGE II. QUERY OPTIMISATION

- 4. <u>Convert the inclusive query plans into elementary queries (EQ)</u>. Inclusive query plans in the conjunctive normal form (CNF) at different exhaustivity levels are transformed into the disjunctive normal form (DNF) where the elementary conjunctions create the set of elementary queries. (see <u>Section 2.3</u>).
- 5. <u>Execute elementary queries</u>. All elementary queries are executed to find the set of relevant and non-relevant documents associated with each EQ.

- 6. Select standard points of operation (SPO). Both fixed recall levels $R_{0.1},...,R_{1.0}$ and fixed document cut-off values, e.g. DCV_2 , $DCV_5,...,DCV_{500}$ may be used as SPOs. (see Section 2.6).
- 7. Find the optimal combination of elementary queries (i.e. optimal queries) for each SPO. An optimisation algorithm is used to compose the combinations of EQs performing optimally at each selected SPO.

STAGE III. EVALUATION

- 8. <u>Measure precision at each SPO</u>. Precision can be used as a performance measure. Precision is averaged over all search topics at each SPO.
- 9. <u>Analyse the characteristics of optimal queries</u>. The optimal queries are analysed to explain the changes in the performance of an IR system.

The goal of the <u>query formulation stage</u> is to create the comprehensive and solid representation of the available query tuning space consistently for each search topic. The human component of searching is heavily involved at this stage: an expert query designer composes the inclusive query plans. The development of the inclusive query planning operation was based on a thorough analysis and elaboration of earlier research concerning query planning strategies and resulting query statements (see e.g. Fidel 1991, Iivonen 1995a-c).

The concept of inclusive query planning is a major contribution of this thesis. The development of the new approach was necessary because the seminal idea by Harter (1990) did not give a clear scenario of how query planning should be made. The traditional approach in query formulation using professional searchers to replicate their routine query formulation practices (see e.g. Blair & Maron 1985, Hersh & Hickam 1995, or Turtle 1994) was likewise not valid since it does not support the measurement of performance across a wide operational range. An additional innovation was the use of extensive queries derived from the inclusive query plans. Extensive queries are a technique to increase the reliability of recall base estimates as well as decreasing the costs of obtaining relevance data.

The <u>query optimisation stage</u> aims to find the optimal query from the query tuning space at each SPO. The operations at this stage are quite technical (e.g. CNF/DNF – conversion), but also raise some challenging problems (e.g. performance of the optimisation algorithm). The main contribution at this stage was the innovation to adapt the heuristic algorithms developed for the 0-1 Knapsack Problem of physical objects into the problem of finding the optimal combination of Boolean query sets. Harter (1990) introduced two ideas: blind search and the iterative process of creating the most rational

path. However, the approach by Harter missed one necessary component of the operation to make it work in practice: the use of the standard points of operation as optimisation constraints. The analytical approaches (e.g. Heine & Tague 1991, Losee 1994, and Losee 1998) for the optimisation of Boolean queries still lack empirical verification, and it is unclear in what kinds of environments they are applicable. The proposed optimisation operation and the analytical approaches can be seen as complementary research strategies rather than competing ones.

The object of the <u>evaluation stage</u> is to collect and analyse data needed in the evaluation of Boolean queries resulting from the two or more settings compared. The processes of data collection and analysis introduced (see <u>Section 3.6</u> and <u>Section 3.7</u>) do not contain radically new ideas but rather show the way how to modify the present practices to meet the requirements of the new types of data. For instance, the interpolation of precision data at selected DCVs (see <u>Section 3.6.1</u>) required new practices. Similar practices have been developed for the experiments based on the coordination level approach, but the available sources do not discuss these issues in detail (see Cleverdon 1967, Keen 1992).

The characteristic of the test collection including search topics (see Section 3.7.1), inclusive query plans, and known relevant documents (see Section 3.7.2) were discussed at a level of details that has been exceptional in earlier research publications. This was done to emphasise the importance of knowing the characteristics of the test collection in making controlled experiments by the proposed or other methods. The ways of presenting the data concerning the performance and structures of optimal queries were shown in Section 4.4.

The conclusion from this section is that an acceptable answer was formulated to the second research problem: the procedure of the method (see Section 1.4). Sufficient approaches were developed for both the query formulation and query optimisation operations of the proposed method. The operational pragmatics of the method were introduced in detail in Chapter 4 so that experienced researchers should be able to replicate the case experiment and apply the procedure in any appropriate evaluations.

6.3 Justification of the method

The domain including the goals, and the procedure of the proposed method were described above. The proposed method has the ambitious goal of being able to plausibly measure the performance of Boolean queries across a wide operational range, something

that has not been possible by the traditional methods. The power of the method is based on a unique procedure containing new innovative operations. The final step in defining the method is to assure that the method is appropriate in achieving new research results or questioning the old ones within the defined domain. In addition, the operations of the method have to be valid, reliable and efficient before the method is well established.

6.3.1 Appropriateness of the method

The case experiment reported in <u>Chapter 4</u> was intended to be the major effort to show the appropriateness of the method in practice. The results of the case experiment are not summarised here but, rather, the reasons why the proposed method is capable of gaining new results, or to question old results, are discussed. The starting point is the suggested domain of the method, and the list of potential research variables listed in <u>Section 6.1.1</u>. Although these variables are related to quite basic elements of the Boolean IR system, it is quite obvious that the domain has not been well covered in the past research. One reason for the present situation may be that traditional evaluation methods are not quite appropriate in studying the problems of the domain defined.

Two basic approaches have been applied to study the effects of the left-hand side variables listed in Figure 6.1 on the query variables. The first of the traditional experimental designs is that a group of searchers is asked to make queries: a single query per search topic per person. The drawback of this approach is that the researcher has no control over the query formulation process. Recall and precision values are separately averaged over the searchers and search topics. Averaging a pool of queries (arbitrarily distributed over the operational range) tends to mask the effects of independent variables as pointed out by Cleverdon (1972). This may explain why, for example, an extensive study by Saracevic et al. (1988) considering among other things the effects of search topic and query variables on retrieval performance achieved so few conclusive results.

Another traditional approach is to design a controlled experiment based on fixed query structures or fixed contents. For instance, the performance of queries exploiting either the full texts, abstracts, titles, or index terms of documents were compared by Tenopir (1985) using identical (in the three first cases), or identically structured queries (the last one, index terms). Similarly, the experiments on proximity operators have been based on identical query structures where only the conjunctive operators have been changed (see Tenopir & Shu 1989 and Kristensen 1993). Studies on the performance effects of database indexes

composed from differently normalised words (e.g. Alkula & Honkela 1992), or studies on query expansion in Boolean queries (Kristensen 1993) have been based on identical facet structures. Only the sets of disjunctive query terms within facets have changed from one setting to another.

Although the above studies were more focused and controlled experiments than the field studies like that of Saracaevic et al. (1988), they, too, have not solved the "single query per search topic" problem. It is hard to get a clear picture of the relations between variables since query results from different operational levels are merged in averaging. Another methodological problem is that the potential effect of query exhaustivity has not been taken into account. Different retrieval techniques or database implementations may achieve optimal performance at different exhaustivity levels. This may ruin the findings based on the use of fixed query structures or limit their application area, as was shown in Section 4.5.3.4 in the case of proximity operator studies. Our study showed that query content and query structure interact, and that both factors should be taken into account in designing experiments.

One solution to this problem is to design a series of queries at different exhaustivity levels. Experiments designed this way have been carried out by Kekäläinen & Järvelin (1998) and Kekäläinen (1999) but only in probabilistic IR systems. They evaluated the effects of query exhaustivity, query expansion and query structures on the performance of probabilistic queries. If this approach were applied to Boolean queries, the drawback would be that the number of test queries becomes easily unmanageable in studying queries in a large and fine-grained query tuning space. Basically, the traditional approach requires that all queries of the query tuning space are formulated and executed (see the example of 2.3×10^{23} different queries in Section 3.5.1). The question is how fine, and dynamically changing details of queries can be studied. However, the efficiency advantage of the proposed method can be fully exploited only if all processes concerning the EQs were automated.

The main conclusion of the above appropriateness analysis is that, within the defined domain, the proposed method offers clear advantages over traditional evaluation methods. First, the proposed method is able to acquire new information about the phenomena observed and challenge present findings because it is more accurate. The method is more accurate since it does not miss information in the averaging process as happens in

experiments exploiting only a single query per search topic. Queries are optimised, and averaging across the search topics takes place at standard points of operation. Second, the method is economical in experiments where a complex query tuning space is studied. The query tuning space contains all potential candidates for optimal queries, but data are collected only on those queries that turn out to be optimal at a particular SPO. This means that research problems dealing with more complex query tuning spaces can be managed than in the traditional experimental design.

6.3.2 Validity, reliability, and efficiency of the procedure

The validity, reliability, and efficiency issues of the proposed method were discussed in detail in <u>Chapter 5</u>. Those operations that replicate standard experimental practices (e.g. in TREC, see Tague-Sutcliffe 1992, Harman 1993a) were omitted, and the focus was on the two unique operations: inclusive query planning and query optimisation. This section will summarise the main findings of the analysis.

Two <u>validity concerns</u> were defined for both operations. The first validity concern in the inclusive query plans was: Is the exhaustivity of query plans high enough to avoid biases in exhaustivity tuning? (see <u>Section 5.3.1</u>). The other potential validity problem was the comprehensiveness of facet representations by disjunctive query terms (see <u>Section 5.3.3</u>). This is necessary in avoiding biases in extent tuning. Both concerns could be rejected in empirical tests. The validity risks of the query optimisation operation were related to the effects of query term grouping (see <u>Section 5.3.4</u>), and to the structural characteristics of the optimal queries (see <u>Section 5.3.4</u>). Both risks are associated with the present implementation of the optimisation algorithm and the test collection. Query term grouping was shown to reflect unfavourably on the query extent measures. However, this finding did not ruin the basis of the proposed method since the problems were associated only with the test collection used in the case study, not the defined procedure of the method.

Two <u>reliability issues</u> were discussed and tested. First, the consistency of the facet selection in inclusive query planning was analysed. A high level of consistency was achieved in applying the query planning guidelines in a facet selection task (see <u>Section 5.3.2</u>). Next, the reliability of the optimisation algorithm was evaluated in a verification test and a validation test. The tests suggested that suboptimal performance of the algorithm is very rare. The results suggest that the procedure of the proposed method can also be

justified to meet the reliability requirements of good experimental practices within the defined domain.

Three <u>efficiency issues</u> were raised: the efficiency of inclusive query planning, the efficiency of recall base estimates, and the efficiency of the optimisation algorithm. The costs of inclusive query planning were estimated to exceed the costs of query planning in traditional experiments. However, the total costs were regarded as low in relation to the expected profits if full advantage is taken from the collection of inclusive query plans (see <u>Section 5.4.1</u>). The analysis of recall base estimation costs suggested that the exhaustive queries based on the inclusive query plans could reduce the total number of assessed documents and minimise costs (see <u>Section 5.4.2</u>). The third question, computational efficiency of the optimisation algorithm was regarded as a minor concern in this study. However, it was pointed out that the case experiment showed at least that the algorithm worked fast enough in a realistic experimental situation (see <u>Section 5.4.3</u>). The efficiency analysis showed that the procedure of the method performs efficiently enough to run experiments in the defined domain.

The conclusion from Section 6.3 is that an appropriate answer could be found to the third research problem: the justification of the method (see Section 1.4). It was shown that new results can be gained by applying the method (appropriateness), and that the unique operations of the procedure are performing at a level of validity, reliability, and efficiency high enough for comparative evaluations.

6.4 Final remarks

The dominating role of the Boolean IR systems in operational applications has lasted for about 40 years but this era seems to be nearing its end. The growth of WWW based search services has started the triumphal march of best-match IR systems both in public and in-house applications. Although conventional Boolean IR systems are gradually giving way to best-match systems, there is no reason to say that this study came too late because the contribution of the present work goes beyond the core domain, i.e. the Boolean IR system.

Earlier research has seen the Boolean and best match IR systems as competing and mutually exclusive technologies (Ingwersen & Willet 1995). As pointed out in the introduction of this thesis, a major concern has been to show the superiority of best-match IR systems over Boolean systems (see Salton 1972, Turtle 1994, Frants et al. 1999). The

results of some recent studies comparing Boolean and best-match IR systems have shown that Boolean queries are superior in some situations but the reasons for the better performance are not clear (Hersh & Hickam 1995, Lu et al. 1996, and Paris & Tibbo 1998). One potential explanation for the competitiveness of the Boolean IR model is the rich query structures available, a feature that is in the focus of the proposed evaluation method.

Some probabilistic IR systems like INQUERY support query operators similar to the Boolean *OR* and *AND* operators. The positive effects of query structuring on retrieval performance have been shown, for instance, by Kekäläinen (1999) and Pirkola (1999). A general conclusion from the recent studies could be that the operational text retrieval systems of the future should support both a "bag of words" type of querying with relevance ranking, and Boolean type structured querying with and without relevance ranking. However, it is not clear yet what the best way to integrate the best match and Boolean technologies is. Thus, the question is how the proposed method could help in solving the problems of integrated text retrieval systems. This requires that both types of matching mechanisms can be experimented with.

The proposed method yielded to two major innovations: the idea of inclusive query planning, and the idea of query optimisation. The former innovation is more generally applicable as it can be used both in Boolean as well as in best match IR experiments. In fact, it was applied in a query expansion study by Järvelin et al. (1996). The query optimisation operation in the proposed form is more or less restricted to the Boolean IR model since it presumes that the query results are distinct sets. The inclusive query planning idea is easier to exploit since its outcome, the representation of the available query tuning space, can also be exploited in experiments on best-match IR systems.

It is typical of the Cranfield style experiments that the test queries are automatically or manually extracted from the text describing a search topic. Human intervention in the form of conceptual query planning has been a rare strategy. The mechanical approach in treating the search topics will not be as plausible an approach in the future as in the past since the role of query structures is becoming more crucial. Of course, the selection of facets from a written search topic can be automated, and the expansion of query terms within facets as well but, obviously, this is not wise as the only experimental strategy. It is much more effective to adopt a double strategy. The traditional approach is efficient in showing what it is possible to achieve in text retrieval by automatic means, assuming only a minor

involvement by the human searcher. A complementary strategy based on studying the query tuning space composed in the form of inclusive query plans could be used to design new types of experiments, and to give a point of reference for the performance of fully automated approaches.

Similarly to the present study, the performance limits of the best match IR system could be investigated by using the inclusive query plans (and elementary queries produced of them). The problem is how to find the optimal queries for each SPO from the query tuning space. It is quite clear that the optimisation algorithm developed for the Boolean IR system cannot be applied directly. The behaviour of the relevance ranking mechanism would be difficult to predict in the incremental construction process of a query statement. A more promising approach is to replace the optimisation algorithm by a human searcher exploiting IR game type tools (see Section 5.2.3.1). However, more methodological research is needed to guarantee comparable settings in search for the optimal structured (Boolean or best match) and unstructured ("a bag of words") queries.

After describing the possible avenues of extending the application area of the developed operations into the study of other IR models it is worth asking: Is it still reasonable to study Boolean queries? The answer is "yes" but maybe it is more important to study query structures that are similar to those applied in traditional Boolean IR systems. If we share the view that query structures will be an important theme of future research, the natural environment for experimenting with these phenomena is a Boolean one. The effects of query exhaustivity and extent can be analysed easily since there are fewer intervening variables to control (e.g. as in the INQUERY system version 3.1, where the relevance ranking operations cannot be excluded). There are some phenomena in Boolean queries that are not well understood but could possibly be applied in future systems. For instance, the observation that the increased exhaustivity of queries seemed to be associated with the higher average relevance degree of documents in high precision searching should be studied more thoroughly (see Section 4.5.3.4).

One of the most interesting challenges for the system-oriented research is related to the differences in IR systems in treating different types of relevant documents. We do not have a clear picture of the typical characteristics of the least retrievable documents (see Section 4.4.1), and whether or not these sets are the same or different for the Boolean and probabilistic queries. This could be easily studied by analysing the TailR80 documents of

the present study and corresponding probabilistic queries (see Section 4.3.2). Similarly, one could draw a profile of the top documents that are easiest to retrieve by the different access methods compared. If there is a strong overlap between search results the access methods could replace each other. If the overlap is small this would encourage the development of combined access methods to improve performance. The ideas of polypresentation of Ingwersen (1996) and the empirical results of the effects of multiple query representations of Belkin et al. (1995) encourage continuing this research line. Obviously, the proposed method could make a clear contribution in solving such research problems.

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APPENDIXES 1-4

Appendix 4 1/2

Appendix 1. Search topics

(Translated from Finnish).

1. The Bush – Gorbachev Summit in Helsinki in September 1990. The issues of the negotiations, and resolutions and agreements.

- 2. The South-American debt crisis. How did the debt problems arise? What kinds of solutions have been proposed?
- 3. Dumping charges against the Finnish forest industry in the U.S.. What happened to the Finnish paper exporters? The content of the dumping charges, the result of the trial.
- 4. The proposal for an amalgamation between the city and the rural community of Jyväskylä. Supporters' and opponents' opinions and reasons are wanted. Calculation of the economic effects (economic incentives, subsidies, among other things).
- 5. Forecasts made by Sixten Korkman. "What did Korkman really say?"
- 6. Repeal of the Warsaw Pact. Anything about the process, the attitudes of different governments, decisions, etc.
- 7. The economic boycott against Lithuania by the Soviet Union in spring 1990. What actions were linked to the boycott, and how did these manifest in Lithuania?
- 8. Annihilation of Iraqi mass destruction weapons. According to the armistice agreement of the war of Persian Gulf Iraq must surrender chemical, biological, and nuclear weapons and their production engineering. The UN is responsible for the inventory and annihilation of the weapons. Has the commission succeeded?
- 9. The decisions of OPEC concerning oil price and output.
- 10. Revolts in Bucharest against opposition by miners whom President Iliescu called in to help the government. Background information about incidents, victims, and consequences.
- 11. The UN peace protection operation for Namibian independence. Information about the preparations, events linked to the operation, and the action of the UNTAG troops and the Finnish battalion.
- 12. The role of the parliament in EU decision-making. What is of interest is the role of the European Parliament in relation to the EU Commission and other official organs. What kinds of changes to the present situation have been called for, and who has been asking for them? How does democratic control function in EU?
- 13. Carl Bildt and Nordic co-operation. Bildt's statements concerning Nordic co-operation. What has Bildt said in particular about the co-operation between Finland and Sweden?
- 14. News about the activities of the Council of Presidents in Yugoslavia. Especially information about the sessions and decisions made.
- 15. The 2 + 4 negotiations between East and West Germany and the four allied [the United States, the UK, France, and the Soviet Union] concerning the reunification of Germany. What were the most essential problems to settle? What particular conflicts came up? What is essential in the treaty?
- 16. Bankruptcy of the P.T.A company. Anything about the issue: background information, reasons, and consequences.
- 17. The profitability of VALMET in the production of tractors and vehicles. Forest machinery / tractors / engines, transportation vehicles, and rail carriages (Transtech, among others) are included in the branch. Partnerships in car and truck industry are not of interest.
- 18. Background information about businesses made by the Valio company.
- 19. The profitability of airlines FINNAIR (including Finaviation and Karair), SAS (including (Linjeflyg), and LUFTHANSA.

Appendix 4 2/2

20. Dismissals in Tampella. Look for information about dismissals in various companies of the Tampella-consortium.

- 21. The investments of KERA and KTM (Ministry for Trade and Industry) in the tourist trade. Information about loans and subsidies (here = investments) granted. Especially general reviews are valuable.
- 22. An overview of natural gas acquisition by Neste. What has Neste achieved in natural gas acquisition (fields and import contracts), delivery (building a network), and marketing?
- 23. Processing and storage of nuclear waste produced in nuclear power plants. Examples of problems, risks, and accidents.
- 24. The spread of AIDS in the EU countries. How serious is the AIDS epidemic in these countries? Information about contagion, campaigns and other activities to stop the spread of infection.
- 25. The effects of removal of the food import restriction on the Finnish food processing industry. Briefings, estimates, opinions, and other background information.
- 26. Economic trends and cyclic fluctuation in house building in Finland: especially statistics, prognoses, and estimates.
- 27. The exhaust gas emissions of road traffic in Finland and abroad. The development of emissions and future expectations (among others, the influence of legislation). What is the influence of catalysers on emission levels? The technology of catalysers is not of interest.
- 28. The investments of the automobile industry of Japan in Europe, and the productional cooperation with the European car manufacturers. In which countries have Japanese automobile factories been planned, set up, and extended?
- 29. The environmental investments of the forest industry, especially investments in sewage treatment in the chemical forest industry. Both investments in sewage treatment plants and the utilisation of processes friendlier to the environment.
- 30. Business hours in the retail trade. Discussion about the liberation of business hours in retail is wanted. Especially interest in the attitudes and actions of the business organisations and trade unions.
- 31. Packages as an environment protection issue. Especially interest in development and testing of recycling systems, legislation concerning recycling in different countries.
- 32. Finnish-Estonian joint ventures. To what extent, in which branches, and in which forms have Finns started joint ventures with Estonians? Summaries, experiences of success and failures, examples of practical organisations /arrangements.
- 33. Esko Aho and Finland's application for EU membership. Aho's opinions, attitude, and activities regarding the application. Comments on his actions.
- 34. Kauko Juhantalo's speeches and activities for nuclear power. Juhantalo's grounds / justification for a 5th nuclear power plant. How did Juhantalo promote the decision for nuclear power?
- 35. The initiatives, interpellations, proposals, and voting behaviour of the Greens in the Finnish Parliament. Both the party and the individual MPs are of interest

Appendix 4

Appendix 2. A sample inclusive query plan.

English translations are shaded. For query term translations only basic word forms without truncation are presented. String level representations are not directly translatable. Translated query terms may not be reasonable for searching in English document collections.

Haku 02 (VELKA)

Etelä_Amerikan velkakriisi. Miten velkaantumisongelma on kehittynyt? Miten ongelmaa on pyritty ratkaisemaan?

Topic no. 2 (Debt)

The South-American debt crisis. How did the debt problems arise? What kinds of solutions have been proposed?

Käsitteellinen hakusuunnitelma

- I.1 [Etelä-Amerikka] and [velka] and [kriisi]
- I.2 [Etelä-Amerikka] and [velka]
- I.3 [Etelä-Amerikka]

Conceptual query plan

- I.1 [South America] and [debt] and [crisis]
- I.2 [South America] and [debt]
- I.3 [South America]

Fasettien esitystason kuvaukset [Etelä-Amerikka]

```
s=2:
```

f etelä# amerik# or latinalai# amerik# or lattarimaa# or lattarimai# <253> <- dokumenttifrekvenssi

s=3:

f argentiin# or bolivia# or brasili# or chile# or eduador# or guayan# or kolumbia# or paraqua# or surinam# or urugua# or venezuela# <1300>

```
s=4:
f peru#
<15550>
s=5:
```

f s=2 to 4 <16547>

[velka]

s=6:

f vela# or velka# or velko# or veloi# < 2.064 >

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```
s=7:
       f laina# or laino#
       <2496>
    s=8:
       f luoto# or luotto#
       <1548>
    s=9:
           f kehitysmaaluot# or ulkomaanvel# or kehitysluot# or lisäluot# or lisälain# or
       hätälain#
           <280>
    s=10:
           f velanhoid# or velanhoit# or velkaratkaisu# or luottomarkkin# or lainanhoi# or
       velanot# or luottokelpoisuu# or luotottaj# or takaisinmaks# or maksuvaikeu# or
       lainauks# or lainaus# or lainoituks# or lainoitus#
           <506>
    s=11:
           f luotota# or luototta# or luototi# or luototti# or luototet# or lainoita# or lainoitta#
       or lainoiti# or lainoitet# or lainat# or lainaa# or lainasi# or lainaisi# or lainann# or
       velkaannu# or velkaantu# or velo# or velko#
           <2119>
    s=12:
       f velkomin# or velkaantumin# or luotottamin# or lainaamin#
       <67>
    s=13:
       f = 6 \text{ to } 12
       <5111>
    [kriisi]
       f kriisi# or kriise# or ongelm# or kiertee# or kiertei# or kierre# or louku#
                                                                                         or
loukku#
       < 7872 >
    s=15:
           f talouskriis# or velkakriis# or velkaongelm# or velkaantumisongelm# or
```

s=16:

f taloudell# ahdink# or taloudell# ahding# or velkakurjuu# or velkapomm# or velkasuo* or velkadraam* or velkasäk# or velkataak# or velkaiek# or velkaies#

velkakier# or velkaantumiskier# or lainakier# or velkalouk# or luottokriis#

<185>

<253>

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```
s=17:
  f = 15 \text{ to } 16
   <417>
s=18:
   f dollarivelkataak#
   <1>
s=19:
      f ylivelkaan# or lykkät# or lykkäsi# or lykkäisi# or lykkänn# or
   ann#anteeksi or ant#anteeksi#
       <1059>
s=20:
   f anteeksiantami# or lykkäämi# or ylivelkaantumi#
   <202>
s=21:
   f = 14 \text{ to } 20
   <8904>
```

Facets as string level representations (translated only on the level of expressions)

```
[South America]
s=2:
       f south america or latin america or latino countries
   <253> <- document frequency for s=2
s=3:
       f argentina or bolivia or brazil or chile or colombia or ecuador or guayana or
   guiana or paraguay or suriname or uruguay or venezuela
   <1300>
s=4:
       f peru
   <15550>
s=5:
       f s=2 to 4
   <16547>
[debt]
s=6:
       f debt
   <2064>
s=7:
       f loan
```

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```
<2496>
s=8:
       f credit
   <1548>
s=9:
       f credit to developing country or foreign debt or development credit or additional
   credit or additional loan or emergency loan
   <280>
s=10:
       f debt handling or debt solution or credit market or loan handling or debt raising or
   creditworthiness or credit grantor or repayment or financial difficulty or lending or
   borrowing or financing
   <506>
s=11:
       f allow credit or lend or borrow or get into debt or demand payment
   <2119>
s=12:
       f demanding payment or getting into debt or allowing credit or lending or
   borrowing
   <67>
s=13:
       f = 6 \text{ to } 12
   <5111>
[crisis]
s=14:
       f crisis or problem or spiral or trap
   < 7872 >
s=15:
       f economical crisis or debt crisis or debt problem or debt spiral or loan spiral or
   debt trap or credit crisis
   <253>
s=16:
       f embarrassment or debt misery or debt bomb or debt swamp or debt drama or
   sack of debt or burden of debt or debt yoke
   <185>
s=17:
       f = 15 \text{ to } 16
   <417>
```

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```
s=18:

f burden of dollar debt

<1>
s=19:

f delay or remit

<1059>

s=20:

f remitting or delaying

<202>

s=21:

f s=14 to 20

<8904>
```

Elementaariset lausekkeet

Elementary queries

```
Osasuunnitelma I.1 (tyhj= 3): 105 elementtiä
Subplan I.1 (Exhaustivity=3): 105 EQs
```

```
ELNO 1
        s=2 and s=6 and s=14
ELNO 2 s=2 and s=6 and s=17
ELNO 3 s=2 and s=6 and s=18
ELNO 4 s=2 and s=6 and s=19
ELNO 5 s=2 and s=6 and s=20
ELNO 6 s=2 and s=7 and s=14
ELNO 7 s=2 and s=7 and s=17
ELNO 8 s=2 and s=7 and s=18
ELNO 9 s=2 and s=7 and s=19
ELNO 10 s=2 and s=7 and s=20
ELNO 11 s=2 and s=8 and s=14
ELNO 12 s=2 and s=8 and s=17
ELNO 13 s=2 and s=8 and s=18
ELNO 14 s=2 and s=8 and s=19
ELNO 15 s=2 and s=8 and s=20
ELNO 16 s=2 and s=9 and s=14
ELNO 17 s=2 and s=9 and s=17
ELNO 18 s=2 and s=9 and s=18
ELNO 19 s=2 and s=9 and s=19
ELNO 20 s=2 and s=9 and s=20
ELNO 21 s=2 and s=10 and s=14
ELNO 22 s=2 and s=10 and s=17
ELNO 23 s=2 and s=10 and s=18
ELNO 24 s=2 and s=10 and s=19
ELNO 25 s=2 and s=10 and s=20
ELNO 26 s=2 and s=11 and s=14
ELNO 27 s=2 and s=11 and s=17
```

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```
ELNO 28 s=2 and s=11 and s=18
```

- ELNO 29 s=2 and s=11 and s=19
- ELNO 30 s=2 and s=11 and s=20
- ELNO 31 s=2 and s=12 and s=14
- ELNO 32 s=2 and s=12 and s=17
- ELNO 33 s=2 and s=12 and s=18
- ELNO 34 s=2 and s=12 and s=19
- ELNO 35 s=2 and s=12 and s=20
- ELNO 36 s=3 and s=6 and s=14
- ELNO 37 s=3 and s=6 and s=17
- ELNO 38 s=3 and s=6 and s=18
- ELNO 39 s=3 and s=6 and s=19
- ELNO 40 s=3 and s=6 and s=30
- ELNO 41 s=3 and s=7 and s=14
- ELNO 42 s=3 and s=7 and s=17
- ELNO 43 s=3 and s=7 and s=18
- ELNO 44 s=3 and s=7 and s=19
- ELNO 45 s=3 and s=7 and s=30
- ELNO 46 s=3 and s=8 and s=14 ELNO 47 s=3 and s=8 and s=17
- ELNO 48 s=3 and s=8 and s=18
- ELNO 49 s=3 and s=8 and s=19
- ELNO 50 s=3 and s=8 and s=30
- ELNO 50 S=3 and S=6 and S=50
- ELNO 51 s=3 and s=9 and s=14
- ELNO 52 s=3 and s=9 and s=17
- ELNO 53 s=3 and s=9 and s=18
- ELNO 54 s=3 and s=9 and s=19
- ELNO 55 s=3 and s=9 and s=30
- ELNO 56 s=3 and s=10 and s=14
- ELNO 57 s=3 and s=10 and s=17
- ELNO 58 s=3 and s=10 and s=18 ELNO 59 s=3 and s=10 and s=19
- ELNO 60 s=3 and s=10 and s=30
- ELNO 61 s=3 and s=11 and s=14
- ELNO 62 s=3 and s=11 and s=17
- ELNO 63 s=3 and s=11 and s=18
- ELNO 64 s=3 and s=11 and s=19
- ELNO 65 s=3 and s=11 and s=30
- ELNO 66 s=3 and s=12 and s=14
- ELNO 67 s=3 and s=12 and s=17
- ELNO 68 s=3 and s=12 and s=18
- ELNO 69 s=3 and s=12 and s=19
- ELNO 70 s=3 and s=12 and s=30
- ELNO 71 s=4 and s=6 and s=14
- ELNO 72 s=4 and s=6 and s=17
- ELNO 73 s=4 and s=6 and s=18
- ELNO 74 s=4 and s=6 and s=19
- ELNO 75 s=4 and s=6 and s=20 ELNO 76 s=4 and s=7 and s=14

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```
ELNO 77 s=4 and s=7 and s=17
ELNO 78 s=4 and s=7 and s=18
ELNO 79 s=4 and s=7 and s=19
ELNO 80 s=4 and s=7 and s=20
ELNO 81 s=4 and s=8 and s=14
ELNO 82 s=4 and s=8 and s=17
ELNO 83 s=4 and s=8 and s=18
ELNO 84 s=4 and s=8 and s=19
ELNO 85 s=4 and s=8 and s=20
ELNO 86 s=4 and s=9 and s=14
ELNO 87 s=4 and s=9 and s=17
ELNO 88 s=4 and s=9 and s=18
ELNO 89 s=4 and s=9 and s=19
ELNO 90 s=4 and s=9 and s=20
ELNO 91 s=4 and s=10 and s=14
ELNO 92 s=4 and s=10 and s=17
ELNO 93 s=4 and s=10 and s=18
ELNO 94 s=4 and s=10 and s=19
ELNO 95 s=4 and s=10 and s=20
ELNO 96 s=4 and s=11 and s=14
ELNO 97 s=4 and s=11 and s=17
ELNO 98 s=4 and s=11 and s=18
ELNO 99 s=4 and s=11 and s=19
ELNO 100
                s=4 and s=11 and s=20
                s=4 and s=12 and s=14
ELNO 101
                s=4 and s=12 and s=17
ELNO 102
ELNO 103
                s=4 and s=12 and s=18
ELNO 104
                s=4 and s=12 and s=19
ELNO 105
                s=4 and s=12 and s=20
```

Osasuunnitelma I.2 (tyhj= 2): 21 elementtiä

Subplan I.2 (Exhaustivity=2): 21 EQs

ELNO 106	s=2 and $s=6$
ELNO 107	s=2 and $s=7$
ELNO 108	s=2 and $s=8$
ELNO 109	s=2 and $s=9$
ELNO 110	s=2 and $s=10$
ELNO 111	s=2 and $s=11$
ELNO 112	s=2 and $s=12$
ELNO 113	s=3 and $s=6$
ELNO 114	s=3 and $s=7$
ELNO 115	s=3 and $s=8$
ELNO 116	s=3 and $s=9$
ELNO 117	s=3 and $s=10$
ELNO 118	s=3 and $s=11$
ELNO 119	s=3 and $s=12$
ELNO 120	s=4 and $s=6$
ELNO 121	s=4 and $s=7$

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ELNO 122	s=4 and $s=8$
ELNO 123	s=4 and $s=9$
ELNO 124	s=4 and $s=10$
ELNO 125	s=4 and $s=11$
ELNO 126	s=4 and $s=12$

Osasuunnitelma I.3 (tyhj= 1): 3 elementtiä Subplan I.3 (Exhaustivity=1): 3 EQs

ELNO 127	s=2
ELNO 128	s=3
ELNO129	s=4

Appendix 4

Appendix 3. Words identified from the relevant documents and covered by the query plans

Results are based on the facet analysis of all relevant documents in a smaple of 18 search topics. (W/Qp=words in query plans, W/New=new words found, Rels=known relevant documents, RetbyPlan=retrievable by query plans, RetbyAll=retrievable by all words,

Nret=not retrieved by query plans, Unret=not retrievable/implicit expressions).

Topic no	Facetno	Fasetname	W Qp	W New	W All	W Q p-%	W New-%	Rec Base	RetbyPlan	RetbyAll	NRe t	Un Ret
1	1	helsinki	3	I	4	75 %	25 %	32	32	32	0	0
1	2	bush	4	2	6	67 %	33 %	32	31	31	0	1
1	3	gorbatshov	3	3	6	50 %	50 %	32	31	31	0	1
1	4	asia	40	24	64	63 %	38 %	32	30	31	I	I
1	5	tapaaminen	15	3	18	83 %	17 %	32	30	30	0	2
2	1	etelä-amerikka	24	7	3	77 %	23 %	53	53	53	0	0
2	2	velka	61	11	72	85 %	15 %	53	46	51	5	2
2	3	kriisi	32	12	44	73 %	27 %	53	39	40	I	13
3	1	polkumyynti	11	0	- 11	100 %	0 %	19	19	19	0	0
3	2	metsäteollisuus	40	4	44	91 %	9 %	19	19	19	0	0
3	3	USA	2	I	3	67 %	33 %	19	19	19	0	0
3	4	jupakka	46	12	58	79 %	21 %	19	18	18	0	1
4	1	jyväskylä	5	0	5	100 %	0 %	8	8	8	0	0
4	2	kuntaliitos	8	12	20	40 %	60 %	8	8	8	0	0
4	3	edut & haitat	5	8	13	38 %	62 %	8	4	6	2	2
5	1	Sixten Korkman	4	0	4	100 %	0 %	39	39	39	0	0
5	2	ennuste	23	8	31	74 %	26 %	39	31	32	I	7
6	1	Varsovan liitto	3	0	3	100 %	0 %	47	47	47	0	0
6	2	purkaminen	20	13	33	61 %	39 %	47	45	45	0	2
6	3	sotilaallinen	17	I	18	94 %	6 %	47	40	40	0	7
6	4	rakenne	3	3	6	50 %	50 %	47	12	15	3	32
7	1	Liettua	14	2	16	88 %	13 %	87	87	87	0	0
7	2	saarto	12	9	21	57 %	43 %	87	78	82	4	5
7	3	Neuvostoliitto	3	I	4	75 %	25 %	87	81	81	0	6
7	4	julistaminen	34	6	40	85 %	15 %	87	80	84	4	3
8	1	Irak	14	3	17	82 %	18 %	65	65	65	0	0
8	2	YK	18	I	19	95 %	5 %	65	64	64	0	1
8	3	joukkotuhoase	69	24	93	74 %	26 %	65	63	63	0	2
8	4	hävittäminen	40	13	53	75 %	25 %	65	60	60	0	5
8	5	komissio	13	13	26	50 %	50 %	65	55	57	2	8
9	1	OPEC	9	4	13	69 %	31 %	29	29	29	0	0
9	2	öljy	40	5	45	89 %	11 %	29	29	29	0	0
9	3	hinta	38	23	61	62 %	38 %	29	27	29	2	0
9	4	määrä	24	8	32	75 %	25 %	29	26	27	I	2
9	5	päätös	14	8	22	64 %	36 %	29	21	23	2	6
10	1	Romania	7	0	7	100 %	0 %	23	23	23	0	0
10	2	kaivosmiehet	3	I	4	75 %	25 %	23	21	21	0	2
10	3	väkivalta	24	3	27	89 %	11 %	23	22	22	0	I
10	4	mielenosoitukset	7	3	10	70 %	30 %	23	21	22	I	I
10	5	oppositio	9	0	9	100 %	0 %	23	17	17	0	6

Cont....

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12	1	EY:n parlamentti	4	4	8	50 %	50 %	17	17	17	0	0
12	2	päätöksenteko	18	- 11	29	62 %	38 %	17	17	17	0	0
12	3	muut toimielimet	8	7	15	53 %	47 %	17	15	17	2	0
13	1	Bildt	3	0	3	100 %	0 %	13	13	13	0	0
13	2	Pohjoismaat	4	I	5	80 %	20 %	13	- 11	- 11	0	2
13	3	lausunto	12	7	19	63 %	37 %	13	- 11	13	2	0
13	4	yhteistyö	2	3	5	40 %	60 %	13	8	8	0	5
19	1	lentoyhtiö	23	42	65	35 %	65 %	56	56	56	0	0
19	2	tulos	40	15	55	73 %	27 %	56	55	56	I	0
19	3	talous	16	5	21	76 %	24 %	56	38	39	1	17
23	1	ydinjäte	12	15	27	44 %	56 %	34	31	34	3	0
23	2	käsittely	45	9	54	83 %	17 %	34	30	30	0	4
23	3	ongelmat	27	11	38	71 %	29 %	34	18	19	- 1	15
25	1	elintarviketeollisuus	34	48	82	41 %	59 %	14	13	13	0	I
25	2	tuonti	10	0	10	100 %	0 %	14	12	12	0	2
25	3	Suomi	4	2	6	67 %	33 %	14	13	13	0	I
25	4	rajoitus	13	3	16	81%	19 %	14	7	7	0	7
26	1	asunto	48	20	68	71 %	29 %	35	35	35	0	0
26	2	tuotanto	35	28	63	56 %	44 %	35	34	35	I	0
26	3 suhdanne		46	5	51	90 %	10 %	35	33	33	0	2
26	4	Suomi	4	3	7	57 %	43 %	35	21	24	3	11
26	5	tilasto	6	9	15	40 %	60 %	35	22	27	5	8
30	1	aukiolo	28	11	39	72 %	28 %	27	27	27	0	0
30	2	kauppa	41	32	73	56 %	44 %	27	27	27	0	0
30	3	sunnuntai	10	5	15	67 %	33 %	27	25	25	0	2
30	4	järjestö	17	16	33	52 %	48 %	27	21	22	I	5
30	5	määräykset	27	6	33	82 %	18 %	27	21	22	I	5
32	1	Viro	11	6	17	65 %	35 %	50	50	50	0	0
32	2	yritys	46	93	139	33 %	67 %	50	50	50	0	0
32	3	yhteisomistus	16	4	20	80 %	20 %	50	46	47	I	3
32	4	Suomi	18	19	37	49 %	51 %	50	43	47	4	3
F1/Total	18	search topics	257	163	420	61 %	39 %	36	644	647	3	I
F2/Total	18	search topics	468	255	723	65 %	35 %	36	608	620	12	28
F3/Total	17	search topics	332	122	454	73 %	27 %	36	525	537	12	72
F4/Total	12	search topics	248	113	361	69 %	31 %	37	347	365	18	76
F5/Total	6 search topics		84	39	123	68 %	32 %	35	166	176	10	10
FI/Ave	18 search topics		14,3	9,1	23,3	76 %	24 %	36	35,8	35,9	0,17	0,06
F2/Ave	18	search topics	26,0	14,2	40,2	71 %	29 %	36	33,8	34,4	0,67	1,56
F3/Ave	17	search topics	19,5	7,2	26,7	70 %	30 %	36	30,9	31,6	0,71	4,24
F4/Ave	12	search topics	20,7	9,4	30, I	65 %	35 %	37	28,9	30,4	1,50	6,33
F5/Ave		search topics	14,0	6,5	20,5	70 %	30 %	35	27,7	29,3	1,67	1,67
FI-F5/Ave		search topics	18,9	9,3	28,2	70 %	30 %	36	31,4	32,3	0,94	2,77

Appendix 4

Appendix 4. Relevant documents where a facet is represented at least by one query plan expression

The number and proportion of relevant documents where a facet is represented at least by one query plan expression (QpW) or other expression (NewW), or contains only unsearchable expressions (ImplE). The sample of 18 search topics. (NewWU = documents containing searchable but not query plan expressions).

	All relevant docs Relevant o						elevant docs in TopDCV10 Relevant docs in TopR20 Relevant docs in TailR80													
a) The small database.																				
Facet	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total
1	126	32	1	1	128	85	21	0	0	85	39	9	0	0	39	23	6	0	1	24
2	119	40	1	8	128	84	29	1	0	85	39	13	0	0	39	16	7	1	7	24
3	105	31	1	17	123	70	27	1	9	80	34	++	0	1	35	20	4	0	3	23
4	64	35	6	22	92	50	26	2	7	59	23	10	3	3	29	7	3	2	10	19
5	31	5	1	12	44	25	5	1	7	33	12	2	0	1	13	5	θ	0	5	10
Average	89	29	2	12	103	63	22	1	5	68	29	9	1	1	31	14	4	1	5	20
b) The la	rge&de	nse data	base																	
Facet	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total
1	647	148	0	1	648	162	35	0	0	162	158	39	0	0	158	124	26	0	1	125
2	608	196	12	28	648	161	48	0	1	162	158	54	0	0	158	100	30	2	23	125
3	524	122	12			140	44	4	3	147	141	37	1	5	147	77	20	6	35	118
4	342	178	19			108	53		1	112	106	53	3	0	109	45	24	7	36	88
5	171	51	9	31	211	65	11		1	66	52	12	0	0	52	27	10	4	15	46
Average	458	139	10	43	511	127	38	1	1	130	123	39	1	1	125	75	22	4	22	100
c) The la	rge&sp	arse data	ıbase																	
Facet	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total	QpW	NewW	NewWU	ImplE	Total
1	126	32	1	1	128	56	13	0	0	56	41	10	0	0	41	23	6	0	1	24
2	119	40	1	8	128	56	21	0	0	56	41	15	0	0	41	16	7	1	7	24
3	105	31	1	17	123	50	22	1	3	54	39	15	0	0	39	20	4	0	3	23
4	64	35	6		92	41	20		0	42	28	14	0	2	30	7	3	2	10	19
5	31	5	1	12	44	19	4	0	5	24	12	+	0	1	13	5	θ	0	5	10
Average	89	29	. 2	12	103	44	16	0	2	46	32	++	0	1	33	14	4	1	5	20