WEB-BASED EDUCATION ABOUT VULVODYNIA AND ITS CARE AMONG STUDENT HEALTHCARE STAFF: A QUASI-EXPERIMENTAL STUDY

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ACKNOWLEDGMENTS

The authors gratefully acknowledge the University of Tampere and Competitive State Research Financing of the Expert Responsibility area of Tampere University Hospital (9S069/9U060), Finland, for funding this study.

Conflicts of interest

The authors have all agreed to the byline order and to submission of the manuscript in this form. No conflict of interest has been declared by the authors.

HIGHLIGHTS

- Web-based education increased awareness and knowledge of vulvodynia and its care
- The impact of WBE on the subject was statistically and clinically significant
- WBE is a suitable form of education for nationwide student healthcare providers
- WBE is suitable for use by organisations that are geographically far from each other

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ABSTRACT

Student healthcare providers are the type of primary healthcare professionals who usually have first contact with young women who have problems with intimacy, such as vulvar pain – known as vulvodynia. However, a need to increase healthcare professionals' level of knowledge of vulvodynia and its care has been identified. This study aimed to assess the awareness and knowledge of vulvodynia and its care among student healthcare providers, before and after Web-based education. The study design was national, descriptive and quasi-experimental, and was conducted across Finland. A total of 79 participants completed baseline measurements, 58 completed web-based education and 30 took part in a follow-up survey. A survey instrument called 'Awareness and knowledge of vulvodynia and its care' was developed for this study, and the data were collected using a web-based questionnaire. Descriptive statistical methods were used to evaluate the participants' awareness and knowledge of vulvodynia and its care before and after web-based education. The primary results indicated that the participants' awareness and knowledge of vulvodynia and its care was statistically significantly improved following web-based education.

Keywords: Web-based education, student healthcare, vulvodynia, vulvar pain, women's health, awareness, knowledge, patient care management

1. INTRODUCTION

Vulvar pain with no clear aetiology is usually called vulvodynia, and it may result in numerous physical and psychosexual functional disorders in women (Goldstein and Burrows, 2008; Bohm-Starke, 2010; Sadownik, 2014). In Finland, student healthcare providers are the type of primary healthcare professionals who usually have first contact with young women who have problems with intimacy. However, women with vulvodynia have reported negative experiences with Finnish primary healthcare in terms of knowledge of the condition and its care (Törnävä et al., 2012). A recent study also found that the student healthcare providers who meet and care for

females of fertile age have insufficient awareness and knowledge of vulvodynia and its care (Törnävä et al., 2017). To date, no study has evaluated the effectiveness of any type of education with regard to increasing the awareness and knowledge of vulvodynia and its care among healthcare providers.

2. BACKGROUND

2.1. Web-based education

Web-based education (WBE) is a cost-effective way of educating large numbers of healthcare providers, in terms of travel costs, as well as personnel time and trainer costs, enabling them to deliver the same consistent programme (Cook et al., 2010; Brown and Bullock, 2014; Lahti et al., 2014a). Well-designed WBE is also a dynamic, innovative and rich method of providing nursing staff with education on specific topics. It allows learners to access the particular website, follow lectures or complete assignments according to their own schedules, and the learners have sole control over the content, place and time of learning (Durkin, 2008; Cheng, 2012; Lahti et al., 2014a).

Evaluation of WBE interventions has shown that interactivity, practice exercises, repetition and feedback improve learning outcomes. A comparison of WBE intervention- and non-intervention-related knowledge has shown promising results in the medical field, although the findings have sometimes been contradictory (Cook et al., 2010; Lahti et al., 2014a). However, there remains a lack of evidence regarding the impact of WBE methods in nursing education (Lahti et al., 2014a).

2.2. Vulvodynia and its care

The International Society for the Study of Vulvar Diseases (ISSVD, 2016) defines vulvodynia as chronic pain or discomfort involving the vulva for more than 3 months, and for which no obvious aetiology can be found (Haefner, 2007). The exact causes of vulvodynia remain

uncertain; however, previous studies have identified some possibilities, including inflammation, genetic factors, hormonal factors and contributory psychosocial factors (Goldstein and Burrows, 2008; Bohm-Starke, 2010; Danby and Margesson, 2010; Reed et al., 2014). Vulvodynia may be triggered during sexual intercourse and/or by nonsexual activities, such as wearing tight-fitting clothing or even sitting (Harlow and Stewart, 2003; Danby and Margesson, 2010; Sadownik, 2014). It can be classified according to the anatomical site of the pain; it may be localised to a specific area (localised vulvodynia) or to all over the vulva (generalised vulvodynia). It can also be categorised on the basis of whether the experienced pain is provoked or unprovoked (Haefner, 2007; Danby and Margesson, 2010; Sadownik, 2014). Localised, provoked vulvodynia is the most common form of the condition, and the patients are usually young nulliparous women. The lifetime prevalence of unexplained vulvar pain can be as high as 16%; generalised, unprovoked vulvodynia is less common, with a 6–7% prevalence. Generalised vulvodynia presents as a diffuse, constant, burning or raw pain anywhere on the genitals and/or the pelvic area. (Harlow et al., 2001; Danby and Margesson. 2010).

The lack of randomised trials means that the care of women with vulvodynia is primarily based on clinical experience, descriptive studies and reports made by expert committees. An individualised multidisciplinary approach is recommended to address both the physical and psychosexual aspects of the condition (Danby and Margesson, 2010; Nunns et al., 2010; ASCCP, 2016). It has been shown that such an approach increases women's knowledge of vulvodynia and helps them to gain the skills they need to address their pain, and also encourages them to take responsibility for their own care (Munday et al., 2007; Sadownik et al., 2012; Törnävä et al., 2012).

Counselling by healthcare personnel with regard to gentle self-care of the vulva area and other instructions to address pain is first-line treatment in minimising vulva irritation (Cox and Neville, 2012; Lindstrom and Kvist, 2015; ASCCP, 2016). It has also been shown that pelvic floor physiotherapy, such as biofeedback, electrical stimulation and pelvic floor manipulation, reduces

pain in women with vulvodynia (Bergeron et al., 2001; Nunns et al., 2010; Melnik et al., 2012; Murina et al., 2013; Morin et al., 2016). Moreover, psychosexual interventions are effective in reducing vulvar pain and in improving associated psychosexual outcomes for these women and their partners (Bergeron et al., 2014; Davis et al., 2015). Medical interventions include topical, oral and injectable medical substances (Nunns et al., 2010; ASCCP, 2016); if conservative treatments have not been useful, and the pain is due to localised, provoked vulvodynia, a surgical procedure known as vestibulectomy may be effective (Andrews, 2011; Tommola et al., 2011).

2.3. Knowledge of vulvodynia and its care

Previous research into knowledge of vulvodynia and its treatment among healthcare professionals has primarily focused on the perspectives of either patients (Gordon et al., 2003; Buchan et al., 2007; Törnävä et al., 2012) or physicians (Updike and Wiesenfeld. 2005; Toeima and Nieto. 2011; Phillips et al., 2013); only one study also assessed the perspectives of nursing and therapy staff (Törnävä et al., 2017). The studies that investigated women's experiences of the care they received reported that the knowledge of healthcare staff was inadequate from the patients' perspective (Gordon et al., 2003; Buchan et al., 2007; Törnävä et al., 2012). In addition, an estimated 40% of women seeking treatment fail to receive help, and this estimate may even be conservative (Harlow and Stewart, 2003; Goldstein and Burrows. 2008).

It has been reported that junior gynaecologists have insufficient understanding of vulvodynia and its management (Toeima and Nieto, 2011), although Updike and Wiesenfeld (2005) and Phillips et al. (2013) reported a good awareness among obstetricians and gynaecologists. A recent study found that student healthcare providers who meet and care for women of fertile age have insufficient awareness and knowledge of vulvodynia and its care and, creation of educational programs was recommended to provide evidence-based care for women with the condition (Törnävä et al., 2017).

3. AIMS

The present study aimed to assess awareness and knowledge of vulvodynia and its care among student healthcare providers before and after WBE.

4. METHODS

4.1. Design and sample

The study design was national, descriptive and quasi-experimental, and it was conducted in student healthcare, which is part of primary healthcare in Finland. All student healthcare providers (N = 191) who serve students of universities and other institutions of higher education, were chosen as the target group, and were recruited nationwide from all 12 student healthcare units. These individuals were invited to participate in the survey, and to receive WBE on vulvodynia and its care. They were invited via an email, which included information on the study, sent by the nurses in charge of the student healthcare units.

A baseline survey was conducted between February and April 2015. A letter reminding the participants of the follow-up survey was sent by the nurses in charge of the units at 2, 4 and 6 weeks after the survey began. WBE on vulvodynia and its care was provided for a duration of 4 weeks, between October 2015 and November 2015. The follow-up survey was carried out 2 weeks after the completion of WBE, between December 2015 and February 2016.

4.2. Survey instrument

The web-based questionnaire consisted of individual background factors, demographic factors and three questions self-assessing each participant's own skills with regard to caring for women with vulvodynia (Table 1), as well as the 'Awareness and knowledge of vulvodynia and its care' (AKVDC) survey instrument developed by the authors (Table 2). The latter consisted of two parts: 'Awareness of vulvodynia and its care' (Part 1) and 'Knowledge of vulvodynia and its care' (Part 2). Part 1 was developed on the basis of patient-related qualitative research findings on the care experiences of women with vulvodynia (Törnävä et al., 2012, 2013),

while Part 2 was based on previous studies of vulvodynia (e.g. Bohm-Starke, 2010; Reed et al., 2014; Sadownik, 2014) and its management (e.g. Danby and Margesson, 2010; Nunns et al., 2010; Melnik et al., 2012).

Part 1 covers four main dimensions of awareness: the identification of vulvodynia (14 items), the treatment of vulvodynia (13 items), the significance of encountering patients (15 items) and the significance of providing information and support to patients (24 items). A 6–point Likert scale, ranging from 1 (completely disagree) to 6 (completely agree) or ranging from 1 (I know it remarkably poorly) to 6 (I know it remarkably well), was used to measure the participants' awareness.

Part 2 of the AKVDC instrument includes 20 items relating to the participants' knowledge of vulvodynia and its care. This part of the instrument is a knowledge test in which three possible options for the answers are given: true, false and not sure.

The face validity and content of the AKVDC instrument was tested in a pilot study by an independent panel of multi-professional healthcare staff (N = 9), composed of uro/gynaecological nurses, pelvic floor physiotherapists, sex counsellors and gynaecologists, prior to the survey. They commented on the structure, phrasing, clarity, comprehensibility, relevance and assessment scale of the instrument. The instrument was modified as appropriate, in accordance with their work experience with women with vulvodynia.

The reliability of the AKVDC instrument was assessed using a pilot group of student healthcare staff (N=34), who were not part of the baseline and follow-up survey. The pilot study participants were asked to complete the questionnaire and to give feedback regarding any questions that were unclear. The internal reliability of Part 1 of the AKVDC was tested by calculating the Cronbach's alpha (α) for each subscale. Acceptable internal consistency (α > 0.70) was found for all subscales, with the exception of 'awareness of the significance of meeting patients' (α = 0.69). Thus, several questions under the dimension of awareness were clarified. Prior to the actual study

with student healthcare providers, the instrument was modified and clarified on the basis of the pilot study. At baseline (Törnävä et al., 2017) and in the follow-up survey, all four subscales in Part 1 showed acceptable internal consistency (Table 2).

4.3. Web-based education intervention

WBE content on vulvodynia and its care, named 'Woman with vulvodynia – how should we take care of them?' was created by a multi-professional team of vulvodynia specialists, on the basis of previous studies (e.g. Danby and Margesson, 2010; Nunns et al., 2010; Reed et al., 2014; Sadownik, 2014) and clinical experience. This multi-professional healthcare team was composed of three uro/gynaecological nurses, two pelvic floor physiotherapists, one psychotherapist, two gynaecologists and one general practitioner. The educational content was created to follow the structure of the AKVDC instrument, and the areas of emphasis were established on the basis of the baseline survey (Törnävä et al., 2017).

WBE was provided via three modules in a Moodle virtual learning environment. Each of the three different modules were provided for the duration of 1 week, and took an estimated 15–25 min for the participants to complete. For the purposes of the study, each module was opened separately, one-by-one. The module provided in the fourth week was a revision module, which gave the participants an opportunity to repeat the previous modules, if required. The WBE intervention included the text, anatomical pictures, videos of patient situations and the stories of women who had experienced vulvodynia. The participants also had the opportunity to contact the Web tutor if they experienced any technical problems with the learning environment. Table 3 shows the content and learning methods for each of the WBE modules.

4.4. Ethical considerations

The study protocol was approved by the board of trustees of the student healthcare administrative units. All the participants were sent an information letter by email, detailing the

objectives of the study and explaining that completion of the Web-based survey implied their consent. The information letter also stated that participation in the surveys and WBE was voluntary, and that the survey was completely anonymous (Helsinki Declaration, 2013).

4.5. Data analysis

The Statistical Package for the Social Sciences for Windows, version 23 (IBM 2015), was used to analyse the data, and the Cronbach alpha score was used to calculate whether the aggregate of Part 1 of the AKVDC instrument was valid. The items in Part 1 were rated using a 6-point Likert scale. The subscale scores were obtained by summing the responses given for each item and calculating the mean response. The averaged scores of the subscales created the total score for awareness, which was divided into six equal classes, as follows: 1.00–1.82 (extremely poor awareness), 1.83–2.66 (poor awareness), 2.67–3.50 (somewhat poor awareness), 3.51–4.34 (somewhat good awareness), 4.35–5.18 (good awareness) and 5.19–6.00 (extremely good awareness). In order to calculate the participants' knowledge of the items in Part 2 of the AKVDC instrument, all correct answers were recorded as equal to 1; all wrong or uncertain answers were recorded as 0. The data from the 20 questions were analysed by totalling all the answers given by each participant, resulting in an individual knowledge score of between 0 and 20.

Descriptive statistics using absolute (n) and relative (%) frequencies were applied to analyse the categorical data, while the mean, median (Md), quartile (Q1, Q3) and interquartile range (IQR) were used to calculate the participants' awareness and knowledge of vulvodynia and its care. Fisher's exact test and the Mann–Whitney U test were used to analyse differences between baseline and the follow-up survey. A p value of < 0.05 was considered statistically significant, and a 20% change in awareness and knowledge of vulvodynia and its care compared to baseline was considered clinically and statistically significant.

5. RESULTS

5.1. The demographics and the experience-based skills of the participants

A total of 79 of the 191 healthcare providers in the student healthcare field participated in the baseline survey, resulting in a 41.4% response rate, while 58 participated in WBE on vulvodynia and its care, giving a 73.4% response rate. A total of 30 healthcare professionals in the baseline survey group participated in the follow-up survey, resulting in a 38.0% response rate. However, six of these individuals did not receive WBE on vulvodynia.

The demographic factors were not statically significant different compared to baseline. The majority of those who participated in the follow-up study were female (97%), and were public health nurses (53%) who worked according to a regular contract (93%). Of those who completed the follow-up survey, 24 participated in the WBE on vulvodynia and its care. All experience-based skills were statistically significantly different compared to baseline. Following WBE, 63% of participants rated their skills as good in caring for women with vulvodynia, which was a statistically significant change from baseline, and 47% of participants also rated their skills as good in caring for vulvodynia couples, which was also a statistically significant change from baseline. Likewise, 90% of participants rated their skills as good in naturally discussing intimate issues after WBE, which was a statistically significant change from baseline (Table 1).

5.2. Awareness and knowledge of vulvodynia and its care

The awareness of how to identify vulvodynia among the participants who received WBE was 'good' (Md = 5.07, IQR = 0.55), and was statistically significantly better (p < 0.001) than at baseline. The awareness of treatments for vulvodynia was 'good' (Md = 4.50, IQR = 0.50) after WBE. Compared to baseline, the measurements relating to that dimension were better at follow-up, and the difference was statistically significant (p < 0.001). The awareness of the meaning of meeting patients was 'extremely good' (Md = 5.40, IQR = 0.55) and statistically significantly better

(p=0.004) in the follow-up survey than at baseline. Moreover, The awareness of the meaning of received information and support was 'extremely good' (Md=5.58, IQR=0.86) after WBE and statistically significantly better (p=0.002) after WBE compared to baseline.

The knowledge of vulvodynia and its care was assessed via a 20-item test. The mean of the correct answers across all of the data was 15.33 after WBE. There were statistically significantly more correct answers (p < 0.001) than there were before education (Table 4).

6. DISCUSSION

The aim of this study was to assess the awareness and knowledge of vulvodynia and its care before and after WBE intervention among student healthcare providers. Moreover, an important goal was also to create and pilot a continuing WBE program on vulvodynia and its care for these individuals.

No study on the efficacy of any type of education program on the awareness or knowledge of vulvodynia and its care has previously been conducted among student healthcare professionals. However, on the basis of the present study, we may state that the WBE intervention is a suitable way of raising awareness and knowledge of the subject. Following WBE, a statistically and clinically significant increase in both awareness and knowledge was found in those who took received the education. A clinically significant change of greater than 1 point (20%) in awareness of vulvodynia was observed, as measured via the AKVDC instrument (Part 1.) In this part of the instrument, the Md score of the awareness of vulvodynia and its identification and treatments increased by more than 1.2 points compared to baseline. Part 2 of the AKVDC consisted of the 20-item knowledge test, in which clinically relevant change was observed as 20%, or a 4-point change in test score data. For those participants who received WBE, the mean knowledge test score rose by almost six points. Although the follow-up measurement also accounted for six people who were not involved in WBE, the awareness and knowledge of these individuals also increased slightly

compared with the baseline measurement. The increase was not statistically significant, with the exception of the dimension of awareness of how to identify vulvodynia. Since these participants numbered only six, we cannot draw conclusions about changes in their awareness or knowledge.

We also found that the self-assessment questions relating to the skills required to care for women or couples with vulvodynia improved after WBE compared to baseline. The majority of previous WBE studies measured only a change in knowledge and/or the attitude towards a subject of education (Durkin, 2008; Eaton-Spiva and Day, 2011; Brown and Bullock, 2014). However, some studies found that it was possible to adopt new knowledge acquired from WBE and to transfer this knowledge to practice (Hart et al., 2008; Feng et al., 2013; Lahti et al., 2014b).

The student healthcare providers were permitted to participate in the WBE during their working hours. Nevertheless, the number of those who received the WBE and who participated in the follow-up assessments was small. It is possible that those individuals who did not take the time to receive the WBE considered it too time-consuming in addition to their own work. However, those who did receive the WBE conducted for each training module did so for a duration of 4 weeks. From this, we can draw a conclusion that this education was not too time-consuming for the participants. Another possible reason for lack of participation could be that some of the staff are not particularly familiar with WBE, which may have reduced the number of individuals who are receptive to this form of education. The exception to this is continuous pharmaceutical education, which nursing staff must receive at regular intervals (Finlex. 2010). In Finnish healthcare, only a few studies regarding the impact of WBE on topics other than pharmaceutical education have been conducted (Lahti, 2014; Lahti et al., 2014b). However, the receptivity of healthcare professionals to WBE has been studied to some extent, and it has been found that a software program that is perceived as

useful, easy-to-use and enjoyable is important with regard to nurses' intention to use WBE (Cheng, 2012). The WBE platform used in the present study included the latterly mentioned elements, but it was not initially a familiar learning platform for all participants. If the WBE platform had been familiar to all, the receptivity rate might have been higher.

6.1. Limitations

Some limitations of this study are acknowledged. First, the AKVDC instrument was new and had only been used in a pilot test, a baseline survey and in this survey. The validity and reliability of this instrument warrant further testing with larger samples of healthcare professionals. Second, participation was voluntary and anonymous, in order to secure answers that were as honest as possible with regard to the participants' awareness and knowledge. It is possible that the recruited participants were already interested in the sexual health issues of young students, leading to the potential for selection bias in the results. Third, the reliance on self-reported measures might have led to common method bias, inflating the findings. Finally, participation in the baseline survey, WBE and the follow-up survey was poor. However, despite these drawbacks, this study provides some insights into the awareness and knowledge of vulvodynia and its care after WBE among student healthcare providers.

6.2. Implications for practice

Our study revealed a positive increase in awareness and knowledge of vulvodynia and its care after participation in a 4-week WBE program, entitled 'Women with vulvodynia – how should we take care of them?' Moreover, it also showed a positive effect on experienced-based skills with regard to caring for patients with intimacy problems. This WBE was specifically tailored to Finnish student healthcare, in which the units have a limited staff resource and are geographically far from each other. On the basis of the present study, this WBE program would also be a suitable and effective way of promoting continuing education

in other primary healthcare organisations in addition to student healthcare. It has been shown that early intervention to address the symptoms of vulvodynia may prevent sexual and reproductive health problems in young women (Törnävä et al., 2013; Buchan et al., 2007). Likewise, early diagnosis and intervention regarding first care options in primary healthcare may also be beneficial to the patients themselves, as well as to society. In Finland, primary student healthcare providers are the type of healthcare professionals who usually have first contact with young women who have problems with intimacy. In this respect, it is important to consider the implications of an education program devoted to vulvodynia and its care for primary healthcare.

6.3. Implications for research

In the present study, the drop-out rate was unfortunately high, despite the fact that continuing education is recommended in Finnish healthcare (Finlex, 2003). Nevertheless, participation in such education is voluntary, and is influenced by personal, professional and organisational factors (Nalle et al., 2010). Furthermore, as part of continuing healthcare education, WBE is still in its infancy, and is associated with many uncertain factors. Further research should use a longitudinal analysis, considering the evolution of healthcare staff' acceptance of WBE over time.

7. CONCLUSION

WBE is an effective way of increasing awareness and knowledge of vulvodynia and its care among healthcare staff. It is a suitable form of staff education for big organisations that have many local units. The challenge of WBE lies in encouraging the staff to be receptive.

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Table 1

Demographic variables and experience-based skills of study participants

	N	(%)	N	(%)	p
Female	74	(93.7)	29	(96.7)	-
Male	5	(6.3)	1	(3.3)	
27–40	25	(31.6)	8	(26.7)	0.895
	26				
54–65	28	(35.4)	11	(36.7)	
1–14	24	(30.4)	7	(23.3)	0.662
28–40	27	(34.2)	13	(43.3)	
	57		23		0.809
	33	(41.8)	16	(53.3)	
	4		1		
Other		(6.3)		(3.3)	
Physician	22 22	(27.8)	7 7	(23.7)	
·	6 0		20		
_					-
				(6.7)	
Houriy	1	(1.3)	Ü		
Yes	11	(13.9)	5	(83.3)	0.765
No	68	(85.1)	25	(16,7)	
Never	14	(17.7)	2	(6.7)	0.370
< 1 x a month	50	(63.3)	22	(73.3)	
$\geq 1x$ a month	15	(19.0)	6	(20.0)	
Poor (scale of 1–3)	60	(75.9)	11	(36.7)	< 0.001
Good (scale of 4–6)	19	(24.1)	19	(63.3)	
Poor (scale of 1–3)	64	(81.0)	16	(53.3)	0.007
Good (scale of 4–6)	15	(19.0)	14	(46.7)	
Poor (scale of 1–3)	36	(45.6)	3	(10.0)	0.001
Good (scale of 4–6)	43	(54.4)	27	(90.0)	
	Male 27–40 41–53 54–65 1–14 15–27 28–40 apy staff Public health nurse Registered nurse Psychologist Physiotherapist Other Physician Regular Fixed-term Hourly Yes No Never <1 x a month ≥1x a month ≥1x a month Poor (scale of 1–3) Good (scale of 4–6) Poor (scale of 1–3) Good (scale of 1–3) Good (scale of 1–3)	Male 5 27–40 25 41–53 26 54–65 28 1–14 24 15–27 28 28–40 27 apy staff 57 Public health nurse 33 Registered nurse 4 Psychologist 11 Physiotherapist 4 Other 5 22 Physician 22 Regular 68 Fixed-term 10 Hourly 1 Yes 11 No 68 Never 14 < 1 x a month	Male 5 (6.3) 27-40 25 (31.6) 41-53 26 (32.9) 54-65 28 (35.4) 1-14 24 (30.4) 15-27 28 (35.4) 28-40 27 (34.2) appy staff 57 Public health nurse 33 (41.8) Registered nurse 4 (5.1) Psychologist 11 (13.9) Physiotherapist 4 (5.1) Other 5 (6.3) 22 Physician 22 (27.8) Regular 68 (86.1) Fixed-term 10 (12.6) Hourly 1 (1.3) Yes 11 (13.9) No 68 (85.1) Never 14 (17.7) < 1 x a month	Male 5 (6.3) 1 27-40 25 (31.6) 8 41-53 26 (32.9) 11 54-65 28 (35.4) 11 1-14 24 (30.4) 7 15-27 28 (35.4) 10 28-40 27 (34.2) 13 upy staff 57 23 Public health nurse 33 (41.8) 16 Registered nurse 4 (5.1) 1 Psychologist 11 (13.9) 3 Physiotherapist 4 (5.1) 2 Other 5 (6.3) 1 22 7 7 Physician 22 (27.8) 7 Regular 68 (86.1) 28 Fixed-term 10 (12.6) 2 Hourly 1 (1.3) 0 Yes 11 (13.9) 5 No 68 (85.1) 25 Never 14 (17.7) 2 <	Male 5 (6.3) 1 (3.3) 27-40 25 (31.6) 8 (26.7) 41-53 26 (32.9) 11 (36.7) 54-65 28 (35.4) 11 (36.7) 1-14 24 (30.4) 7 (23.3) 15-27 28 (35.4) 10 (33.3) 28-40 27 (34.2) 13 (43.3) apy staff 57 23 Public health nurse 33 (41.8) 16 (53.3) Registered nurse 4 (5.1) 1 (3.3) Psychologist 11 (13.9) 3 (10.0) Physiotherapist 4 (5.1) 2 (6.7) Other 5 (6.3) 1 (3.3) Physician 22 (27.8) 7 (23.7) Regular 68 (86.1) 28 (93.3) Fixed-term 10 (12.6) 2 (6.7) Hourly 1 (1.3) 0 Yes

p = Fisher's Exat Test (2-sided), VD = vulvodynia.

Table 2 The Awareness and Knowledge of Vulvodynia and its Care (AKVDC) survey instrument

AKVDC	Items	Answering scale							
Part 1:	66	A 6-point Likert scale	The Cronbach's alpha αP α0 αF						
Awareness of		From 1=completely disagree to 6=completely agree OR From 1=I know it remarkably poorly to 6=I know it remarkably well							
how to identify VD	14	to 0–1 know it ternarkabiy wen	0.81	0.83	0.84				
the treatments for VD	13		0.78	0.80	0.72				
the significance of encountering VD patients	15		0.69	0.89	0.92				
the significance of providing information and support to VD patients	24		0.86	0.91	0.95				
Part 2: Knowledge of VD and its care	20	True, false or unsure							

VD = vulvodynia.

 $\alpha P = Pilot$, $\alpha \hat{0} = Baseline$, $\alpha F = Follow-up$

Table 3 Content and learning methods of web-based education on vulvodynia and its care.

Week	Module	Educational content	Learning methods
1	1	Introduction to WBE	Text
		How to identify VD	Anatomical pictures
			Experiences of women with VD
			Tutoring of technical issues
2	2	Treatments for VD	Text
	 Self-care 	Anatomical pictures	
		 Psychosexual interventions 	Experiences of women with VD
			Videos of a patient situations
			Tutoring of technical issues
3	3	Treatments for VD	
		 Physiotherapy 	Text
		 Medical interventions 	Anatomical pictures
		The significance of encountering VD patients	Experiences of women with VD
		The significance of receiving information and	Video of a patient situation
		support to VD patients	Tutoring of technical issues
4	1 - 3	Revision	Revision

WBE = Web-based education, VD = vulvodynia

Table 4 Awareness and Knowledge of Vulvodynia and its Care on baseline and on follow-up

Awareness of		how to	y VD		treatments for VD			the significance of encountering VD patients			the significance of providing information and support to VD patients			
	N	Md	IQR	p		Md	IQR	p	Md	IQR	p	Md	IQR	p
Base line	79	3.86	0.86			3.23	1.00		5.00	1.00		5.17	0.88	
Follow-up Attended on WBE on VD	30													
Yes	24	5.07	0.55	<0	.001	4.50	0.50	< 0.001	5.40	0.55	0.004	5.58	0.86	0.002
No	6	4.32	1.20	0	.023	3.58	0.52	0.071	5.47	0.90	0192	5.27	1.21	0.662
Knowledge of				VD and	its care									
	N	Mean	min	Q1	Q3	max	Md	p	-					
Base line	79	9.34	0	6.00	13.00	20	10.00		_					
Follow-up	30													
Attended on WBE on VD														
Yes	24	15.33	4	14.00	17.00	20	16.00	< 0.001						
No	6	10.83	7	7.75	14.25	5 15	10.50	0.547						

Md = Median, IQR = Interquartile range, min = Minimum, Q = quartiles, max = Maximum.